

Location	Winner First Name	Achievement Description
BN	Dorian Adams	Dorian took care of my daughter (Bethany Smith) during labor and delivery. The sense of humor, compassion and respect that they showed for her was worth more than I can express. It was wonderful that we ended up having both of them for the final push and delivery. I felt like they became a part of our family through it all. Thank you will never be enough for these 2 amazing ladies.
GSH	Patricia Naber	Alexus, Josh & Patty were involved in the care of a pt living in a fragile situation. These TM's identified suspicious behaviors during multiple phone calls from the pt to change & reverse the change of my chart access, which caused alarm to these TM's. Further review of the pt charting (beyond the normal chart review) identified grave concerns for the pt safety. Upon the next pt appointment, these TMs acted with a questioning mindset & immediately identified behaviors from the pt that led the team to believe the pt was not safe in her home. Their plan was activated & the pt was spoken with in a private 1 on 1 setting & the pt disclosed life threatening safety concerns in her home. These TMs immediately notified the Protective Services Team & precautions put in play for everyone's safety. The pt was able to escape the unsafe environment & the actions of these TMs likely saved the pt's life & further harm to the pt & her children. These actions are heroic & exceed the TriHealth Way.
Shared Svcs	Janet Dudley	Janet is the Lead Guest Ambassador for TriHealth Ambulatory sites. She is passionate, kind, and knowledgeable. Janet was recently working at Western Ridge and had a patient come in for Cardiac Testing, while the patient was waiting to register Janet could see his condition worsening. Janet was quick to check on the patient and could tell something was not right with them. Janet went to find a nurse to come and check the patient where he was found to be having a heart attack and urgently needed medical intervention. Thanks to Janets questioning attitude and attention to detail the patient had a positive outcome.
Ambulatory	Not, this quarter	N/A this quarter
HOC	Sara Robertson	I just wanted to let you know about an incredible experience that I had with our wonderful PCS Sara Robertson. As you probably know, Eleanor Minkarah passed away yesterday. Eleanor resided at the Cottages of Deupree and had been in our services for three years. She was a sweet woman and quite the diva. Over these years, Sara has been her primary PCS. Ellie, as we fondly called her, was not always easy to care for. She could be bossy, was extremely particular about her care and often took Sara well over an hour to complete care. The tenderness and sensitivity that Sara showed this patient over the years is something that I will never forget. Yesterday, I got to experience hospice care at its Best! Patient was able to have bedside vigil for 2 days up to the time of her passing. Doug Stetlzle, our account executive spent 4 hours at her bedside that morning. Sara gave patient a CBB, dressed her in a feminine blue silk gown, fluffed her hair and put on her red lipstick.

TPP	Samantha Jeffries	Samantha, a Nurse Practitioner for TriHealth Bethel Family Practice, responded to an unknown situation of a stranger in a public restaurant over the weekend while dining out with her family. The stranger's wife cried out for help when her husband collapsed and was not breathing. Samantha responded to the need for help and performed life-preserving and saving techniques on this stranger who was not breathing until EMS arrived. The quick response resulted in saving the man's life. Sam is an amazing Nurse and APP and we are proud she is a part of our TriHealth Team!
Pavilion/Corp Health	Not this quarter	
MHMH	Rebecca Cook	I have had the opportunity to work with Becky for a number of years and I can attest to her many exceptional qualities as a team member and more importantly as a hard-working, dedicated and genuine caring person. Becky oversees the operations of the front office staff at 4 different locations. She not only does she see to the daily business operations but also steps in to ensure that the front office staff has the support that they need, but to also see to patients' needs as well. I have witness her take the time to answer questions regarding expected care, scheduling, billing concerns and the like. I have seen her assist patients with completing paperwork when they are struggling with the inability to see or read the paperwork. I have seen her bring her filing box with her to various offices in order to keep up with her own duties/tasks in addition to assisting other offices. She is a rare person who will truly listen to someone when they need a shoulder to lean on
Butler	Chhabi Lal Dangal	Chhabi is a delight to work with. He is always positive with a smile and a hello. His task is often overlooked and underappreciated, but he works tirelessly to wax and buff the floors to keep the hospital looking clean. He moves every piece of equipment and furniture on his own with no assistance in and out of the rooms. He is always willing to help in any way, no matter what we ask of him. When he is working in the ER as EVS, he is meticulous with his cleaning and making sure that rooms are ready for the next patient.