

Nominator	First Name:	Last Name:	Title:	Department :	Business Unit:	Please share what makes this team member an Unsung Hero.
Tina, Tonya, Rachel, Stacey and Robyn	Doug	Adams	Cardiothoracic Surgeon	Cardiothoracic Surgery/Lung Program	Bethesda North	<p>It is our pleasure to nominate Dr. Craig Eisentrout and Dr. Douglas Adams for recognition as unsung heroes and instrumental leaders in our lung program. Both physicians' contributions extend far beyond the clinical realm, profoundly impacting both patient outcomes and the functionality of our team.</p> <p>Dr. Eisentrout and Dr. Adams embody the spirit of an unsung hero DUO team through their compassion and dedication to the well-being of every patient. Many patients have shared how Dr. Eisentrout and Dr. Adams' empathy and genuine concern have made a significant difference when diagnosed with lung cancer. They don't seek recognition for these acts of kindness; they see it as part of providing holistic care.</p> <p>Beyond patient care, Dr. Eisentrout and Dr Adams are instrumental leaders within our lung program. They are a constant source of support, offering guidance and expertise. They foster a culture of open communication between all staff and mutual respect, encouraging collaboration and innovation. Both lead by example, demonstrating professionalism, integrity, and a genuine commitment to our shared goals for the patients and the program .</p> <p>In summary, Dr. Eisentrout and Dr. Adams' dedication to their patients and their vital role in fostering a strong and supportive team dynamic make them truly deserving candidates for recognition as unsung heroes. They make a profound difference in the lives of both patients and colleagues every single day.</p>
Courtney Overbeck	Ashley	Adkins	Charge Nurse	Endoscopy	Good Sam Endoscopy Center	Ashley is one of the charge nurses on our unit! She is consistently going above and beyond her duties as a charge nurse. She always keeps the flow of our unit running smoothly no matter what fires she has to put out throughout the day. Not only is she a great charge nurse but she is a great nurse all around when she is taking care of her patients when she is in an assignment. Ashley makes sure her patients are heard and if she notices a change in a patient's status, she is quick to alert the doctor or anthropologists on our unit to assess the patient. Her leadership, empathy, and dedication inspires the team to give great patient-centered care.
Meshell Bassitt	Kelly	Adkins	Office Operations Coordinator	Corporate Health	Corporate Health	<p>Kelly is my nomination for the Unsung Hero.</p> <p>She is a team member that works efficiently to keep corporate health running like a "well-oiled machine". She gives 110% day in and day out. She handles all the daily operations of corporate health and makes it look easy including scheduling/meetings/calendars of all managers. She is the team member that greets you with a smile upon arrival at CH. She handles all of the onsite medical accounts, billing, staffing, etc. There used to be 3 people that did this job, Kelly being one of them and now she manages all of the duties as ONE! She deserves recognition for outstanding service. Kelly is a true Unsung Hero.</p>
Ashley Leggett	Ashley	Adkins	RN	GSECN	Good Sam Endoscopy Center	I truly feel that there are many unsung heroes among our department. When looking around our unit, it is incredible to see all of the care that pours into our patients. I have worked alongside of Ashley for a few years now and it always amazes me how she cares for her patients, as well as her team members. I have never met someone who advocates so hard and doesn't quit until she knows her patients are safe and taken care of- even if that means having hard conversations. She is always critically thinking, always one step ahead and gives 100% of herself to her patients. They have her undivided attention, and she is always making sure they feel comfortable, heard & safe. Along with her patient care, she is an incredible person to have in your corner when you need someone. She will always listen when you need a shoulder or are having a tough day, always advocating for the unit when concerns are brought up & always offering a helping hand in all areas. Trihealth is lucky to have someone like her in their system, but this department is lucky to call her ours.
Laura Sucher	Sherry	Akins	REGISTERED NURSE-STAFF-DIVERSIFIED SERVICES	820065600 - WESTERN HILLS IM	TPP Practices	<p>I am pleased to nominate Sherry Akins for the TriHealth Unsung Hero Award.</p> <p>Since Sherry joined the QCPWHIM team, I have had the honor to witness her genuine dedication to helping patients and team members and the incredible positive impact she makes every day. Sherry consistently offers her Clinical expertise to our Front Office team with our patient communications, answering our questions big and small without making us feel inferior maintaining accuracy of information and patient safety. Sherry jumps in to run Providers at a moment's notice, picks up messages to help the Clinical Team provide efficient patient care, and truly leads by example with her humility and empathy. Sherry embodies the characteristics and qualities of an outstanding nurse making sure patients feel cared for, heard, understand the information they receive, and does the same for her coworkers. I feel that Sherry truly deserves this recognition for the impact that she has made here in the office.</p>
Kristi Schultz	Alexandria	Alexander	Talent Development Specialist for Good Sam College of Nursing	HR/TA	Shared Services	<p>Alex plays a vital role in shaping the future of nursing professionals, serving as an advisor and advocate for GSCON students pursuing their journey to become registered nurses. As a Talent Development Specialist, she provides guidance, ensuring students are supported throughout their academic experience and prepared to transition into meaningful careers within TriHealth.</p> <p>Her contributions extend beyond individual mentorship—Alex actively collaborates with the Talent Acquisition team by maintaining detailed records of current enrolled students and their application progress. This data-driven approach strengthens recruitment efforts and enhances opportunities for student placements within TriHealth.</p> <p>In addition to her advisory role, Alex is instrumental in fostering professional growth by organizing successful career fairs at Good Sam College of Nursing. Through these events, she bridges connections between students and healthcare opportunities, creating a platform for engagement and career development. Her support, dedication, and presence on campus make a tangible difference in the lives of aspiring healthcare professionals.</p> <p>Alex is more than a Talent Development Specialist—she is a pillar of encouragement, a strategic partner in talent acquisition, and a champion for nursing students. Her efforts deserve to be recognized, as she truly embodies the spirit of an unsung hero within TriHealth and beyond.</p>
Daniel Hunley	Courtney	Alexander	Charge Nurse	Emergency Department	Good Sam	Courtney is an amazing Charge Nurse who is always a smiling and kind face to see no matter how hectic the Emergency Department is. She is always someone I can turn to for help or guidance at any time. She is a great hardworking nurse and always tries to do what is right. I believe she deserves all the recognition she can get!
Amal Musa	Nina	Allen	Access Associate	BN ED Registration	Bethesda North	<p>Nina Allen is truly an unsung hero—a great asset not only to our patient access team but to the entire emergency department. She brings compassion and kindness to every interaction, making a meaningful difference in the lives of patients and their families.</p> <p>Recently, Nina shared a profound experience that exemplifies the depth of her empathy and intuition. While registering a patient in triage, she met the patient’s young child, who unexpectedly handed Nina a small Jesus figurine. The child explained, “He wanted you to have this.” Nina was momentarily puzzled, as there was no one behind her—but she graciously accepted the figurine. Strangely enough, she had seen the very same figurine on Facebook earlier that day.</p> <p>Later that day, another patient arrived at the emergency department with a family member. As Nina entered the room to complete registration, she immediately sensed the patient’s distress. Without hesitation, she paused and gently asked, “You’re thinking about not going back to rehab, aren’t you?”</p> <p>The patient and his spouse were taken aback. “How did you know?” they asked. Nina simply responded, “I just had a feeling. I want you to know that you’re not alone, and there are people who love you.” She then pulled out the figurine that the little girl had gifted her earlier and placed it in the patient’s hand.</p> <p>At that moment, his wife broke down in tears. She revealed that just before Nina walked into the room, her husband had prayed to God for a sign that he should continue his rehab treatment.</p> <p>This touching encounter is a testament to Nina’s extraordinary ability to connect with people on a deeper level. Her compassion, intuition, and unwavering support serve as an inspiration to all of us.</p>

Nominator	First Name:	Last Name:	Title:	Department :	Business Unit:	Please share what makes this team member an Unsung Hero.
Lindy Mathes	Jessie	Ambrose	ACT	Butler IPU	Bethesda Butler	Jessie always goes above and beyond for patients and their families. She provides excellent bedside nursing/ACT care and manages her time well. Jessie brings with her many years of nursing/ACT care experience and it shows everyday. She is a hard worker who always has a smile and a kind, encouraging, word for someone in need. She anticipates needs, completes her work in a timely and efficient fashion while building relationships with patients, families and staff. We are all lucky to have Jessie working alongside us on the Butler inpatient team. I would love to see her recognized formally for all she does.
Madison morgan	Jessie	Ambrose	PCA	Nursing	Bethesda Butler	Jessie goes above and beyond at her job every single time she works. She answers call lights for patients that aren't in her assignment, is always willing to help me turn/reposition/toilet anyone even when it isn't her responsibility or she is busy, and she makes an effort to ensure that patients are happy with the care they receive. Jessie never has to be asked to do these things and makes the long days go so much smoother. I am extremely grateful to know and work with her.
Kristen Bagnall	Donna	Andres	OPERATION S COORDINATOR	Protective Services	Shared Services	Donna embodies the definition of an Unsung Hero through her behind-the-scenes dedication to TriHealth's badging operations. With remarkable consistency, she ensures this critical administrative function remains seamless and invisible to most. When problems inevitably surface, Donna's calm demeanor becomes her signature strength. She approaches each challenge methodically, providing swift follow-up and responses that resolve issues before they impact others. Her reliability creates a foundation that allows countless team members to focus on their primary responsibilities without distraction. While badging may seem routine, its importance to organizational security and function cannot be overstated. Donna's quiet excellence in this role exemplifies how essential support functions, when performed with dedication and care, contribute tremendously to TriHealth's overall success.
Elyse Galehouse	Alexandra	Applegate	MA	TSI	TPP Practices	Alex has been my mentor and team member since starting with Trihealth and she has always gone above and beyond to make sure not only that all of my questions are answered, but that I feel that I am an important addition to the team.
Gabrielle Hulseman	Monica	Ariens	RN	Oxford Internal Medicine	TPP Practices	<p>Monica has always been an amazing colleague and friend. She will always take time to help anyone, even if she is already busy. She dedicates herself to her patients, often spending long periods of time on the phone with them making sure that every question or concern they have had been addressed.</p> <p>On top of being an amazing person and dedicated worker, Monica is currently battling breast cancer. She was recently diagnosed and began chemo, but you would hardly know it just talking to her. Despite this huge battle that she is in she still comes to work with a smile and a helping hand.</p> <p>Monica is the greatest Unsung Hero I have ever had the pleasure to know and to work with.</p>
Annajh Evans	Emily	Armbruster	MD	Family Medicine	TPP Practices	this doctor always goes above and beyond to see patients no matter what, she always works on a overbooked schedule, she still accommodates patients even if they are late or no show, she always makes sure her patients our heard and feel seen her patients love her and she does a amazing job at what she does best doctor you can ask for.
Nicole Emig	Brooke	Asher	Staffing/PCA	Float Pool	Good Sam	Brooke is an unsung hero of the hospital- she puts in the time and work to be a great employee. Along with that she is in nursing school full time. She keeps a positive attitude and handles a lot of personalities with grace during work. She makes sure the staffing is appropriate, and I believe a behind-the-scenes hero that many people take for granted.
Monika Royal-Fischer	Kristen	Bagnall	Senior Corporate Education Specialist	Organizational Effectiveness	Shared Services	Kristen Bagnall has been a cornerstone of the CSC team for the past year and a half, bringing with her a decade of dedicated service to TriHealth. As a recently graduated doctorate-level nurse, she provides invaluable coaching support to early career nurses, particularly those preparing for critical NCLEX and TEAS examinations. Her willingness to share her clinical expertise elevates the entire coaching team's performance, enabling us to better serve our healthcare professionals. Kristen embodies TriHealth's Always Behaviors through her unfailing readiness to assist others and her warm, welcoming presence—whether she's greeting someone in an elevator or wishing them a good day. Her quiet dedication, consistent willingness to lend a hand, and commitment to going above and beyond make her the definition of an unsung hero whose contributions deserve recognition and celebration.
Andrea Chipps	Nancy	Baron	CNM	obgyn	Good Sam	<p>There is no bigger unsung hero than Nancy Baron, CNM. I have worked with her since 2016 and have never known a person to go the extra mile, quietly and under the radar and every extra way more than Nancy. In fact for years, I have said of Nancy, "she doesn't go the extra mile, she goes the extra 100 miles."</p> <p>In caring for patients as a midwife, she will sit with people hearing their stories, caring about the details that concern them, asking about their families and life situations in the most kind and caring way. This is in addition to giving superb care for their physical needs. She checks on them after appointments, seeing if circumstances have improved. She sends hand written cards. She sits at their bedside as they labor--quietly comforting and reassuring them and offering the ministry of presence. She absolutely goes above and beyond in the way she cares for her patients and her coworkers.</p> <p>When it comes to working with Nancy, she cares deeply for those that surround her. She asks about their world outside of work and truly cares. She would yearly have a gathering for our entire office to her home and pool on top of working many, many hours over her scheduled time. She headed up our midwife cookie tray project every Christmas, wanting to do gifts/cookies for so many people that touched the midwife office, when many, many times there was no gift reciprocated. Nancy just knew it was the right thing to do and wanted to be kind. That always humbled me so much. She would often bring a handwritten card and a little gift just to let you know she cared or was thinking of you. She is the greatest gift to Trihealth and has served countless years and hours to serve women in the Trihealth Nurse Midwife community.</p> <p>There is no one more deserving of this award than her.</p>
Kristen Bagnall	Sarah	Barwell	ACNO	Good Samaritan Administration	Good Sam	Sarah personifies the essence of an Unsung Hero through her unwavering commitment to putting others first. Without seeking recognition, she consistently demonstrates creative problem-solving that makes her an invaluable resource across the system. Colleagues know Sarah as someone who doesn't just identify challenges but actively develops innovative solutions that benefit everyone involved. Her supportive nature creates a foundation of psychological safety that allows team members to take appropriate risks and grow professionally. What makes Sarah's contributions truly remarkable is how she strengthens the organizational culture while operating largely behind the scenes. Her influence elevates those around her, yet she rarely claims credit for the positive ripple effects of her work. Sarah represents the heart of what makes TriHealth exceptional—a dedicated professional whose day-to-day excellence inspires and enables the success of others.
Maryah English	Lyz	Basinger	Talent Acquisition Supervisor	Human Resources	Shared Services	Lyz has been with TriHealth for 6 years and in that time, she's made a positive impact on all the teams she's been on. In her current role as our supervisor, Lyz has been the glue that keeps our team together. Whenever we have questions or are unsure of the best practice, we all go to her. She's been an excellent supervisor, and she maintains her willingness to help us whenever we need it. She's a compassionate leader who avoids the spotlight at all costs, but we don't know what we'd do without her. Lyz consistently carries TriHealth's message with excellence and goes above and beyond to make sure our team runs smoothly. She has a tireless work ethic and is the first to offer support, encouragement, and solutions without ever expecting recognition. Within our team she serves as the backbone, she has a talent for seeing our team members strengths and setting them up for success. She has proven to be an outstanding supervisor and colleague who consistently shows her readiness to support us when needed. Lyz is truly a compassionate leader who shies away from the spotlight and is invaluable to our team. We appreciate Lyz for who she is and what she does!
Max Bobbitt	Bonita	Batton	Supervisor	Inpatient Pharmacy GSH	Good Sam	Bonita is new in her supervisor role at GSH. She has led a culture change and improved our department in countless ways. She answers tough questions, ensures closed loop communication, and leads by example. Her dedication to our department and our patients does not go unnoticed! Thank you!
D. Perkns	Beanna	Beard	MA/receptionist	Oxford priority Care	MHMH	<p>Beanna is always calm and smiling, even with the fast-paced busyness of the Priority Care.</p> <p>She is always willing to help out co-workers and goes the extra mile of our patients.</p> <p>She recently called a patient, following up on one of our patients, and appropriately directed him to the ER, who was then admitted.</p>
Kellie Gibson	Alexis	Beare	Access Coordinator	Registration	Bethesda Butler	<p>Alexis took a phone call with a Pt who was experiencing a mental health crisis. Alexis stayed on the line with the Pt, informing the Clinical staff of the situation, she stayed on the call until EMT's got there to assist in helping the PT with the mental health care they needed.</p> <p>Alexis stayed calm and was able to calm the PT down until help arrived. Alexis always goes above and beyond to ensure that our PT's have the best experience that we as Access Associates can give.</p>

Nominator	First Name:	Last Name:	Title:	Department :	Business Unit:	Please share what makes this team member an Unsung Hero.
Nicole Puterbaugh	Stephanie	Beckelhyme r	office manager	PC Mariemont	TPP Practices	Stephanie goes above and beyond in our office. While working as a full time manager, she is also going to school for her RN. Because our office is small, when one team member is absent it can really impact our workflow. We have had a few team members off/sick for extended periods and she jumps right in to help our staff. From Working front desk, to rooming for providers or drawing blood, she is always willing to help! She even helps cover the phones for other offices if they have a meeting or need help. Thank you Stephanie for all you do!
Sue Siegel	Shirleen	Bedgood	Phlebotomist/Medical Assistant	GE Family Wellness Center	TPP Practices	Shirleen is the definition of "unsung" She quietly does her work, always commenting on other team members and what wonderful things they have done but never patting herself on the back for all of the things she does for her team and the patients of GE. She completes phlebotomy, performs all prior authorizations and is always willing to jump in and help where needed. During the period of time between the manager leaving and a new one hired, Shirleen has been instrumental in letting me know when vital supplies, and vaccines needed to be ordered. Patients comment almost daily on her phlebotomy skills and how efficient and pain free the blood-drawing process in. They also comment on the way she treats them with compassion and genuine care. She completes prior authorizations daily and she has had multiple occasions in the last few months where she was able to get important medical supplies or medication by relentlessly talking with insurance companies, pharmacists and anyone else she needed to talk to, so our patients have what they need. Shirleen goes above and beyond every day in getting healthcare right for our patients.
Ginny	Shirleen	Bedgood	MA	TPP	TPP Practices	Shirleen is an MA that works in our lab here at the GE Family Wellness Center. She is kind, thorough, thoughtful and punctual. Along with being a caregiver to her aging father and all the challenges that come with that, she is always here at work with a smile and a kind gesture. She jumps in to help, no questions asked. She receives multiple shout outs during huddle from patient compliments and is an asset that I would be lost without here at our office. She works very hard and deserves to be recognized.
Mary Lou Manegold	Kristen	Bell	Financial Analyst	TPP Finance	Shared Services	Kristen provides excellent information to our physicians and team members. She makes herself available for any questions from our physicians, administration and co-workers. Although she is behind the scenes and doesn't see "patients", she makes fellow team members, and physicians feel important and cared for. Compassionate and calm demeanor makes her an Unsung Hero!!!
Holly Harrison	Jessey	Benedict	Charge RN	4200- Tele	Bethesda North	Jessey has been an amazing charge nurse for 4200 and the reason that I began my journey in nursing at Bethesda North. I was unsure where to even start and this is a 2nd career for me. Jumping into nursing later in life can be quite a challenge, however, having a team-member like Jessey has been amazing and made the transition a little easier to navigate. There is not a single question, problem, or task in which she was not willing to help me in any way possible. She has a bank of knowledge that I was able to tap into to begin my nursing career. I am sure that there were many times of the past year that I asked the same questions over and over. Jessey never once made me feel inadequate in any way. She is confident, knowledgeable and overall, one of the best nurses I have ever had the pleasure to work with. Jessey could wear the cape for unsung hero for not just 4200, but for TriHealth as a whole.
Melia Frilling	Jason	Benedict	Client Technologies Engineer	IS	Shared Services	I am honored to nominate Jason Benedict as a TriHealth Unsung Hero for his outstanding contributions to Information Technology and Client Tech. As an onsite presence every day, Jason is just one of the faces of IT support, ensuring seamless technology operations that directly impact patient care and workplace efficiency. Jason's expertise in troubleshooting and client support makes him an invaluable asset to the team. Whether resolving urgent technical issues, implementing new solutions, or providing consistent, reliable support, he embodies professionalism and teamwork. For his steadfast dedication and relentless efforts in Client Technologies, Jason truly merits recognition as an Unsung Hero.
Jesie Burton	Bridget	Best	CT Technologist	Radiology	Bethesda North	She comes in with a smiling face every day. Is a ray of sunshine to every patient. She takes everything she does and makes the best of it. She also recently tried to save someone's life outside of work. A guy had crashed, and the car caught fire. Another one of Bethesda North's employees pulled the man from the burning car and started CPR. Bridget was on her way home when she pulled up and assisted until EMS got there 10 minutes later (volunteer jurisdiction).
Heather Hargis	Shariya	Biggers	ACT	8Q	Good Sam	The compassion and empathy that Shariya has for our frail and elderly patients is so heartwarming. Last week, i witnessed her spend hours walking, talking with and holding hands with a patient living with dementia. In her role of a sitter, she took it to heart to provide outstanding emotional support while also ensuring safety for the patient as well as the team. In my role as a TriHealth Way Validator, i know this personal touch is exactly what this patient needed for an ALWAYS admission on 8Q and i could not be prouder to share that she is truly an unsung hero for some of our most fragile adult patients.
Lovey Forte	Tammy	Bills	Phlebotomist	Loveland TPP	TPP Practices	Super nice co-worker! Always willing to help and go the extra mile without fail! Pleasure to work with!
Morgan Brown	Andrea	Blankenbeker	MA	TriHealth Physicians office Wilmington	TPP Practices	We are a new office with TriHealth, so we have had a lot of trial-and-error learning. Andrea has gone above and beyond to help out every single person in our office. She is always willing to drop everything to do whatever is needed done. Even outside of the office she has been there for anyone who needs help. Always has a great attitude and willingness to help others no matter what the situation or job is.
Kristin Longstreth	Andrea	Blankenbeker	MA	Wilmington Primary Care	TPP Practices	Andrea goes above and beyond to keep her department on top of rooming, baskets, paperwork and ALWAYS has a positive attitude. She smiles through all of her physical ailments and pain she endures constantly and is a GREAT asset to our office. She deserves to be recognized.
cher litchfield	Hospice of Cincinnati	Blue Ash Inpatient Unit	Manager	HOC NSG	Hospice	I'm not sure if I can nominate my whole team, but that's what I would like to do here! I'm an LPN for Hospice in the Blue Ash Inpatient Unit. I know we take excellent care of our patients, but sometimes it's not all about the patients. In November I was involved in a horrible accident resulting in a C1 & C2 fracture. The injury devastated my entire way of life. But my team showed me such tremendous support and I'm so grateful to work with these folks. Their compassion carried over to this co-worker. It's very different being on the other side of the fence as a patient, it's not just the injury, the isolation and mental anguish you experience is beyond anything I ever imagined. And my team stood by me, even just a simple text to check in when I was having a bad day meant the world to me and really kept me going. They truly gave me something to look forward to. I was so excited to return to work last month and blessed to be with my work family!!! A little shout out to our East Unit for some clerical support, as well! Sometimes we all have to take care of each other...
Melia Frilling	David	Bohart	Lead Client Technologies Engineer	IS	Shared Services	I am honored to nominate Dave Bohart as a TriHealth Unsung Hero for his outstanding contributions to Information Technology and Client Tech. As an onsite presence every day, Dave is just one of the faces of IT support, ensuring seamless technology operations that directly impact patient care and workplace efficiency. Dave's expertise in troubleshooting and client support makes him an invaluable asset to the team. Whether resolving urgent technical issues, implementing new solutions, or providing consistent, reliable support, he embodies professionalism and teamwork. Dave is present at every LDI, ensuring that all leaders have their technology set up and functioning seamlessly for the event. For his steadfast dedication and relentless efforts in Client Technologies, Dave truly merits recognition as an Unsung Hero.

Nominator	First Name:	Last Name:	Title:	Department :	Business Unit:	Please share what makes this team member an Unsung Hero.
Jill Miller	David	Bohart	Lead Clinet Technologies Engineer	Information Systems	Shared Services	<p>Technology is incredible—when it works. And when it doesn’t, we all know who to call: David Bohart.</p> <p>Dave is the epitome of an unsung hero. He is an invaluable partner to the Bethesda, Inc. & bi3 team, and we are truly fortunate to share space with him on the first floor. We don’t make it easy for him, yet he never hesitates to help. Whether in the middle of a call, eating lunch, or working on another task, Dave always happily makes time for others.</p> <p>He has taken the initiative to truly understand the unique intricacies of our organization, which differs in many ways from TriHealth. Thanks to this, Dave has been instrumental in onboarding new team members, many of whom have challenging access needs. He approaches each situation with grace, kindness, and a relentless focus on solutions. Dave never gets stuck in barriers, no matter the obstacle—he finds a way forward. He also knows exactly who to contact within the organization to get things done, even when urgent issues arise with little notice.</p> <p>Recently, when our shared office and storage spaces suffered flooding, Dave immediately jumped into action, working tirelessly to salvage as much as he could—including more than ten 40-pound boxes of newly published books. His quick thinking and dedication prevented a significant loss.</p> <p>Beyond moments of crisis, Dave consistently demonstrates servant leadership. He’s incredibly responsive, whether fixing sound issues mid-virtual call, remoting in to troubleshoot a work-from-home challenge, or resolving technical hiccups on site. Baldwin employees, both TriHealth and bi3, keep him busy because he’s the go-to expert, and no matter how many requests come his way, Dave never gets flustered or agitated.</p> <p>His deep knowledge is matched only by his dedication. In fact, no one can recall a problem he hasn’t been able to solve. And if he doesn’t immediately have the answer, he finds it and follows up promptly.</p> <p>Dave is the very definition of an unsung hero: thoughtful, kind, hardworking, and steadfast. We are so grateful for his unwavering support and the exceptional service he provides every single day.</p>
Megan Kock	Deidre	Borges	CT Lead Technologist	Radiology	Good Sam	<p>Deidre truly makes not only the CT department but most of radiology keep spinning! She is the first one anyone calls because she always has the answer or knows who to get in contact with. Nurses, physicians, techs, and even patients know her by name and will often request her directly. She is always helping out MRI and nuclear medicine by starting IVs when they are struggling. She is kind, quick witted, and can bring a smile to anyone's face that she talks to. She is the epitome of what I want to be as both a technologist and a person. I do not know what radiology and honestly the whole hospital would do without her!!</p>
Lindsay Shell	Donna	Bostick	CNM	MHMH OB	MHMH	<p>There are so many kind words that I could use to describe Donna, but these three are at the forefront of my mind: hard working, compassionate, selfless. Donna is a midwife with Oxford OB/GYN who truly goes above and beyond for her patients. She covers call 24/7 for her own clients and never fails to show up at all hours of the night despite busy days in the office. She cares deeply for her patients and works hard to give them good outcomes and excellent delivery experiences. I am honored to work alongside Donna. She always treats me and my peers with respect and kindness. Beyond working at the bedside with her, I have had the opportunity to be a patient of hers for many years, and she helped me bring my two greatest gifts into this world! My first baby was a grueling 24-hour labor, and Donna never gave up on me! When Donna isn't at work, you'll find her devoting her time to her family and spending time in her community. I am so proud to nominate Donna as an unsung hero!</p>
Sara robertson	Kelly	Bowman	Case manager RN	Hospice of Cincinnati Central Region	Bethesda North	<p>Kelly by far sets the gold standard in all TriHealts core beliefs. She puts her patients first, and is always an advocate for their care. This value in her nursing care has never wained in the years I have worked side by side with her. Any time that she can, she is always willing to put her nursing bag down, put gloves on and jump in to assist with me patient care. I have yet to see any limits to her dedication of patient care. She also deserves to seen because of her humbleness and always acknowledging other team members wins and not her own. She unknowingly realizes my success, patient sucess and meeting family needs is because she graced the overall patient experience. Knowing I have her as my nurse makes giving end of life care given as her STNA more graceful because I know she will exceed all the patient and family needs. Not only can I acknowledge her greatness, other patients, long term care staff and team members can testify to her outstanding values.</p>
Mary Henson	Chenise	Bradley	Unit Clerk	6200	Bethesda North	<p>Chenise Bradley, the Unit Clerk on 6200, is a true gem! She is worth her weight in gold. Chenise goes to each and every patient room at the beginning of her shift to introduce herself and let the patients know that she will be answering the call button. She demonstrates which button to press and where it is on the bed and remote. She promises the call light will be answered promptly.</p> <p>Indeed, she does. The calls on 6200 never ring more than once. Upon answering, she writes down the room and the request and sends it out right away. She will follow up to make sure the request was taken care of. If the staff are too busy, she will attend to the patient herself, being a former STNA. To me, this is very important. I have been in many rooms on many different floors. I have had many patients tell me that when they ring the bell, no one comes, no one answers. Mostly it's the patients that have to use the bathroom. This simply, does not happen on Chenise's watch.</p> <p>Chenise is very pleasant, polite, and quick to smile. Anyone and everyone that approaches the desk is greeted warmly.</p> <p>I feel ALL Unit Clerks should be recognized and are the definition of unsung hero!</p> <p>Thank you.</p>
Tracy Hall	Shelley	Brampton	Cancer Registry/Cancer Committee	TriHealth Cancer & Blood Institute	Good Sam	<p>Shelley Brampton is a supervisor for Cancer Registry and oversees a great deal of work for the Cancer Committee and all of the standards required for that accreditation. When I began working on development of a cancer survivorship program, she was immediately helpful, attentive to any questions I had, assisted with foundational requirements, and was always very encouraging to me. She was a cheerleader for growth of the program and was accessible at any given time during the workday with timely responsiveness 100% of the time I reached out to her. I think she is an unsung hero for the cancer institute and would like to thank her for all of the help she has provided to me in this role.</p>
Tracy Hall	Shelley	Brampton	Supervisor Cancer Registry/Cancer Committee	TriHealth Cancer & Blood Institute	Good Sam	<p>Shelley Brampton is a supervisor for cancer registry and does a great deal of work for Cancer Committee. When I began the role of cancer survivorship coordinator and building the program, she was the first person that I received help from. She was attentive, resourceful, and responsive 100% of the time I reached out to her with timely help. She has always been a cheerleader for growth of the program. She was my first go-to person for answering questions. She works tirelessly in her dual role, and I want her to know how valuable she has been to me and appreciate her help. She is an unsung hero.</p> <p>(P.S. I think I made a mistake on the first attempt at filling this out; thus, the second attempt, just so there is not confusion. :))</p>
Monica Piercy	Michelle	Brandenburg	radiologic technician	Radiology	Bethesda Butler	<p>Michelle is an excellent xray/ct technologist who always puts 110% into her patient care and work. She is always willing to go above and beyond to help patients and coworkers. Michelle is a perfect example of an unsung hero!</p>
Alison Pennington	Trevin	Brandenburg			MHMH	<p>Trevin always goes above and beyond for his patients and is always willing to step in and help in times of need. He is such a kind soul and has such a bright future.</p>
Anjuli	Hannah	Brandt	Lead	Group health Clifton CPC	TPP Practices	<p>Although Hannah has just been with our practice for almost two years her impact has been immeasurable. She has brought a culture of fun in the setting of professionalism and has taken it upon herself to try and make practice improvements. She has been a source of positivity and exemplifies managing up in situation that would be hard for me to do so. She has the biggest heart and goes above and beyond to try and help patients as well as other team mates.</p>
Lindsey Konstandenos	Jaclyne	Branham	RN	MSICU	Bethesda North	<p>Jaclyne is an incredible nurse that goes above and beyond for every single one of her patients and their loved ones. The ICU can be a very difficult place to work, but no matter how stressful the situations may be, Jaclyne is compassionate and advocates for her patients. She addresses all the needs, whether it’s getting a patient through the worst day of their life or making tea to actively listen to a patient and family member talk about their life and goals of care.</p>

