

January 21, 2020

LEADERSHIP VISION



Hi Team!

January is shaping up to be another exciting month of important milestones and fun team activities!

Last Thursday, we held our grand opening festivities for the Thomas Comprehensive Center on the Bethesda North Campus. Over 100 area dignitaries attended the ribbon cutting ceremony, and more than 400 TriHealth team members and physicians participated in open house tours throughout the day. The celebrations were widely covered by area news outlets – including [Local 12](#) and [The Enquirer](#), and we also ran a [Facebook Live stream](#) of the ribbon cutting that has had more than 1,600 views to date.

Last week, we also wrapped up our January series of Team Member Forums held at multiple sites across the system. During these Forums, Jenny Skinner, David Cook and I had the opportunity to meet and speak with thousands of team members and physicians who participated both in-person and through the live streaming options. A big “thank you” to all who took the time to attend to hear important system updates and share your questions and feedback. Look for a summary report of Forum key themes and Frequently Asked Questions, which we will post on The Bridge over the next few days.

This week, on January 22, we officially mark a significant and “celebratory” historic milestone for TriHealth – our **25<sup>th</sup> Anniversary as a health system!** I’ll devote my February 4<sup>th</sup> Weekly Update to this momentous anniversary, which we plan to celebrate with many team events throughout the year. More details to come!

And next week, we will again bring all TriHealth leaders together for our 15<sup>th</sup> quarterly Leadership Development Institute (LDI) at the Northern Kentucky Convention Center. The theme, **One Leadership Voice**, will support our renewed commitment in 2020 to build a world-class culture which supports and celebrates our team members and physicians in their work of delivering on our sacred promise to get healthcare right – *better care, better health, better value* – for all those we serve. As always, expect to hear from your leaders soon after the LDI about what they learned and what it means to your team and your local efforts, as we continue our work of mastering and hardwiring The TriHealth Way – all to better serve our patients and community!

Thank you for supporting our leaders as they take the necessary time away from their daily responsibilities to participate in this important LDI...so ultimately, we can be better, more consistent and responsive servant leaders for you!

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### TriHealth Receives Official Accreditation as an Integrated Cancer Network

TriHealth has officially been accredited by the Commission on Cancer (CoC) as an integrated cancer network with a Gold rating, complementing Good Samaritan Hospital's 30-year accreditation history. The CoC recognizes cancer care programs for their commitment to providing comprehensive, high-quality, and multidisciplinary patient centered care. Learn more on [Bridge](#).

### TriHealth Corporate Policy Update

All TriHealth team members are required to review and understand all Corporate Policy revisions. Click [here](#) to access a summary of Corporate Policy Updates. To view full policies, please access [TIPS](#) from the Bridge homepage. If you maintain an aqua TriHealth Corporate Policy binder please discard the previous version of these policies, print the current version of policies from TIPS and insert them in the binder.

### LifeStyles Weekly Health Tip

LifeStyles is excited to announce the first Wellness Challenge of 2020: The White-Out Challenge! This challenge will be all about monitoring intake of added sugars, sodium, and processed carbohydrates, and those who complete the challenge will receive Wellbeing Option credit on their 2020 LifeStyles Scorecard! Contact LifeStyles at [lifestyles@trihealth.com](mailto:lifestyles@trihealth.com) for more information, and log into [trihealthlifestyles.com](http://trihealthlifestyles.com) to register to participate!

### We Want to Hear from You! Take the 2020 Team Member Pulse Survey

Taking our annual team member Pulse Survey is easy! Just text **PULSE2020** to 22333 to take the survey on your mobile device. Or find the January 15 email from Press Ganey for a link to your survey. You have until January 29 to complete this brief survey. Learn more on [Bridge](#).

### Social Media Use at TriHealth: Mandatory Training

All TriHealth team members have been assigned a mandatory course, Overview of Social Media Use at TriHealth, in [TriHealth Learn](#). This course was created to empower our team members to use social media effectively. This course is due April 15, 2020.

### Weekly Huddle Message: Share Your Safety & Reliability Story

Whether you've used one of our Safety & Reliability Tools at work or in your personal life, we all have examples when these tools have prevented a mistake, or perhaps could have prevented a mistake. Maybe you repeated an answer back from a friend to know the time and location of dinner, or a fellow team member found a spelling error while peer checking, or maybe you even voiced a safety concern over a situation at work. Whatever it is, we would love to hear your stories to help inspire others! Email [safety@trihealth.com](mailto:safety@trihealth.com) to share.