



Hi Team—

For those who celebrated Passover and Easter this past weekend, I hope you and your family enjoyed the special opportunity these holy holidays provide to renew your spirit and deepen your faith. And once again, a BIG thank you to our team members and physicians who worked throughout the holiday weekend to care for all of our patients in need! Your commitment to those we serve and those we serve beside is what brings our promise to “deliver surprisingly human care” to life and helps make TriHealth the preferred provider to our larger community.

And the Reds Suite Ticket Winners Are...

- Congratulations to these **eight lucky TriHealth team members** whose names were randomly selected from **more than 2,000 submissions** to cheer on the Reds from the TriHealth suite at the May 2 game:
 - **Lynette Alexander**, Supply & Distribution Technician, Bethesda North Hospital
 - **Shyanne Bower**, Scheduling Coordinator, Bethesda Butler Hospital
 - **Greg Green**, HR Applications Solutions Lead, TriHealth HR Technology
 - **Jennifer Lemmink**, RN, TriHealth Western Family Physicians
 - **Donna McIntosh**, STNA, HOC, Hamilton
 - **Regina Newman**, Infection Preventionist, Good Samaritan Hospital
 - **Brandi Parvin**, Lead FANS Coordinator, McCullough-Hyde Memorial Hospital
- Each team member will receive a pair of suite tickets to the game, compliments of TriHealth – just one of many ways we show our appreciation to you, the very best healthcare team anywhere!
- Stay tuned to future Weekly Updates where we will raffle off more chances to enjoy a Reds game from the TriHealth suite throughout the season. Also, don't forget to [order your two free tickets](#) to an upcoming Reds game compliments of TriHealth!

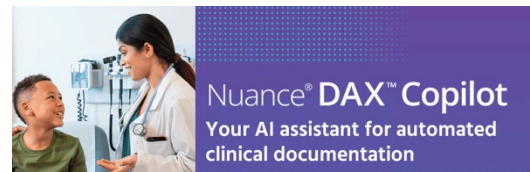


Artificial Intelligence (AI)-Powered New Technologies Are Helping TriHealth Get Healthcare Right for Our Patients and Our Team

- Our investments in technological advances are accelerating TriHealth's work to improve the health of the 600,000 patients we serve while expanding access and providing more affordable care.
- Today, these AI-powered technologies are transforming every aspect of how healthcare is delivered for the better – from **proactively analyzing patient health records...** to **enhancing clinical decision-making...** to **precisely diagnosing and treating patients...** to **automating workflows...** to **improving provider efficiencies and patient communication**, and much more.
- And these AI technologies are ultimately resulting in **better care and better health** for our patients and a **better work and practice environment** for our people. Here are a few of the latest investments in our growing portfolio of AI-powered solutions:



- **“DAX” (Dragon Ambient eXperience)** is a cutting-edge technology that **leverages ambient listening to generate detailed progress notes and care plans** from conversations between providers and patients. This innovative solution has been instrumental in reducing after-hours documentation time, **allowing our providers to focus more**

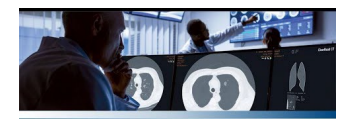
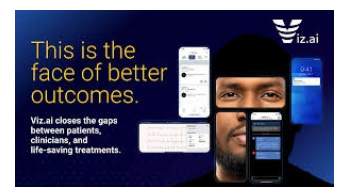
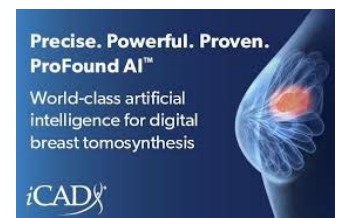


on patients vs. keyboards while improving their work-life balance. DAX was implemented as a pilot program last August with 25 TriHealth physicians across multiple specialties – and the results have been remarkable:

- **Nearly 25% reduction** in documentation time outside work hours
- **15% reduction in the time** it takes to complete their notes
- **100% provider agreement** that DAX was easy to use and improves the patient experience with provider comments ranging from “life changing” to “I’d never go back!”