Nominator	First Name:	Last Name:	Title:	Department :	Business Unit:	Please share what makes this team member an Unsung Hero.
Kim Morrow	Heather	Brasfield-Gorrigan	Patient experience Regional Coach	Patient Experience	Bethesda North	Heather is an invaluable team member who consistently goes above and beyond. As a patient experience coach, Heather's dedication is evident not only in her expertise but in her genuine care for both team members and patients. Her long history of helping team members improve themselves speaks volumes about her commitment. Because of her quiet demeanor, Heather's contributions and innovative ideas often go unnoticed. Before career development became a major focus, Heather was already assisting entry-level team members at TriHealth through a small program at the time in HR, SAW® (School at Work). Her passion for helping entry-level team members develop confidence and professional skills was truly inspiring. Having Heather on your team is a win-win; she knows how to uplift people and nurture their success.
Kim Morrow	Molly	Brauer	Senior Benefits and retirement Analyst	HR-Benefits	Shared Services	Molly is part of a team that often goes unrecognized, yet they are the go-to for questions or issues with benefits. Molly stands out not only for her extensive knowledge but also for her infectious enthusiasm. She always has a smile for everyone and brings joy to her workplace in countless ways. She ensures her coworkers have fun too, even if they are not in the same area. Molly's visits to our side of the floor are always a delight, bringing smiles and laughter. We all appreciate receiving our Total Rewards Statement in the mail, often overlooking the effort behind it. Molly is one of the team members who ensures we get this vital information.
Teresa Wolterman	Jessica	Brechin	Physical therapist	MHMH physical therapy Oxford	MHMH	Jessica just joined our team a few months ago as the main physical therapist in charge of all the D1 athletes here at Miami University. She prior treated the athletes at Mercy and switched here when Trihealth gained the contract. She has a wealth of knowledge treating this very unique type of patient that needs to return to functioning at a very high level being a D1 athlete. She works extremely hard and makes all the athletes feel comfortable. We can tell she is very focused in providing the best care and returning them to sport as quickly as possible. She also is the ultimate multitasker- double booking patients as needed and picking up hours as we are in the process of increasing our staff. Also she talks to the orthopedic docs, athletic trainers, coaches and all the staff supporting the athletes at the college constantly since progress can be fast so everyone is "on the same page." She and Jenell Princell DPT- physical therapist (my other unsung hero) are creating a great and very efficient high level rehab program. The specific exercises tailored to each sport are amazing to watch to replicate the specific functional movements of the athlete. Jessica always is smiling with the patients and you can always here her laughing with stories talking to the patients- she truly enjoys them and her job.
Lauren Miller	Kisha	Britton		Endo	Bethesda North	Kisha is a great resource. She steps up and steps in whenever the occasion arises. When Endo gets a little crazy, she will keep energy high with her positive attitude. Also, when a person needs a listening ear to vent or release some stress, she provides that Mommy/Auntie love you need at that time. Her example of what it means to be a nurse is awesome; because Kisha doesn't just talk the talk she walks the walk too.
Beth Johnson	Felecia	Britton	EP Office Coordinator	Trihealth Heart Institue - DVS	TPP Practices	Felecia Britton does so much for ALL of us at The Heart Institute. She is the one that decorates for us when everyone has a Birthday, Baby Shower or any other occasion requiring her attention. She has a heart of gold and welcomed me with open arms when I joined our Team. I would like for her to be recognized for all of her hard work and dedication that she provides for us. She is always giving and willing to help without question and WE LOVE HER FOR IT! Thank you so very much Felecia for always going ABOVE AND BEYOND for us!
Vicki Muennich	Alyssa	Brogden, DO	Physician	PC Glenwood	TPP Practices	Dr. Brogden provides exceptional care to her patients. However, that's not what makes her an unsung hero. Dr. Brogden goes above and beyond in treating the team at Glenwood with the utmost respect and support. She always sends a thank you to any medical assistant who supports her should her dedicated MA be on vacation or out sick. She publicly recognizes the team and finds ways to keep them engaged. For instance, she worked with the Corporate Education team and had some time "held" for some of our team to attend the Explicit Bias program. She has agreed to be the Ambassador for our new RN hire, and was instrumental in our efforts to get approved for VFC. Dr. Brogden not only has stellar patient satisfaction scores, but she is an example of true leadership. She is our unsung hero!
sidney conatser	jordan	brown	2nd Shift Lead	EVS	MHMH	Jordan is always going above and beyond for her team and the hospital. For the 2.5 years I've been here Jordan has always come into work with a positive attitude and the goal of making everyone feel welcome. She has created a family environment by simply being a kind caring person. She is always going out of her way to make sure the hospital is clean, and every department has what they need. She is amazing at what she does. She gives this place her all without expecting any recognition for it.
Ray Collie	Cindy	Brown	LPN	CDU	Bethesda North	Cindy is a great team player. She always goes above and beyond for all her patients!
Jolene Burns	John	Bruns	Dr	Finneytown and Butler Peds	TPP Practices	Dr Bruns is consistently thinking of the children he has stayed many times and waited on patients and sent his staff home because it was closing time, but he would stay. Hes gone out to the car of a child who was too scared to come in and when we were not maybe understanding of a patient being consistently late he says its our job its not the childs fault theyre late they are sick and we have to take care of them. Dr Bruns is truly my hero.
Breanna	Mindy	Bucher	RN	NICU	Good Sam	Mindy is always there to lend a helping hand. She remains calm under pressure, and she is a driving force in offering the best care to our smallest patients and their families; who love her dearly! We are grateful to have Mindy on the team. She brings light to every room and truly is an example of what it means to serve those in need of help.
Tracy Hall	Kim	Buhrlage	Infusion Staff Nurse	TCBI	Good Sam	Kim Buhrlage is a nurse I have worked with for 13 years. We worked many years together in the infusion suite and she is a respected, loved, competent, trustworthy, hard-working nurse. The best honor someone can bestow on someone is to say they would trust you taking care of their family members and I would absolutely choose Kim to do that. She is not only the best-of-the-best as a nurse, she is comical and fun to work with at that. Kim is an unsung hero and I know I speak for everyone that she is the jewel of the infusion suite! Your Light shines Kimmy!
Tiffany Eckman	Frankie	Bullock	Scheduling Coordinator	THVI Finneytown	TPP Practices	Frankie is fantastic at what she does! Frankie has great customer service skills, always has a smile on her face, positive/friendly attitude toward staff and patients, and she's a great team player. TriHealth is very lucky to have such a wonderful and caring person on their team. Thank you for all you do, Frankie!
Marlo Whetstone	Frankie	Bullock	Scheduling Coordinator	TriHealth Heart Institute	TPP Practices	Frankie has a positive impact on every person she interacts with, from fellow team members to patients. Frankie goes above and beyond when engaging with patients at check-in/check-out, she takes the time to talk to them, learn about what's going, and often provides comfort for our patients who are going through a tough time. Frankie is an amazing team player for the Heart Institute. She helps all locations with reschedules, recalls, and other patient scheduling needs. Frankie cares deeply about our patients and is always willing to jump in and help other team members when needed.
jennifer sabin	Michelle	Burke	Scheduling	Western ridge	TPP Practices	Going over and beyond to make work life easier for her colleagues. Being kind and respectful of others.
Sharon Lee	Jill	Burns	Endocrinology RN	Endocrinology	TPP Practices	Jill goes above and beyond for patients, from helping patients call their insurance companies to assist in finding most affordable medication options, to thinking outside the box and exploring patient assistance programs and pharmacy programs to help with affordability. She spends time educating/troubleshooting diabetes technology with patients. She has great bedside manner, communicates effectively with patients and team members.
Traci Busch	Christi	Bush	Assistant Nurse Manager	CC/FP/ST Scheduling Office	Hospice	Christi is an amazing assistant manager to our team. She is always there for us no matter what. She is a strong leader to our team. We could not be the team we are without her giving us the unwavering support and recognition she gives each and every day. I am so blessed to be working with her every day.
Nitisha Cannon	Amanda	Bush	Coding Specialist	HB Commerical Billing	Shared Services	I am honored to nominate Amanda Bush, Coding Specialist for the Hospital Billing Commercial Team, for the Unsung Hero Award. Her contributions have been nothing short of extraordinary, balancing multiple responsibilities with efficiency, expertise, and an unwavering commitment to excellence. Amanda has taken on a wide array of duties, including coding duties for both the Commerical and Government billing teams, training, account management, special projects, and mentoring new hires—all while maintaining a level of professionalism and dedication that sets her apart. Her ability to navigate complex billing scenarios and train others with confidence ensures that not only her work succeeds, but our entire team thrives. What truly defines Amanda as an Unsung Hero is her leadership through action. She doesn't just complete tasks—she problem-solves, strategizes, and supports those around her. Her strong work ethic, adaptability, and team-first mindset make her an invaluable asset, and her impact on both her colleagues and new hires is immeasurable. Amanda's contributions may often go unspoken, but they never go unnoticed. Her talent, dependability, and drive deserve to be celebrated, and I wholeheartedly recommend her for this well-earned recognition.

Nominator	First Name:	Last Name:	Title:	Department :	Business Unit:	Please share what makes this team member an Unsung Hero.
Kristen Bagnall	Brittany	Callahan	Senior Corporate Education Specialist	Corporate Clinical Education	Shared Services	Brittany = stepped into the challenging role of TriHealth Student Liaison and has maintained it through quiet dedication and exceptional competence. Taking on substantial responsibility, she not only maintained existing student programs but strategically expanded them, creating new opportunities for educational partnerships. Brittany navigates the complex intersection between healthcare operations and academic requirements with remarkable skill, ensuring both institutional needs and student development goals are met seamlessly. Her ability to anticipate challenges before they arise has prevented countless potential disruptions to critical learning experiences. Students and team members alike benefit from her thorough approach and commitment to excellence, yet her contributions often remain invisible to many who benefit from her work. Brittany represents the essence of an Unsung Hero—someone whose behind-the-scenes efforts create significant positive impacts throughout the organization.
Angelia Smith	Shannon	Cannon	Trainer for new classes with Tri Health		Bethesda North	I am apart of Mercy OBGyn transfer over to Tri Health and Shannon Cannon was one of the trainers that came to our Brookside site for a couple weeks to help train with Epic. Her training skills are remarkable, pleasant, patient and understanding. After my training was done, I was still getting stuck on insurance and all I did was make a phone call to Shannon and very nicely and gracious she made appt to come back out to my site and stay the day with me and allowed me to ask all question I had , help me to understand linking insurances , and even now as I type , I did email her just this morning regarding a tri care insurance and she replied back within minutes because she knew I had a patient in front of me . Botton line Shannon is a trainer that makes it very easy to ask for help when help is needed and she has done it all with a SMILE. Kudos to Shannon Cannon
Melia Frilling	Ken	Carey	Senior Client Technologies Engineer	IS	Shared Services	I am honored to nominate Ken Carey as a TriHealth Unsung Hero for his outstanding contributions to Information Technology and Client Tech. As an onsite presence every day, Ken is just one of the faces of IT support, ensuring seamless technology operations that directly impact patient care and workplace efficiency. Ken’s expertise in troubleshooting and client support makes him an invaluable asset to the team. Whether resolving urgent technical issues, implementing new solutions, or providing consistent, reliable support, he embodies professionalism and teamwork. For his steadfast dedication and relentless efforts in Client Technologies, Ken truly merits recognition as an Unsung Hero.
Tiffany Holt	Pamela	Carnes	Director of Infection Prevention	Infection Prevention	Shared Services	Pamela Carnes leads with vision, determination, and a quiet strength that has transformed our Infection Prevention program over the past two years. As Director of Infection Prevention, Pamela has worked tirelessly to elevate our department and standardize practices across the entire system—all with the singular goal of delivering the safest, highest-quality care to the communities we serve. Her leadership is thoughtful and purposeful. Pamela doesn’t just set expectations—she invests in her team, challenges us to grow, and models what it means to lead with integrity and excellence. Through her efforts, gaps have been closed, processes have been improved, and our program has become more cohesive, effective, and resilient. Pamela is not one to seek recognition, but her impact is undeniable. She has cultivated a department that is stronger, more knowledgeable, and better equipped to meet the evolving challenges of infection prevention. Her work often happens behind the scenes, but the results are seen in every improved outcome and every empowered team member. For her unwavering dedication, strategic vision, and quiet yet powerful leadership, Pamela Carnes is a true unsung hero.
Amanda Chaney	Ashley	Caudill	CMA	Clifton-Primary Care - FP and Sports Medicine	TPP Practices	Ashley is a wonderful staff member that I work closely with daily. She gives endlessly to our patients and gets to know them on a personal level. She spends time with the patients through her great communication skills and warm personality-- whether it be through telephone calls or during appointments. My practice in Family Medicine and Sports Medicine would not run as smooth as it does without Ashley and she is irreplaceable. She is a new mom and has been balancing this with her hard work in the office in an amazing way as well.
Mandi Fields	Rhoda	Chamberlain	Nurse Practitioner	TPP family medicine	TPP Practices	Her calm and helpful manner helps put patient's and family members mind at rest. She is an example of what a leader is. She truly listens to patient concerns and addresses them as needed.
Brandi Parvin	Adam	Chaney	Nutrition Manager	Nutrition	MHMH	Adam is always going above and beyond for everyone not only in the Nutrition Department but in every department here at McCullough-Hyde! He is a face that everyone knows and loves to see. Not only does the staff know him but patients and patients' family members stop in from time to time to say hello to Adam. He does a lot of work that not many people see and does not get recognized for. Having a bad day and need some cookies baked? Adam will get it done. Like a certain drink that is sold in the cafe and want to keep it in the cafe? Adam again will make it happen! All the little things he does to make sure to keep everyone as happy as possible he will do it. To work beside him and get to know him has been a great experience! He makes McCullough-Hyde a place to want to come back to! Thanks, Adam, for going Above and Beyond!
Nicholas Patton	Manoja	Cherukuri	Lead Data Engineer	Analytics	Shared Services	Manoja, the Techna-gista, plays a very critical role as one of our lead data engineers. She juggles various tasks from defining the best ways to serve the business by defining processes to efficiently develop our data assets, to promoting objects to production, admin of various systems, and finds time to serve her own service area at a high level. Wearing all of these hats, Manoja is always kind and goes the extra mile to ensure we are producing the best product for the business in a way that's easy for the next data engineer to understand and implement. Manoja is the pivot to our data engineering team running as a well-oiled machine to serve the business. When in the foxhole with a person of her care, level of intel and will; you know "It's a Wrap". Mission Accomplished!
Lauren Dorcheff	Wendy	Christy	CNP	TPP Northcreek	TPP Practices	I truly believe that without Wendy our office would fall apart! Every single day, Wendy comes into work and gives our patients her all. She is always more than happy to answer questions, put an extra patient on her schedule for an urgent visit, and she spends so much time going through the doctor's inboxes to ensure that all patients are receiving care in a timely manner. Additionally, she thanklessly takes care of all the tedious tasks (such as filling out forms) that need to be done without complaint. She is a phenomenal healthcare provider, but beyond the compassionate direct patient care she provides, she dedicates herself inside and outside of the office to being a hard worker and a role model. Our Nurse Practitioners are truly the unsung heroes of our office and are the reason we can continue to provide such high-quality patient care. It is an honor and an inspiration to work alongside a nurse like Wendy.
Nitisha Cannon	Amy	Clark	Team Lead	Patient Accounting HB Commerical Billing	Shared Services	It is with great pride that I nominate Amy Clark, Team Lead for the HB Commerical Team, for the Unsung Hero Award. For the past 14 years, Amy has been the backbone of our team—leading with expertise, fairness, and unwavering dedication to both her colleagues and the success of TriHealth as a whole. Amy’s wealth of knowledge in billing and payer policies is unmatched, and her ability to handle escalations, solve complex problems, and mentor team members makes her an invaluable asset. She is the one we turn to when challenges arise, and she always responds with patience, thoughtfulness, and a solutions-driven mindset. Whether it's organizing training, conducting quality reviews, or coaching the team, she continuously goes above and beyond to uplift and support everyone she works with. Beyond her technical expertise, Amy’s work directly impacts the quality of care and satisfaction of our patients. By ensuring billing accuracy and resolving complex payment issues efficiently, she helps eliminate financial stress for patients—allowing them to focus on their health and recovery rather than administrative obstacles. Her leadership in identifying trends, improving processes, and coaching the team results in smoother billing experiences, fewer delays, and better patient confidence in TriHealth's services. Amy also fosters a positive and appreciative work environment—celebrating team achievements, birthdays, anniversaries, and milestones, ensuring everyone feels valued. Her professionalism, directness, and drive have earned her the respect of colleagues at all levels, and her dedication—working after hours and on weekends—demonstrates just how deeply she cares about our success. Amy’s impact is immeasurable, and her contributions deserve to be recognized. I wholeheartedly recommend her for the Unsung Hero Award, as she exemplifies the very essence of leadership, dedication, and excellence—not just for her team, but for the patients who rely on TriHealth for compassionate, effective care

Nominator	First Name:	Last Name:	Title:	Department :	Business Unit:	Please share what makes this team member an Unsung Hero.
Holly Harrison	Olivia	Clausen	RN	4200- Tele	Bethesda North	I was fortunate to have Olivia as my preceptor as a new-grad nurse in the beginning of 2024. I was a new nurse to 4200- tele team and scared to begin my nursing career. Olivia has always had a great sense of confidence to her that is contagious. She helped me to become just as confident in my role as a RN. Olivia has a passion for cardiology, and you can see this in her daily actions. She gives great care to her patients, and she is very knowledgeable in the day-to-day operations. Being a new nurse brings a ton of anxiety. Having someone like Olivia on the floor brings a sense of calm that was so very appreciated!
Tracey Wilson	Victoria	Collaros	Doctor	GE Family Wellness Center	TPP Practices	Dr. Collaros spends tireless hours working to make sure that her patients have everything they need. She cares so much for her patients and their families. She will follow her patient through the hospital until they get back to us. She also keeps the staff informed and she cares for us as well. I have never seen anyone do the hours she puts in since our other doctor left. She is simply amazing.
Ginny	Victoria	Collaros	MD	TPP	TPP Practices	Doctor Collaros is the definition of dedication. She starts her day hours before her first patient visit and stays long after the day has been completed. She takes the time to explain treatment plans, diagnoses and medications to patients. I know that this is something that doctors are supposed to do, but when she does these things, she is thorough. She makes great strides to make sure her patients are happy, as healthy as they can be, and satisfied with the care given here at our office. She is always booked and patients will wait weeks, months even to be seen by her because of how excellent and thorough she is. She has taken on a very heavy load since the other MD in our office moved in December of 2023 and has never complained! She is a hero, our office would not be the same without her and she deserves to be recognized!
Karen Albrinck	Angela	Collins	RMA	TriHealth Finneytown Pediatrics	TPP Practices	Angela always has a warm smile and good disposition even on trying days. She is always willing to help. She is dedicated and hardworking. I feel very blessed to have Angela as one of my team members, my work family. Thank you, Angela, for all that you do for our patients and their families! Thank you for you consistency and caring spirit.
Jami Buescher	Michelle	Collopy	RN	Hospice Blue Ash IPU	Hospice	Shelley is highly valued for their compassionate care, and dedication to improving patients' quality of life during the end-of-life journey
Emily Tegeder	Ella	Colwell	Surgical Tech - Vascular Team Leader	Surgery	Good Sam	When I read the description of an Unsung Hero, Ella was the first person that came to mind. She quietly and consistently supports her team by arriving to work early and preparing for the day. She goes above and beyond for the vascular surgeons and ensures that they have everything they need for their procedures. Although she is the vascular team leader, she is always willing to help any team member and service line. She can often be found scrubbing in for lunch relief and checking case carts for the day. Please pick Ella!! The OR team often jokes that we wish we could clone her. :)
Jordan Brown	Sidney	Conatser	EVS tech	EVS	MHMH	Sidney always goes the extra mile to help make our department run smoothly. Whether shes acting as a back up lead, or decorating our EVS areas for the holidays to bring more joy to her co workers. She spends her free time helping with paperwork, creating project ideas, and approaces all staff and patients with a happy positive attitude. She makes our second shift EVS team a better place to be every single day.
Natalee Reif	Kirsten	Conn	RN	Cardiology	TPP Practices	When it comes to being an all-around package nurse, Kirsten is it. She is kind, intelligent, funny, very self-motivated, and she provides the most excellent care to our patients. She is an outstanding role model for her fellow nurses. She is always diving into education and ways to grow not only her own knowledge but the knowledge of those around her. She truly thinks about the patient's first and she does everything in her power to help them. Our outpatient nurses are working with physicians, insurance companies, pharmacies to aid in coverage of medications as well as educating patients on the importance of taking their medications. She sets the bar so high and not only does she strive to reach that bar herself but she gives other team members the resources so that they can reach it as well. She is one of the most amazing nurses I have ever met and it is truly a pleasure to get to work with her.
Christa Lunsford	Barbara	Connolly	Mammogra pher	Anderson Breast Center	Good Sam	I would like to formally recognize Barb, who has been a dedicated member of the TriHealth team for over 20 years and consistently embodies our SERVE values. The patient feedback we receive about Barb is truly outstanding. Week after week, patients specifically mention her by name, describing how she makes them feel comfortable, knowledgeable, and genuinely cared for. They often comment on her kind-hearted nature, her ability to make a less-than-pleasant test more tolerable, and her unwavering professionalism and friendliness. What is particularly remarkable is that patients intentionally schedule their annual appointments at our Anderson location solely to ensure they are seen by Barb. Her dedication to providing exceptional patient care and building such strong rapport is truly commendable and makes her an invaluable member of our team. She is truly an Unsung Hero to our patients.
Rebecca Weisner	Beth	Conway	Registered Nurse	CVICU	Bethesda North	Beth has been a nurse at TriHealth for over 18 years and her dedication to her patients and her team has never waived. Beth goes above and beyond to ensure her patients always get top notch care and takes the extra time to learn about them as people and family members, not just patients. She never has an "off shift" and even when she's tired, her patients never know or feel it. She continues to take classes to elevate her skill and ensure she asks questions to keep her patients safe. Not only is Beth a phenomenal patient advocate and nurse, she is an outstanding team member. She's the one who makes sure the baby shower is organized, never misses an SLC meeting, and comes in to work an extra shift (a lot) to make sure her teammates don't run thin. She mentors new nurses and is a wonderful resource to long standing friends. The CVICU a better place and patients have better outcomes because of Beth!
Kristy Thornton	Aarielle	Cooley	CNM	OBGYN	Good Sam	Aarielle Cooley works with women during their most vulnerable part of life. She restlessly sits beside them while they welcome new life into the world. She sacrifices her time with her own two boys to allow women to have the birth they desire. She always asks herself how she can best serve her patients and goes the extra mile to make sure they are comfortable.
Anja Fleege	Garrett	Cooper	Nurse	8AB	Good Sam	This nurse goes above and beyond for his patients every day. He always puts a smile on their faces, and he is one of the best nurses on our unit. He works very hard and put others before himself. I think he deserves to be rewarded for his efforts.
Beth Sears	Kala	Cornett	Front Office Lead	TPP HF Loveland	TPP Practices	Kala ALWAYS puts the needs of our patients and team members first. She goes above and beyond for our practice. I can rely on her to ALWAYS do what is best for our patients and our team. Kala is very dependable and treats the practice as an OWNER, not A RENTER. Kala is not one that likes recognition, but she deserves it.
Rhonda Burke	Aimee	Cox	Medical Assistant	THW-Oxford OBGYN	TPP Practices	Aimee consistently goes above and beyond in both her own job responsibilities as well as anticipating the needs of the practice. Aimee frequently takes action to solve problems and help support her peers. She will often come in on days off to help when we are short staffed. Aimee's heart is with her team and with her patients and it shows in her decision making. Aimee helps this team function at a high level and makes this a great place to work.
elizabeth daviaux	jessica	craig	phlebotomy supervisor	lab	MHMH	Jessica took over our Phlebotomy supervisor role when we were in need. She has been a remarkable leader, with an outstanding personality no matter what is happening in the lab. Her demeanor, smile and calming tone remains the same no matter how stressful the situation. She has put in countless hours of staying over, to ensure her department runs smoothly. She has come in on weekends to help when someone calls off. She goes to any department to draw our hard sticks. She has picked up her new role with great effort and ensures our patients throughout the hospital receive the best care possible.
Erin Combs	Dr. Edward	Crane	Physician	Oncology/Hematology	Bethesda Butler	I am nominating Dr. Edward Crane because he is not only an unsung hero, but he is a superhero! My husband was diagnosed with bone marrow cancer last October and we were blessed to be referred to Dr. Crane for treatment. He called us personally on the first day of diagnosis and had us come meet him that afternoon. Dr. Crane was open, clear and concise with treatment options, possible side effects and expected outcomes. We felt so comfortable with him from that very first meeting. Dr. Crane and his team answered every question or concern promptly with kindness and understanding. After six months of treatment, Scott is now in remission and feels amazing. We owe it all to Dr. Edward Crane. These words will never express the amount of gratitude and appreciation we have towards Dr. Crane and his team.
Sara Potts	Amanda	Crawford	Nurse	IPC	MHMH	Amanda is a great example of why I enjoy coming to work. Being a new nurse, I was stressed about not knowing what to do or nervous to ask for help and she consistently makes me and other team members feel comfortable asking for help when needed. She picks up shifts often when our unit is short. She is a team player and every unit should have an Amanda.
Susan Hatfield	Gina	Criswell	M.A.	Physician Associates	TPP Practices	Gina is always asking what Health Maintenance, abstracting and scanning she can help with :) She is very accurate and helpful in the tasks she undertakes !!! She does all this in a quiet way, and never complains :)
Chip Crowther	Mike	Crofton	VP Finance	Finance	Shared Services	Mike Crofton has tirelessly served TriHealth for close to 30 years. During that time, Mike has consistently steered finance through the inevitable challenges TriHealth has faced. He has served as interim CFO twice providing a firm hand on the tiller when needed. He has also gone above and beyond for the team members he serves selflessly providing them the support and encouragement they need to succeed. He has always placed the interest of TriHealth and his fellow team members first. Mike is truly an unsung hero at TriHealth and deserves our recognition and gratitude for his service.

