

March 3, 2020

LEADERSHIP VISION



Hi Team!

The month of March is off to a great start as we celebrate yet another significant milestone in our journey to get healthcare right – *right care at the right time in the right location at the right price!* I'm excited to share that this week, we officially launched our new *TriHealth Clinic at Walgreens* partnership – which is now enabling us to serve patients in seven Walgreens stores conveniently located throughout Greater Cincinnati – click [here](#) to view clinic locations!

These new on-site retail or “walk-in” clinics have further expanded our comprehensive network to nearly 150 care locations across the greater Cincinnati community. The clinics offer consumers easy access to affordable, high-quality healthcare for uncomplicated illnesses and injuries and for chronic care follow-ups, with no appointment necessary! The *TriHealth Clinic at Walgreens* locations are fully integrated into TriHealth's comprehensive network of primary care practices and Priority Care centers. Each *TriHealth Clinic at Walgreens* operates as an extension of our primary care offices and serves as a robust, new access point for our existing community-based primary care and specialty services, as well as our nationally recognized acute care hospitals. The clinics are staffed by TriHealth's advanced practice clinicians and operate seven days a week, including evenings and weekends, providing a convenient after-hours option for our primary care offices.

As importantly, these retail clinics reach a segment of the population that oftentimes does not have an existing relationship with a primary care provider – which means they will now get the affordable care they need, when and where they need it most – in the moment and close to home. This gives us the opportunity to build trusted relationships that will ultimately result in better care and better health for, in some cases, a previously underserved population in our community.

Together with [TriHealthNow](#) – our online telehealth tool – our *TriHealth Clinic at Walgreens* partnership demonstrates that we are leaving no stone unturned as we lead the way in responding to the changing needs and preferences of healthcare consumers. And we are doing so to get healthcare right by bringing outstanding and affordable care and improved health to everyone, everywhere...*always!*

And speaking of improved health, to further accelerate our population health work, I'm excited to announce that **Terri Hanlon Bremer, MSN, RN, Vice President of Employer Solutions and Corporate Health**, will take on the senior leadership role for Population Health. Click [here](#) to read more about Terri's appointment.

March 3, 2020

TriHealth News Cascade

Reminder: Please Participate in the Workplace Inclusion Survey!

Earlier this week, team members received an email invitation from our partners at the Kaleidoscope Group with a link to participate in the Workplace Inclusion Survey. If you didn't receive the email you can text **WPI2020** to **22333** to participate. We appreciate you taking the time to respond with open and honest feedback.

Check Out Total Rewards Discounts Available This Month

As part of our Total Rewards program, TriHealth offers discounts on products and services that are most useful to you. Visit [PerkSpot](#), our one-stop-shop for discounts, for great deals on tax services through Turbo Tax or H&R Block, or discounted tuition with KinderCare Learning Center for on-site care at the Bethesda North campus and at other KinderCare locations throughout the city. Check [PerkSpot](#) often to find new discount offers available to you as a TriHealth team member.

LifeStyles Weekly Health Tip

While stress is a normal part of life, the consequences of un-managed stress levels can impact our physical, mental, social, and even financial health. If you or a family member is feeling overwhelmed, burnt out, and out of control, reach out to our [TriHealth EAP](#)! As a TriHealth team member, you and your family are each eligible for up to 10 free, completely confidential sessions with one of our EAP counselors. Stress impacts each and every one of us, yet this is one of the least utilized benefits TriHealth offers its team members – contact EAP today!

Save the Date: HR Forums Begin March 23

Mark your calendars to attend an HR Forum, beginning the week of March 23. We'll focus on the HR topics that are most important to you, as well as offering plenty of time for open discussion and dialogue. Visit [Bridge](#) for the full HR Forum schedule.

2020 Compensation Increases Paid March 5

The 2020 team member compensation increases will be paid and visible on your pay stub on Thursday, March 5, 2020. Visit [Bridge](#) for more information.

Operation SMART Off to a Great Start in 2020

Operation SMART (Strategic Medical Asset Readiness Training) is an innovative partnership coordinated by the Health Collaborative focused on high-quality, individualized specialty medical training for service members to improve their knowledge, skill sets and readiness. For two weeks last month, TriHealth hosted eight soldiers who rotated through our emergency departments, Labor & Delivery, Imaging, Respiratory, ICU, Behavioral Health, Wound Care and other areas. Visit [Bridge](#) to learn more about how SMART impacted both the soldiers and our own team members.

Weekly Huddle Message: SBAR

Using SBAR (Situation, Background, Assessment, Recommendation) creates an understanding called situational awareness. The SBAR format provides context prior to making a decision. If you need more information about a situation, try using the "codeword" safety phrase, "May I have that in an SBAR?" Review this [one-pager](#) or see more information on [Bridge](#).