

November 23, 2021



Following is a transcript of the Weekly Update video published November 23, 2021

[MARK CLEMENT, PRESIDENT & CHIEF EXECUTIVE OFFICER]

Hi Team,

I'm Mark Clement, President and Chief Executive Officer of TriHealth, and joining me today is Dr. Helen Koselka, our newly appointed System Chief Medical Officer. First, let me congratulate Dr. Koselka on her appointment—there is simply no one better prepared or more respected to step into our system's Chief Clinical role than Dr. Koselka!!!

As we head into the Thanksgiving holiday, together, we wanted to use this opportunity to pause and reflect on what matters most and to give thanks to our team members, volunteers and physicians for all the blessings in our lives – at home and here at TriHealth.

This has been an extraordinary year of hardships as we've battled through every phase or wave of this prolonged pandemic while continuing to serve our community during their times of greatest need. We've seen your struggles, felt and shared your fatigue, and understood those difficult times when you've questioned your career choice. And yet through it all, you've answered the sacred calling that led you into the work of service to others. And thankfully for TriHealth, you have enabled us to continue to deliver on our promise of providing the best possible care to those we serve, even in the midst of a once-in-a-century pandemic.

So, thank you for your resiliency, courage, and selflessness in coming together like never before – One Team, TriHealth Strong – to compassionately serve and heroically manage through the unexpected twists and turns of this pandemic. And I want to extend my deepest gratitude to each and every one of our team members, physicians and volunteers who stepped up over the past year in choosing to become vaccinated, all to provide the safest possible care environment for our patients and our caregivers. You bring our mission to life every day, and I am honored and blessed to work beside such a talented, dedicated team. You are truly the best healthcare team anywhere!

[DR. HELEN KOSELKA, CHIEF MEDICAL OFFICER]

And I would like to offer my heartfelt thanks to all of our TriHealth physicians. When we chose to pursue a career in medicine, we never could have imagined the experiences we would share during this COVID pandemic. As physicians, we've been asked to take the lead in this fight. And despite our own fears and exhaustion, we have always put our patients first. I have seen you on the frontlines – in our ICUs, our EDs, our floors and our practices - and have witnessed firsthand how you have been the face of comfort, reassurance and relief for patients and families amid the destruction of this virus and this unprecedented public health crisis. Your personal sacrifices and devotion to ensuring our patients receive the best, safest care have reignited my own passion for serving our system and our community.

I am humbled to work alongside you, and I am ever grateful for your trust, your partnership and your clinical excellence. Thanks to you, TriHealth is a truly special place to practice medicine.

[MARK CLEMENT]

Thank you, Dr. Koselka!!

This holiday, I will be giving thanks for our greatest TriHealth blessing – our family of 13,000 team members, physicians, and volunteers whose dedication and commitment to serve our patients and each other inspires me each and every day!

On behalf of Dr. Koselka, our entire senior leadership team, and our Board of Trustees, I wish you and your loved ones a very special and safe holiday filled with love, gratitude, food, family and yes, football.

Happy Thanksgiving!