Nominator	First Name:	Last Name:	Title:	Department :	Business Unit:	Please share what makes this team member an Unsung Hero.
Markita White	Brittany	Culberson	Associate Practice Administrator	Finneytown OBGYN	Good Sam	Brittany demonstrates courage, selflessness, and dedication, often working behind the scenes to make a difference with her staff. Brittany is always willing to help her team whenever needed she jumps into action at all times. Brittany is humble, selfless, and driven by a desire to make a difference rather than seeking recognition or accolades. She is always uplifting her staff and encourages" Bright Ideals" and tries to implement them in the staff daily routines. I appreciate Brittany feedback whenever it is needed and not only is it feedback, but she makes it as a teachable moment and always ask how she can assist to help you grow. Brittany is a true example of an Unsung Hero and APA.
Laura Gambrel	Kelly	Czoer-Hollenback	Front office Lead	Tpp Western Hills FP	TPP Practices	I have worked with Kelly at Rudemiller Family Medicine for 4 years. She has been with the practice for much longer than that. Kelly will work longer hours, come in on her days off or work extra weekends to make sure that the practice is covered. She keeps the energy and culture in the office positive and walk through the office asking Team members if she can help them in any way. She currently works any job in the "front office" but is going to also be trained to assist in the back office as well by rooming patients for providers. Kelly is a True unsung hero who will do anything for the patients or team members at RFM with a smile.
Ally Klingler	Sarah	Dakin	Registered Nurse	TCBI Infusion Float	Good Sam	Sarah always goes above and beyond for her patients. She is also always there to help out other employees without complaint. She is an exceptional nurse!
HUI JUAN ZHU	Elizabeth	Daviaux	Lab Tech	Lab	MHMH	Beth is an awesome coworker! She always makes other team member's job easier. After our new analyzers went live, she helped to reorganize the stuff in chemistry and microbiology department to make them easy to access and find! Thank you, Beth! We appreciate all your time and efforts!
Emma Brown	Cheryl	Davidson	MA	Rheumatology	Good Sam	<p>Cheryl, a dedicated Medical Assistant, truly embodies the spirit of an unsung hero in our rheumatology practice. She approaches her role with a level of care and compassion that goes beyond her job description, treating each patient like family. Cheryl's meticulous organization and attention to detail ensure that every patient receives the highest quality of care, and she consistently goes above and beyond to meet their needs.</p> <p>Her proactive approach not only enhances the patient experience but also contributes significantly to the overall efficiency of our practice. Cheryl's unwavering commitment to her patients and her exceptional work ethic makes her an invaluable member of our team, and I am incredibly grateful for everything she does behind the scenes to support our patients. It is truly an honor to get to work alongside her.</p>
Kandas Mullinax	Valentina	Dedman	Director Endoscopy	Endoscopy/ TES	Good Sam Endoscopy Center	Val has worked in endoscopy for many years of her nursing career. She has been a leader for most of those years. As a leader, you are rarely recognized for your hard work and efforts that you put into your daily job. Val is always behind the scenes working to provide the BEST quality and safe care to our patients and it is hardly recognized. She helps to resolve issues and provides countless hours of service recovery to TriHealth patients. As a leader, it is expected to do so, however this is second nature to Val. I have witnessed patients visit her with thank you notes, flowers, baked goods, and even a "thank you" to her in song. Her patients that have an interaction with her are always positively impacted. She leaves an impression and then we they return they often ask for her. She has a great way of making anxious patients feel at ease and even makes them laugh often. She will spend an hour on the phone with a patient if it means that they will feel more comfortable to come in to have GI procedure done. Every time we are at a different TriHealth site, she goes out of her way to escort patients that seem lost and ALWAYS offers them priority on elevators and opens doors for them. I know 100% that she has helped many patients in her career and even saved several lives by answering their questions about colonoscopies etc. She is a huge advocate for colon cancer awareness and very passionate about the care that patients are receiving from our GI service line.
Karen	Val	Dedman	Scheduler	TES scheduling	Bethesda North	Val is always willing to pitch in and help when needed. She answers all your questions and if she doesn't know the answer she will find the answer for you. She does not hesitate to purchase items needed in the office. She is always cheerful and helpful.
Lauren SeEVERS	Bradley	Delker	Rehab Coordinator	Rehab Services	Good Sam	Bradley Delker is our Rehab Coordinator. I don't know his exact job description, but it must be 10 pages long because he does so many things to make our department better. Brad not only assigns and communicates new therapy patients throughout the day, but he organizes paperwork, checks and corrects clerical errors, brings therapy items to any floor of the hospital to meet immediate treatment needs, assists as directed with patient care, paints walkers, cleans kitchens...and this is only a fraction of what he does during his workday. He seems to always maintain a 'chill' demeanor, and I've never heard him complain. He maintains a peaceful presence in our acute therapy office and he is valued beyond words. I hope he knows how important he is to our department and Good Samaritan Hospital. I will tell him these things in person, but I also wanted to share it with others and am happy to nominate him for the Unsung Hero award.
Kelly Keith	Debra	Denbo	Accounts Payable Supervisor	Accounts Payable	Shared Services	Debra quietly picks up the slack without being asked. She is quick to respond to emails and her customer service skills are top notch. She continuously helps the team with processing invoices and working their vendor statements to ensure that we continue to receive the products required to care for our patients. While she may not be on the front line with the patient, she is instrumental in making sure the caregivers have the necessary tools to care for patient!
Lauren Sharp	Laura	Dermody	FNP	Trihealth Clinic at Walgreens	TPP Practices	Laura is our staff educator as well as our scheduler. She goes above and beyond for our staff here at the Walgreens Clinics. She works every day on the schedule to ensure everyone has the days off they need and a schedule that accommodates them. Additionally, she is always available for questions from our team! Even on her days off Laura will answer a text or a call regarding any education related questions. Our work environment would not be what it is without her. We are so thankful for her and all the time and effort she puts forth to ensure our staff has everything they need to succeed.
Melanie Dicker	Joleen	Downey	Medical Assistant	Trihealth Global Partners and OB/GYN	TPP Practices	Joleen is a hard worker and is always willing to help. She will offer to stay late and help with patients if we are running behind on schedule. I am so thankful to have Joleen as a co-worker and friend!
Cheryl Boylson	Anna	DuBois	RN	MBU	Good Sam	Anna is a compassionate and skillful nurse who is always willing to give back. She is currently a staff nurse on the postpartum unit and is also working on her MSN in Nursing Education. Anna stepped up to help both our unit and our partner, Xavier University College of Nursing this year. She volunteered to help teach clinical when another TriHealth employee became injured in an accident. Anna is the type of nurse who makes a great influence in the lives of her patients, and in the students she teaches. Anna has a bright future ahead of her, and she even inspires nurses like me to be better nurses and better people.
Sherry Callahan	Katrina	Dudley	Quality Analyst	Quality	MHMH	She does reviews of charts, reports, ect with amazing attention to detail. She is invested in MHMH and wants to make sure that the care we give is great. She picks up on trend and issues that need to be addressed and sent further to make sure processes are fixed. She has worked as a floor nurse, computer projects, case management and in physician services. Her knowledge is very broad, so she sees issues from many perspectives. She wants the best for MHMH and all the people that work here.
Erika Gilbert	Consuelo	Duffy	ACT III	15AB	Good Sam	Consuelo is a HUGE asset to the TriHealth community! She has been a member of the 15AB team since 2021 and gets recognized consistently by her patients for her exceptional patient care. She is always in patient rooms rounding or providing care and assists with keep patient rooms clean and tidy on a daily basis. She consistently picks up shifts beyond her required hours to help fulfill staffing needs on the unit. She orients all new ACT's to their role and acts as an excellent resource to new team members!
Michelle Wilson	Travis	Dugger	Surgeon	Surgery	Bethesda Butler	Dr. Dugger is an extraordinary surgeon that we have the pleasure to work with at Bethesda Butler. He puts his patients first and makes them feel like they are his only patient of the day. He has a comforting presence about him, allowing his patients to feel at ease as they are entering the operating room. Dr. Dugger is TriHealth and consistently portrays the TriHealth way. He goes out of his way to ensure family members are kept updated about their family member's condition. He is conscientious and asks for assistance when needed and is always available to help other surgeons when they need it. He takes time away from his family to do extra call or come in even when he is not on call to help others to ensure the best patient outcomes. His humility and compassion is clearly demonstrated in all he does. He has a great sense of humor which helps everyone on the team feel like part of the family. We are blessed to have him here at Butler. He is our unsung hero! We appreciate you Dr. Dugger. Thanks for all you do!
Karli Francisco	Taylor	Dunaway	Patient Transport	Logistics	Good Sam	Taylor takes the time to get to know and understand patients for the short period of time she is with them. Taylor does the most she can to help nurses and patients in anyway possible. Taylor was down in the lobby and saw a pregnant woman in pain and having a hard time walking she stopped everything she was doing to assist the woman to the emergency department with a wheelchair and to taylor's surprise when dropping the lady off at the emergency room she found out the woman was in labor.

Nominator	First Name:	Last Name:	Title:	Department :	Business Unit:	Please share what makes this team member an Unsung Hero.
Mandy Rabanus	Mike	Dyer	Data Engineer	Data Analytics	Shared Services	Mike has been instrumental in building various dashboards and reports for HR and leaders across the organization. Starting with little knowledge of HR data and reporting, he has worked very hard to grow his knowledge and use innovative ideas to give TriHealth access to the data we need to make a stronger difference in our leaders, team members, and patients lives.
Elyse Galehouse	Samantha	Eager	MA	TSI	TPP Practices	I sit near Sam in office and although we do not cover the same providers, she is always willing to go out of her way to answer any questions I have while learning my new role at Trihealth. She is very appreciated.
Kelly Jo Rodrigo	Elizabeth	Ebbeler	Athletic Trainer	Sports Medicine	Shared Services	Elizabeth (Liz) has meant so much to me this past year. She has stepped into an unfamiliar world of Dance Medicine for Cincinnati Ballet and rocked it! I was on maternity leave from Sept to Dec and she covered my role while I was gone with very little help. Working in an environment that is not your own is not easy to do - especially for so long. She grew relationships with the dancers and staff to really show the trademark values of TriHealth and making their services impeccable.
Lung Team	Craig	Eisentrou	Pulmonary Director	Lung Nodule Program	Bethesda North	<p>It is our pleasure to nominate Dr. Craig Eisentrout and Dr. Douglas Adams for recognition as unsung heroes and instrumental leaders in our lung program. Both physicians' contributions extend far beyond the clinical realm, profoundly impacting both patient outcomes and the functionality of our team.</p> <p>Dr. Eisentrout and Dr. Adams embody the spirit of an unsung hero DUO team through their compassion and dedication to the well-being of every patient. Many patients have shared how Dr. Eisentrout and Dr. Adams' empathy and genuine concern have made a significant difference when diagnosed with lung cancer. They don't seek recognition for these acts of kindness; they see it as part of providing holistic care.</p> <p>Beyond patient care, Dr. Eisentrout and Dr Adams are instrumental leaders within our lung program. They are a constant source of support, offering guidance and expertise. They foster a culture of open communication between all staff and mutual respect, encouraging collaboration and innovation. Both lead by example, demonstrating professionalism, integrity, and a genuine commitment to our shared goals for the patients and the program .</p> <p>In summary, Dr. Eisentrout and Dr. Adams' dedication to their patients and their vital role in fostering a strong and supportive team dynamic make them truly deserving candidates for recognition as unsung heroes. They make a profound difference in the lives of both patients and colleagues every single day.</p>
Elyse` Galehouse	Devin	Ellison	LPN	TSI	TPP Practices	I sit next to Devin and sometime assist Devin in clinic. Since day 1 she has been so helpful and does not hesitate to drop what she is doing to answer any and all questions I have while learning my new role. She is very much appreciated.
Kathleen Flaherty	Kristy	Essen	RN	Emergency Department Western Ridge	Good Sam	<p>Kristy Essen RN is the cream of the crop! I have worked with Kristy Essen in the emergency departments at Good, Samaritan and Good Samaritan Western Ridge for years. Kristy Essen is a nurse's nurse! When one of our team members has to bring a family member to the ED, they are always relieved to find out that Kristy is on duty!</p> <p>Kristy is a Charge Nurse, co-chair of the SLC, community volunteer, and go-to staff nurse. She is the backbone of our department! She acts as a liaison for stroke certifications, joint commission inspections, and all around problem solver when the inevitable challenges arise.</p> <p>Kristy treats our patients as she would treat a family member. She is consistently kind to everyone and respectful of all differences.</p> <p>Kristy always acts as a resource and is a model for delivering the safest patient care. She emulates the mission, vision, and values of the Trihealth system.</p> <p>Kristy has a knack for de-escalating touchy situations. She is professional and strong while being empathetic and warm. She is the perfect combination of intelligence, humor, hard work, and camaraderie. Kristy is very well respected by her peers and by the ED physician group. They routinely asked for her input regarding patient care.</p> <p>Kristy has trained the next generation of nurses by acting as a clinical coach. She also mentors the paramedic students who are assigned rotations in the ED.</p> <p>We all value her opinion and marvel at her expertise. Her clinical skills are much admired, and her integrity is beyond reproach. Kristy's bedside skills are instrumental in bringing our patients to higher levels of wellness. She is often able to get an IV that no one else can perform. This allows a critically ill patient to receive the IV medications and fluids that they need. She truly makes a difference in the outcomes.</p> <p>Kristy never asks for anything special. She is always the last one to go to lunch break and , her face still turns red when she is given a compliment. Kristy is a humble servant leader.</p> <p>In my opinion, Kristy is truly an unsung hero and deserves any and all of the accolades that should come her way.</p> <p>Thank you for considering Kristy Essen RN for receiving the award of Unsung Hero!</p> <p>Kathleen Flaherty, RN</p>
Kathy Bosse	Lavonda	Evans	AMAZING UC/FT/ACT	OB float	Good Sam	<p>LaVonda brings joy everywhere she goes. She is amazing with all visitors and patients at TriHealth. She makes Team Members laugh and offers the most amazing hugs to everyone.</p> <p>LaVonda was in our NICU for many years and spread her wings recently to the OB Float pool. When she floats back to NICU, she does anything and everything we need her to do. She helps reassure the current staff with anything concerns or educational needs they have. She just jumps right in. Lavonda picks up extra when the unit needs help. She instantly makes friends everywhere she goes due to her bubbly personality. She is the smile that keeps us going some days.</p>
Lisa Bowman	Lynda	Ewing	Nurse RN	Hospice East field team	Hospice	Lynda goes above and beyond for her patients. She is always willing to help no matter how busy she is . She will sit with patients to help calm them or read to them when they are feeling lonely. The compassion and care she gives is amazing.
Amara Griffin	Tasha	Faruqui	MD	Pediatrics	TPP Practices	Dr. Faruqui still manages to come in office with a smile on her face and give her all to her patients with the little she may have left after being so strong for her own children. She is an amazing doctor to my children and to all of the patients in the office.
Karen Plummer	Tasha	Faruqui	MD	KW Pediatrics	TPP Practices	Dr Faruqui is such an amazing person. She is very gentle, kind and appreciative as well as makes it a point to show her gratefulness here in office. She brightens everyone's day with a smile, the color scrubs she wears and how she provides toys for kids in the office after they've had a rough appointment. We all love her here in office!
Alexis Grathwohl	Tasha	Faruqui	MD	KW Pediatrics	TPP Practices	Dr. Faruqui is truly an amazing person with such a beautiful spirit. Not only does she take the time to pause and speak to her patients and families individually, she also allows her heart to connect with each and every patient. She has an individualized relationship with all of her patients and families and has a beautiful way of making them feel supported, connected to her and each other and confident in their child's plan of care. When she is not skipping around the office with the kids, she is holding the hand of a parent whose struggling, rubbing the back of a mother in need of support, encouraging a father that he is doing the right thing with parenting and showing empathy to any staff member in the office despite her own struggles that she faces at home. She is a perfect human being!! I have never encountered such an angel on earth. Our peds department loves her!!
Teshona Walker	Tasha	Faruqui	MD	Kenwood Peds	TPP Practices	Dr. Faruqui is so special and nice to everyone that she has encountered. She always remembers everything about all of us in office and her patients and it makes us all feel very heard, seen and cared for. She comes into office with a smile on her face, bright scrubs and a cheering dance and song to keep us upbeat and our day going strong! She is truly an amazing person!
Miracle Vandevener	Tasha	Faruqui	Medical Doctor	Pediactrics	TPP Practices	Dr. Faruqui is such a light when walking into in any room. She is so kind, you cannot go a day without smiling when she is around! We love you, Doctor !
Heather Rucker	Tasha	Faruqui	MD	KW Pediatrics	TPP Practices	Dr. Faruqui is one of the most kind, selfless and compassionate people I have ever had the pleasure of knowing. While dealing with her own personal issues she continues to smile, joke and remember every special detail about all of her co-workers. I often find myself saying she is one of the best humans I know, there is no one more deserving of the unsung hero award.

Nominator	First Name:	Last Name:	Title:	Department :	Business Unit:	Please share what makes this team member an Unsung Hero.
Antionette Ferguson RN	Firoza Tasha	Faruqui	MD	Kenwood Pediatric	TPP Practices	I have work with Firoza (Tasha) for the last 2 years. I have never met such a well-grounded individual in my life. Her warmth is simply amazing, her generosity has no limits, and humor is astounding. Without going into too many details, I have watched this beautiful soul endure some of the scariest worst-case scenarios of heart aches life has to bring. With every adversity, I have never seen her out of character. The way she cares for her patients with such enthusiasm, and she treat every staff member with a tremendous amount of respect. Firoza support the Make a Wish foundation. She never complains about anything, she always approaches every situation with dignity. Most people who have had to face the things she has, would have simply crumbled, but not my SUPER women. Firoza (Tasha) is the closest thing to a living saint I have ever encountered. "Firoza" is a name meaning "success" and "prosperity," and it also represents the gemstone turquoise. The name is of Persian and Turkish origin. She lives up to her name, at work and in her home life. she is a precious Gem.
Angie Rath	Firoza	Faruqui	MD	peds	TPP Practices	Tasha is a dear colleague who works incredibly hard and cares so much for her patients and her team. Despite tremendous challenges personally, she continues to make sure her patients and team members feel valued and heard. She is constantly thinking of others and trying to lift them up. Her positivity, laughter, and listening ear make her one of a kind.
Kelly Pyles	Dr. Tasha (Firoza)	Faruqui	MD	GH Kenwood Pediatrics	TPP Practices	Since being in this role as the APA leader for the KW Pediatric office, Dr. Faraqui has shown such kindness and compassion to all the patients and team she serves. To meet her, is to love her. Her smile and upbeat personality continue to radiate throughout the office. She is full of energy and love even during this trying time. She is truly what TriHealth is all about. Whether she is skipping down the hallway holding a child's hand, or sitting with a medical assistant on her team, and encouraging them to get through life, school, and hardships. Dr. Faruqui is the light everyone needs on a rainy day. She is truly an unsung hero.
Monica	Tasha	Faruqui	Medical doctor	pediactircs	TPP Practices	Oh, the beautiful things I can say about the MD I work with Mrs. Tasha Faruqui here at the Kenwood Pediatrics department. I work side by side with this doctor and watch and listen to her on a daily basis not even in my work setting, but in my own life and she is facing her own challenges but she still shows up every day being the best children's MD I have ever witnessed. This lady not only gives so much of herself but is always going above and beyond in any way she can help someone else despite what she is facing and has inspired me in so many ways. I cannot think of anyone else that is more deserving of this award then Dr.Faruqui .
Stephen Holley	Tasha	Faruqui	Dr.	Kenwood Pediatrics	TPP Practices	In the short time I have had the privilege of working with Dr. Faruqui, I've been inspired by her unwavering kindness, infectious energy, and the joy she brings both patients and her staff. Her presence lights up the office - whether it is through a warm smile, a cheerful conversation, or the genuine compassions she shows during each interaction each day. She has a natural ability to make others feel seen, valued, and comforted, even in their most challenging times. What makes Dr. Faruqui truly remarkable is her resilience. Despite facing her own personal challenges, she continues to show up for others with strength and positivity. Her dedication to uplifting those around her is not just admirable - it's deeply inspiring. Dr. Faruqui exemplifies the heart of compassionate care. She is a true source of light in our workplace, and I whole heartedly believe she is the most deserving to be recognized by this award.
Nicole Rowland	Tasha	Faruqui	MD	KW Pediatrics	TPP Practices	Dr Faruqui is such an amazing doctor. She has always been the most sweet and caring person that I have grown to know. She always goes above and beyond for us staff and her patients. She brings joy to our practice. Whenever she is not here in office, her presence is definitely still felt.
Stephanie Hollander	Brittany	Fiscus	Med Access Specialist	Pop Health Pharmacy	Shared Services	Brittany is a team member that regularly goes above and beyond when helping patients have access to their medications. Whether is reminding patients to take their medications regularly and helping coordinate refills, or helping to research cost saving opportunities, Brittany's commitment to helping the patient is evident. She is kind and patient and follows through with each patient to ensure that they have access to their medications. You are a true asset to our team!
Hannah Zink	Brittany	Fiscus	Medication Access Specialist	Population Health Pharmacy	TPP Practices	Brittany carries herself with grace and compassion for those she works with. She is excellent at explaining complicated insurance copays and works with patients to help them find a way to afford their medications. She can connect with patients so deeply despite all interactions being conducted over the phone. She puts herself in the shoes of everyone she speaks to and truly gives them unmatched care. She does all this while being a pillar of strength for her family at home. She is amazing and deserves the all the recognition in the world!
Melia Frilling	Anthony	Florence	Client Technologies Engineer	IS	Shared Services	I am honored to nominate Tony Florence as a TriHealth Unsung Hero for his outstanding contributions to Information Technology and Client Tech. As an onsite presence every day, Tony is just one of the faces of IT support, ensuring seamless technology operations that directly impact patient care and workplace efficiency. Tony's expertise in troubleshooting and client support makes him an invaluable asset to the team. Whether resolving urgent technical issues, implementing new solutions, or providing consistent, reliable support, he embodies professionalism and teamwork. For his steadfast dedication and relentless efforts in Client Technologies, Tony truly merits recognition as an Unsung Hero.
Corinne Barnes	anthony	flowers	Chief Resident	Bethesda Family Practice	TPP Practices	I work with Dr. Flowers on a regular basis and he always gives out the utmost care to all of his patients. He is always on time and treats each patient as a person and not as a number. He shows compassion and empathy for all he cares for. He will be greatly missed at our office.
Robin Flinchum	Kyle	Foulk	Patient Access Reg	Patient Access	Bethesda North	Kyle, thank you for your willingness to travel and to help out other areas! I know they appreciate you and I appreciate you so much! I love your kind heart and ways!!
Hannah Amspau	Tara	Frambes	Registered Nurse	CDU - 5200	Bethesda North	Tara goes above and beyond for every single one of her patients. She makes a huge effort to make her patients feel seen and heard. Tara is the first to help out when a team member is in need and never hesitates to exceed expectations for other patients on the unit.
ALEXIS HEILAND	JULIE	FRANCIS	ACCESS ASSOCIATE	REGISTRATION	Good Sam	Julie has been very welcoming since the day I came over to Glenway to work for the first time, she always helps her coworkers with shifts and trades If needed and can always make your day by her funny jokes. Julie is always very helpful towards patients and making sure they are in the right place. I look forward to coming in knowing she's here because I know it will be a good shift!
Melia Frilling	Keith	Frankson	Client Technologies Engineer	IS	Shared Services	I am honored to nominate Ketih Frankson as a TriHealth Unsung Hero for his outstanding contributions to Information Technology and Client Tech. As an onsite presence every day, Keith is just one of the faces of IT support, ensuring seamless technology operations that directly impact patient care and workplace efficiency. Keith's expertise in troubleshooting and client support makes him an invaluable asset to the team. Whether resolving urgent technical issues, implementing new solutions, or providing consistent, reliable support, he embodies professionalism and teamwork. For his steadfast dedication and relentless efforts in Client Technologies, Keith truly merits recognition as an Unsung Hero.
Tina Seiter	Maria	Fussnecker	CMA - Lab tech	Group Health West Chester Lab	TPP Practices	Maria's title is CMA, lab technician, at Group Health West Chester, but she does so much more than that; She is the first to help a patient in any way needed. I have witnessed her assisting a patient into and out of their car. I have seen her sitting with a patient after a near syncope incident until the patient was ok to leave. Maria is the first one anyone in the building calls to help with a blood draw or any other type of patient assistance. She will add patients to her lab schedule without question and will help any team member in a heartbeat. Maria is truly an unsung hero, deserving of recognition for her unwavering commitment to her coworkers and our patients.
Sandy rice	Neha	Gandhi	Physician in the women's center	Women's Center-Kenwood	TPP Practices	Dr. Gandhi, She is a very caring and special doctor. Whenever I have a problem, she is on it immediately. I feel like she is part of the family. I don't know what I would do without her.
Rachel Hicks	Kayleigh	Geiser, CNP	CNP	Oxford Internal Medication, Brookville Office	TPP Practices	Kayleigh goes above and beyond for her patients and staff. Examples: If I am having trouble drawing blood on a patient she will come and help me and explains what she is doing so I know what to look for if it happens again. Another example is a patient of ours had lower back pain for many years, Kayleigh had some test done and figured out what was wrong with the patient. The patient needed to be referred to Neurosurgery. The place she referred patient to stated that do not handle what patient is needing. Kayleigh called around to different Neurosurgeons to see if anyone would be able to help her patient. She finally found a Neurosurgeon and sent referral to get patient seen. Kayleigh is an Amazing CNP.

Nominator	First Name:	Last Name:	Title:	Department :	Business Unit:	Please share what makes this team member an Unsung Hero.
Courtney Powell	Amber	Gerken	athletic trainer	Sports Care Services	Good Sam	Amber was my ambassador when I started and I can't thank her enough for all of the things she helped walk me through. She was easy to get ahold of, very kind and honest when I had questions. It is hard to move hospital systems after 10+ years at the same place and never once did Amber make me feel like my questions were irrelevant. Having a kind staff to embrace new employees has been a blessing in a huge life transition. I know the athletes that she cares for at Summit Country Day appreciate her as well, when they have been here visiting Waynesville for a game they have had nothing but lovely things to say about her and the care she provides at school!
Lauren Sharp	Rubina	Ghasletwala	FNP	Trihealth Clinic at Walgreens	TPP Practices	Rubina does a wonderful job here at the Trihealth Clinic at Walgreens Loveland. She is kind, courteous, and professional to our patients and staff. Additionally, she goes above and beyond her work duties to do our monthly newsletters and set up our out of office social engagements. Our staff appreciates all the work she does behind the scenes to ensure we have a strong and connected team here at the Walgreens clinics. Rubina has been through a hard year in her personal life and she always shows up with a smile ready to SERVE her patients and her team. I am happy to have her on our staff. She truly is an Unsung Hero here at Trihealth.
ELIZABETH DAVIAUX	ELIZABETH	GIBSON	EVS	EVS	MHMH	SOMETIMES I FEEL THOSE WHO ARE NOT AT THE TOP OF PATIENT CARE, GO UNNOTICED. LIZ IS AN UNSUNG HERO, WHO ENSURES THAT OUR HOSPITAL IS CLEAN, DISSINFECTED AND UP TO STANDARD. MANY TIMES, THIS AREA IS UNDERSTAFFED, WHICH CREATES ALOT OF STRESS TO THOSE WHO HAVE EVERY DEPARTMENT IN THE HOSPITAL TO SERVICE. WHEN A WRENCH IS THROWN IN ON TOP OF A VERY BUSY DAY, IT ONLY CREATES MORE STRESS. ONE DAY OUR FILTRATION SYSTEM IN THE BASEMENT, THAT KEEPS OUR CHEMISTRY ANALYZERS UP AND RUNNING, OVER FLOWED. THIS CREATED A HUGE MESS OF ALMOST ANKLE-DEEP WATER. LIZ TOOK THE INITIATIVE TO CLEAN IT UP. A JOB WELL DONE, AND ALL WITH A SMILE. BUT THE WORST OF IT WAS SHE DID IT 3 OF THE 4X IN A 2 DAY PERIOD. HER ATTITUDE NEVER WAVERED. LIZ IS A BLESSING IN THE SERVICE OF ALL OUR PATIENTS, AS WELL AS STAFF. THANKS FOR BEING AN UNSUNG HERO LIZ!!
Hayley Richardson	Corinne	Gilardi	Registered Dietitian	TCBI	Good Sam	I have been on the TCBI team for 10 months now, and ever since I have started, Corinne has always been a fantastic mentor, friend, and provider. Corinne consistently demonstrates our SERVE values with every patient that she sees. She goes above and beyond in her job responsibilities to make sure every patient is taken care of, has consistent nutrition, and has the emotional support they need. Her dedication, skill, and care for her patients is seen by everyone on the team. She remains calm in high-pressure situations, and advocates for her patients no matter what. Her commitment to excellence, teamwork, and patient-centered care is why I am nominating her for the unsung hero award!
Heather Brewer	Milica	Gligorov	Revenue Cycle Supervisor	Central Scheduling	Good Sam	Milica came into Central Scheduling just a couple years ago from managing the food service area. Everything she walked into was completely new to her. Having to train and understand Central Scheduling from the very base start as if she was someone from outside TriHealth to begin to understand our software and process. She caught on so quickly and worked hard to just absorb things from how to schedule, how scheduling works, what our needs are, how to resolve them. She has worked hard to make sure she understands not just everything from Epic and scheduling but every aspect that is part of managing all of us and our department. She supports us and fights for us and if she doesn't have an answer - she says so and she says she will find that answer and keep communicating with us - and she does! I know having been here 25 years nearly how challenging her position must be and to see someone come in with no Epic and scheduling knowledge to being someone who I can count on to help me resolve things or get answers is such a blessing. She is kind and she clearly cares about us. Not since our original Supervisor, Wanda Jeffers, have we had such a strong presence in our department that I really feel I can count on. This is about Milica only and she really does deserve a thank you for a job that I know and fully aware that is very challenging and one that she fights for every day for herself but also for all of us.
Jeff Rader	Christina	Gorbold	Concierge	Guest Services	Bethesda North	Christina works on 4200/4100. She does a great job of taking care of our patients. With this being our telemetry floor there are a lot of heartbreaking patients that she touches and takes care of. She does all of this while having health issues herself.
brittany jodrey	rebecca	gordon	ma	thw taob	TPP Practices	Rebecca is always coming up with new ways to train MAs and is always willing to help where she is needed. Whether it be with patients or staff. She always has a smile on her face and is so kind to our patients. Rebecca is a true unsung hero in all she does for always going above and beyond when needed.
Kim Morrow	Alyssa	Graham	Manager-Corporate Clinical Education	Clinical Education	Shared Services	Alyssa is the kind of person you want as both a coworker and a friend. She has an incredible knack for noticing when something is off and always takes the time to ask, "Are you okay?" She never forgets special occasions and is thoughtful enough to send cards, even to those who don't report to her or work in her department. I've been fortunate to receive her thoughtful cards, and I don't even work directly with her. Alyssa is humble and would never boast about her kindness, but she is always there for people. She listens with genuine care. TriHealth is truly fortunate to have her, and I am lucky to call her my friend. And as an experienced RN, she is a resource for so many Nurses!
Mary Armstrong	Mark	Graves	Logistics Coordinator	Logistics	Bethesda Butler	Mark takes care of stocking multiple departments here at Butler, he is always willing to help teach new things and new hires. He checks packages as they arrive from various vendors. He frequently comes in early and stays late. He steps up to help everyone from team members to transporting patients, and family members. He is always jumping in to assist with projects. He acts as an ambassador to new hires. He aids in trouble shooting any and all issues with lawson. He does bill Only's for Butler and MHMH. He is always willing to talk and offer suggestions. He also steps up to the plate to assist in all areas when management is on PTO or off site.
Crystal Schmidt	Cindy	Gressel	Office Coordinator	HOC Central Team	Hospice	In a healthcare setting where precision and compassion walk hand-in-hand, Cindy stands as the indispensable cornerstone of our office operations. While her job description outlines numerous critical responsibilities—from managing discharge summaries to coordinating interdisciplinary team meetings—it merely scratches the surface of her impact. Cindy's organization ensures nothing falls through the cracks in our complex patient management system. She meticulously tracks recertifications, signatures, and documentation deadlines that, if missed, would jeopardize patient care and compliance. What truly sets Cindy apart is her proactive problem-solving. When nurses need specialized supplies, Cindy not only sources them but also researches alternatives when standard options aren't available. She anticipates needs before they become urgent, maintaining our office as a well-oiled machine. Her unparalleled party planning skills transform team celebrations into morale-boosting events that strengthen our collective spirit during emotionally demanding work. Cindy's institutional knowledge has become our office's greatest asset—she trains new coordinators, orients teammates, and serves as the go-to resource for countless daily challenges. Without Cindy's dedicated service, our patient care would suffer immeasurably. She is truly the heartbeat of our team.
Ellen Neltner	Lea	Grieger	Registered Nurse	Weight Management	TPP Practices	Lea is the definition of a "team player." She will go to multiple locations in 1 day if needed and is always willing to lend a hand. Leah comes to work ready to serve the TriHealth way and is an efficient and phenomenal nurse. She has had surgeries, illnesses, and injuries yet Lea remains the hardest working nurse I've ever seen. She is passionate about providing excellent care alongside the surgeon she works with, Dr. Meister. They make a great team, and it is inspiring to witness! Whenever I have a question or concern, Lea will stop what she is doing and offer assistance or point me in the right direction. She is an amazing candidate for the Unsung Hero award, I can think of no one more deserving.
Melissa Craig	Taresa	Grover	ACT	Mother Baby	Good Sam	Taresa is the epitome of what it means to be a hard worker. She works hard from the time she clocks in to the time she clocks out (and then some). She is extremely helpful, respectful and dependable. She keeps to herself while at work and doesn't get caught up in the drama of the unit. She is every charge nurse's dream as far as work ethic and drive to help others. I have to even remind her sometimes that she needs to stop and take a break. I have never seen anyone that works as hard as she does, and she never expects recognition for what she does. The mother baby is so blessed to have Taresa, and her patients are as well.

