

September 9, 2019

LEADERSHIP VISION

Hi Team!



I'm thrilled to share news of another major step forward in our journey to get healthcare right! Following many months of planning, TriHealth has taken the bold step of expanding its collaboration with Cincinnati Children's Hospital Medical Center (Cincinnati Children's) – among the world's finest children's hospitals – to bring the most advanced, cutting edge care to expecting mothers and their babies who need comprehensive, specialized fetal care provided both in utero and immediately following delivery. This next phase of our collaboration involves the expansion of Cincinnati Fetal Center's special delivery unit, located adjacent to the NICU on the campus of Cincinnati Children's.

Today, many fragile babies whose lives are in the balance are born at hospitals throughout the region and must be urgently transported to the Cincinnati Children's NICU, resulting in separation from their moms immediately after birth. With this collaboration, fewer babies will face an urgent transport, and moms and babies will remain together to receive all of their care under one roof. This will ultimately result in better care and better health for moms and babies, and a significantly improved experience for families.

In addition to two new operating rooms to increase access to fetal surgery procedures, the expansion includes dedicated rooms for labor, delivery and postpartum recovery. This means "healthy moms" carrying a "sick baby" – a fetus with known medical conditions requiring specialized care at Cincinnati Children's NICU – will be able to receive 24/7 comprehensive obstetrics care at Cincinnati Children's, too. Cincinnati Children's will provide expertise in fetal therapy and surgical interventions, NICU care and pediatric sub-specialty services. TriHealth's nationally recognized, award-winning Women's Health team will provide the full range of staff and services to support the mom through the delivery and recovery process including obstetrics, maternal-fetal medicine, OB anesthesia and OB nursing care in the special delivery unit. This expanded collaboration will enable our teams to provide the *right care* in the *right place* at the *right time* to produce the *right clinical outcomes* for both moms and babies.

We do not expect this collaboration to negatively impact Good Samaritan's existing nationally recognized High-Risk Maternity Program since infants and fetuses requiring immediate surgical or medical intervention at Cincinnati Children's represent a relatively small subset of our total patient population. Rather, we are confident that this collaboration with Cincinnati Children's will heighten awareness of Good Sam's high-risk pregnancy expertise regionally and nationally, attracting even more patients. We'll share more updates in the coming months as the special delivery unit expansion plans progress.

Don't Miss Upcoming Town Halls, September 13 – 30! Our fall series of local Town Halls starts this Friday and I hope you're looking forward to participating in your team's session (your local leadership will communicate your site's Town Hall schedule at each site). You will meet and spend time with your local leadership and engage in meaningful discussions about where we're at on our journey from good to great, and how local wins and other achievements are contributing to our system progress. You'll also learn more about our FY20 8 Vital Few Pillar Goals and the local plans and initiatives in place at your site, as well as your role, to support these goals. And you'll hear about what's in store in your area to make this year's One Campaign filled with fun and friendly competition. So mark your calendars and plan to attend!

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One Campaign Launches Today!

Giving to **One Campaign** is your opportunity to help us improve the lives of our team members and our community by improving health, reducing hunger, strengthening financial stability and creating educational opportunities for more than 1.5M neighbors within our community. Visit the donation portal [here](#) to learn more about all the ways your gift is used to support those in need and give today. Visit [Bridge](#) for complete information on the One Campaign.

Security Changes Coming to HR Central. Act Now!

Do you access HR Central at home to view your paycheck and perform many other HR self-service activities? Beginning September 17, security access for HR Central will require Two-Factor Authentication if you are accessing outside of the TriHealth Network. Two-Factor Authentication is a two-step process that helps confirm that you are really the one who is logging into HR Central adding an extra level of security. Visit [Bridge](#) for directions and details.

TriHealth Women's Services Gynecology Campaign Launches

We are proud that TriHealth delivers more babies than any other regional health system, but TriHealth also offers the largest network of women's health specialists in Greater Cincinnati offering routine gynecology and specialized gynecologic care for all the stages of a woman's life. From adolescent gynecology to menopause and female pelvic health and reconstructive surgery, TriHealth experts provide comprehensive services for a range of issues that affect female reproductive health. A new marketing campaign has launched to reinforce TriHealth's position as the premiere provider of non-surgical and surgical solutions for women's health in Greater Cincinnati. Visit [Bridge](#) for a sneak preview.

Deadline Approaching for 2019 Annual Mandatory Education (AME)

2019 Annual Mandatory Education (AME) is an annual mandatory education requirement for all TriHealth and MHMH team members, leaders, providers and other team members not employed by TriHealth. Deadline for completion is November 1, 2019.

- Access TriHealth Learn directly from Bridge [here](#)
- TriHealth team members can also access Learn at: www.healthstream.com/hlc/trihealth
- MHMH team members should visit: www.healthstream.com/hlc/mhmh
- Non-employed team members will access AME 2019 on www.trihealth.com/elearning.

LifeStyles Weekly Health Tip

Team TriHealth invites you to help fight cancer by joining us in this year's Ride Cincinnati! Every dollar raised goes towards the patients and families of the TriHealth Cancer Institute, and participating will count towards your Wellbeing Option on your LifeStyles Scorecard (read: an additional \$75 towards your earnings!). Visit [Bridge](#) for more information on the event and to sign up.

Weekly Huddle Message: Serve

Our mission is to improve the health status of the people we serve, and all of our team members are doing this every day. Whether you are in direct care as a patient care assistant or indirect care in accounting, you are making a difference in our community! Simple ways we can serve our patients and customers include greeting them with a smile, helping to escort guests to their location and refraining from using our cell phones for personal reasons in public spaces.