

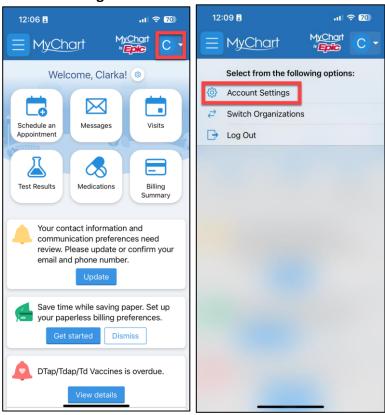
MyChart in Spanish (Mobile)- Tip Sheet

MyChart is now available in Spanish for patients. Spanish-speaking patients at TriHealth can access their health information and self-service options like appointment scheduling in their preferred language.

By offering MyChart in Spanish, we aim to improve patient experience, leading to improved patient understanding, engagement, and ultimately better health outcomes for Spanish Speaking patients.

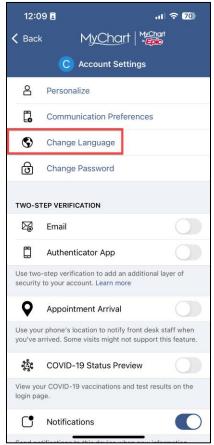
Access MyChart

To change the language in MyChart to Spanish, select **the globe icon** in the upper right of the login page. Select **Account Settings.**





Select **Change Language**. The following window will open indicating the language change. Click **Continue** to continue through the message.



Language Translations Exceptions

Most MyChart information is available in Spanish, except Visit Notes and Test Results. Those are only available in English.

Resources to help Patient

- Patients can contact their provider's office for interpreter assistance, with available resources outlined here: Interpreter Services | Bridge.
- If patient is present, interpreter on wheels can be used to help explain the MyChart process to the patient.



Example of MyChart Spanish *MyChart Welcome page*



MyChart Menu