Nominator	First Name:	Last Name:	Title:	Department :	Business Unit:	Please share what makes this team member an Unsung Hero.
Elise Bendik	Jenny	Gruver	Scheduling Coordinator	Precision Medicine	TPP Practices	Jenny is the first person to greet all patients referred for genetic counseling and testing in the Precision Medicine Institute. She is our dedicated scheduler, and we love her. Our program has undergone tremendous growth, and Jenny manages all of the different protocols for scheduling each specialty with ease. She has a great sense of humor and is incredibly personable. She answers some hard questions, and helps patients understand the process so they are ready to schedule. We are so thankful to have her as a bright spot on the team.
ELIZABETH DAVIAUX	JANE	HALCOMB	MT	LAB	MHMH	Jane is a 42-years of service, Unsung Hero! In my opinion, 42-years of service, speaks for itself. Her devotion and care for our patients here at MHMH Lab is above and beyond. Jane has tirelessly worked different shifts to ensure our patients receive the care they deserve. She has picked up extra days countlessly in the midst of a team member crisis or vacation time. Her compassion toward her job and team members shows in her ability to perform her duties, well. She helps her Lead with multiple tasks in order to keep Hematology and Blood Bank in order. She is always willing and offers to help other departments in order to get the job done. She keeps tabs on everyone in the departments birthday by having a card signed by every Team member and making a special treat each month to celebrate. She makes us feel special on our special day. She has been at the top of providing all gifts throughout her many years of service, to those who have a lost a loved one, Christmas gifts, as well as boss's week. Her every day smile brings joy to be at work. She is a bright light and when it gets tough, the light always remains the same. She sees each individual she serves as not just a specimen, but a soul in need of care. Jane will be retiring at the end of this month. Her many years of commitment and service, as well as her years of knowledge will be greatly missed.
Stephanie Nutley	Ellen	Hansford	X-ray Supervisor	Radiology	TPP Practices	Ellen is never afraid to jump in a help wherever she is needed. Ellen goes above and beyond for our team and department to do whatever she can to make it better. Ellen will put her manager job duties a side to help us in the department, working as a tech. I know I appreciate everything Ellen has done for myself and our team.
Kathleen Pittman	Andrew	Harden	Benefits Analyst	Total Rewards	Corporate Health	Andrew is reached out to, asking benefits questions on a daily basis. He ALWAYS is receptive to the questions and quick to respond and answer all questions. If he doesn't have an answer right away, he will research and get back with you as if your question was urgent, all with the brightest smile on his face. He makes working with him a complete joy. These are just a few reasons he is my Unsung Hero.
mary spiegel	Brenda	Harris	Environmental Technician	Environmental	Good Sam	Brenda is one of our house keepers "environmental technicians" who works tirelessly despite many adversities she faces on a daily basis. She is almost old enough to retire, but due to rising costs of housing and food she knows she will need to continue to work well beyond the normal retirement age. Brenda is faced with challenges in using a computer, but is still required to complete many tasks both job related and life related. She is ever grateful to those of us here in nursing that help her navigate these requirements. I see her traveling by public transit - often in the snow and difficult conditions. Her health is sometimes a challenge, often having shoulder and knee pains that make her job difficult. I try to help her out.. just simple things like emptying the very heavy linen bags and sometimes just picking up her free Holiday Ham. She has very little family support, her being the one that most of the family relies on. Life can be hard, I think we should praise Brenda for being a good employee.
Kiyah Hamilton	Constance	Harris	LPN	ENT	TPP Practices	Constance is a ray of sunshine. She is so positive and always willing and asking to lend a hand. I have a parent who is deteriorating, and she is always there for work and personal support. She is amazing and kind to all of her patient's and has the patience of a Saint. She is a wonderful nurse and a wonderful person! We are so glad to have her in ENT.
Kyle Newbourn	Rebecca	Hayes	Access Associate	Admitting Registration	Bethesda North	<p>I wholeheartedly nominate Rebecca Hayes as an Unsung Hero. Every day, she brightens our workplace with her cheerful attitude and demonstrates a genuine eagerness to help patients. Balancing a demanding personal life and full-time studies, Rebecca's dedication shines through.</p> <p>For the past two and a half years, Rebecca has been the steadfast anchor of our weekend night shifts, consistently covering every single one without hesitation. On those weekends, she expertly manages the often-challenging lobby duties, skillfully guiding patients and their families and swiftly handling last-minute registration needs, even as early as 5 am. Her ability to think and act quickly in these situations is truly impressive.</p> <p>It's no surprise that over the past two and a half years, countless colleagues from various departments have reached out to express their sincere appreciation for Rebecca's invaluable support across a multitude of issues. She consistently goes above and beyond, always with a warm smile, and remarkably, I have never once heard her complain.</p>
Melissa Fumarola	Teresea	Henderson	Helping Hand	Laboratory	Bethesda North	Terri is always willing to help in the lab no matter what the issue. She is a major team player and a wealth of knowledge. She goes above and beyond to solve any issue and is also the best at planner parties.
Deana Birkenheuer	Ashly	Henderson (Backscheid er)	Contract Administrator	Purchasing	Shared Services	<p>Ashly has been a "go-to" for me for several years regarding products for point of care/waived testing. She always gets back to you in a timely manner & works hard to collect needed information regarding products or manufacturers. I am confident when I reach out to her because I know I am going to get what I need.</p> <p>Most recently, Ashly has been a huge support in questions regarding ordering equipment/medication supplies for a newly transitioned primary care office to TriHealth. I find myself sharing her name often whenever there is a product question that I can't answer. She is truly an amazing TriHealth team member.</p>
Brian Huelsman	David	Henery	LPN	HOC cc	Hospice	he orients/trains new staff members and is a helpful resource you can go to with any Questions /concerns.
Manisha Koirala	Heather	Herren	Medical Assistant		TPP Practices	I would like to nominate Heather because she is a hard-worker and motivate me when i am having a bad day. Also, she is kind to everyone. She is a single mother; she takes care of her family and work very hard to make sure her kids get everything they want. She is someone i can look up to.
Beth Brock	Katherine	Herzner	Lead Supply Tech	Good Sam Logistics Supply Chain	Good Sam	<p>Katie is all in all the time! She shows up every day with a positive attitude and a willingness to help anyone with any task or project. She goes above and beyond for our team and others without hesitation!</p> <p>Katie has accepted a Logistics Coordinator role with the GSH OR Logistics Supply Chain Team. This week, April 28 - May 2, is her last week with us in our department. She has never let off the gas once. Just today, April 29th, she completed the complete move of the 15AB Unit Clean Supply Room in less than a day! It has been amazing to watch her grow into her Lead Tech role and I cannot wait to see what she does for the OR Logistics Supply Chain team!</p>

Nominator	First Name:	Last Name:	Title:	Department :	Business Unit:	Please share what makes this team member an Unsung Hero.
Angela Pennington	Jennifer	Heyob	RN Program Adminsitrat or	Tri Health Weight Managemen t	Good Sam	<p>It is with great pride and admiration that I nominate Jennifer Heyob for the TriHealth Unsung Hero Award. Jennifer is the embodiment of quiet excellence—someone whose behind-the-scenes dedication has had an immeasurable impact on our bariatric program, our patients, and our team.</p> <p>As a mentor, leader, and expert in her field, Jennifer brings a wealth of knowledge and a compassionate approach to everything she does. She is deeply committed to patient care, team development, and program excellence. Her work ethic, professionalism, and attention to detail set her apart. She has played a pivotal role in shaping our bariatric program into what it is today—helping it grow and thrive over the last 12 years through her vision, innovation, and dedication.</p> <p>Jennifer has developed and refined processes and procedures that have strengthened the structure and efficiency of our program. Her leadership contributed directly to our recent successful triennial metabolic and bariatric surgery reaccreditation survey. From managing consult workflows and guiding patients through pre-surgical education to collecting and reporting data and coordinating our gastric bypass consults, Jennifer's fingerprints are on every facet of our success.</p> <p>Currently, she is spearheading a project to enhance our website to ensure our program is visible, accessible, and aligned with TriHealth's mission to serve the community. She continually educates our team, ensuring adherence to accreditation guidelines and best practices, and leads by example in every sense.</p> <p>In addition to her many accomplishments, Jennifer is a certified bariatric nurse—further demonstrating her commitment to professional growth and to offering the highest standard of care. Her positive spirit, quiet leadership, and relentless pursuit of excellence make her not just an asset to our department, but a true Unsung Hero of TriHealth.</p> <p>I am honored to call her my mentor, colleague, and friend. Her tireless work, often done without fanfare, makes a real and lasting difference. Jennifer is more than deserving of this recognition, and I cannot think of a more fitting recipient for the Unsung Hero Award.</p> <p>Best Regards, Angela Pennington LPN Bariatric Clinical Coordinator</p>
Melia Frilling	David	Hickman	Senior Client Tech Engineer	IS	Shared Services	<p>I am honored to nominate David Hickman as a TriHealth Unsung Hero for his outstanding contributions to Information Technology and Client Tech. As an onsite presence every day, David is just one of the faces of IT support, ensuring seamless technology operations that directly impact patient care and workplace efficiency.</p> <p>David's expertise in troubleshooting and client support makes him an invaluable asset to the team. Whether resolving urgent technical issues, implementing new solutions, or providing consistent, reliable support, he embodies professionalism and teamwork.</p> <p>For his steadfast dedication and relentless efforts in Client Technologies, David truly merits recognition as an Unsung Hero.</p>
jaime chandler	Wendy	Hicks	Shes the BEST	EVS	Good Sam	Wendy does an amazing job keeping our unit SPOTLESS!! Not only does she clean every inch of our unit, she greets everyone staff, families and the babies with a smile. She makes time to talk to all of us and always does such a good job cleaning. We can always tell when it's her day off because nobody takes pride in her job like she does. We are so lucky to have her here in the NICU. She is part of our family. Wendy does such an amazing job and she deserves to be recognized for the hard work she does every single day that she comes in.
Patricia Fisher	Rebecca	Holland	Office Coordinator	TOSI Physical therapy - Mason	TPP Practices	Becky is a silent hero who always answers the call when I need her to fill in at another site. I know I can go to her and ask her to fill in anywhere and she will do so willingly and without complaining. Her comment to me whenever I ask anything of her is, "whatever you need" or "whatever I can do to help". She even came in to help out at BN this past week on a rare day that she took off for vacation. She always puts the needs of others ahead of her own. Besides the above, she always makes the holidays special in our clinic by bringing in surprise treats and coming up with team building projects that not only help with team morale but engages our patients, making our clinic a welcoming place to receive therapy. In my 35 years at TriHealth, I have never worked with more genuinely kind person. She demonstrates what right looks like on so many levels and I am so fortunate to have her on my team.
Mai zedan	Jill	Holman	Charge nurse	Emergency room	Good Sam	<p>This is my 4th week working at trihealth,</p> <p>Since my first day Jill has been very nice and friendly with me.</p> <p>Helping and supporting!</p> <p>I really appreciate her !</p>
Maddy Henegar	Stephanie	Holscher	Registered Nurse	OB/GYN	Good Sam	Stephanie is a nurse case manager in the OB/GYN center in charge of high risk/hypertension patients. Since she started in the fall, she has been managing the preterm labor case managed patients also since that position has been vacant. In addition to that, while our clinic has been having trouble with staffing medical assistants, she has been learning that role and covering lunch breaks as an MA. She continues to go above and beyond her job title and is a huge asset to our team and deserves recognition!!
Robin Kenney	Peggy	Holtkamp	Health Unit Coordinator	Nursing	Bethesda North	Peggy helps the unit run smoothly with her calm and caring demeanor. She has tirelessly worked at Bethesda for nearly 40 years. She never asks for recognition and is a true unsung hero.
Robin Flinchum	Tonya	Horton	Director Revenue Cycle	Revenue Cycle	Shared Services	Tonya is a fresh of breath air. Always caring, always on, and always willing to help in any way. She works hard for us behind the scenes to assist the onsite teams. Thank you for your servant leadership, we love you!
Beth Sears	Kelli	Hoskins	Back Office Coordinator	TPP HF Loveland	TPP Practices	Kelli ALWAYS goes above and beyond for our practice. I can rely on her to ALWAYS do what is best for our patients and our team. She is a big picture thinker and is really growing in her role. She is often the go to for our team and is ALWAYS reliable. Our team would not be complete without her.
Alesia	Christina	Hubbard	LPN	PMR	Good Sam	Christina always goes above and beyond the expectations for her patients. She puts in the hard work and dedication to be the best that she can be for herself and her patients and it shows with the quality of care she provides to each and everyone of her patients. Her compassion for what she does is until any other I've seen. I've seen Christina's work etiquette in 3 different departments and she soars above all, she is very knowledgeable in the areas she has worked and currently working that when a patient has a concern she is able to give the patient the proper information to and for the patient so that they leave the facility less worrisome.
Lori Palomino	Michele	Huff	Manager Vascular Access Team	Quality/ Vascular Access	Bethesda North	Since Michele has taken over the Vascular Access Team, she has given our team a real leader. She has been the most visible leader, making sure she meets with us individually each month, as well as team monthly meetings. Michele makes every holiday or special occasion special with little treats in decorated baskets and an individualized note of appreciation to each member. With 2 locations to cover, GS and BN, she does the impossible by rounding at both locations. Without having a vascular access background, she had a passion to learn as much as she could by shadowing each of us and learning exactly what we do. No other manager has taken this much interest in finding out how really important is our work. She fought for our team to get recognized as a specialty and had our pay level increased to fit that specialty. We appreciate such a dedicated manager who has our back and supports us in every endeavor.
ciarra adams	linda	hunter	CMA	tpp arrow springs	TPP Practices	Linda will go over and beyond to help and train old and new employees. and also helping with new providers getting them comfortable in the practice. always having a smile even when the day is hectic. you can always count on Linda to be a helping hand.
Melissa Apple	Sadath	Hussain	Manager TPP Innovation	TPP	TPP Practices	Sadath is already known for being an innovator but I don't think people realize how many "hats" he wears. He is my mentor, encouraged me to become a UC student again and supports me on my personal fitness journey. He created a dedicated Travel Clinic and our patients tell me every day how much they appreciate having a specialty in travel medicine. We have patients that return for multiple travel advice appointments and so many recommend us to family and friends because his staff gives outstanding support and medical vare. He is a mentor, friend and encapsulates every Trihealth value we strive to achieve.

Nominator	First Name:	Last Name:	Title:	Department :	Business Unit:	Please share what makes this team member an Unsung Hero.
Cynthia Gatherwright	Sadath	Hussain	Manager, TPP Health Services & Innovation	Baldwin	TPP Practices	<p>I would like to nominate Sadath Hussain for his unwavering commitment, hard work and dedication to help make our team a success, as well as making a positive impact!</p> <p>"Success is not just about climbing the ladder, it's about paving the way for others" which Sadath definitely does, he always greets people with a smile, very kind and compassionate, always willing to lend helping hand, praises good work and wins!</p> <p>Has an open door policy and easily approachable, genuinely cares about his employees as well making our team a great one!</p> <p>I appreciate his guidance and support, I want to Thank him for making a difference and always going above and beyond for the Team!</p>
Donna Brown	Lynn	Huynh	Office coordinator	HOC North Field team	Hospice	<p>Lynn is the heartbeat of our workplace. She keeps everything running smoothly behind the scenes, and somehow still finds the time and energy to go above and beyond in lifting everyone else up. From organizing celebrations for Nurses Week, STNA Week, Social Worker Week, to birthdays and retirements, she makes sure no one ever feels unnoticed or unappreciated. She's the go-to person for just about everything! If you need help, information, or just a little boost, Lynn is always there with a solution and a smile. Her kindness, dedication, and endless support make her truly irreplaceable! Every team needs a 'Lynn'! (Just not ours, we're not getting rid of her)</p>
Dana Price	Kayla	Israel		Cifton Group Health - IM	TPP Practices	<p>Kayla is an incredible resource for all those that work with her. She is always willing to help out when there is a need. Kayla supports one of our busiest providers and is always on top of the game. Kayla provides excellent patient care, making the experience as positive as possible for the patient.</p> <p>Kayla has a great sense of humor which helps to keep the mood light. This is a great strength to have, especially after a challenging day.</p> <p>Kayla keeps an eye on all of her co-workers and is always willing to help out where needed. She also gives great hugs!</p>
Lauren Sharp	Julie	Jackson	FNP	Trihealth Clinic at Walgreens	TPP Practices	<p>Julie has been working here at the Trihealth Clinic in Walgreens for several years and she continues to be a role model and a leader that we all appreciate so much. She is a wealth of knowledge and always goes out of her way to ensure everyone on her team feels supported and valued. She is continuously going above and beyond to support her team with small wins and words of encouragement. Her encouragement of work life balance is unmatched and she truly makes everyone feel so important here. She takes time to care about you professionally and personally. She has a lot going on in her personal life and she continues to show up for us and our patients every single day without hesitation. Having her as my leader has made working here truly amazing and I appreciate all she does to continuously advocate for us and support us in this role.</p>
Nancy Carroll	Jodi	James	Social Worker	Hospice of Cincinnati - East IPCC	Hospice	<p>Jodi James works quietly and effectively in assessing the needs of hospice patients and guiding them to find resources to help them through their end-of-life journey. She is patient, calm, and wise in all her interactions with patients, families and our staff. Jodi is a treasured part of our work family. We are blessed by Jodi's kindness and expertise.</p>
wendy meyer	Dr. Subhra	Jana	CPC	TPP Montgomery	TPP Practices	<p>Dr. Jana is one of our new PCP's here at montgomery family medicine, and i feel like he goes above and beyond to take care of his patients. He takes the time to walk them up to the front after their office visit to make sure they schedule and talk to them. Our patients love him and he takes the time to get to know the staff.</p>
Rikki Ritter	Melissa	Jaun	PA-C	THVI - Interventional Cardiology	Bethesda North	<p>Melissa not only goes above and beyond for her patients, but for her colleagues as well. She has been incredibly helpful in orienting me as a new APP to the practice. This past week was very challenging, having a high census and several emergent cases. She stepped up by offering to work alone so I could stay home and recover from an illness. She exemplifies SERVE values and deserves to be recognized for her hard work and consideration of others.</p>
ALEXIS HEILAND	JOHNNETA	JEFFERSON	ACCESS ASSOCIATE	REGISTRATION	Good Sam	<p>Johnetta has always been great to work with since being here at Glenway. She always offers to help and is always so respectful and welcoming to our patients. I love working with Johnetta.</p>
Chelsea Cain	Ashley	Jenkins	RN	4100	Bethesda North	<p>Ashley is such a kind, helpful nurse. She is always lending help with patients who need some assistance when she isn't even their nurse. She is always ready to jump in for anyone in need of help!</p>
Bethany Hill	Angela	Jennings	Unit Coordinator	Inpatient Care Unit	MHMH	<p>Angela (Angie) has been with Inpatient Care Unit for approximately 3 years in the role of Unit Coordinator. Angie brought with her years of experience in the acute care setting. Angie speaks often how special our unit is in the world of healthcare; she praises the work her peers perform whole-heartedly every day. When visitors arrive, she is the first point of contact greeting them with a smile, anticipating their needs and kindly directing or escorting them to their destination. She never hesitates to attend a patient's needs, being a team player to prioritize patient care. Angie does not miss an opportunity to manage-up the team to Leaders rounding in the department. Her experience leads us through day-to-day operations, team member scheduling, and improvement in Responsiveness in Patient Experience. What makes her an Unsung Hero are the little ways she supports the team that are not found in a job description, only those gifts that come from understanding how improve environmental safety, workflow, culture and teamwork. Angie exemplifies leadership daily in the unseen and unsung efforts as the Unit Coordinator of Inpatient Care Unit at McCullough-Hyde / TriHealth.</p>
Nicole Puterbaugh	Ayanna	Johnson	CMA	PC Mariemont	TPP Practices	<p>Ayanna started in our office as front desk years ago and decided to become a MA shortly after. since she has been working as MA and is always the first one to volunteer to come in on her day off or stay late to help when short staffed. She not only worries about her own in basket/provider messages, but others as well in the office. It is well known that if she is off for some reason (vacation, etc) that there will be things that may pile up (i.e. fax log).</p> <p>She is loved by patients and known for infectious laugh. Always smiling, even when not feeling it, she takes fabulous care of the patients!</p> <p>thanks Ayanna for all you do!</p>
Azia Reed	Keiasha	Jones	MBU Social worker	Mother Baby	Good Sam	<p>I would like to nominate Keiasha Jones as an unsung hero for her dedication, and compassion as a social worker on the mother baby unit. She goes above and beyond to help our most vulnerable community during this emotionally intense and sensitive time. Kia works very hard behind the scenes ensuring safe discharges for mothers, babies, and families. Whether its advocating for patients safety, providing supplies, or connecting mothers to community resources Kia does it with professionalism and grace. It takes a special person to do her work and often times their is no recognition for it. Kia personifies what it is to be an unsung hero everyday by providing empathy, dedication, and strength in her role.</p>
Quen Sandle	Bryanna	Jones	Mediquip Technician	Logistics	Bethesda North	<p>Bryanna is a kind-hearted team member who always puts everyone before herself. I always receive emails and praises from other team members telling me how amazing and helpful she is, especially during code situations. Bryanna received a good catch award for noticing a rapid decline in a patient's health she transported back to the floor, during the transport she called the charge nurse and told her that the patient was in danger of coding and would need immediate assistance, thanks to Bryanna's quick actions a rapid was called and the staff was at the room waiting to access the patient and get them transferred to the ICU. A most recent recognition Bryanna got was a thank you for bringing a nurse on MSICU lunch after she learned the nurse did not eat due to having to closely monitor a critically ill patient of hers. Bryanna also picks up shifts when we have call-offs without hesitation. Our department services the hospital 24/7, and the positions she fills, from dispatcher to mediquip, are critical to hospital operations flowing smoothly. These are only a few examples of the many things Bryanna does daily to ensure our team members and patients get the absolute best care.</p>
Kristi Schultz	Kyla	Jones	Talent Development Consultant	HR/TA	Shared Services	<p>Kyla embodies the very essence of a true unsung hero at TriHealth. As a Talent Development Consultant, she consistently goes above and beyond to create opportunities for students aspiring to join the healthcare field.</p> <p>Her dedication is evident in the way she organizes student job shadow experiences, ensuring they gain firsthand exposure to the healthcare environment. But her support doesn't stop there—Kyla follows students through their academic journey, guiding them toward positions within TriHealth, whether they're still in school or preparing for graduation.</p> <p>Kyla actively attends colleges across the area, answering questions, providing encouragement, and serving as a resource for students eager to enter the healthcare profession. Her enthusiasm, creativity, and personal touch shine through in the eye-catching goodie bags and promotional materials she curates, ensuring TriHealth stands apart from the rest.</p> <p>Kyla has become the welcoming face of TriHealth for future healthcare professionals. Her impact extends far beyond the walls of the organization—she is shaping careers, fostering ambition, and ensuring TriHealth remains a beacon for aspiring talent. She is truly deserving of recognition as an unsung hero.</p>

Nominator	First Name:	Last Name:	Title:	Department :	Business Unit:	Please share what makes this team member an Unsung Hero.
Tiffany Holt	Allison	Jones	Infection Preventionist	Infection Prevention	Shared Services	Allison Jones is the definition of quiet excellence. In her nearly three years at TriHealth, she has demonstrated remarkable growth, professionalism, and dedication—never asking for recognition, yet always deserving it. Starting as an Infection Prevention Coordinator, Allison’s commitment to learning and growth has propelled her into the role of Infection Preventionist, where she has truly excelled. Her expertise, curiosity, and thoughtful approach to infection prevention have not only strengthened our practices but also earned her the respect and trust of her colleagues at Bethesda North. Allison’s contributions go far beyond her job title. She volunteers her time as the Media and Communication Manager for our local professional chapter, lending her talents to editing the monthly safety newsletter and helping ensure important messages are clear, consistent, and well-communicated. Her willingness to step up, learn new skills, and support the team in every way she can speaks volumes about her character. She builds strong relationships, supports others with grace, and brings a spirit of humility and kindness to everything she does. Allison Jones is an unsung hero—steadily making a meaningful impact every single day
Cheryl Simpson	Simon	Jung	Doctor	Cardiology	TPP Practices	I work as a Scheduling Associate in the Heart Pod and I always hear such positive feedback from patients when they are describing their experiences with Dr Jung. Patients feel that Dr Jung is very patient and understanding. Always, willing to take the time to ensure that the patient understands everything he tells them. Empathy is given and he never dismisses any of the patients concerns and makes them feel comfortable.
Roberta Moore	Amy	Keeler	Patient Access clerk	Patient Access	MHMH	Amy is an unsung hero because of her work ethic. She rarely turns down a shift when she is asked to work, even holidays. She will fill in at other Trihealth locations also even for night shifts when she usually works days shift. She loves her job and will tell you so. She frequently recognizes her coworkers with small gifts of affirmation and never expects anything in return. She always speaks highly of her coworkers. Anyone who works with her can see she is a great asset to the Trihealth team.
Christine Wilhelm	Bonnie	Keene	Nebulizer Holders	Employee Health	Good Sam	Bonnie is such a team player. She is always willing to help out with staffing and anything that needs to be done. Hence, she saw the need for proper receptacles to hold our nebulizers. On her own time and with the help of her engineering son, they designed and manufactured these awesome holders with scrap materials and a 3D printer. They look so professional! I believe Bonnie deserves a big thank you for going above and beyond and providing something so significant to our work for free.
Jean Gaines	Cynthia	Kennedy	RN	BSC	Bethesda North	Cynthia is our charge nurse and does a phenomenal job. When you say "quiet", this lady quietly handles all of our chaos with quiet compassion. She bends over backwards to make sure that we get what we need to give our patients a great experience. She arranges schedules at the last minute to accommodate the staff's needs and requests. Cynthia is the quiet organized person that keeps BSC running smoothly to help us maintain excellent patient satisfaction scores!
Sara Krastev	Valerie	Kepler	PROJECT ADMINISTRATOR-LEGAL	TRIS Legal Services	Shared Services	Val exemplifies what it means to be an unsung hero. She consistently embodies our company values in every interaction—approaching each task with integrity, empathy, and a genuine commitment to teamwork. Whether it's stepping in to assist a colleague without hesitation or taking the time to explain complex processes with clarity and patience, she ensures that no one is left behind. Her proactive support and unwavering dedication make a meaningful difference every day, often behind the scenes. She not only uplifts those around her but also strengthens the entire team through her quiet leadership and selfless contributions.
LYNDSAY DOWNEY	Breanne	Kerchief	ANM	GSOC	Good Sam	She's been a rockstar since she was hired on, the ANM we've been waiting for! She's been more productive for our unit than any other ANM we've had since being in GSOC. She's kind, fair, compassionate, and hard-working. Thank you Bre!
Angela Pennington	Dr. Geroge	Kerlakian	Doctor	Tri Health Sugery	Good Sam	It is with great honor and admiration, that I nominate Dr. Geroge Kerlakian, for the Tri Health Unsung Hero Award. Dr. Kerlakian is the embodiment of the Tri Health Way, our values and our mission. His leadership, dedication and compassion have had an immeasurable impact on myself, our program, our team, and most importantly, our patients. As an expert in his field, he brings a wealth of knowledge, experience and commitment, to everything he does. His advocacy and dedication to our patients, is unmatched and his legacy will forever be felt at Tri health, in our community, and with our team. I am often in awe, of his relentless pursuit and support of the best possible care and treatment of our patients, and his leadership and direction, have earned Tri Health Weight Management accreditation, as a Bariatric and Metabolic Center of Excellence, by the American Society of Bariatric Surgery. On a more personal note, I am forever grateful for the life changing, insightful, and valuable experience I gained, while working with him for the last 12 years. I am honored, to call Dr. Kerlakian, a mentor, leader, colleague and friend. Dr. George Kerlakian’s tireless work is and has made a real and lasting difference in thousands of lives, including mine. Please consider honoring him with this award. Sincerely, Angela Pennington LPN Bariatric clinical Coordinator
D. Perkins	Helen (Marie)	Kerr	LPN	Oxford Priority CARE	MHMH	Marie goes above and beyond daily to assist our unit running smoothly. In addition to patient care, she does all our ordering. She comforts all our patents with her special touch, making them feel relaxed and cared for.
Breanna Beard	Helen	Kerr	LPN	Oxford Priorty Care	MHMH	Helen is always friendly with patients and staff members. She's been a huge help with showing me how things are done around the office. She's always willing to lend a hand to anyone needing help. She's dedicated a giant chunk of her life to taking care of people, while also taking care of her own family members. She's always got a smile on her face and a solution to just about any problem. I hope to be half the nurse she is one day.
Haley Osborne	Riley	Ketron	Access Associate	ED Registration	Bethesda North	Riley is an unsung hero due to her attention to detail. Riley has helped our patients most importantly by providing them great customer service and attention to detail in their charts to update information. In the insurance world, her dedication to providing the most up to date and accurate information makes all the difference to ensure the patient's insurance is billed correctly and patients and their families are not burdened with the stress of billing errors after their visit. Riley has also been a great asset in the department by helping train our new hires. She is a wealth of knowledge, and her kind demeanor is perfect for anyone to approach her with questions. I appreciate her communication with her leader and her team player attitude. She is truly an unsung hero in our department!
Michelle Wilson	Melissa	Ketsetos-Hensley	Periop manager	Periop	Bethesda Butler	Melissa spends her days and nights advocating for our periop unit. She has the best interest of her staff in mind at all times. She promotes a work environment conducive to work-life balance and feels if her staff is cared for then our patients will be cared for. Our patient satisfaction scores, which are consistently in the 90 percentile, reflect that her mission works. Melissa works tirelessly to ensure our surgeons have the block time, equipment, and staff support they need to provide the best care for our patients. She is the best listener and gives thoughtful suggestions to professional as well as personal issues her staff is facing. Melissa gives a lot of herself and never asks for anything in return. She rarely takes time off because she wants to be available for her staff and surgeons. She shows humility and compassion and I would love for her to be recognized as our unsung hero. We appreciate you Melissa!
Beth Bauscher	Amy	Kimbel	Clinical Nurse Leader	TCBI BNH	Bethesda North	Employee/Team member excellence combines outstanding performance and contributions, among a variety of other things. Amy embodies all of these characteristics and more. As a Clinical Nurse Leader inpatient at Bethesda North, Amy collaborates with a variety of inpatient and ancillary staff to provide premier care for our patients and their experience. She has consistent dedication to providing excellent care and has had a huge impact bridging the gap from inpatient to outpatient. Amy is in constant communication with the physicians, patient care team, and outpatient team members to ensure that patient needs are met prior to discharge. She is a true asset to TriHealth, TCBI, and our patients.
Tiffany Sparhawk	Amy	Kimble		Oncology	Bethesda North	Amy continuously goes above and beyond to make her patients feel heard and safe. Acting as a liaison between outpatient and inpatient management, patients have a seamless experience. She acts as a patient advocate, educator, counselor. If there are any hiccups along the way, Amy does her best to straighten things out working with a multidisciplinary team approach.