- **TriHealth, with significant physician input, has made the decision to implement DAX for all interested TPP providers beginning later next month.**

- **“ProFound AI” uses AI to detect early-stage breast cancer.** Since introducing this technology, we have seen a **nearly 10% increase in the detection of stage 0/1 breast cancer.**
- **“Viz.ai” uses AI to detect suspected pulmonary embolisms** and automatically notifies the consulting provider. Since implementing Viz.ai, we have seen a **98% reduction in the time from the imaging to consult notification.**
- **“ClearRead CT” is an AI-powered lung nodule detection technology.** Since deploying it, we have seen a nearly **20% increase in lung nodule detection** allowing for earlier identification and follow-up for our patients with suspected lung cancer. And 20% more lung nodules detected means more lung cancer diagnosed earlier and lives saved!



- These investments are yet another example of how TriHealth is adopting innovative technologies to lead the way in delivering “better care, better health, and better value and an enhanced practice and work environment.” And that’s what Getting Healthcare Right for all those we serve and for all those who serve is all about!

Be Seen. Be Heard. Be TriHealth.

Sharing Team Member Stories About What Makes TriHealth Special

- In 2024, we launched our new employer brand promise, Be Seen. Be Heard. Be TriHealth.
- Developed in partnership with our team members and physicians, our promise captures our deep commitment to foster a culture that reflects and embodies what is most important to you and those we serve – a **supportive work and practice environment**, a **strong sense of purpose and belonging**, and **authentically lived, everyday experiences**.

- And at the heart of our employer brand is **YOU** – our team members and physicians who bring their best to TriHealth and all those we serve every day. So, **we want your stories and experiences to “Be Seen. Be Heard. Be TriHealth.”**
- As one example of many inspiring stories across our system, I invite you to watch this **brief [video](#) featuring TriHealth team member Scott Farwick** (pictured right).
- Scott shares his experience of leaving TriHealth for another opportunity, only to quickly realize that TriHealth was where he was meant to be.
- And this only became more evident to Scott when shortly after returning to TriHealth as a team member, he was diagnosed with a severe health issue requiring a life-saving surgery that gave him the unique opportunity to also experience TriHealth as a patient.
- Today, **Scott is a Lead Applications Engineer on the Diversified Solutions team.** He credits the “surprisingly human” care he received at TriHealth for giving him a new perspective about the vital importance of living our values with passion for all those we serve...*always!*
- Visit [Bridge](#) for more stories and email BeTriHealth@trihealth.com to share your own story!



Thank You, TriHealth Volunteers!



- This week, TriHealth celebrates National Volunteer Week, providing us the opportunity to **formally thank and recognize our more than 1,000 dedicated and caring volunteers** who selflessly give their time and talents to bring our mission to life for all those we serve.
- Our volunteers make an enormous difference in the lives of those we care for in so many special ways – from **volunteers at Hospice of Cincinnati/HOC Navigators** providing bedside vigil presence, companionship, and respite services to **seniors in the community** knitting prayer shawls...from **high school students** taking time after school to provide wayfinding to our hospital visitors to **volunteers at Fernside Center for Grieving Children** serving as camp counselors, and so much more!
- And later this week at our **annual Volunteer Banquet**, we will gather with **more than 300 TriHealth volunteers** to celebrate and recognize the selfless work and incredible impact of our entire volunteer community.
- So please, **be sure to extend a BIG TriHealth thank you this week – and every day of the year – to our incredible volunteers** when you see them serving our team members and patients across our system!

April Town Hall Recap

- In case you missed it, click [here](#) to view last week's April Team Member Town Hall, where we shared the latest progress in our journey to take TriHealth from Good to Great.
- And be sure to mark your calendar to join us on **Wednesday, May 14 at noon on Bridge** for our special **Healthcare Appreciation Week Town Hall!**

*While our choice to answer the call to care and serve may not always be easy, it remains one of the most important and impactful choices of our lives! Together, because of this collective choice – our care is more affordable and accessible, our patients and community are healthier, and our work and practice environment is continually more responsive and supportive. **Thank you** for choosing TriHealth and bringing our brand promise to life – every day, in every way – for all those we serve!*