

October 14, 2019

LEADERSHIP VISION



Hi Team,

I am happy to share that last week, we officially welcomed McCullough-Hyde Memorial Hospital (MHMH) and its team members, physicians, and volunteers as “full” members of our TriHealth Family! This milestone was anticipated – and actually planned for – when we partnered through a joint venture with the MHMH Foundation nearly five years ago to operate MHMH as a part of the TriHealth System. As part of that initial agreement, the MHMH Foundation had the option to sell its 40% ownership in MHMH to TriHealth, which it exercised last week. The MHMH Foundation expressed confidence in the future of MHMH, noting that TriHealth has not only met, but exceeded all commitments since the partnership began in 2015 – reassuring them that this is the right time for TriHealth to assume full responsibility for operation of the hospital.

Since the start of the joint venture, TriHealth has invested more than \$20 million on major MHMH facility and equipment improvements, ranging from a newly constructed emergency department, new operating rooms, lobby, and public areas. Additionally, TriHealth has recruited more than 15 new providers to the Oxford area and expanded existing or created new clinical programs in heart, cancer, pulmonology, and other service lines. TriHealth has also focused on developing MHMH leaders, team members, and physicians to bring the TriHealth Way of Leading, Serving, and Delivering Care to every individual they serve. As a result, MHMH has achieved – and the community has benefited from – dramatically improved patient satisfaction, higher safety and quality scores, stronger financial performance, and greater team member engagement.

The healthcare industry continues to evolve, and TriHealth is rapidly emerging as a model for getting healthcare right. By exercising this option, the Foundation transfers to TriHealth full responsibility for operating MHMH and continuing to bring “world-class” care to the residents of the Oxford community. This will allow the Foundation to focus on philanthropic support of the hospital, as well as other potential health-related community activities. As part of this agreement, TriHealth has committed to spend an additional \$7 million on capital improvements at MHMH in coming years, while continuing to provide community benefit support to Oxford and the surrounding area. And to ensure that local needs and perspectives continue to be well-represented in our planning and decision making, TriHealth plans to appoint at least three at-large members of the Oxford community, along with the president of the MHMH medical staff, to the hospital Board.

We look forward to partnering with the MHMH Foundation for years to come as we continue our work to get healthcare right for the more than 80,000 residents we faithfully serve each year in Oxford and the surrounding Ohio and eastern Indiana communities.

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TriHealth News Cascade

Give Today to the One Campaign

Thanks to you – our team members and physicians – we've already raised over \$525,000 through One Campaign! We are at 45% of our participation goal to date, and there is still plenty of time to [donate to One Campaign](#) to improve the health and wellbeing of those most in need. And remember, all those who donate are entered into a system raffle for great weekly prizes, including tickets to Broadway shows, Bengals games, and more! One lucky winner will be drawn at the end of the campaign to receive a luxury vacation package worth \$5,000!

LifeStyles Weekly Health Tip

Flu Season is here and it is taking no prisoners! Regular handwashing, along with getting a flu shot, is one of the easiest and more effective ways to stop the Flu from spreading. Handwashing involves five simple and effective steps: Wet, Lather, Scrub, Rinse and Dry. Follow these steps and stay safe this flu season!

Flu Shot Time is Here

All TriHealth team members – clinical and non-clinical – are required to receive a flu vaccination by November 1, 2019. It's free, it's easy and it protects our patients. As health care providers, it is our responsibility to do all we can to reduce the chance of spreading this common virus to our patients. [Visit Bridge](#) for full details on flu vaccinations, including a schedule of locations and dates for clinics.

Weekly Huddle Message: Respect

Respect is a core piece of our SERVE values in relation to how we treat our patients, guests and fellow team members. Not only should we respect all cultural differences and various opinions, but we should celebrate them! This includes managing-up other team members and departments, especially in front of patients and guests. It is the unique qualities and skills in each person and our respect for each other that makes us the best system in the region!