

September 8, 2020



Hi Team –

Labor Day Weekend marks the unofficial end of summer, so I hope you and your family were able to enjoy some well-deserved rest and relaxation, and a safe and fun holiday! At TriHealth, the start the fall season brings several important team-focused events and activities that celebrate and highlight the essential role our people play, day in and day out, in our journey to Get Healthcare Right – see details below. But first, here’s the latest on the state of COVID-19

(“COVID”) in our community...

COVID-19 Update – Likely related to the reopening of schools and college campuses, we saw spikes in COVID cases last week for Hamilton, Butler, Warren, and Campbell Counties, resulting in the R-factor for the region rising slightly above 1 for the first time in weeks (see sidebar to right for latest COVID stats). With increased in-person student activity and the impending flu season, it remains vitally important we continue to consistently adhere to our COVID Always Behaviors in order to keep our community and schools safe, healthy, and open! As always, thank you for doing your part and being role models within the community!!

Celebrating Our Healthcare Heroes During Week September 14 –

Just a reminder that we kickoff Healthcare Heroes Week here at TriHealth next Monday, September 14, and we can’t wait to get the celebrations started! We have a week of special events in store to show our heartfelt appreciation for YOU – our extraordinary TriHealth Team – and all of your selfless and heroic contributions throughout the COVID pandemic and beyond! To safely celebrate while we continue to co-exist with COVID, we have adapted this year’s recognition of our physicians and team members and will strictly adhere to our COVID Always Behaviors. Look for full details in a special edition of the Weekly Update that I will send directly by email to all team members and physicians next Monday morning. This update will include convenient links to safely order your free, really cool TriHealth Healthcare Heroes t-shirt and get your free La Rosa’s pizza voucher. We will also provide instructions on how to nominate deserving colleagues for special Healthcare Heroes Awards!

Pulse Survey Launches September 16 – Next week on Wednesday, September 16, we launch our next Team Member Engagement Pulse Survey to get your latest feedback about what’s going well and what we can improve on our journey from Good to Great, as we work together to get Healthcare Right for our community – *better care, better health, better value!* Your responses to the last Engagement Pulse Survey prompted many significant improvements, including the launch of a new tuition assistance program for team members, increased options for no cost or reduced cost childcare resources, the adoption of a Living Wage for team members (*the first in our region to do so!*), and many more improvements, which are highlighted in this [“You Said, We Did”](#) summary document. Your participation in the upcoming Pulse Survey will help ensure we continue to DO our best to help you BE your best! So please look for the Press Ganey email next week with your link to the brief, confidential survey and plan to complete it when it arrives. Thank you!!

COVID-19 Weekly Update

- R-factor rose to 1.26 across the 14-county region, likely due to spikes in COVID cases as schools reopened
- COVID-related deaths per day in region remain stable - below 3
- Number of hospitalized COVID inpatients remain steady in the region and at TriHealth, where we have about 25 inpatients, compared with our peak of 64 in early July
- Thank you for continuing to practice COVID Always Behaviors
 - Wear masks
 - Hand Hygiene
 - Social distance
 - Gatherings of 10 or less

Area Health Systems Join Together to Encourage Voter Participation

– TriHealth has joined with all regional health systems to support and participate in the Health Collaborative’s VOTE 2020 campaign. Backed by Ohio and Kentucky Secretaries of State and local Boards of Elections, this is a non-partisan campaign aimed at helping citizens register to vote and encouraging every individual to exercise their voting rights to express their opinions at the ballot box. Voting is vitally important since our elected officials and government shape many aspects of our life through legislation and policy, including healthcare policy. Click [here](#) to learn more and to access voter registration quick links on Bridge.



Thank you for your continuing hard work and dedication to make TriHealth a Great Place to Work, to Practice, and to Receive the Best Care Anywhere! Together, we have accomplished so much in the face of a healthcare industry undergoing unprecedented change and transformation, as we battle a once in a century pandemic! You are all heroes, and I look forward to celebrating you and your remarkable contributions next week!!

Updated Personal Appearance Cloth Mask Policy

Many TriHealth team members are wearing cloth masks to comply with TriHealth safety guidelines during COVID-19. The Personal Appearance policy has been updated to exclude the use of any cloth masks that have writing or pictures that can offend. Please review policy 13_ER19.00 in Our Policies (TIPS) through [Bridge](#).

bi3 to Award Up To \$1 Million to Fuel Local Non-profits Amid the Pandemic

bi3, Bethesda Inc.’s grants initiative to transform health, announced it is seeking funding proposals from area nonprofit organizations for investments in technology, tools and training that will help them adapt to a virtual environment and increase community access to health and social services. Learn more on [Bridge](#).

Corporate Policy Updates

All TriHealth team members are required to review and understand all Corporate Policy revisions. Click [here](#) to access a summary of Corporate Policy Updates. To view full policies, please access [TIPS](#) from the Bridge homepage. If you maintain an aqua TriHealth Corporate Policy binder please discard the previous version of these policies, print the current version of policies from TIPS and insert them in the binder.

Disasters Don’t Wait. Make Plans Today.

September is National Preparedness Month, providing an opportune time for you and your family to review, refresh or create your individual emergency plan to be ready and prepared if disaster strikes. Not sure where to start? Visit [Bridge](#) for recommendations from the Department of Homeland Security on how to make your plan.