the Weekly Update

TriHealth News Cascade

August 12, 2019

LEADERSHIP VISION

Hi Team!



There is more to improving the health of a community than simply providing high-quality medical care. And, as Cincinnati's fourth-largest employer, TriHealth has both the opportunity and the obligation to leverage its size, reputation and leadership position to inspire positive change and improve lives in so many ways beyond traditional healthcare delivery. As evidence of this commitment, we are launching two important and exciting community initiatives this month.

The first is the *School-to-Work Program* – funded initially through a bi3 (Bethesda Inc.) grant –which will provide career development opportunities and mentoring by TriHealth team members to 50 students from

The second program is Early Learning City, and it launches this month as well. I plan to devote a portion of next Week's Update to this topic, so stay tuned....

These are just two examples of the countless ways TriHealth and our team members live our values as we strive to make our community a better, brighter place for all.

Enter to Win our Bridge to London Contest!

TriHealth Bridge now has its own app available in the Apple App and Google Play stores. To celebrate the launch of our newest digital communication channel, TriHealth is offering you the chance to win a trip for two to see the Bengals take on the Rams in London, England on October 27! This contest is available only on the TriHealth Bridge app and only for a limited time. <u>Visit Bridge</u> for details on how to win.

Corporate Policy Updates

All TriHealth team members are required to review and understand all Corporate Policy revisions. <u>Click here</u> to download a summary of Corporate Policy Updates. To view full policies, please access <u>TIPS</u> from Bridge. If you maintain an aqua TriHealth Corporate Policy binder please discard the previous version of these policies, print the current version of policies from TIPS and insert them in the binder.

TriHealth Supports Operation S.M.A.R.T.

This unique partnership pairs service members with specialized medical skills to utilize civilian resources to prevent skill atrophy and broaden their knowledge. We are proud to welcome seven members of the U.S. Military to TriHealth for two weeks. <u>Visit Bridge</u> to learn more.

Living Our Values Award Winners

Congratulations to the ten exceptional team members who were recognized for inspiring others to live out the TriHealth Way. Nominations for the Living Our Values Award can be submitted at any time via Appreciation Station.

LifeStyles Weekly Health Tip

New to the LifeStyles Scorecard in 2019: The Wellbeing Index Survey! This is a brief, online survey focused on wellbeing, stress management, resiliency and burnout prevention. Earn \$75 on your Scorecard by logging into the Wellness Portal, completing the survey twice within 2019, and submitting your Completion Certificates to lifestyles@trihealth.com!

Message for Huddles: Apparent Cause Analysis

Apparent Cause Analysis is a limited investigation to systematically figure out what happened and how to fix it. The ACA process can be used for any type of incident, but is most appropriate for less-significant events, such as precursor or near-miss events. By utilizing the ACA process, we can identify system process failures and help to better "mistake-proof" standardized practices. To learn more about our ACA tool, visit Bridge under Safety and Reliability.