Nominator	First Name:	Last Name:	Title:	Department :	Business Unit:	Please share what makes this team member an Unsung Hero.
Joyce Battoclette	Ann	Kinworthy	APP	THVI/Electro physiology	TPP Practices	<p>After a challenge to patient access was identified, Ann stepped up to build an Advanced Practice Provider (APP)-run AFib Clinic to expedite appointments for Primary Care and ED patients who are newly diagnosed with atrial fibrillation (AFib). In this new concept, the patient will be scheduled for a visit within a week of the referral order. The APP appointment focuses on work-up and management of AFib, including patient education, management strategies, stroke prevention and the ordering of any additional testing needed prior to their visit with the Electrophysiology (EP) physician. This all means that patients get seen and triaged to the right care more quickly.</p> <p>Ann has not only been dedicated to the quick management and education of referred patients, but to spreading the word to potential referrers in Primary Care and Emergency Medicine. She has made personal visits to physician offices to explain the Afib Clinic concept and answer questions - all with the goals of providing quality patient care and improving the efficiency of her medical colleagues.</p> <p>With a kind heart and a dedication to her profession, Ann deserves to be a hero that is no longer unsung!</p>
Georgia Kiphart	Alexander	Kiphart	RN	OR	Good Sam	<p>Alex is a phenomenal human being and nurse! He has been open and flexible to pick up shifts and yay late when needed! He and his wife are welcoming twin baby girls in a couple of months and I think his continued dedication to be a great nurse and wonderful future father deserves to be recognized. Alex hopes to climb the ladder of success at Good Samaritan and I think this award would help his confidence to succeed. He is hard working, dedicated, respectful, and overall a wonder human being to be around. I think this young man could use some recognition to brighten his day just as he brightens other peoples days!</p>
Benjamin Kuritzky	Sandra	Kiser	medical assistant	TCBI	TPP Practices	<p>Sandy is a wonderful medical assistant who often works weekends at the infusion centers as well. She will go the extra mile to make sure patient's procedures and scans get scheduled and is one of the hardest workers. She is an invaluable member of the team and a true unsung hero.</p>
Dr Tante	Sherry	Kleckner	MA	QCP western Hills IM	TPP Practices	<p>sherry is my MA. she is a hard worker. she is very good with the patients, and they complement her when i walk into the room. she always knows what i will need and has the patients ready before i get into the room. she is my "peripheral brain." she works very well as a team member with the other MAs and the clinical staff. she is ready and willing to help the other MAs if they need help or are running behind. in addition to rooming the patients, she is on the phone calling patients with messages in the clinical pool from the providers. she is the energizer bunny in our office and she never complains. she really deserves this award.</p>
Dana Price	Dawn	Klein		Group Health Clifton Internal Medicine	TPP Practices	<p>Dawn provides quality care to each of her patients. She has the experience to manage challenging patients and situations. Beyond her patient care responsibilities, Dawn is an incredible resource for the rest of the staff. She is always willing to answer questions and provide guidance. Dawn is also always helpful when there are additional requests or if a staff member is not available. Even when it is a need for a different provider than the one she is working, she will go the extra mile to help resolve any issue.</p> <p>Dawn works tirelessly to ensure that the patient experience is a positive one. She seamlessly adapts to the needs of the practice. With Dawn on staff, we are a more effective practice.</p> <p>Dawn definitely is an Unsung Hero!</p>
Melia Frilling	Kyle	Klingler	Client Tech Engineer	IS	Shared Services	<p>I am honored to nominate Kyle Klingler as a TriHealth Unsung Hero for his outstanding contributions to Information Technology and Client Tech. As an onsite presence every day, Kyle is just one of the faces of IT support, ensuring seamless technology operations that directly impact patient care and workplace efficiency.</p> <p>Kyle's expertise in troubleshooting and client support makes him an invaluable asset to the team. Whether resolving urgent technical issues, implementing new solutions, or providing consistent, reliable support, he embodies professionalism and teamwork.</p> <p>For his steadfast dedication and relentless efforts in Client Technologies, Kyle truly merits recognition as an Unsung Hero.</p>
Lauren Cruse	Amanda	Knopf	MA	TPP North Bend	TPP Practices	<p>Amanda always greets our patients warmly and generally cares about each one of them. She follows up with specific questions about how they are doing and remembers important events patients share with her. Patients consistently ask about her and how she is doing if she is not rooming them that day. We consistently receive compliments from patients about how courteous and friendly Amanda is. Amanda works hard to help our patients receive quality care by following up on phone calls, lab results, and messages. She makes outreach calls to make sure they schedule follow up appointments. Amanda models the Trihealth values to serve others and strive for high quality care for patients everyday.</p>
Heather	Manisha	Koirala	MA	Internal Medicine	TPP Practices	<p>Manisha is almost always positive and helpful. She makes working with her very pleasant. She is great with running her doctor and is often trying to make things better!</p>
Mary Luning	Nancy	kolb	Manager of GE Fitness Center		Corporate Health	<p>During our covid times Nancy was initially put in charge of all of GE sites to set up protocol. She was the lead person to get temp checks and call in station set up and manned within days of shutdown. She prepared protocol for our staff and guided GE employees with the protocol they needed to attend work. Also, worked on getting the required PPE needed for employees of TriHealth and GE and finding working hours for those whose jobs were shut down during this time. After that, it continued to be nonstop for her, very few days off, losing PTO, high stress dealing with a large company with big demands, taking calls from all GE facilities worldwide (later this was changed to all US facilities) to make sure covid protocol was followed. She is a team member determined to do the best for our client and has for the last 29yrs at this facility. GE is the longest contract held by corporate and Nancy keeps the standards high so that GE always picks TriHealth. During her time at the GEFC she has initiated and still spear heads the HealthAhead program for GE worldwide. She is unseen, unheard and likes it that way but needs to be seen in the light. Thank you.</p>
Brittany McKinney	Kayla	Korb	RN	IPC	MHMH	<p>Kayla is always checking in on other staff members asking if she can help in any way. She helps me without questions asked and always makes me feel apart of the team. She is compassionate with all her patients and is a true unsung hero!</p>
Patty Banks	Kevin	Kouw Gutierrez	Ergonomic Rehabilitation Speciality	Corporate Health	Corporate Health	<p>TriHealth EAP provides Drug Free Safety Training to external companies. We had a training scheduled in Springfield, OH the day after we had the big snowfall in January. The trainer, Judi Gissy, was not able to get her driveway fully shoveled and could not get out. Kevin was attending the same training day for this company. In trying to brainstorm how to get Judi to the training, I called Kevin at home and asked if he would be willing to pick Judi up at her home and take her to the training, wait while she did her training and then bring her home. He was more than willing to do this and saved the day for the company and for us! When I shared this with his managers they were quick to point out that this is not unusual at all for Kevin and he is often willing to go above and beyond to assist others. I am grateful to have Kevin as a colleague.</p>
Traci Busch	Teresa	Krummen	Manager	CC/ST/FP/Scheduling Office	Hospice	<p>Terry is an amazing manager for our team. She is always there for us no matter what. She gives us all her unwavering support and recognition. She is a strong leader to our team. We could not be the team we are without her.</p>
Deana Birkenheuer	Colleen	Kuderer	Manager	TPP Clinical Education	TPP Practices	<p>Colleen is extremely approachable & always keeps her focus on ways to maintain the safety of our TriHealth patients. Most recently, she has demonstrated this with all of her hard work regarding the Epic Nurse Triage module. This tool in Epic provides best practice, standardized response & documentation for patients calling for advice regarding medical issues. Sometimes these issues can be life-threatening.</p> <p>Colleen has developed the training, strongly advocates for the use of this tool, assists with auditing the frequency of its use, provides refresher training as needed & so much more. Her willingness & enthusiasm as a Champion for the benefits of this tool in regards to patient safety is a huge reason for the success of this tool.</p>
Marjorie Rentz	Kelly	Kuhnhein	Bereavement Counselor	Bereavement Services	Hospice	<p>I am nominating Kelly as an unsung hero for her work with bereaved children and their families. Kelly is so talented at working with children and teens who have lost parents and grandparents. She is thoughtful, insightful and is a trusted and beloved counselor to her clients. Her "littles" come bounding through our office door to see Kelly. Kelly has taken on the task of gathering and organizing art supplies and toys that she utilizes in sessions with the kids. In addition to her work with children, she offers parents support and validation as they navigate their new normal.</p> <p>Kelly would never consider herself an Unsung Hero - she is so humble and down to earth. But her kids and their families are so lucky to have her as a counselor, and we are so lucky to have her on our team.</p>

Nominator	First Name:	Last Name:	Title:	Department :	Business Unit:	Please share what makes this team member an Unsung Hero.
Ben Skove	Wesley	Larkins	Charge Nurse	15AB	Good Sam	<p>Wes is a relentless advocate for the staff and patients on 15AB in his role as charge nurse. His knowledge of procedure and process at Good Samaritan is unparalleled, and he consistently goes above and beyond to ensure that the unit functions smoothly. Whether starting difficult IVs, managing staffing, or resolving challenging patient situations, Wes is tenacious.</p> <p>He brings years of experience to each problem - he has literally "seen and done it all," and does so without seeking recognition for his efforts.</p>
Krista Jones	Rachel	Lathery	RN	ICU	MHMH	Rachel always goes above and beyond for not just her patients but for the patient's families as well. Her level of patience is unmeasurable and her kindness is truly from the heart. She is an amazing nurse and coworker.
Alyssa Grosjean	Chelsea	Lee	Practice Manager	Premier OBGYN	TPP Practices	Chelsea is new in her role as she joined our practice in August due to our manager retiring. I have worked here at Tri Health for the last 11 years, and change can be scary especially with that change being a new manager. Chelsea has been incredible addition to our team. She has taught us new things with epic, and made changes that help our workflow run smoothly. She helps with any issues that arise in the office in a timely manner, and also gives thanks and appreciation to the staff!
Christina Green	Voloress	Lee	Phlebotomist	Bethesda Family Practice	TPP Practices	Voloress is truly the glue that holds our office together. Not only does she provide excellent service to our patients, but she is also an amazing resource. If anyone in the office has questions about lab orders or workflow, she is always happy to help.
Brent Friedman	Bradd	Lehmann	Manager, Information Systems	Information Systems	Shared Services	Bradd is extremely conscientious of patients and their needs. He is always vigilant to issues that might impact patient safety, privacy of patient data, and the integrity of TriHealth's information resources. Bradd's attention to detail has prevented many issues from arising by assessing potential problems in the discovery and design phases of Information Systems projects.
Melia Frilling	Richard (John)	Lewis	Lead Client Tech Engineer	IS	Shared Services	<p>I am honored to nominate John Lewis as a TriHealth Unsung Hero for his outstanding contributions to Information Technology and Client Tech. As an onsite presence every day, John is just one of the faces of IT support, ensuring seamless technology operations that directly impact patient care and workplace efficiency.</p> <p>John's expertise in troubleshooting and client support makes him an invaluable asset to the team. Whether resolving urgent technical issues, implementing new solutions, or providing consistent, reliable support, he embodies professionalism and teamwork.</p> <p>For his steadfast dedication and relentless efforts in Client Technologies, John truly merits recognition as an Unsung Hero.</p>
Patricia Brewer	Danielle	Little	supervisor	Patient Transport	Good Sam	<p>Danielle Little is not only a supervisor, she a great listener (counselor); she goes beyond the call of duty, I can personally say we all have bad days from our home life and our work life but when they both compiled together in one day it's overbearing, She allowed you to vent and release all frustration and then guide you with encouraging words sometimes a simple hug or her special smile to see you through the day. in the midst of the day, she still gave her time to listen to her team member, plus help her department out with transport, and her daily agenda. Danielle wears many coats of honor that are unsung hero. I think Tri Health has a genuine Unsung Hero</p>
Destiny Jodrey	Julia	Long	RN	Kenwood Infusion	Good Sam	Julia is always going above and beyond for her patients and co-workers. She takes time to listen to her patients and takes their concerns to the appropriate department. This allows the patient to build trust not only with their care, but in Julia's expertise. Julia doesn't complain, instead she always focuses in and gets her work done. If she is not directly caring for patients, Julia is asking her co-workers if they need any help. She never hesitates to jump in and provide direct patient care for her fellow nurses' patients when they are busy. She makes sure to welcome new hires and always makes them feel like they are accepted and belong to a team.
Michelle Marchetti	Lisa	Long	Surgery Scheduler	MSK Norwood	TPP Practices	Lisa always is the first person to ask How can I help? She is very supportive of the MSK leaderships team and willing to take on any extra duties to help us. Every practice in Trihealth needs a Lisa Long to make each day better.
melia frilling	Mike	Lonneman	Client Tech Engineer	IS	Shared Services	<p>I am pleased to nominate Mike Lonneman as a TriHealth Unsung Hero for his exemplary contributions to Information Technology and Client Tech. As a constant onsite presence, Mike is one of the key figures in IT support, ensuring seamless technology operations that significantly enhance patient care and workplace efficiency.</p> <p>Mike is responsible for ensuring that client technology equipment is available at every campus. He has even developed an inventory program to guarantee that we maintain the correct amount of equipment necessary for addressing any issues. This ensures that each campus has the equipment it requires when needed.</p> <p>For his unwavering dedication and tireless efforts in Client Technologies, Mike truly deserves recognition as an Unsung Hero.</p>
Alexandra harmeyer	Heidi	Lougheran	Registered Nurse Care Manager	Ambulatory Care Management	TPP Practices	<p>Where do I start with describing Heidi? Heidi is like a breath of fresh air for every person she meets. Her positive attitude is unwavering, and she has magical ways of impacting every single patient she interacts with. Heidi lives and breathes "the TriHealth way" because this is simply who she is as a person, has always been, and always will be. You will know when you meet Heidi, before she even says her name, because she will welcome you with the biggest smile and embrace you with the warmest hug. Although Heidi is in a telephonic role, she has a way of relaying her friendliness and grace to patients over the phone. She can compensate for the lack of face-to-face interaction and gain her patient's trust through her friendly voice, attentive listening skills, and her tactfulness. She goes one, two, three steps above and beyond for every TriHealth patient.</p> <p>Not only is Heidi a hero during her 9-5, Heidi also continues her commitment to TriHealth by participating in the Heart Mini every year and being our department's Wellness Champion. She encourages all of us to prioritize our health and step outside of our comfort zones to participate in various activities. Heidi is truly an unsung hero in all her walks of life.</p>
Anna Nwaobasi	Heidi	Loughran	RN	Ambulatory Complex Care Management	TPP Practices	<p>I do not know where to start.</p> <p>From being bright sunlight in the morning that cheers everyone up, to being that golden voice someone wants to listen to when ending your day. Heidi is our cheerleader. She has a way of turning a bad memory and day into something special and positive. She has a suiting words for every situation that life throws at someone. She cares for her patients and will go to any length to ensure that their needs are being met. Heidi never stops until her pt is satisfied. She is very intelligent and a wealth of knowledge. I do NOT think I've met anyone better than Heidi. She is a true definition of Living Our Values! She will fight for her patients and a genuine advocate for pts. She loves God and has a calm spirit. I have observed Heidi and have worked closely with her and don't think that anyone else deserve this Unsung Hero other than Heidi. She is the best!!</p>
Susan Hatfield	Amber	Lucas	M.A.	TPP Delhi, Physician Associates	TPP Practices	Amber is always helping others with several duties: carefully helping patients as an MA, and also abstracting, phone calls; she always asks what we need help with, quietly does her call backs and messages; before she leaves for the day she checks with each of us to see if we need anything at all !!
Brittany	Caroline	Lyons	Pharmacist	Pop Health Pharmacy Manager	TPP Practices	Carrie Lyons is the true definition of an unsung hero. She is our pop health pharmacy manager but she always goes above and beyond the call of service to all the team members of our team. She has assisted our prior auth team in submitting prior auths for medications, she has assisted with medication adherence outreach programs and has jumped in when our pharmacist team has been short staffed. On top of all her management duties Carrie goes above and beyond each and every day. Whenever there is an issue with a patient medication issue, Carrie is always one of the first ones to jump in and find a solution to ensure that our patients have the medications they need. TriHealth is beyond lucky to have her as a leader. Thank you for all you do Carrie!
Melia Frilling	Radu	Macavei	Senior Client Tech Engineer	IS	Shared Services	<p>I am honored to nominate Radu Macavei as a TriHealth Unsung Hero for his outstanding contributions to Information Technology and Client Tech. As an onsite presence every day, Radu is just one of the faces of IT support, ensuring seamless technology operations that directly impact patient care and workplace efficiency.</p> <p>Radu's expertise in troubleshooting and client support makes him an invaluable asset to the team. Whether resolving urgent technical issues, implementing new solutions, or providing consistent, reliable support, he embodies professionalism and teamwork.</p> <p>For his steadfast dedication and relentless efforts in Client Technologies, Radu truly merits recognition as an Unsung Hero.</p>
Talia Marino	Ciara	Mack	Front Desk Receptionist		TPP Practices	Ciara is always so chipper and friendly. Even on her bad days, she consistently goes out of her way to be positive. She decorates our pediatric office to match the seasons and usually coordinates our small office parties. She brings a lot of joy to the office with her creativity, and it's makes coming to work easier some days.

Nominator	First Name:	Last Name:	Title:	Department :	Business Unit:	Please share what makes this team member an Unsung Hero.
Christa Lunsford	Betty	Marshall	Mammographer	Glenway Mammography	Good Sam	I would like to recognize Betty, a valued member of TriHealth for over 21 years, for her exceptional patient advocacy. The consistent positive feedback we receive through our patient comment surveys speaks volumes about her dedication. Patients regularly highlight how Betty makes them feel comfortable, takes the time to thoroughly explain the process, and consistently demonstrates professionalism, kindness, care, and is a wealth of informative knowledge. Betty's unwavering commitment to advocating for her patients and ensuring their needs are met makes her an invaluable asset to our team and TriHealth. She is a true Unsung Hero.
Sarelle McCoard	Eric	Marsland	Primary Counselor I	Alcohol and Drug	Bethesda North	I have worked with Eric for 3 years in the TriHealth Alcohol and Drug Treatment Program. He is the kindest person I know. He is selfless, understanding, compassionate and willing to learn. He is respectful of everyone from fellow team members to challenging patients. Eric is very dedicated and hardworking; he has a heart for substance use counseling and helping patient in their journey towards recovery from substance use. Eric always has time to help others, listen, and offer feedback. Eric exemplifies ADET and is personally committed to excellent work. Eric has a quiet greatness and when he shares it is always meaningful. Eric has great respect from team members and patients alike. I would like to nominate Eric for this award as someone who goes above and beyond.
Erika Gilbert	Morgan	Martin	Staff RN/Clinical Coach	15AB	Good Sam	Morgan is without a doubt an asset to Trihealth. She has been a 15AB team member since 2021 when she began working as a PCA. She has now been a nurse on the unit for over two years and acts as a role transition preceptor and clinical coach. She orients almost all new nurses on the unit. She also recently began acting as relief charge nurse. She also recently became Co-Chair of the unit's SLC. She is also partnering with GSCON to act as an Excel instructor for clinical students. She does anything that is asked of her, without hesitation, and ALWAYS with a smile on her face. Her positive attitude is contagious and she is consistently recognized by her team for her team oriented approach and by her patients for her compassionate and caring nature. She recently received a Grateful Patient Award from a patient that was so touched by the care she provided. She is the epitome of an exceptional nurse!
Krinjal	Colleen	McCollum	Front Desk specialist	Cincinnati Urogynecology Associates	TPP Practices	Colleen goes way and beyond to help the patients and her colleagues, she is always reliable, kind, follows the TriHealth way e.t.c words can't express how great she is at what she does. I am grateful to Colleen for her selfless contribution and going way and beyond.
ANGELA JAYNES	SHERRY	MCDANIEL	Associate Practice Administrator	Front Desk, Medical Records, Pediatrics	TPP Practices	THIS IS BY FAR ONE OF THE BEST MANAGERS THAT I HAVE HAD, SHE HAS AN OPEN DOOR POLICY AND REALLY CARE ABOUT HER EMPLOYEE'S AND NOT JUST FROM A WORK PERSPECTIVE BUT ANYTHING OUTSIDE OF WORK I BELIEVE THAT YOU ARE AS STRONG AS YOUR LEADER AND WITH HER WE ARE SOLID AS A ROCK!
Dana Price	Kelly	McHenry		GH Clifton Front Desk	TPP Practices	<p>Kelly works part time as a member of the Clifton Group Health front desk team. Kelly provides support wherever needed. Kelly is always willing to modify her schedule to meet the needs of the practice. She is frequently available at the last minute to come in and help out if there is a last-minute staff shortage. Kelly capitalizes on her knowledge of the hospital to provide great information to patients and fellow staff members.</p> <p>Kelly is a whiz at insurance entry and verification. If there is an issue with a patient's insurance, Kelly explores all resources to rectify the situation. She is determined to solve the problem. She serves as a subject matter expert for our staff in this area.</p>
Donna Brown	Lindsey	Mcintosh	RN-CM	HOC North Field Team	Hospice	She's the kind of nurse every patient hopes for and every teammate is grateful to have. No matter how heavy her own caseload is, she's always willing to offer a hand, never hesitating to support her colleagues or go the extra mile for her patients. Her work ethic is unmatched, and her heart is even bigger. On top of it all, she brings humor and light into even the most stressful days, reminding us that laughter is just as healing as medicine. She's not just a great nurse, she's part of the glue that holds our team together!
Melia Frilling	Mariah	McIntosh	Senior Client Technologies Engineer	IS	Shared Services	<p>I am honored to nominate Mariah McIntosh as a TriHealth Unsung Hero for her outstanding contributions to Information Technology and Client Tech. Mariah is a daily, onsite presence, serving as one of the trusted faces of IT support. Her dedication ensures smooth technology operations that are essential to patient care and workplace efficiency.</p> <p>Her expertise in troubleshooting and client support makes her an invaluable asset to the team. She approaches challenges with precision and a client-first mindset, providing reliable solutions while fostering a collaborative, solutions-driven environment. Her dedication to being onsite and readily available reinforces trust and strengthens TriHealth's ability to deliver exceptional service.</p> <p>For her unwavering commitment to excellence and innovation in IT, I proudly nominate Mariah McIntosh as an Unsung Hero. Her efforts make a meaningful difference, and she truly deserves recognition.</p>
Christine Pack	Janet	Meiners	RN CNOR	OR	Good Sam Surgery Center West	<p>Janet is our charge nurse. She is a strong and caring leader for our team in surgery. Janet comes in an hour early each day and is usually here after everyone else leaves. She bends over backward to make sure assignments, scheduling and everything is as fair as possible to all staff.</p> <p>She is a great sounding board for complaints from staff and doctors and tries her best to make all happy. It is truly a thankless job and she does it all with grace and tact. We are blessed to have her lead our OR team!</p>
Lea Grieger	Katherine	Meister	MD	Weight Management/General surgery	Good Sam	<p>Dr. Meister is a great provider, co-worker, mentor, and friend. She is very devoted to her patients and the team members that she works with. She also runs the surgical resident program at Good Sam and can be stressed by all that is involved with making sure the residents have what they need, provide the best care to the patients, and provided great education so they can be their best.</p> <p>No matter how busy she is, she is always willing to help others (even if it is not her job). I work with her in the office setting and have had multiple things happen in my personal life. She always steps in when she does not need to step in. She makes sure stuff is done for office, such as carry supplies, set up trays for procedures, will room her own patients if I need extra help, and will help after hours if needed (helped me study for my bariatric certification).</p> <p>She is a great person overall and deserves to be recognized (even though she will tell you she does not and will hate that I have nominated her). I could not do anything I do without her, am honored to work with her, and concern her a friend.</p> <p>I hope she is chosen to receive this award.</p>
Cara Gatch	Angel	Mena	MD/Program Director	GME	Good Sam	Dr. Mena is an exceptional physician and human being. His dedication to graduate medical education and patient care is beyond measure. He goes above and beyond for the residents he trains and the patients he sees. His commitment to the healthcare profession is absolutely remarkable.
John Jacobs	Nancy	Merrell	Office Coordinator IV	Pavilion	Pavilion	<p>Nancy is the glue for so many parts of the Pavilion. She helps me daily with communication with our BUL - from minutes to newsletters, to assisting with rounding throughout the year. She is full of creative inspiration for our special event themes and helps to ensure everyone is involved.</p> <p>She also assists with Corp Health in a variety of areas, bringing her detail expertise to billing, resulting, and customer service.</p> <p>There is nothing Nancy is unwilling to try in her "other duties as assigned" part of her job description. We are so grateful for her sharing her gifts with us at the Pavilion and Corporate Health; of which she always aligns with the TriHealth Way.</p>
Dianne Gatewood	Dr. Jennifer	Messer	Doctor	TPP at Northcreek	TPP Practices	Dr. Jennifer Messer is a gentle GIANT!!! She welcomes you in using ALWAYS BEHAVIOR. She is concerned and listens to what you're saying. She is very thorough and thoughtful. She goes over all of your concerns in detail. She was good enough to take my son as a patient and he loves her. My son doesn't do doctors. However, he was very happy with her. She made him comfortable enough that he actually keeps his appointments. I love my PCP!! Keep doing what you're doing Dr. Jennifer Messer!!! Kudos to you. :)
Susan Hatfield	Mary	Messerle	Front office specialist	Physician Associates	TPP Practices	Mary joined our office a few months ago and has taken on all the new challenges with check-in, check-out, phones, faxes and scanning. She finishes a task and asks what else can I help with? She quietly works to keep the day running smoothly!! Her pleasant attitude has been such an encouragement to me and our team members!!

