

January 14, 2020

LEADERSHIP VISION



Hi Team!

Just two weeks into the New Year and we're already celebrating the completion of major initiatives that will accelerate our work to get healthcare right in 2020 and beyond! Below are a few highlights, with more details about each to come in future Updates.

Liberty Township Ambulatory Center opens, bringing world-class, comprehensive care close to home. The Priority Care at the new 50,000-square-foot ambulatory center in Liberty Township opened just before the holidays and was busy immediately – demonstrating the high demand for TriHealth services in this growing community. In addition to the Priority Care, the center also offers primary care, imaging, a lab, urology and gynecology, midwifery, orthopedics, physical therapy, behavioral health, and a headache clinic.

Last week, we learned the Joint Commission awarded Good Samaritan Hospital its Comprehensive Stroke Center designation – the highest possible designation for stroke centers!! We now have the most complete stroke network in the region– with Good Sam's designation, Bethesda North's designation as a "primary stroke center," and "stroke ready" designations for Bethesda Butler, Arrow Springs, and Western Ridge. This has been an essential element in our plan to build the region's most advanced Neurosciences Institute, as it will allow, over time, all stroke care throughout the system to be seamlessly managed by Good Sam – no longer requiring stroke patients to be sent out of the system for cutting-edge care!

This Thursday, the Thomas Center officially opens on the Bethesda North Campus. After more than two years in development, we'll celebrate the official opening of the Harold M. & Eugenia S. Thomas Comprehensive Care Center with a public ribbon-cutting ceremony on January 16 at 11 a.m., along with two open houses (from 7 to 9 a.m. and 1 to 3 p.m.) for team members and physicians. The Thomas Center will bring world-class, multidisciplinary cancer and cardiology care to our community, offering an invaluable source of hope, healing, and peace of mind to patients and family members.

This week, we also kick off the second week of our **Team Member Forums**, with sessions at Bethesda North, Bethesda Butler, Baldwin, and Good Samaritan (click [here](#) for full schedule). If you haven't attended a Forum yet, plan to do so this week for an informative, fun, and interactive experience with fellow team members and TriHealth senior leaders – and the chance to win some great prizes!!

I want to personally thank our physicians, leaders, and team members who have worked so hard to bring these major achievements to life! These milestones represent giant steps forward in our ability to expand access and bring outstanding and affordable care and improved health to everyone, everywhere...always – and we absolutely couldn't do it without you!!

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Good Sam Hospital Receives Stroke Center Designation by The Joint Commission

Good Samaritan Hospital has been designated as a Comprehensive Stroke Center (CSC) by The Joint Commission. This designation is the highest awarded by The Joint Commission for stroke care, and demonstrates our dedication to evaluating and evolving stroke care. Check out Bridge later this week for more details.

PerkSpot: Total Rewards Discount Program

As part of our Total Rewards Program, TriHealth is partnering with PerkSpot to provide our team members with the best deals and discounts locally and beyond! This is a one-stop-shop for all of our exclusive TriHealth discounts and even more deals available through the PerkSpot platform. You can access PerkSpot by going to trihealth.perkspot.com or [HR Central](#) > Work Life Balance > Team Member Discounts.

LifeStyles Weekly Health Tip

When it comes to our health, it is important to frame goals in terms of what actions you will take, rather than the results you hope to see from that action. If my goal is to lose 2 pounds this week but I only lose 1, I will inevitably feel discouraged and unmotivated; however, if my goal is to exercise for 30 minutes 3 times this week and I meet that goal, losing 1 pound in the process, I will feel proud, accomplished and motivated to keep going!

Pulse Survey On Its Way, January 15-29

Thanks to your feedback from last June's Team Member Engagement survey, we've made great strides in continuing to make TriHealth the place where team members most want to work, where physicians most want to practice, and where the community chooses to receive their healthcare! Now it's time for a quick check-in to assess our progress through the **2020 Team Member Pulse Survey**. Keep an eye out on Wednesday, January 15 for an email from Press Ganey with details on how to take this brief survey. The 2020 Pulse Survey will be open from January 15-29, 2020 and we encourage your participation.

Celebrating MLK Day

In honor of Martin Luther King, Jr. Day, on Thursday, January 23, from 11:15 a.m. - 1 p.m., Diversity & Inclusion will host a celebration including a live performance of *Martin's Dream* from the Children's Theatre of Cincinnati, which includes a livestream option. Interested in giving back as part of MLK Day of Service? Donate travel-sized toiletries to support Lighthouse Youth Services! More details about MLK Day celebrations will be on Bridge later this week, as well as other ways Cincinnati is celebrating MLK Day.

Weekly Huddle Message: SOAR Week 2020

SOAR Week 2020 will take place February 3-7, including fun activities and daily prizes! But before then, if you email SOAR@trihealth.com with examples of how your team is living out the TriHealth Way, you could be visited by our SOAR Chairs Randy Hammann and Donna Peters with some SOAR swag! Hear directly from Donna and Randy [here](#).