

October 28, 2019

LEADERSHIP VISION



Hi Team!

I am writing to share more exciting news related to our journey to get healthcare right! In recent years, we've talked a lot about the "new realities" of healthcare – *including growing consumerism, population health*, and emerging *non-traditional healthcare competitors*, such as retail stores and online retail giants – that are disrupting the traditional healthcare delivery system to offer consumers the care they need when, where, and how they want it. And as you know, TriHealth has boldly embraced these new realities head on through innovation and industry leadership, all to get healthcare right!

Later this morning, we will announce publicly that TriHealth and Walgreens – a nationally recognized retail healthcare leader – are joining forces to transition seven existing Cincinnati-area Walgreens Healthcare Clinics to *TriHealth at Walgreens Clinics!* Slated to reopen in the first quarter of 2020 as *TriHealth at Walgreens Clinics*, TriHealth will operate these clinics and provide clinical services inside seven Walgreens stores located throughout Greater Cincinnati. The *TriHealth at Walgreens Clinics* will offer consumers convenient access to affordable, high-quality healthcare for uncomplicated illnesses and injuries and chronic care follow-ups, with no appointment necessary. The walk-in clinics will be fully integrated into TriHealth's comprehensive network of primary care practices and priority care centers to provide *the right care at the right time in the right location at the right price!* The clinics will be staffed by TriHealth's advanced practice nurses and will operate seven days a week, including evenings, weekends and holidays, serving as an after-hours option for our primary care offices. Please refer to the [attached Q&As](#) for more details.

These retail clinics will reach a segment of the population that oftentimes does not have a regular primary care provider, which gives us the opportunity to build a trusted relationship with them when and where they need healthcare most – in the moment and close to home. These clinics will be an extension of our primary care offices and will serve as a referral source for our existing primary care and specialty services. By integrating these clinics into TriHealth through a common electronic medical record and TriHealth clinical oversight, patients can be assured access to the highest quality, comprehensive, *coordinated care* at the appropriate level for all their health and wellness needs.

Walgreens is among the most trusted names in retail healthcare and TriHealth is increasingly recognized as the health system of choice throughout the region for physicians, team members and patients. This collaboration is a natural fit for both organizations and will bring consumers a new level of access to healthcare services. The fact that a nationally recognized retail healthcare giant like Walgreens would choose to collaborate with TriHealth, and entrust its in-store clinics and customers to us, is a testament to YOU, our exceptional TriHealth team that has earned us a reputation for clinical excellence, both locally and nationally! Thank you for helping to make this groundbreaking achievement possible, and for all you do to make TriHealth great. This is a big win for all of us, including and especially our community!

Fall Open Enrollment: Benefit Fairs Start This Week

Starting this week, the HR team will host Benefit Fairs to provide you a chance to stop in and ask questions before Open Enrollment next week (November 4-15). Visit [Bridge](#) for dates, times and locations. **If you do not enroll in benefits during Open Enrollment you will not have insurance coverage beginning January 1, 2020.**

Final Reminder: 2019 Annual Mandatory Education Due Nov. 1

This is a FINAL REMINDER to complete 2019 Annual Mandatory Education (AME). This mandatory education module must be completed by all TriHealth team members, leaders and providers in TriHealth Learn by November 1, 2019. Visit [Bridge](#) or go to healthstream.com/hlc/trihealth.

Final Reminder: Flu Shot Deadline Nov. 1

All TriHealth team members – clinical and non-clinical – are required to receive a flu vaccination by November 1, 2019. It's free, it's easy and it protects our patients. As health care providers, it is our responsibility to do all we can to reduce the chance of spreading this common virus to our patients. Visit [Bridge](#) for details and a schedule of locations and dates for clinics.

LifeStyles Weekly Health Tip

Halloween spooks can be fun, but only when they're not serious! Stay safe while trick-or-treating on Halloween – watch out for cars, use reflective gear, walk with a group, and carry a flash light.

Win Big with Bright Ideas

Submit your Bright Idea and have it approved by your leader by December 15 to be eligible to win a \$100 Gift Card. Multiple prizes will be awarded during the contest, with four \$250 Grand Prizes! Your ideas are valuable and continue to help TriHealth move from Good to Great! Contest details and Bright Ideas resources are available on [Bridge](#).

There's Still Time to Donate to One Campaign

Thanks to you – our team members and physicians – we've already raised over \$585,000 through One Campaign! We are at 52% of our participation goal to date, and there is still time to [donate to One Campaign](#) to improve the health and wellbeing of those most in need. And remember, all those who donate are entered into a system raffle for great weekly prizes, including tickets to Broadway shows, Bengals games, and more! One lucky winner will be drawn at the end of the campaign to receive a luxury vacation package worth \$5,000!

bi3-funded PainPack Study Shows Potential for Opioid Alternatives

Fueled by a \$21,635 grant from bi3, TriHealth's Hatton Research Institute recently completed the COPE (Confronting the Opioid Epidemic) Study – a randomized, controlled study examining the effectiveness of the PainPack System, a non-opioid pain management alternative. Learn more [here](#).

Weekly Huddle Message: Value

The *value* piece of our SERVE pillars goes far beyond monetary worth. We value our time, treasures and talents through stewardship while interacting with our patients, community and each other. You can show your value to others by being prepared and on time, creating a safe and clean work environment, and using resources efficiently and effectively.