Nominator	First Name:	Last Name:	Title:	Department :	Business Unit:	Please share what makes this team member an Unsung Hero.
Konstantin German	Joanne	Metzger	Medical Assistant	Cardiology	TPP Practices	Joanne has been a medical assistant for over 20 years however her enthusiasm for the job has not wavered. She does a terrific job making patients feel welcome to their visit and is one of the most efficient and capable MAs I have ever seen. Many patients come to a cardiologist's office with fear, she fosters a friendly environment and I have visibly seen patients relax between the time of walking from the waiting room to the time of their encounter with me due to her ability to converse and reassure. She also is an absolute joy to work with. She is fun and goes above and beyond to make sure patients get safe, reliable and effective care. She is a model of the Trihealth system and is unfortunately like many of our MAs unrecognized in the big system. I would love for her to be formally recognized for her fantastic work.
Amber Fitzgerald	Yvonne	Miller	Registered Nurse	Vascular Access/PIC C team	Bethesda North	Yvonne Miller is a Vascular Access nurse for Trihealth. When you ask patient's, what is their most feared procedure during their hospital stay the answer is their IVs. Yvonne embodies what it means to be a true patient advocate when it comes to their vascular access needs. She takes the time to research patient's, their history, their needs during their hospitalization and then determines what may be the very best access option for them, possibly keeping them from enduring multiple IV sticks and blood draws. Yvonne is a member as well as our team liaison for the Association for Vascular Access, the Infusion Nurses Society, and The Greater Ohio Vascular Access Network. Yvonne is networking and preparing to initiate a Vascular Access Chapter in the greater Cincinnati area in the upcoming year. She sends monthly emails to the team with all of the upcoming events these organizations have to offer. Yvonne is a Clinical Coach, SLC member, and Clinical Ladder mentor for the Vascular Access team. She attends the Association for Vascular Access yearly conference almost every year and brings back so much wonderful information to the team. Yvonne was my clinical coach, clinical ladder mentor, and friend. She has helped mold me to be the best Vascular Access nurse that I can be. I look up to her, her patient advocacy and her wealth of knowledge. Please consider her for the Unsung Hero Award as she is not only a Hero to me but to all of our patients.
Jami Buescher	Amber	Mobley	RN	Hospice Blue Ash IPCC	Hospice	Your thoughtfulness and kindness have made a real difference to our team and families.
Dana Price	Amanda	Monroe		GH Clifton CPC	TPP Practices	What doesn't Amanda do? She is a jack-of-all-trades for our practice on the clinical support side. Amanda moves at the speed of light and is quick to recognize a need. She is willing to take on extra responsibilities to ensure that our patient care is top-notch. Amanda engages each patient to ensure that they feel seen and heard. Amanda's experience is leveraged on a daily basis to assist in training new team members. She is also instrumental in making certain our office is caring for our patients properly. Amanda is quality minded, and this is essential to making certain there are no care flaws. The office would be at a loss without Amanda as part of the team. She certainly is an unsung hero.
Beverly Lunsford	Krista	Moore	Nurse educator	14AB	Good Sam	Today, I would like to nominate someone whose work often takes place behind the scenes, yet whose impact echoes through every life they touch — our extraordinary nurse educator. With quiet strength, tireless dedication(even at 3am), and a passion for mentoring, she will guide, teach, and uplift those stepping into the nursing profession. She is the steady voice during uncertain moments, the patient teacher who never gives up, and the foundation upon which future nurses stand. Though her efforts may not always be in the spotlight, they are deeply felt in every confident student, every well-prepared nurse, and every life that receives compassionate care because of her influence. She is more than a teacher — She is a healer, a role model, and a hero. I would not be the nurse I am today without her, she is truly an unsung Hero to me!
Thomas Bauman	Lisa	Moore	Unit Clerk/Monitor or Watcher	4100	Bethesda North	Lisa is a wealth of knowledge. She is always kind and polite. Always willing to pick up and help her team out. Lisa is admired by our new hires at the desk because of how helpful and kind she is to them. Lisa does not get enough credit and praise for what she does for this team day in and day out!
Tammy Marshall	Ondra	Moorman	Stress Tech	Cardiovascular Testing Kenwood	TPP Practices	If Ondra is not with a patient herself, she helps me by putting Monitors on patients, or doing EKG's for me if I am busy. She sees that I am busy and takes it on her own to do them. She'll answer the phone, which she runs to answer. She is always so friendly with the patients, also. She gets them laughing more times than not. Everyone LOVES Ondra. WE wouldn't know what to do without her. I am the front desk person and she is the Stress Tech, so she doesn't have to do anything other than stress tech duties, but she does. She helps other tech's with anything that they need also. Her patients come in scared since they have to walk on a treadmill. By the time she gets them back to room they are laughing and totally forgot about the treadmill. She makes co-workers and patients feel happy, grateful and thankful.
Danielle Renner	Lindsey	Morano	Supervisor	Radiation Oncology	Good Sam	Lindsey is always going above and beyond for our patients. She is an amazing lead in our department and is the first one to help with anything or anyone. She is a great role model of TriHealth.
Angela Weisz	Mary	Morrissey	RD CDES Manager of TPP Diabetes Education	TPP Diabetes education	TPP Practices	Since the unexpected FMLA of our office coordinator, Mary has been working long hours making sure that patients continue to receive the prompt responses to calls for scheduling. She has been carrying the majority of the weight during this time and does so with such a great attitude. This is just the latest example in her service to not only our patients, providers, but also us, her team, as she does everything she can to make sure we have what we need to do our jobs well and are well taken care of. She needs to know how much she is appreciated and valued!
Tonya Honeycutt	Dr. Jonathan	Mumma	MD	GH Anderson Pediatrics	TPP Practices	The first thing that comes to mind when asked to share what makes this team member an Unsung Hero is, there is no way to fit in a box all the adjectives, accomplishments and accolades of Dr. Jon Mumma. He is almost indescribable as so many parents ask day after day...."is he really that nice, or always that happy, or simply that great, all the time." And we say without hesitation, YES, he is! A patient/parent comment was just submitted last week raving about their visit @ GH Anderson Pediatrics. It read "my daughter was nervously dancing around the room waiting for our visit to begin when the doctor walked in and started jumping up and down, dancing with my daughter." We all knew when we read the comment, the doctor dancing with the patient, had to be Dr. Mumma. Dr. Mumma's panel of patients is so large and his in basket is a never-ending body of questions, concerns, and worries from parents and patients that trust, respect and adore him. He never complains and has a way of responding to all questions with comforting expert knowledge and a little bit of humor to lighten the worry. Working beside him in the office day after day is a gift. Witnessing him consistently speaking up, sharing his ideas, advocating for fellow providers, frontline team members, ensuring we consistently provide the best care with the best outcomes for our patient and families during Department Pediatric meetings is inspiring. He is a truly respected leader and amazing physician by all who know him. And if that wasn't already enough, he manages to, yet role model the importance of the bigger things in life for all of us...his wonderful marriage, his 4 beautiful children, his health, bible studies, volunteering. Nothing is shortchanged in life. For almost 20 years I was blessed to have Dr. Mumma's support and guidance raising our 3 children. He was a constant lifeline to my husband and I and not one time in those 20 years did we ever experience anything but the very best care. After 30 plus years in healthcare myself, at a very respected organization with amazing intelligent physicians and leaders, I choose to work beside Dr. Jon Mumma at this wonderful Pediatric office in Anderson Township 2 years ago. I cannot begin to tell you the amount of happiness and joy this office now shares with me and with hundreds of families every day. I came to TriHealth because of the family that exists at this office and have no doubt that family was created and has been maintained by his passion, energy, kindness, wisdom, and leadership. TriHealth has been blessed with the best, our Unsung Hero, Dr. Jon Mumma. Thank you for the consideration and opportunity to recognize Dr. Jonathan Mumma.
ANGELA JAYNES	LUBNA BASHIR	MUNSHI	MD	ENDOCRINOLOGY	TPP Practices	I WANT TO THANK THIS M.D FOR ALWAYS GOING ABOVE AND BEYOUND FOR HER PATIENTS, I HAVE ALOT OF FRIENDS THAT ARE FROM DIFFERENT COUNTRIES AND I RECOMMEND DR. MUNSHI AND SHE ALWAYS GO OUT OF HER WAY TO HELP THEM WITH APPOINTMENTS ETC. AND ALL OF THE PATIENTS THAT SHE HELPS HAS SUCH HIGH PRAISE SO KUDO'S TO HER.
Nathan Huber	Amy	Murphy	Surgeon / Intensivist	Surgery	Bethesda North	Dr. Murphy is always stepping up to help others in dire need of her expertise. Whether she is passing through the ER and getting asked to help cannulate a recently coded patient for ECMO, responding to codes and rapid response transfers from the floor as part of her role as ICU attending, or tackling the enormous challenges of some of our emergency general surgery patients in the operating room, Dr Murphy consistently shows her deep commitment to all of the ill patients she is asked to care for. She does it quietly, efficiently and raises the bar for her colleagues in terms of her attention to detail in the process.

Nominator	First Name:	Last Name:	Title:	Department :	Business Unit:	Please share what makes this team member an Unsung Hero.
Donna Brown	Kathleen	Murtlow	LISW	Social Work/HOC North	Hospice	Kathy is the definition of an unsung hero. She consistently goes above and beyond not only for the patients she advocates for so passionately, but also for the entire team. She is constantly stepping in to help a colleague or a patient without being asked. Kathy’s compassion and commitment never go unnoticed by those lucky enough to work with her. Her impact is quiet but powerful. Our job can get hard and weigh us down, but we are all better because of her!
Wendy Farler	Amal	Musa	Patient Access Supervisor	Patient Access/Registration	Bethesda North	I want to nominate Amal Musa for the un-sung Hero Award. Amal is the most giving person I know. She is always the first to volunteer to help not just our patients and their families but the departments around her on top of her team. She is the first to get a pick-me-up for someone not having a good day, she is the first one that wants to celebrate you, and she wants to help when there is an event to take place. Her generosity is unmatched! She never expects a thing in return. Her heart is as big as the hospital we work in. I want her to know that we do see her heart and so appreciate everything she does!
Jennifer Foulk	Amal	Musa	Supervisor	Patient Access	Bethesda North	<p>I am nominating Amal Musa as an unsung hero. I've had the privilege of working with Amal for close to 10 years and experienced her selflessness time and time again. Amal has grown into a spectacular leader in the Patient Access realm at Bethesda North. She leads the Emergency Registration, Labor and Deliver Registration, and Admitting departments and achieves exceptional metrics in point of service collections, claim accuracy, and process improvement.</p> <p>Amal is always available for her team, night or day, and makes it a priority to ensure every team member feels valued, heard, and successful. She is oftentimes the first to arrive in the mornings and the last to leave at night. She finds ways to appreciate her team in ways that they need, whether it's spending quality time with them at lunch, listening to their concerns after hours, offering meals and other tokens of appreciation. She connects with people on a personal level and makes them feel special.</p> <p>Amal is an excellent people leader; she is innovative in finding ways to streamline processes, encourages ideas from her team, and mentors potential leaders to higher performance. She quietly leads her team to success giving those around her credit for their great work and never taking credit for herself. She leads from the back, the sides, and the front of her team, always advocating for patients and her team members.</p> <p>Amal- Thank you for inspiring other leaders to do more, team members to be more, and for being a healthcare hero!</p>
Lynda Polto	Fatema	Nassar	Dr	WCMG	TPP Practices	Dr Nassar is always so positive, kind and always takes the time to support. I talk with her patients daily on how much they appreciate Dr Nassar. She makes a positive impact on a daily basis. I am honored to be working in this practice.
Cynthia Murphy	Mary	Nelson	Access Associate	GS Infectious Diseases Montgomery	Bethesda North	We have been short staffed the past several months. Mary consistently goes above and beyond for our patients and team members, is always patient and helpful in challenging situations, no matter how busy we are.
Dana Price	Jeff	Nelson		Group Health Clifton	TPP Practices	<p>Jeff is a living example of someone who lives our motto: Be Seen, Be Heard, Be Healed day in and day out!</p> <p>Jeff always puts the patients first. He can be relied upon to do what is in the interest of the patient, even if it is not the easiest path to take. Patients have come to rely on seeing Jeff and find comfort in knowing he is at his desk.</p> <p>Jeff has also taken on additional tasks as he has seen an unfulfilled need arise. One example; with the change in our Group Health Clifton Outpatient lab staff, Jeff recognized the need to verify lab orders for patients scheduled for appointments. Where there were orders lacking, Jeff took on the responsibility of reaching out to the care staff to have the orders placed. This allowed the patient to arrive for their appointment and have the labs drawn without delay. What could have been a negative experience for the patients was managed before the fact by Jeff’s attention to detail and actions.</p> <p>Jeff has become a fixture at the Clifton Group Health 6th floor front desk. Any absence is noted by many patients, hoping they will get to see him and catch up. He definitely has won the hearts of many of our Clifton patients.</p> <p>Jeff truly is an Unsung Hero!</p>
Lovey Forte	Dana	Nichols	Phlebotomy Manager	Outpatient Manager	TPP Practices	<p>This person has a kind quiet demeanor and consistently deals with hard decisions with a gentle leadership quality.</p> <p>This has been a really tough year for her, yet whenever I see her... she is pleasant and smiling. She goes beyond for her team and does not micromanage! I really admire that about her leadership style. Dana definitely should be acknowledged as an unsung hero.</p>
Melia Frilling	Brian	Niergarth	Senior Client Tech Engineer	IS	Shared Services	<p>I am honored to nominate Brian Niergarth as a TriHealth Unsung Hero for his exceptional contributions to Information Technology and Client Tech. Brian is an integral part of our IT support team, ensuring seamless technology operations that significantly impact patient care and workplace efficiency. Throughout the Windows 11 project, he successfully gathered extensive data to assist our contractors in making informed decisions on device replacements. Additionally, he collaborated extensively with the data analytics team to innovate within the client tech team. Brian also devised a method to automate email notifications for upcoming Windows 11 upgrades, effectively eliminating the manual process.</p> <p>Brian’s expertise in troubleshooting and client support renders him an invaluable asset to our team. His ability to resolve urgent technical issues, implement new solutions, and provide consistent, reliable support exemplifies professionalism and teamwork.</p> <p>For his unwavering dedication and relentless efforts in Client Technologies, Brian truly deserves recognition as an Unsung Hero.</p>
Chris Haarmeyer	Greg	Nocito	Director of Pharmacy Operations	Pharmacy	Shared Services	Greg is great to work with. He is helpful, straight-forward and forward-thinking, He works to facilitate the required updates and projects throughout the pharmacy department. He is always willing to get involved or find someone willing to help eliminate obstacles. He always seems to be able to motivate his team to assist where needed; all while still providing continued care and service to the many other departments throughout the hospital. Please recognize him for his continued service to the TriHealth organization.
Autumn Eigel	Kathryn	Novak	Registered Nurse	TriHealth Blood and Cancer Institute-Butler	Bethesda Butler	Kathryn has been in the charge nurse role here at Butler now for a little over a year. Kady goes above and beyond with not only patients but with staff too. She helps coordinate patient appointments and calls patients personally if something has changed with their appointments. She works with the doctors to make sure patient has correct orders and consents in place with our non oncology patients. Kady is always willing to help other nurses and to come in and pick up a shift if we are short staffed. Kady hard work does not go unnoticed to her coworkers. We could not imagine anyone else in her position.
Stephanie Aquino-Morales	Oluwasayo	Oketade	RN	Advanced Heart Failure	TPP Practices	Shayo, as we call her in office, is an amazing person. Not only with patients but she is always available to listen and give advice. She does not hesitate to help anyone when in need. She is dedicated in her role and many times covers other roles when position is open or someone on vacation. She is wonderful at recognizing, and reaching out to, co-workers showing empathy and emotional support when needed. She is our light house. Our Unsung Hero.
Joi Mayne	Oketade	Oluwasayo	RN	TriHealth Advanced Heart Failure Clinic	Bethesda North	She goes by Shayo, but she is awesome! She will drop what she is doing and help you when you need it. If this is something that you need to be able to do, she will train you on that. She has overcome her Speech and learning the English language with her Accent. She is from Nigeria, and she pronounces everything so that we understand her. She is always there to help in any situation.
Patricia Byrd	Paula	Organ	front desk specialist	physical therapy	TPP Practices	Paula is an amazing person who always goes above and beyond for her patients and coworkers, she always goes the extra mile to take care of her patients, she always puts a smile on people she comes in contact with, and she is just an amazing person all around. Paula is always at work; she is very dependable and hard working. I want to nominate her for her dedication to Trihealth for over 30 years and her willingness to help anyone and everyone she comes in contact with. Thank You Paula for all you do.

Nominator	First Name:	Last Name:	Title:	Department :	Business Unit:	Please share what makes this team member an Unsung Hero.
Barbara Roesner	Linda	Padgett	Access Liaison	Registration	Shared Services	(not sure about her business unit so I picked the closest one that might fit!) Linda truly makes every patient she checks in feel as though they are family. I love it when she asks them their birthday and when the patient responds she repeats the birth date and adds "the day the world became a better place because you were born into it". They always light up when she says that! And, you know she has an impact on each patient because once they are done with their appointment, MANY stop back on the way out to thank her and tell her good-bye. She makes each patient feel important leaving a POSITIVE lasting impression.
Terrie Martin	Linda	Padgett		Registration-Kenwood	Bethesda North	I am honored to nominate Linda Padgett as an Unsung Hero for her unwavering dedication and exceptional contributions to TriHealth and the registration department in particular over the past 45 years. Throughout her tenure within the Registration department Linda has consistently demonstrated commitment, professionalism, and a deep passion for our mission of: Being Seen, Being Heard and Being Healed. All while making a lasting impact on her fellow team members, patients, and TriHealth as a whole. From the very beginning, Linda has been a pillar of reliability and excellence. Her wealth of experience, knowledge, and willingness to connect with every patient she comes in contact with has been invaluable. Whether navigating challenges, providing steadfast support for other departments, or going above and beyond daily, Linda has consistently led by example and inspired those around her. One of Linda's greatest strengths is her ability to foster a positive and collaborative work environment. Her kindness, patience, and unwavering work ethic has earned her the respect and admiration across departments. Linda has selflessly contributed to and worked in most positions in registration, while never seeking recognition, but always ensuring that the team succeeds. The longevity of Linda's service is not only a testament to her loyalty but also a reflection of her unwavering belief in the values of TriHealth. Linda's dedication to excellence, and teamwork embodies the true spirit of an Unsung Hero. It is with great enthusiasm that I nominate Linda for this well-deserved recognition. Her contributions may not always be in the spotlight, but her impact is felt deeply by all who have had the privilege of working with her. I sincerely hope Linda receives the acknowledgment she so greatly deserves. Thank you for your consideration.
Melissa Meyer	Bakul	Patel	MD	Neurology	TPP Practices	Alzheimer's disease is a brain disorder that slowly destroys memory and thinking skills, eventually impacting one's ability to perform simple daily tasks and ability to care for themselves. Alzheimer's is linked to the abnormal buildup of two proteins: amyloid and tau. Amyloid forms plaques around brain cells, while tau forms tangles inside brain cells. Research and studies have been done over the years, to help further diagnosis the disease and for treatment to slow the worsening of symptoms. Dr. Bakul Patel was one of many neurologists that has been following these studies closely. In 2/2023, Dr. Patel reached out to TriHealth's medical director of the lab, to discuss further testing and to see if we had access to certain tests that would help further diagnosis Alzheimer's disease. (Abeta42, P-tau 231, Total tau 231, P-tau181/Abeta 42 ratio). After many discussions back and forth with the TH Laboratory, a cerebrospinal fluid panel (CSF) order was created within Trihealth. This laboratory testing kit is processed through the Mayo Clinic to diagnosis Alzheimer's. If the lumbar puncture was not ideal or contraindicated for the patient, a plasma biomarker panel was then created (7/2023) through LabCorp. This allowed Dr. Patel to order this testing to be completed as an initial blood draw but if positive, then a CSF lumbar puncture would still be needed for the official AD diagnosis. Dr Patel continued to share the new testing information as it became available to our neurology team of physicians/ staff. Once these panels were created, Dr. Patel began ordering. This was just his first step in the right direction to provide patients with a diagnosis. Within the office, a process, as a team, to help determine the stage. Alzheimer's disease typically progresses in three stages: early, middle and late (mild, moderate and severe). Dr. Patel has educated his staff on completing cognitive assessments on the patients, within the office, to help determine. Cognitive assessments include MMSE Mini-Mental Exam, MoCA Montreal Cognitive Assessment and FAQ Functional Activities Questionnaire. July 6, 2023, the FDA approved Leqembi. This was the FIRST infusion medication that contains lecanemab, which is a humanized immunoglobulin gamma 1 (IgG1) monoclonal antibody directed against aggregated soluble and insoluble forms of amyloid-beta. Lecanemab will NOT cure Alzheimer's, but it can help slow down the progression of the disease by neutralizing and eliminating soluble, toxic amyloid-beta aggregates (protofibrils) that may contribute to the neurodegenerative process. Dr. Patel worked endlessly researching and speaking with the drug representatives to further educate himself entirely. He created a detailed protocol (below) of testing that patients need to complete prior to determining if they are a candidate for this new drug therapy. This protocol was shared within our neurology team (MDs/ staff) to create guidelines in which to follow prior to DMT therapy.
Margaret Reininger	Janet	Pavia	Supervisor Internal Charge Audit & ED charge Entry	Revenue Integrity	Bethesda North	Janet has no limit to her "above & beyond" ever present for the team members of the ED Charge Entry and Internal Charge Audit. She maintains all her required additional supervisory work while always present for her team members. She makes our work meaningful and rewarding as to why we have all stayed with Trihealth for years. She is forever finding ways to accomplish more work in less time by sharing her ongoing computer skills and ideas. She stays in constant contact with all departments and passes this information onto us. She is a leader beyond words while showing compassion for both the TriHealth team member and the TriHealth patient.
Melanie Dicker	Felicia	Perrymond	Medical Assisant	Trihealth Global Partners and OB/GYN	TPP Practices	Felicia goes above and beyond for our office. She is always willing to help. She makes sure everyone feels appreciated, on their birthdays. She is always thinking of ways for team building outside of work and tries to work around everyone's schedule and makes sure everyone is included and can make it. I am so happy to have Felicia as a co-worker and friend.
Ashley Gormley	Mirjana	Persic	ACT	4100	Bethesda North	Mirjana goes above and beyond each and every shift. She gives such compassionate care to her patients, holds their hands, talks them through hard times, and speaks to them with kindness. Her patients are always bathed, fed, have fresh linens, and have a clean room. A wonderful example I have is a recent patient came up to our unit very confused and scared after receiving anesthesia, calling out for her family and thought the staff was trying to hurt her. Mirjana stayed next to her, held her hand, comforted her through conversation and helped the patient calm down. She always asks her fellow team members if they need help and will always step up in any situation. She is a wonderful addition to our 4100 Tele team.
Barbara Hurt	Joshua	Phelps	Supervisor, Revenue Cycle	Revenu Cycle	Shared Services	Josh is such a warm hearted caring person. He is a great supervisor, willing to do whatever is needed to support the team. He has tackled the job of combining the registration and scheduling departments with determination and hard work, yet is willing to listen to everyone's concerns and questions. Josh doesn't complain, he is very positive and able to get things done without making people feel bad or threatened. I think he is a great leader and a wonderful asset for TriHealth. I'm proud that Josh is my supervisor!
Ryan Tackett RT(r)	Monica	Piercy	Rad Tech Imaging	Radiology	Bethesda Butler	Always a great attitude. The BEST with patients! Incredible co-worker! She is "The Master"
Kristen Haven	Darah	Poe	Front desk specialist	Pulmonary/ Pain mgmt/MH Rheumatolg y- MH	MHMH	Darah goes above and beyond for our patients and fellow coworkers/doctors. Darah, uses her AIDET and is personable with patients, volunteers to accommodate their needs and generally goes the extra mile. She has an amazing work ethic and jumps up to the task at hand and helps consistently! She has even volunteered to take extra classes at TH, so she can start helping with injections, vitals, etc. She makes my day brighter every day, so that's why I'm nominating Darah Poe as a TH Unsung Hero.

Nominator	First Name:	Last Name:	Title:	Department :	Business Unit:	Please share what makes this team member an Unsung Hero.
Elizabeth Ebbeler	Tammy	Pollack	Athletic Trainer	Sports Medicine	Good Sam	Tammy is such an amazing coworker. Besides the fact that she is literally everyone's favorite person, she also goes above and beyond day in and day out. She is the hardest working individual on our team. She will pick up and help whenever it is needed, no questions asked. Often times covering at multiple sites in a day or in a week. She is always up for a new challenge. She truly embodies what it means to SERVE and represents TriHealth in a positive manner. So glad she is on our team!
Courtney Powell	Tamela	Pollack	Athletic Trainer	Sports Care Services	Good Sam	I have only been working with TriHealth a short time but Tammy has shown several times how much of a true team player she is. My very first meeting she had supplies to share (therabands), she is constantly volunteering herself to help at all of our various sites around the city. She never hesitates when someone asks for help. She is well respected in the athletic training community and so very much appreciated by the TriHealth athletic trainers!
Mariah Drye	Lynda	Polto	Front Desk Specialist	TPP Liberty	TPP Practices	Lynda is an unsung hero because she always goes above and beyond for her patients and colleagues. Though not clinical, Lynda provides adequate support and is always striving to do whatever she can to help the patient. She has a natural ability to deescalate a situation and is always willing to lend a helping hand. She is a calm presence in an oftentimes hectic environment, and she is a listening ear. She makes my job easier and I love working alongside her!
Michele Lamping	Dr. Joel	Pranikoff	Medical Director of Quality and Patient Safety THW	OB Administration	Good Sam	Dr. Pranikoff consistently goes above and beyond in implementing quality initiatives that enhance patient care and safety. His dedication to excellence is evident in his proactive support for both providers and nurses, always making himself available to offer guidance and assistance. Through clear and consistent communication, he ensures that all team members are informed and aligned with the latest quality measures. Driven by a deep commitment to patient well-being, Dr. Pranikoff exemplifies the highest standards of compassionate and collaborative care.
Samuel Navarrete	Dana	Price	Front Office Specialist	GH Clifton	TPP Practices	Dana always goes the extra mile to take care of patients. Covers for fellow team members whenever necessary. Is always at the right place at the right time. Calls all new patients to the practice to remind patients of their upcoming appointment and follows up with patients that have been notoriously difficult to deal with ensuring those patients are satisfied with their care improving patient satisfaction and providing excellent customer service. Consolidates schedules for three different departments ensuring smiling faces are the first thing patients see when they are arriving for their appointments, providing a quick and efficient check in process for their appointment.
Teresa Wolterman	Jenell	Princell	physical therapist DPT	McCullough-Hyde Oxford	MHMH	Jenell works so hard and is a great mentor to all the therapists here. She is one of the nicest people I know and is very hard working with a strong work ethic. We have just acquired the Miami University contract to treat all the D1 college athletes here. Jenell works part time and has picked up hours to help Jessica Brechin our main physical therapist liaison with the D1 athletes to ensure all the athletes are seen in a timely manner and receive top notch care. She is always striving to learn more information to treat her patients and her patients recover remarkably fast. I am a physical therapist myself and if I ever have a difficult patient with gaining functional improvement she is a great "sound board" with great ideas that I can try. She always has a smile on her face and is always eager to help all our patients. All of our patients immediately feel very comfortable with Jenell. Jenell also works patient's into her lunch time and has a smaller lunch break to ensure all the patients are taken care of well as we continue to increase our staff - we have another new full time therapist starting but not until 6-15-25.
Kayla Carter	Abby	Pritchard	CNP	Family Medicine	TPP Practices	Abby takes the time to listen to your needs and talks with you about what options might be better for YOU. She understands the stresses of everyday life and does not belittle you for how you are feeling. I believe, if everyone had a PCP like Abby Pritchard, CNP, everyone would feel heard.
Melia Frilling	Andrew	Purdin	Client Tech Engineer	IS	Shared Services	I am honored to nominate Andrew Purdin as a TriHealth Unsung Hero for his outstanding contributions to Information Technology and Client Tech. As an onsite presence every day, Andrew is just one of the faces of IT support, ensuring seamless technology operations that directly impact patient care and workplace efficiency. Andrew's expertise in troubleshooting and client support makes him an invaluable asset to the team. Whether resolving urgent technical issues, implementing new solutions, or providing consistent, reliable support, he embodies professionalism and teamwork. For his steadfast dedication and relentless efforts in Client Technologies, Andrew truly merits recognition as an Unsung Hero.
Kathleen Berter	Nicole	Puterbaugh	Family Nurse Practitioner	Medical	TPP Practices	I am almost 47 years old and Nicole is by far, the best PCP/NP I have ever had. She listens to what you have to say, she does all she can to relate and makes the whole process enjoyable. She shares her life with you, she is funny and you can just tell that everyone in her office are happy and work well together. They are always laughing, smiles on their faces and you can tell it is not forced. Nicole has referred me to a new gynecologist after listening to some concerns, she referred me to Dr. Sears, a dermatologist with Trihealth, who her Dad really liked (who is retired from Trihealth). Nicole just really makes you feel like part of all of it and really shows concern for your health and your wellbeing, not just another patient and then on to the next.
Ramona Wina	Jonathan	Rapp, MD	Physician	Trihealth Heart Institute	TPP Practices	Dr. Rapp is professional and very good with his patients. I worked with him when he first came to TriHealth, and I was impressed with how much his patients appreciate him and love him. I realized by working with him just why his patients love him so much. He treats staff and patients with respect and kindness; he shows that he truly cares and it's not just a job he does. My sister worked with the heart institute and passed away in May of 2023. Dr. Rapp sent me a condolence message, and I can tell you that it meant a whole lot after what I was going through with her passing. There are a lot of Great doctors here, I just want to recognize Dr. Jonathan Rapp as an Unsung Hero, because he goes above and beyond with the care and compassion he has for our patients and staff. Dr. Rapp has made a lasting impression with so many lives he has touched. He represents the TriHealth mission and is truly a huge asset to the team.
kevin coleman	julie	reis	secretary/s wiss army knife	Good Sam Cardiac Testing Anderson	Good Sam	Julie is absolutely an irreplaceable go to asset for our department. She does so many things, employee scheduling, puts on holter monitors, signing in patients, mail room, ordering supplies, yada yada. If you dont know the answer to something or cant find it, she will. Julie is our "Ol Red" in that she can track down anything . During covid and after, supply chains have been disrupted significantly. If one of my normal testing supplies in on backorder, she will find a vendor with a suitable replacement and have it onsite before there is a potential issue. I can honestly say, in my 30yr career, and in other fields prior, I have never worked with someone who can solve problems and keep the ship afloat with a smile, grace, and willingness to help as Julie. Our department would not work nearly as well and effectively without our very own cruise director Julie.
Haley Osborne	Michelle	Remy	Unit Coordinator	MISC	Bethesda North	Michelle is a ray of sunshine even on the brightest days. She will always greet you with a smile and compliment. I have had the pleasure of knowing Michelle for a very short time in my TriHealth career and she has left such a positive impact. It's wonderful for women to have other women in their circle that listen with intent, provide words of affirmation, promote professional growth, and give you advice based off their own experience while respecting the path you've taken in life. Michelle goes the extra mile for the people she works with. Just in the year I've known her, she has helped collect money for a team member when they were going through a hard time financially and she has made a care package for a team member with a life changing diagnosis. I am no longer working in the same department as Michelle, but she still checks in from time to time. It's rare to find people with such kindness and when you do keep them close and learn from their kindness so you can become a light to the world yourself.
Lorrie	Christy	Rice	Sonographer	Cincy OB GYN	TPP Practices	There is a shortage of sonographers throughout TriHealth which is making it very difficult to get patients scheduled for their ultrasounds. Christly is always looking for ways to add more ultrasound appointments to accommodate the patients. She is constantly picking up an extra day to give the office more appointment times and she is always willing to switch her location to work, if someone else is willing to work extra at a particular location. Christy is a team player by making sure the practice is successful and making sure patients are getting their ultrasounds done when needed.
Samantha saulsbury	Lydia	Richardson	RN	Labor and delivery	Good Sam	Lydia is the most amazing nurse! She takes great care of her patients and goes above and beyond for them! I know this because she took care of me while I was in labor with my daughter! She made my induction so special and I am so lucky to work with her!

Nominator	First Name:	Last Name:	Title:	Department :	Business Unit:	Please share what makes this team member an Unsung Hero.
LaShawnda Johns	Anthony	Richardson	Account Specialist II	HOC Business Office	Hospice	<p>I am honored to nominate Anthony Richardson for the Unsung Hero Award. As an Account Specialist II in the Hospice Business Office, Anthony exemplifies dedication, excellence, and selflessness in everything he does. His impact is widely recognized, as I frequently receive complimentary emails from colleagues expressing how much they enjoy working with him and how helpful he is.</p> <p>Anthony consistently goes above and beyond to support his team, readily volunteering for additional duties and always seeking ways to contribute. He approaches every challenge with professionalism, kindness, and an unwavering commitment to the success of those around him. Even when he doesn't have an immediate answer, he persists until he finds it—his resourcefulness and determination make him an invaluable asset.</p> <p>Despite his quiet nature and preference for working behind the scenes, Anthony's contributions are undeniable. His willingness to help, his integrity, and his dedication to others make him a true unsung hero. I wholeheartedly believe he deserves this recognition.</p>
Barbara Martini	Nancy	Riesenbeck	RMA	Pulmonary	TPP Practices	<p>Nancy has been with Trihealth 50+ years. She always goes above and beyond for her co-workers, Physicians and Patients. She is an amazing role model for new employees. When I came to Trihealth she welcomed me with such warmth, encouragement and guidance that I am still here 15 years later.</p>
Chelsey Robinson	Megan	Roberts	RN	Labor & Delivery	Good Sam	<p>Megan is a great nurse. She went above and beyond for my family while they were experiencing one of the most traumatic events in their lives. Megan was quick to notice something was going wrong during my induction and got everyone in there quickly. If it were not for her, I would not be alive today. While the healthcare team was working on me, she kept my family updated and was there for any needs they may have had. I cannot thank her enough!</p>
BRENDA KIRBY	LISA	ROBERTSON	MANAGER	PHYSICIAN PRACTICE BILLING	Corporate Health	<p>Lisa Robertson is perfect for this Nomination. She always goes to the full extreme for everyone, and no matter the storm she will always look at you and smile, and she is always there for everyone. She needs to be recognized and this is a perfect opportunity for her to feel appreciated. :)</p>
Chelsea Cain	Hannah	Robinson	RN	4100	Bethesda North	<p>She is the sweetest, caring nurse I have met here. She really cares for her patients and attends to all their needs and shows so much compassion to her patients and co workers. She deserves all the recognition!</p>
Melia Frilling	Rick	Rodriguez	Client Tech Engineer	IS	Shared Services	<p>I am honored to nominate Rick Rodriguez as a TriHealth Unsung Hero for his outstanding contributions to Information Technology and Client Tech. As an onsite presence every day, Rick is just one of the faces of IT support, ensuring seamless technology operations that directly impact patient care and workplace efficiency.</p> <p>Rick's expertise in troubleshooting and client support makes him an invaluable asset to the team. Whether resolving urgent technical issues, implementing new solutions, or providing consistent, reliable support, he embodies professionalism and teamwork.</p> <p>For his steadfast dedication and relentless efforts in Client Technologies, Rick truly merits recognition as an Unsung Hero.</p>
April Rongo	Michelle	Roy	Pharmacist	BN Inpatient Pharmacy	Bethesda North	<p>Michelle is such a pleasure to work with! Always smiling, always helpful, always going out of her way to help a colleague and patients.</p> <p>Michelle is particularly passionate about patient safety during transitions of care. She goes above and beyond by making certain that outpatient pharmacies have the patients' medications filled at an affordable cost, she will contact providers to ensure appropriate prescription orders are in place, she thoroughly educates the patient at bedside regarding medication information, she stays late if she feels like she hasn't completed her work instead of passing off to next shift, and she educates our staff on best practices. Michelle is a rare gem and I am so grateful to have her on our team!</p>
Angie Rath	Heather	Rucker	LPN	Pediatrics	TPP Practices	<p>Heather has been a loyal team member for almost 14 years. Our patients know her quite well and absolutely adore her. She makes them feel very comfortable, seen, and heard during stressful times. She thinks ahead and acts accordingly without being asked. She's will to help when asked. She does a great job teaching new team members.</p>
Melia Frilling	Justin	Ruehlman	Senior Client Tech Engineer	IS	Shared Services	<p>I am honored to nominate Justin Ruehlman as a TriHealth Unsung Hero for his outstanding contributions to Information Technology and Client Tech. As an onsite presence every day, Justin is just one of the faces of IT support, ensuring seamless technology operations that directly impact patient care and workplace efficiency.</p> <p>Justin's expertise in troubleshooting and client support makes him an invaluable asset to the team. Whether resolving urgent technical issues, implementing new solutions, or providing consistent, reliable support, he embodies professionalism and teamwork.</p> <p>For his steadfast dedication and relentless efforts in Client Technologies, Justin truly merits recognition as an Unsung Hero.</p>
Anjalisa Revel	Ryan	Rutherford	RN	6200	Bethesda North	<p>It is with great admiration and enthusiasm that I nominate Ryan for the Unsung Hero Award. As a Charge Nurse on 6200, Ryan has consistently demonstrated exceptional leadership, grace under pressure, and a remarkable ability to bring people together—even in the most challenging circumstances.</p> <p>Since I joined the team, Ryan has quickly emerged as a pillar of reliability and compassion. It came as no surprise to any of us when she was nominated for the Rookie of the Year award early in her tenure—a reflection of her immediate impact and natural aptitude for nursing leadership. What has become even more apparent since then is that Ryan's strengths go far beyond clinical skills.</p> <p>She possesses a unique ability to connect with patients, families, and staff alike. Whether de-escalating a tense situation, offering a kind word to a struggling team member, or listening intently to a patient's concerns, Ryan leads with empathy and respect. Colleagues often describe her as the “go-to” person on the unit—not because it's required, but because Ryan makes everyone feel heard, valued, and seen.</p> <p>Behind the scenes, she constantly advocating for safer workflows, fair assignments, and clearer communication—all while keeping morale high and fostering a true sense of team. Her contributions may not always make headlines, but they are deeply felt by everyone who has the privilege of working alongside her.</p> <p>For these reasons and so many more, I wholeheartedly recommend Ryan for this well-deserved recognition as an Unsung Hero.</p>
Deborah Witte	Donna	Sadelfeld	CNP	Pain Management	TPP Practices	<p>Donna is the best in her field. She is smart, kind and caring. She really does Trihealth proud.</p> <p>I have seen her go above and beyond for her patients. She checks all the boxes when it comes to patient care.</p> <p>She spends her time with each patient, asking questions and finding answers.</p> <p>She will not leave the room until all of the patients questions are answered, and she will give you honest answers, even if it's not what you want to hear.</p> <p>She will do it with kindness. To me she is an Unsung hero, and always will be</p>
Olivia Liesch	Sheradyn	Sagle	RN	Trihealth Heart Institute	TPP Practices	<p>Sheradyn always goes above and beyond with a smile on her face. Her positivity with patients and staff is encouraging and makes coming to work fun. I cannot remember a day that I have worked with her, she hasn't greeted me enthusiastically and asked me how I am, and you can tell she truly cares, it's not just a formality. She makes everyone feel important. She shows up day in and day out without expecting recognition or even a thank you. I look up to Sheradyn and her selflessness and empathy daily.</p>
Laura Kumler	Quen	Sandle	Logistics Supervisor	BN Logistics	Bethesda North	<p>Quen ALWAYS puts patients first. The way he leans in, rounds on his teams and quietly SERVES everyone is remarkable. He has stepped and taken on volunteer leadership roles throughout the system and is now a volunteer Auxiliary Board Member- taking on the patient engagement pillar work as a volunteer. Quen has time for everyone (even if he may not)- he makes the person in front of him feel like they are the most important person at that moment.</p>
Jennifer heyob	Ami	Schenkel	Registered Dietitian	TriHealth Weight Management	TPP Practices	<p>I would like to nominate Ami Schenkel as an unsung hero. Also known as Jo around the office is a quiet laid-back person to some, but really is the heart of the bariatric surgery dietitian team. She has great insight as to not only our patient needs, but our team needs as well. Her 10 years of experience and familiarity with the bariatric surgery population is shared amongst her peers and others of our multidiscipline team. She displays creativity and expertise while she teaches classes, determines an individual's dietetic needs, and/or is mentoring a co-worker. I would like to take this time to appreciate Jo. Thank you!</p>
Jolene Burns	Peggy	Schindler	Office manager	Finneytown Peds	TPP Practices	<p>She is our manager I have worked for her for 24 years shes understanding, she goes to all the leader classes. She brings all this information back to us, to help us be better and be the best at what we do. Shes very understanding and I think we all want to come to work because of her.</p>

Nominator	First Name:	Last Name:	Title:	Department :	Business Unit:	Please share what makes this team member an Unsung Hero.
Melia Frilling	Justin	Schnetzer	Lead Client Tech Engineer	IS	Shared Services	<p>I am proud to nominate Justin Schnetzer as a TriHealth Unsung Hero for his exceptional contributions to Information Technology and Client Tech. As a daily onsite presence, Justin is a vital part of IT support, ensuring that technology functions seamlessly to enhance patient care and workplace efficiency.</p> <p>His expertise in troubleshooting and client service makes him indispensable to the team. Whether resolving critical technical issues, implementing innovative solutions, or providing consistent, reliable support, he exemplifies professionalism and teamwork.</p> <p>Justin's dedication goes far beyond standard expectations—he has worked overnight and on weekends to update IGEL devices, preventing downtime, and has even stayed through the night to ensure OR carts were properly cable-managed. His commitment and hard work make a lasting impact, and he is truly deserving of recognition as an Unsung Hero.</p>
Jaclyn Donnell	Jamie	Schramm	Back Office Coordinator	TPP PC Beechmont	TPP Practices	<p>Jamie is an unsung hero by every definition. Jamie goes out of her way to not only help our patients everyday but her fellow team members. From something as small as bringing in her fellow team members favorite snacks when she knows they are going through a hard time to helping a patient whose caregiver was unable to assist them in the restroom. Jamie is always the first to lend a helpful hand and last to take credit. Jamie is a true example of the TriHealth way and a good role model for our ALWAYS behaviors.</p>
Shirley Suter	Joe	Schum	Clinical Pharmacy Specialist	GS FMC Internal Medicine	TPP Practices	<p>I have been involved in Diabetes Education most of my 40-year career as a Dietitian and I have worked with several pharmacists. Joe is by far the most engaged, attentive and caring provider of pharmacy services I have had the pleasure of working with. As an example: today, a patient of the FMC who has diabetes came by my office after visiting a different department. She has had challenges to obtaining and consistently using the medicines and diabetes supplies that have been prescribed. She needed help with her blood sugar monitor; she has not used it in many months because she was afraid to attach it to her arm by herself. Joe was busy when I first approached him to spontaneously help her, but he carved time out of his afternoon to gently explain the components, help her with the app on her phone, and attach the monitor safely and with proper sanitary procedures. I am so impressed with this unsung hero.</p>
Melia Frilling	Tom	Schumacher	Client Tech Engineer	IS	Shared Services	<p>I am honored to nominate Tom Schumacher as a TriHealth Unsung Hero for his outstanding contributions to Information Technology and Client Tech. As an onsite presence every day, Tom is just one of the faces of IT support, ensuring seamless technology operations that directly impact patient care and workplace efficiency.</p> <p>Tom's expertise in troubleshooting and client support makes him an invaluable asset to the team. Whether resolving urgent technical issues, implementing new solutions, or providing consistent, reliable support, he embodies professionalism and teamwork.</p> <p>For his steadfast dedication and relentless efforts in Client Technologies, Tom truly merits recognition as an Unsung Hero.</p>
Karen Keith	Madonna	Schwab	Radiographer	TriHealth Imaging	TPP Practices	<p>Donna greets every patient and any supporting companion with compassion and a helpful attitude. This is a practice that Donna did not need to add into her repertoire for job performance. She is innately a nurturer and healer which is a win for this company and the community. She has offered this attention to her team and to TH customers since her first day with the organization.</p> <p>Whether it is offering assistance or she is providing direct patient care, she is fully engaged in patient care with such a generous and kind spirit. She gives her full attention and models TriHealth's core values. She anticipates the needs of others, providing respect on all levels. I believe she was born with superpowers. Serving with compassion and healing are just a few attributes that Donna embodies. It is with great admiration and respect that I nominate her for the Unsung Hero Award.</p>
Carla Huntsinger	LuAnna	Schwaeble	Instructional Design Specialist	Learning and Development	Shared Services	<p>Luanna is an invaluable member of the Learning and Development team whose contributions are seen across the organization and they are essential to not only our team, but the clinical teams as well. Although she is not a nurse, her dedication, precision, and initiative consistently support the clinical team in delivering high-quality care. Luanna has helped create each checklist for our nursing teams and creates the courses for each nursing quarterly packet. Her organizational skills and proactive approach directly enhance efficiency, compliance, and patient safety. For her unwavering support, reliability, and impact without seeking recognition, Luanna is a truly deserving nominee for the Unsung Hero Award.</p>
Sandra Kirby	Beth	Sears	Associate Practice Administrator	TPP Loveland and Kings Mills	TPP Practices	<p>Beth hired me over a year ago. She has been an amazing leader and has really made our office great. She has been managing 2 offices for over 2 years and has never stopped being the best leader she can be to all of us. I appreciate her very much and how dedicated she is to TriHealth and our team.</p>
Polly Bickett	Karen	Seiler		Insurance Verification	TPP Practices	<p>Karen is such an amazing unsung HERO! She is always keeping our department up to date on our well-being options, making sure we are moving our bodies and taking time to enjoy the day.</p> <p>Since I've joined this department as one of the radiology leads, Karen has been such a silent encourager that I am quite sure she is likely not even aware how much that impacts another person.</p> <p>She is so compassionate towards other team members and truly meets them where they are just to simply be there for that person. I personally had the task at our recent patient access lunch to call out the names of team members for a game, most of which I have never met in person and would have difficulty identifying. Karen simply came up next to me and said, "Let's do this together". Any dread I was internalizing prior was immediately subsided, just from her silent encouragement. That is all it took to calm my nerves and move forward with something as simple as a team bonding game- just Karen meeting me where I was at that moment, silently helping me forward. Thank you, Karen, for your amazing ability to encourage others and make them feel seen, heard, and empowered!</p>
HUI JUAN ZHU	LAURA	SELF	PHLEBOTOMIST	LAB	MHMH	<p>Laura is an amazing phlebotomist! She always works very hard and ensure our patients were well taken care of. After 6pm, she works by herself, but she still gets all job done without any complaint. Thank you, Laura! Your daily commitment doesn't go unnoticed!</p>
Alison Pennington	Laura	Self	Phlebotomist	LAB	MHMH	<p>Laura is always on her toes and ready to jump in. She is always problem solving and getting things done.</p>
Tonya Honeycutt	Priya	Sharp	Director	Pediatrics	TPP Practices	<p>Priya Sharp is wise, kind, professional, well beyond her years. I have worked in healthcare for over 30 years and with what I felt were some of the best leaders and physicians in the country. I preface that as, I would work for and with Priya 7 days a week, 365 days a year. I cannot begin to share what a joy Priya has brought back into my life these past 2 years with TriHealth. Healthcare needs amazing leaders just as much as we need amazing physicians. Priya is an advocate for our patients and her team. She is creative, driven, honest, asks questions and truly listens to the answers. She is inspiring, uplifting, available, and responsive. She is an absolute role model for the TriHealth Always Behaviors. I literally look forward to her meetings, huddles, as any information she shares you know will be invaluable. I for one can better support my own team, providers and patients because of the care Priya shares with all her leaders. Priya has taken Pediatrics at TriHealth to a whole new level of excellence with her passion to improve patient and team members experience, provide innovative care, and improved engagement across all offices identifying and sharing best practices. Thank you for the consideration and opportunity to recognize our Unsung Hero Priya Sharp.</p>
Pam Mitchell	Stephanie	Sharpe	MRI tech	Radiology/MRI	Good Sam	<p>Stephanie always goes above & beyond on a regular basis to help patients & her unit.</p> <p>Patients come first for Stephanie--safety and their concerns</p> <p>She even has a few patients that would only schedule with her for testing</p> <p>Her caring/compassionate attitude, knowledge & expertise shows through for sure</p> <p>Came in on a vacation day extra, to be there for one of those patients so her anxiety level would be decreased (the only day patient could schedule test)</p> <p>She reviews the schedule ahead of time & prepares the necessary information for testing, so patient is not waiting/need to reschedule & unit schedule is not delayed</p> <p>Stocking of rooms and ordering of supplies completed regularly, even if not assigned</p> <p>Able to multi task & organize her time</p> <p>Communication with other team members, departments & leadership is important to her</p>

Nominator	First Name:	Last Name:	Title:	Department :	Business Unit:	Please share what makes this team member an Unsung Hero.
Taylor Hites	Christine	Sherman	ASSISTANT NURSE MANAGER	Cardiac rehab	Pavilion	Chris is always working with her staff and making things run smoothly at the pavilion & western ridge in cardiac rehab. Chris is willing to jump in wherever we need her! She is not only an advocate for her staff, but for her patients as well. We are more than lucky to have her as a part of our team here at TriHealth!
Nicholas Patton	Mixit	Sheth	Manager of Data Science and Data Engineering	Analytics	Shared Services	Mixit, has a very rare mixture of brains and heart. Demonstrates a high level of technical competence with a strong interest in people. He leads with a deep level of compassion and commitment to putting people in position to succeed. Taking a look at Mixit's calendar is insane, booked nearly 40 hours a week yet finds the time to be present to lead through difficult situations, adjust to attend to each member of his team as individuals, and prioritizes setting a direction that works best for the team while integrating our individual talents.
Sandy Drake	John	Shupert	Physician	Priority Care	TPP Practices	I believe Dr. Shupert is the best choice for the Unsung Hero Award because he consistently displays TriHealth's values. Dr. Shupert has been a physician for many years, seven years at TriHealth Priority Care. He serves as one of our Associate Medical Directors and collaborating physician for the APP's. He leads with the highest integrity and unmatched professionalism. He goes above and beyond to provide stellar care to our patients. Dr. Shupert is ALWAYS available to answer questions, review testing and discuss care plans. He takes phone calls even on his off days. Dr. Shupert is OUR unsung hero because he is flexible, approachable, genuine and one of a kind. Dr. John Shupert, please know you are loved by your Priority Care family and the countless patients that you have cared for. THANK YOU!
Janet Shirley	Nathan	Simmons	Director of Pharmacy	Pharmacy	MHMH	Dr. Simmons is a very caring and thoughtful person. He is present all over our hospital as he gives exceptional consideration not only to patients but his fellow team members. Nathan goes above and beyond to support all those in need, especially the MH Foundation for which he has been an active donor and supporter for many years. In addition to his very demanding schedule as pharmacy director, Nathan has served on the Kosarko Family Endowment for Excellence panel, taking time to review those team members who've been nominated for this prestigious award. His time and feedback have been very much appreciated. Nathan remains a strong force within MHMH, loyal and dedicated to all.
Erin Barrett	Mathew	Simon	Doctor	Internal Medicine	TPP Practices	Dr. Simon is always a pleasure to work with. He makes the patient's at ease when he walks into the room. He always walks in with a smile and greets them professionally. He is a fast and precise doctor who usually never runs behind and makes sure all his patient needs are met. His sense of humor is fitting toward his clientele and patient's walk out with a smile when they leave.
Brent Bader MD	Paula	Sizelove	medical assistant	Oxford Internal Medicine	TPP Practices	Paula organizes and facilitates care baskets and cards to all Oxford Internal team members who experience a health issue or a significant loss in their life. These cards and care items are greatly appreciated by the staff when they need to know that we care about each other and hope that they are well. Paula has been doing this for 30 years in our practice and it has made a great impact in the way we feel about each other and work together. I am certain this is evident to our patients who always comment on our friendly staff who are very caring.
Nitisha Cannon	Diane	Smallwood	Manager	Patient Account Hospital Billing	Shared Services	For over 40 years, Diane Smallwood has been the backbone of TriHealth patient accounting, shaping its Billing and Follow up teams and revenue cycle with unmatched expertise, dedication, and heart. She is more than just a leader—she is a mentor, an inspiration, and a guiding force for countless individuals and departments across the organization. Diane’s wealth of knowledge is truly invaluable. She doesn’t just answer questions—she welcomes them, encouraging curiosity and collaboration. Her commitment to excellence and strong work ethic motivates our team to strive for the best every day. She embodies integrity, patience, and positivity, making her someone who is not only respected but genuinely loved by her colleagues. Her contributions to TriHealth’s financial success are immeasurable. She has overseen millions of accounts and handled billions of dollars with precision and care, ensuring that patients and the hospital alike receive the best possible outcomes. Beyond numbers, Diane has pioneered systems and processes that have shaped TriHealth Patient Accounting for generations, leaving a lasting legacy of innovation and efficiency. Diane’s commitment extends far beyond her daily responsibilities at TriHealth. When faced with a water leak in our building, she didn’t hesitate—she took matters into her own hands, working tirelessly even on weekends to protect the workplace and people she has poured so much into. This is just one example of her relentless commitment and selflessness—no task is too big or too small when it comes to supporting her team and TriHealth. Everyone knows and trusts Diane—not just because of her expertise, but because she is a true people person. Her warmth, approachability, and unwavering support make her a pillar of strength in our organization. TriHealth simply wouldn’t be the same without her. For her dedication, wisdom, and heart, Diane Smallwood is the definition of an Unsung Hero.
Angela Gardner	Karen	Smith	Unit coordinator	BN 4T100	Bethesda North	Unsung Hero Nomination: Karen Smith In the bustling corridors of Bethesda North Hospital, one individual consistently stands as a beacon of compassion and dedication: Karen Smith, Unit Coordinator extraordinaire. Karen embodies the true meaning of an unsung hero. Her welcoming smile greets everyone who enters her unit, instantly creating an atmosphere of warmth and belonging. What sets Karen apart is her remarkable ability to anticipate needs before they're expressed. Whether it's checking in on new team members to ensure they feel supported or offering assistance to overwhelmed colleagues, Karen's helpfulness knows no bounds. When staffing challenges arise, Karen willingly floats to other departments without hesitation, demonstrating her commitment to the entire hospital community. Her positive attitude remains unwavering even during the most challenging shifts, serving as a source of strength for those around her. Perhaps most impressive is Karen's genuine care for others. She remembers personal details about her colleagues and patients alike, making everyone feel valued and seen. Her small kindnesses—offering assistance to team members, staying late to help cover shifts, or simply offering a listening ear—create ripples of positivity throughout the hospital. Karen Smith doesn't just fulfill her role; she elevates it. Her selfless dedication makes Bethesda North Hospital not just a place of healing, but a community of compassion.
Elaine Sunnenberg	Karen	Smith	clerical	Finneytown Peds	TPP Practices	Karen always goes above and beyond to make this such a fun place to work! She will always help out in any way possible. She is truly a joy to work with and definitely boosts everyone's morale. We all absolutely love Karen!
Melia Frilling	Derrick	Smith	Client Tech Engineer	IS	Shared Services	I am honored to nominate Derrick Smith as a TriHealth Unsung Hero for his outstanding contributions to Information Technology and Client Tech. As an onsite presence every day, Derrick is just one of the faces of IT support, ensuring seamless technology operations that directly impact patient care and workplace efficiency. Derrick’s expertise in troubleshooting and client support makes him an invaluable asset to the team. Whether resolving urgent technical issues, implementing new solutions, or providing consistent, reliable support, he embodies professionalism and teamwork. For his steadfast dedication and relentless efforts in Client Technologies, Derrick truly merits recognition as an Unsung Hero.
Alison Pennington	Shawna	Snelling	Phlebotomist	LAB	MHMH	Shawna is a very hard worker and is very dedicated to her job. She is always willing to help and provides excellent patient care.
ELIZABETH DAVIAUX	SHAWNA	SNELLING	PHLEBOTO MIST	LAB	MHMH	SHAWNA IS AN UNSUNG HERO BECAUSE OF THE FABULOUS WORK SHE COMPLETES BEHIND THE SCENES FOR OUR PATIENTS, AS WELL AS HER TEAMMATES. SHE PICKS UP EXTRA DAYS WHEN WE HAVE CALL OFFS, TO ENSURE OUR PATIENTS RECEIVE THE BEST POSSIBLE CARE. SHE SERVES WITH A BRIGHT SMILE, EVEN WHEN WE ARE SHORT HANDED. SHE IS NOT IDLE AND PERFORMS THE EXTRA DUTIES TO KEEP OUR PHLEBOTOMY AREA WELL STOCKED. SHE HELPS THE TECHS BY PERFORMING ALL THE LITTLE TASKS WITH OUT ASKING. SOME DAYS IT IS THE LITTLE THINGS THAT HELP MAKE YOUR DAY LESS STRESSFUL AND GO SMOOTHLY. SHE IS A TOP NOTCH TEAM PLAYER AND WE ARE BLESSED TO HAVE HER ON OUR TEAM.
Tonnesha	Sue	Snyder	RMA	Liberty Prority care	TPP Practices	Sue Snyder is a one of a kind inside and out, when I came back to prority care from being gone for a year or so she was very welcoming and always helped out anytime. she is very patient and understanding with the TPP patients. I have witness her go above and beyond using SEVER and Always.

Nominator	First Name:	Last Name:	Title:	Department :	Business Unit:	Please share what makes this team member an Unsung Hero.
Debra Perkins	Sarah	Soper	receptionist / MA	Oxford Priority Care	MHMH	Always smiling, pleasant and calm. even in the face of a hectic day. Offers coffee to everyone in the waiting area. Goes above and beyond with phone calls, looking up numbers, answering and directing them to assist with their needs. Often times these calls are no related to our department, building, or even Trihealth, however she takes the time to get people taken care of.
Ashley Leggett	Megan	Sowder	RN	GSECN	Good Sam Endoscopy Center	Megan is the kind of nurse you would want to have if you ever needed one. She is kind, respectful, helpful, authentic & extremely knowledgeable. She always makes you feel included and was one of the first people to make me feel welcomed on this unit when I started here a few years ago. She treats her patients with dignity and respect, and dignity isn't always a thing you feel that you have a lot of after a colonoscopy! But- Megan makes her patients feel comfortable and seen. She is always offering extra little things to help make their experience better such as heat packs and extra warm blankets because she knows the department is usually cold. She truly cares & it does not go unnoticed. In addition, she is always lending a helping hand to her team members. She takes late shifts when she can, helps other areas during busy times & never hesitates to advocate for both patients and staff. She's an amazing nurse and just a purely good human. We are beyond lucky to have her.
Laura Korsunsky	Julie	Sprow	MA	Pediatrics	TPP Practices	Julie is such a big help. She is great with helping everyone with anything they need help with. She is always smiling and laughing. She is always trying to spark a conversation with anyone about anything. Julie is always there when you need her.
HUI JUAN ZHU	Amanda	Stang	Supervisor	Lab	MHMH	Mandi is a great team leader! She is a valuable resource and always available whenever I have questions, and she would bring them forward to find answers if she is not sure. She is also always willing to cover any call offs when team members have emergency. I truly appreciate the time and efforts she put in the lab; we couldn't do it without her!
Melia Frilling	Ray	Steele	Client Tech Engineer	IS	Shared Services	I am honored to nominate Ray Steele as a TriHealth Unsung Hero for his outstanding contributions to Information Technology and Client Tech. As an onsite presence every day, Ray is just one of the faces of IT support, ensuring seamless technology operations that directly impact patient care and workplace efficiency. Ray's expertise in troubleshooting and client support makes him an invaluable asset to the team. Whether resolving urgent technical issues, implementing new solutions, or providing consistent, reliable support, he embodies professionalism and teamwork. For his steadfast dedication and relentless efforts in Client Technologies, Ray truly merits recognition as an Unsung Hero.
Joey Saplis	Betsy	Stefut	PTA	Physical Therapy	Bethesda Butler	Betsy contributes immensely to our department outside of her normal patient care. She has gotten several items that improve the patient experience from the Blazepods to a bench outside. She does the seasonal decorating, like Christmas, and she even trimmed our rose bushes once to improve our landscaping appearance. Betsy is most definitely an Unsung Hero for our department.
Melia Frilling	Tad	Stegman	Senior Client Tech Engineer	IS	Shared Services	I am honored to nominate Tad Stegman as a TriHealth Unsung Hero for his outstanding contributions to Information Technology and Client Tech. As an onsite presence every day, Tad is just one of the faces of IT support, ensuring seamless technology operations that directly impact patient care and workplace efficiency. Tad's expertise in troubleshooting and client support makes him an invaluable asset to the team. Whether resolving urgent technical issues, implementing new solutions, or providing consistent, reliable support, he embodies professionalism and teamwork. For his steadfast dedication and relentless efforts in Client Technologies, Tad truly merits recognition as an Unsung Hero.
Lisa Jagoditz	Bridget	Steigerwald	Triage nurse	WR IM	Good Sam	Bridget is our triage nurse and always goes out of her way to make sure that each message that is sent to her is taken care of in a timely manner. She goes out of her way to make our jobs easier.
Alison Pennington	Cailin	Stout	Lab Tech	LAB	MHMH	Cailin is always willing to answer questions and help. She cares deeply about the accuracy of results to provide the best patient care.
Destiny Jodrey	Sheila	Sullivan	RN	Kenwood Infusion	Good Sam	Sheila is a wonderful nurse who never seeks accolades. She precepts new nurses to our unit, making sure they are ready to provide excellent patient care, while making sure they feel that they are a part of our team. Even after nurses are out of orientation, she checks in on them to see how they are adjusting. She makes herself available to all staff for her broad knowledge base and skillset. She is reassuring to patients when discussing diagnosis, treatment plans, and getting to know them on a more personal level. Many patients request that Sheila is their primary nurse due to the rapport she develops with them and the confidence she shows in her skillset. She doesn't forget any patients, remembering them week by week as they come in for treatment and seems to easily find a way to relate with each one.
Emma Williams	Jamie	Sutton	Jamie Sutton, CNP	TPP Reading Family Practice	TPP Practices	Jamie Sutton, CNP is an exceptional provider, coworker, and human. I first met Jamie as a patient of this practice. I experienced her dedication to her craft and her patients firsthand and felt heard and respected. I then joined the practice and watched, behind the scenes, her pushing for better for her patients. Asking questions, following up, never dismissing a question the patients have. I have watched her treat me, family members I have sent to her, and coworkers in our office. I am continually impressed by her spirit, her drive and her empathy. She treats everyone from toddlers to seniors with a great deal of respect and is generous not only in spirit but in her time. I am submitting Jamie's name because I would like her to be recognized for all the work she has to do and the extra work she adds anyways. Nurse Practitioners are often overlooked for not being full doctors. In our practice, frequently if a MD or DO is fully booked we can get them in with one of our CNPs. They see patients not typically theirs but still show the same level of care they use for their regular patients. We are a family practice. We do not see this just as we see all ages but that we treat our patients like family. Both of our Nurse Practitioners embody this. Jamie is a special person and a wonderful provider. I truly hope she is recognized.
Diana Brinker	Sarah	Swanson	Front desk/registration	Group Health Western Hills	TPP Practices	Sarah, who works at the front desk, has done an excellent job of improving morale and making our office more kid friendly. One aspect of this is that she has been decorating our waiting areas with different seasonal themes. Currently, the waiting rooms are decorated with a fun springtime theme! She hung up lots of umbrellas hanging from the ceiling of the pediatric waiting room and put many live plants in the lobby. In addition, she has also brought in many sensory toys that we can give children to play with while they wait for their appointments. Many
Melissa Petra	Sarah	Swanson	Front Desk	Front Desk	TPP Practices	Sarah has turned the Pediatric waiting room into a comforting and happy place for children. She decorates for every season and holiday. She brought in sensory toys for children. She has plants in the windows to make it pleasant for adults, as well. She started a free book library for children and adults. I have brought in hundreds of books so far for all patients to take for free. Her actions have brought ME great joy. The free library is a brilliant idea!
Dianne Lindsey	Sarah	Swanson	Front Desk Specialist	Pediatrics/Internal Medicine	TPP Practices	Sarah joined us a little over a year ago, has been very suggestive with ideas to help our dept run more efficiently. She is also very creative, decorated both reception areas with plants and added whimsical seasonal touches to our place. Our patients love it and have receive many compliments. She is a resource of ideas and thinking out of the box! We all here at the Group Health Western Hills office appreciate all she does.
Rebecca White	Sarah	Swanson	front desk specialist	internal med and pediatrics	TPP Practices	Sarah has been at our office a little over a year. She has been a wonderful addition to not only the front desk but the entire building. She is very positive and up lifting. She is very patient oriented. She has decorated both reception areas to make the office look more welcoming. We get compliments on a daily basis from the patients. It has been a real morale booster.
Kayla Holbrook	Sarah	Swanson	Receptionist	IM/Ped	TPP Practices	Always positive & kind to speak with. Looks for the good in every situation. Super creative in making every environment for the patients & even staff experience great !
Lisa Ramstetter	Sarah	Swanson	Front Desk Specialist	Western Hills Front Desk	TPP Practices	Sarah has been such an asset to the Western Hills front desk and I am very grateful she joined our team last year. Her impact to our department in such a short time is truly impressive. She is very helpful with computer issues and has suggested procedures to implement to help the workflow of the front desk. She is kindhearted and respectful with our patients and is very focused on their experience while at our center. Thanks to Sarah's creativity, she is constantly working to revitalize and beautify our reception waiting areas. Her efforts always coordinate with the season of the year. We receive multiple compliments daily recognizing the improvements she has made to make our reception areas more welcoming. I want to thank Sarah for all she does to make our department better!! She is truly an Unsung Hero.

Nominator	First Name:	Last Name:	Title:	Department :	Business Unit:	Please share what makes this team member an Unsung Hero.
Deana Birkenheuer	Keri	Tami	Nurse Educator - TPP	TPP Clinical Education Department	TPP Practices	<p>Keri has a lot of knowledge regarding the physician practice "world" at TriHealth. She is always willing to share that knowledge & assist with connecting the other educators with resources in the physician practices.</p> <p>More recently, Keri has been the lead educator in the transition of Seven Hills Women into TriHealth. She has done an amazing job not only in the onboarding process, but also in following up with them since they came on board at TriHealth. She has rounded on the practices, answered questions, collaborated with leadership, and maintained needed communication throughout this time. Keri demonstrates her commitment to TriHealth's patients and team members through her work. Great job, Keri!!!!</p>
christina gorbald	kimberly	Taylor	PCA	Telemetry-#4200	Bethesda North	<p>Kim is always helping others on the floor & really goes the extra mile. Kim demonstrates not only a good, positive attitude but she also does it with a smile on her face. I have heard personally from many patients the impact she has on the floor. I never hear the words " I can't" or " No " come out of her mouth. Kim never wants to take recognition for her hard work & is extremely humble. She drives an hour back & fourth to work each day & I NEVER hear her complain about a thing. She has a warm, caring heart & is always concerned for others. Kim has faced challenges lately that would cause anyone to have been a little down. Kim preservers through it all. She is a face I always look forward to seeing when I arrive on the floor. I know we will have a good day with her at work. I believe she deserves this award for all of her hard work & efforts. Thank You!</p>
Lauren Miller	Tiffany	Tegeder	Charge nurse	SDS	Bethesda North	<p>Tiffany has mastered the artistry of the Charge Nurse role. Same Day Surgery can be a three-ring circus majority of the time back Tiffany make it look so easy. Making sure all the gaps are filled from setting up IV's, getting ahead of possible medical emergencies that could affect surgery schedules, helping room patients, or cleaning rooms; nothing is too high or low on the duty list that Tiffany won't do to make sure the unit is running as smooth as possible.</p> <p>On top of that she has formed a personal bond with each staff member that is truly unique. You can trust Tiffany with your personal business. Weather it's family or mental issues, having to problems with your car, going on a vacation Tiffany has your back. She will help you figure out coverage. She comes in asking how people are or saying a little prayer for you and your situation. Giving a pleasant smile and cheerful congratulation for your child's graduation or how was your time with your child who's in from the Armed services. Tiffany cares about your whole begin remembering that you are more than just a RN, UC, ACT at TriHealth.</p> <p>She is an awesome mother of two girls, Nurse, remembers phone numbers, heart beat of SDS.</p>
Patricia Gober	Kelsey	Tenley	LPN	TPP Reading Family Practice	TPP Practices	<p>Kelsey has been here at Reading Family Practice for nearly ten years. She is loved by her patients and goes above and beyond for her patients every day. She is a joy to work with and be around everyone in the office goes to her for anything they need. She is recognized in every rounding with team members for going above and beyond. As someone who is always cheerful and happy to be here helping her patients.</p>
veronica goodwin	kelsey	tensley	LPN	reading family practice	TPP Practices	<p>Kelsey is alway willing to help whenever is needed. Always a team player and goes above and beyond for not only the patient but her team as well</p>
Eva Weber	Sailee	Thakur	Behavioral Health Consultant Supervisor	Behavioral Health	TPP Practices	<p>Dr. Thakur has been a behavioral health consultant for many years and is currently serving as the BHCs supervisor. In my time at TriHealth, she has provided a warm and educational welcome as a new team member, consistent servant leadership, and a helpful bridge between upper management and the BHCs. Sailee is never wavering in her optimistic attitude. She has helped the BHC team navigate turnover, clinical changes, practice challenges, etc with grace, poise, and consistency. I'm proud to be part of her team! She always makes herself available for new ideas and questions. I work for the practices Sailee was previously the BHC of and everyone speaks so fondly of; she is a role model for us all.</p>
Sharon Williams	James	Thomas	Lead	EVS	Good Sam	<p>I would like to nominate Mr. James going over and beyond the call of duty. Always willing to work wherever he can doesn't hesitate no complaining just always say "I'll take care of it".</p> <p>Mr. James the TRIHEALTH UNSUNG HERO</p>
Margot Westermen	Tessa	Thull	Physician Assistant	Outpatient Behavioral Health	TPP Practices	<p>From my first day at TriHealth 2/26/24 Tessa has been a huge support system for me. If I have a question or need guidance on anything for work, I can go to her, and she will happily answer any questions I may have. She always has a smile on her face and brings such a positive attitude to work every day. She never makes me feel like I ask her too much or am bothering her. With her guidance I have become a very capable MA/FOS.</p>
Robin Flinchum	Lisa	Tiernan	Registration IS liasion	Revenue Cycle	Shared Services	<p>Lisa you are the best! Thank you for being my phone a friend on almost all issues!! You make the magic happen for us! We love and appreciate you!!</p>
Jenyse	Jennifer	Trabel	Front Office	IM	TPP Practices	<p>She goes beyond to help the doctors and MAs. She also helps in the lab if and when needed. She has a nice personality and great to work with.</p>
Kristen Bagnall	Carly	Trimboli	Career Success Coach	Career Success Center	Shared Services	<p>Carly exemplifies the Unsung Hero as a Career Success Coach whose impact extends far beyond her official responsibilities. She approaches each coaching relationship with extraordinary dedication, consistently going above and beyond to ensure team members receive personalized guidance that transforms their professional development. What truly sets Carly apart is her commitment to systemic improvement—she regularly identifies process gaps and proactively creates documentation and resources that benefit the entire coaching team. Her thoughtful innovations have elevated the quality of career support throughout TriHealth. While Carly focuses on helping others shine, her own contributions often remain in the background. Her combination of individual care and commitment to organizational excellence makes her the definition of an Unsung Hero whose quiet influence touches countless careers and improves TriHealth's culture of professional growth.</p>
Kate Rutherford	Steven	Vanover		IM Residents	Good Sam	<p>The first time I met Dr. Vanover, I had just called out to the front desk from a patient's room to ask if they could send someone back to help me pull a patient up in bed. Without question, Dr. Vanover came to the door asking if he can assist and lent me 5 minutes of his time to reposition my patient. Since then, I have also witnessed him on multiple occasions running errands back and forth between rooms whether it be filling water pitchers or grabbing blankets without hesitation.</p>
Melia Frilling	Kelvin	Varner	Senior Client Tech Engineer	IS	Shared Services	<p>I am honored to nominate Kelvin Varner as a TriHealth Unsung Hero for his outstanding contributions to Information Technology and Client Tech. As an onsite presence every day, Kelvin is just one of the faces of IT support, ensuring seamless technology operations that directly impact patient care and workplace efficiency.</p> <p>Kelvin’s expertise in troubleshooting and client support makes him an invaluable asset to the team. Whether resolving urgent technical issues, implementing new solutions, or providing consistent, reliable support, he embodies professionalism and teamwork.</p> <p>For his steadfast dedication and relentless efforts in Client Technologies, Kelvin truly merits recognition as an Unsung Hero.</p>
Jami Buescher	Chava	Vidal	RN	Hospice Blue Ash IPCC	Hospice	<p>Your ability to listen and understand their needs is truly remarkable</p>
Morgan Couch	Mary	Wagner	Program Manager-Heart and Vascular	THPP HEART CORP ADMIN	Bethesda North	<p>Mary goes above and beyond for those she manages. She is always lending a hand no matter what the situation is. If it's a problem she doesn't know the answer to, she doesn't stop until she finds the person who can solve it. She is always a team player, and you know that she always has your back. Without Mary, none of us would be able to do our jobs. She is our unsung hero!</p>
Sharon Williams	Abron	Walker, Sr.	Floor tech lead 1st shift	EVS	Good Sam	<p>Abron Walker goes over and beyond he never complaint about any task he is asked to do by managers' that is above him he is the one we can count to come to work every ready to work.</p> <p>Abron Walker, Sr. TRIHEALTH UNSUNG HERO!!!!</p>
Dominique Metcalf	Allison	Wallenhorst	CNP	GS FMC OB GYN	Good Sam	<p>Allison shows up for patients and staff daily, even when her cup is empty. She is awesome with the patients and very caring. She is passionate about what she does, and I just want to give her flowers while she can receive them. Thank you for all that you do, Allison; it does not go unnoticed.</p>

Nominator	First Name:	Last Name:	Title:	Department :	Business Unit:	Please share what makes this team member an Unsung Hero.
Megan Fasick	Lea	Ward	MEDICAL ASSISTANT/ MEDICAL COORDINATOR	PC Butler FM	TPP Practices	I am writing to nominate Lea Ward for the Unsung Hero Award. Lea is the cornerstone of our clinic, consistently going above and beyond for both the staff and patients of the six physicians she supports. Her dedication is unmatched; she is always the first to offer assistance and is remarkably adept at staying current with the latest information in our field. Lea wears many hats, managing everything from drawing labs and handling FMLA paperwork to completing patient assistance forms, processing prior authorizations, and maintaining medical records. Her expertise and willingness to help with any question or task make her the go-to person for everyone in the clinic. Simply put, Lea is indispensable, and our clinic would not function as smoothly without her tireless efforts and unwavering commitment.
susan snyder	Tonnesha	Washington	Medical Assistant	Priority Care	TPP Practices	Tonnesha is a truly exceptional individual who embodies the principles of the Unsung Hero Award. Her outstanding contributions and selfless commitment to her work make her an exemplary candidate for this award. Her passion, exceptional work ethic, kindness, empathy and adaptability have a profound impact on those around her. Tonnesha's infectious enthusiasm, and remarkable ability to inspire others make her an invaluable asset to our team. I'm honored to nominate her for this well-deserved recognition.
ELIZABETH DAVIAUX	ASHLEY	WASSENICH	MT	LAB	MHMH	ASHLEY IS AN AWESOME TEAM PLAYER, WHICH GIVES HER THE HONOR OF AN UNSUNG HERO. HER ASTOUNDING ATTITUDE AND PERSISTENCE, BLESSES EACH AND EVERY DAY. SHE IS OUR SPLIT SHIFT TECH AND COMES IN TO A LOT OF STRESS AND MESS. I CALL HER THE SWEEPER, BECAUSE SHE ALWAYS ASKS, "WHAT CAN I DO TO HELP?" AND CLEANS UP THE MESSES FROM A BUSY AND STRESSFUL MORNING, PUTTING THE DAY BACK IN ORDER. SHE COVERS US FOR BREAKS ALL ON HER OWN BECAUSE WE USUALLY HAVE NOT HAD ONE UNTIL SHE ARRIVES. WE RECEIVED NEW ANALYZERS A MONTH AGO IN CHEMISTRY. ALL THE DAILY, WEEKLY, AND MONTHLY MAINTENANCE WAS PUT ON SECOND SHIFT. SHE HAS DEALT WITH THESE CHANGES, WITH A WINNING ATTITUDE! SHE COMPLETES HER MAINTENANCE DUTIES PRECISELY AND WITH NO ISSUES. THIS ENSURES PROPER TESTING AND ACCURATE RESULTS FOR ALL WHOM WE SERVE. SHE HAS PICKED UP 3RD SHIFT MANY TIMES SO THAT OUR WELL-DESERVED TECHS ARE ABLE TO TAKE VACATION. WE ARE GRATEFUL TO HAVE HER ON OUR TEAM.
julie bricking	Adam	Webb	SUTC	psych	Good Sam	Adam is an integral part of the treatment team at Good Sam and goes above and beyond in assessing and securing substance abuse treatment for our patients. He is caring and compassionate in his interactions with all and is dedicated to assisting our patients in changing their lives and entering recovery. He started a program in Cincinnati called Together Tuesday where he and others from the recovery and treatment community go out into the streets to share the message of hope to those struggling with addiction. He has developed resources for the Good Sam staff to give patient's interested in treatment. He has helped educate staff at Good Sam about addiction and treatment options. Adam is a vital link in the mission of Good Samaritan Hospital and lives out the SERVE values every day.
Peggy Campbell	Gwen	Webb	Lead Specialty Coder	TRIS Non-Hospital Billing Dept	Corporate Health	Gwen as our Lead Coder exemplifies the TriHealth Way of always practicing AIDET and HEARD. She is calm, caring and extremely knowledgeable in our field. She is supportive of our Team and consistently checking in on not only our work and productivity but our personal wellness. She has definitely stepped forward during the past few weeks after our manager left the team. Thank you
Michelle Schreibeis	Matt	Weissmann	Lead ED Tech	WR Emergency Dept	Good Sam	Matt is consistently going above and beyond for our patients. One example is that Matt answered the phone one day and there was a distressed lady on the phone going on about her husband. The lady on the phone was not giving much information, so Matt called dispatch for Green Twp to check on this man. Green Twp EMS ended up bringing this man into WRED and this patient wouldn't have survived if Matt did not make that call. Matt is always going the extra mile for our patients and team members.
Kathryn (Kady) Novak	Olivia	Wellbrock	RN Manager	TCI	Good Sam	Olivia was the RN manager for the Butler infusion center for only a few weeks before organizational changes occurred, but she continued to be a huge support for myself as a newer charge nurse during and after the transition with our current manager. Olivia was an infusion charge nurse herself for many years before taking over the management role. Olivia has continued to support any questions or concerns we've had at the Butler location, even though she is no longer our manager, as our current manager does not have much experience with infusion. Olivia has never once hesitated when I've reached out to her and has always gone above and beyond to make sure a solution is made. She will even follow through after hours to make sure I am doing okay during stressful days and situations. I cannot thank Olivia enough for being so supportive of myself and the entire staff at the Butler infusion center during this transition period. She has so much knowledge and always has a bright smile on her face, ready to take on any task that is thrown her way.
Julie Jackson	Michael	Weller	NP	TriHealth Clinics Walgreens	TPP Practices	Mike is a true unsung hero. He floats to all nine TriHealth Clinics. He never complains about last minute changes to his schedule, and states he is "happy to help out." Mike even booked a hotel room related to severe winter weather to make sure he would make it to work the next day. Making patient care a priority. True dedication.
Elyse Galehouse	Elizabeth	Wesner	MA	TSI	TPP Practices	Liz sits by me in office and although we do not cover the same providers, she is always more than willing to help me with any questions I have while learning my new role with Trihealth. She is very much appreciated.
Tessa Thull	Margot	Westermen	MA	Behavioral Health	TPP Practices	Margot consistently makes every patient feel welcome and comfortable in the behavioral health clinic. She makes people smile throughout the day, and patients are always letting us know how great she is at handling anything they need. She goes above and beyond to make sure things are completed correctly in the practice and is always offering to help in any way she can. She helps our practice run smoothly every single day and takes care of patients at a high level.
Ron Perry	Dave	Wetzel	Super Dave	Information Systems	Shared Services	I've worked for TriHealth for 24 years, but Dave has that doubled. I lost track at 50 years. As long as I've known him, he has been one of the quietest people on the team that seems to do the most important and far-reaching work in our department. Of the many people that know him, they will tell you he solidly fixes their problems, and always does so with a smile, great sense of humor, and selfless dedication to making sure our customers are happy. I'm sure he's coming up on retirement within the next few years and I can't imagine my department without him.
Sarah Soper	Nichole	White	ER Doctor	ER	MHMH	Dr White brings joy each day, she welcomes input from the team, team player, kind to every single person she comes in contact with from least to the greatest and everyone matters. Dr White works very hard, she is passionate in her job, her calling. She cares beyond the hours of her pay day. She is involved in the ER Bible study group, follows up with her peers. Patients love her. We all respect her. She is a true servant leader.
Michelle Marchetti	Rachael	Wilhelm	Rad Tech	TOSI Western Ridge	TPP Practices	Rachael is Western Ridge's Unsung Hero and always goes above and beyond when making the team feel welcome. She plans all the extra events to make our office a fun place to work and for everyone to feel included. I can not thank her enough for all the things that she does without being asked to help with our team. She is a rock star.
Staci Schneider	Lisa	Williams	lobby receptionist ?	Northcreek	TPP Practices	Lisa works on the first floor of the northcreek building in the lobby. She is always available to coworkers and patients. She is outstanding at her job and goes above and beyond every day. She will help patients to cars, to the correct office, etc. I noticed what some employees get awards for once, she does daily! She deserves to be noticed for her hard work, professionalism, and kindness! You cannot say enough good things about her!
Barb Niederkorn	Cathy	Wilson	Pharmacy Tech.	GSH inpatient pharmacy	Good Sam	Cathy always (even on her lunch break) takes the time to help our Visitors find their way. Cathy will never just give them the directions she walks our visitors where they need to be. She will pay for lunches when team members/visitors are in need. Whenever we have a celebration in our pharmacy Cathy will be the first to congratulate our team member and give a little gift of acknowledgment. Cathy always has a smile on her face and will ask how are you today. Every holiday, opening day, any special event (example) our birthday board. she decorates. Every month she decorates the board with names of our team members Birthday. Cathy is 100% lives the Trihealth way.
Megan Spatz	Elizabeth	Wilson	Medical Assistant	Cincy Ob Gyn	Bethesda North	Elizabeth is a great Coworker and an even better friend. She will go above and beyond for her coworkers and patients.
Ginny	Tracey	Wilson	MA	GE FWC	TPP Practices	Tracey is an MA in our office. Her title is back office coordinator but her title should be Head Manager of Chaos! She seamlessly goes from the front of the house to check patients in and direct where the patient needs to go, answers phone calls, makes appointments, gets patients in to see specialists like no other, and does all the data entry in order to meet our value based patient requirements, along with training new employees (including me) and keeping the doctors on their toes with patient needs/triaging that the front desk receptionist couldn't figure out. She is a problem solver, a caring provider and the glue that keeps this office together. She deserves to be recognized!
Tiffany Eckman	Robyn	Wilson	Supervisor Cardiovascular Testing	Good Samaritan Hospital Region	Good Sam	I can't say enough great things about Robyn. Thank you for caring for our THVI patients. Thank you for acting so quickly in trying to get pt's in sooner for their testing, if needed. Thank you for your quick responses and kindness. I appreciate you and your great team!

Nominator	First Name:	Last Name:	Title:	Department :	Business Unit:	Please share what makes this team member an Unsung Hero.
Melia Frilling	Dallas	Winkler	Lead Client Tech Engineer	IS	Shared Services	I am honored to nominate Dallas Winkler as a TriHealth Unsung Hero for his outstanding contributions to Information Technology and Client Tech. As an onsite presence every day, Dallas is just one of the faces of IT support, ensuring seamless technology operations that directly impact patient care and workplace efficiency. Dallas's expertise in troubleshooting and client support makes him an invaluable asset to the team. Whether resolving urgent technical issues, implementing new solutions, or providing consistent, reliable support, he embodies professionalism and teamwork. For his steadfast dedication and relentless efforts in Client Technologies, Dallas truly merits recognition as an Unsung Hero.
Bonni Wright	Robin	Witt	evs tech	EVS	Bethesda Butler	I have noticed Robins hard work and attention to detail on several occasions. Shes always eager to help anyone who asks of her.
Melissa Craig	Sara	Witterstaetter	RN	Mother Baby	Good Sam	Sara fits the description of an unsung hero to a "T". She is extremely quiet when she's at work, but she consistently finds ways to help out her team members (always without first being asked) and always goes above and beyond what is asked of her. She is definitely a team player and always is willing to lend a hand when it's needed. As a charge nurse on the mother baby unit, I value Sara so much and when I look at the assignment card and see that she's scheduled, I automatically know it's going to be a great shift. She's definitely a calming presence on our unit and we're so lucky to have her on our team!
Caroline Mooar	Amy	Wolf	Health Coach	BHCR TraiHealth Lifestyles	Corporate Health	Amy ALWAYS shows compassion and understanding in every conversation I have with her. She is ALWAYS cheerful and honest. Amy encourages me to take care of myself so that I can effectively SERVE others. Amy has worked with me on a difficult health journey and ALWAYS comes with ideas to create opportunities for my success and well-being. The coaches are not on the front line with patients and often are not acknowledged, I believe the coaches help team members who are on the front line bring their best selves to the patients. Amy is an Unsung Hero.
Breanna Beard	Leslee	Worley	CMA/Office Supervisor	Oxford Priority Care	MHMH	Leslee has been a complete blessing since I've started working under her. She has been nothing but helpful and supportive to me and others. She's always got a smile on her face and kindness in her voice. Leslee has been one of the best supervisors I've had anywhere. She's willing to work with people to figure out solutions to any problem they may have. She's always available whether it be by phone, email, or in person. No matter how busy she maybe she always makes time for her employee's and is easy to talk to about anything.
Kathy Bosse	Nikole	Wunder	Educator	9AB NICU	Good Sam	Nikole is our units Educator and recently has been going above and beyond for other units in perinatal (along with everything in our unit!) She adjust her sails and keeps going. Nikole helps keep everyone in NICU (all 160+ of us) up to date on Mandatory education, spending hours a week just reminding people what is due now and what they are behind on. Nikole is constantly working on improvement projects in the NICU, and reading all the new research articles to make sure there is nothing we need assess within our unit. She really helps keep us up to date on best practice. Recently, with another unit being short an educator she has stepped up to help that unit. Being a resource to their ANM and Manager as they muddle through the educational needs that come with day to day work, but also changes that are quickly coming to the unit. She helped them get quick turn around on mandatory education after the Joint visit. Nikole is often here early, staying late and logging in during off work hours to keep up with all the current and added responsibilities. There have been numerous times Nikole has stopped her work and helped myself or other in our department in a moments notice. Never complaining about doing so. She is greatly appreciated.
Erin Schulte	Michelle	Young	MISC Unsung Hero	MISC	Bethesda North	I nominate our RN Manager at MISC, Michelle Young, as an Unsung Hero. She consistently goes above and beyond for everyone – patients, nurses, doctors, and the front desk staff alike. She’s the kind of leader who never hesitates to jump in and help, whether it is solving problems quickly or making sure everyone has what they need to succeed. Her dedication doesn’t stop when she’s off the clock – she’s even been known to help out while on vacation. She gets along with everyone, brings humor and positivity to our workplace, and is always deeply involved in every aspect of what we do. Her support, leadership, and willingness to go the extra mile make her truly deserving of this recognition.
elizabeth_daviaux	hui	zhu	mt	lab	MHMH	Our 2nd shift team is amazing! I feel they fly under the radar as well and 1st shift gets all the light. I have worked 2nd shift and some days it can be an extremely stressful shift. Hui has a winning attitude no matter what is happening. She also has taken the Maintenance of our new analyzers in Chemistry on her plate. She has still not wavered in the task of completing this new task and does a precise job. This helps keep our analyzers up and running so that we are able to provide accurate results. She shows up ready to take over my tasks so I can go home. She also has picked up several 3rd shifts due to call offs or vacation. Grateful to have her as part of our team.