

Unsung Hero's Name:	Nominator's Name:	Please share what makes this team member an Unsung Hero.
Abbey Boric	Arielle Coleman	Abbey is such an inspiration to me and the rest of our team. When I started in my position here, she was one of the first people to greet me and made me feel welcomed. From there I knew I was in the right place. She always goes out of her way to make sure that everyone has what they need to be successful for the day and always is there to help and guide you even if it's something that's not in her job title. She gave me encouragement and had my back when I interviewed for the lead position and always continues to encourage me to finish nursing school. Abbey is a light in the office when everyone else is down. She is what I consider an Ideal nurse and leader and she deserves her flowers!  She a great mom, nurse, and mentor and she deserves everything good coming her way.  She would make the perfect candidate for the Unsung Hero and I pray she gets the recognition.
Abigail Goff	Megan Phillips	Abby is a vital member to the MRI department. She is always picking up extra shifts and call. She is one of the only team members that can work at the hospital as well as our three out patient locations. She is only 4 years into her career and has reached senior technologist due to her wide skill set. Abby not only is a great MRI tech, but a great coworker who doesn't get recognition enough. I'm proud to work with her!!
Abigail Stein	Kayla holbrook	Dr.Stein is kind & caring. She goes above & beyond for her patients & coworkers!
Adam Kahny	Kevin Hoerner	Adam is an amazing worker and caring person, he is always quick to help pts and to respond to the needs of the nurses. all the nurses frequently will praise Adam over the other techs and for his dedication and drive to complete all his tasks and how he always supports them without being asked to. the last few weeks i have gotten to really know Adam and he inspires me to work harder and do more for my team and the teams around me. Adam is truly a person worthy of appreciation and being called a hero
Adam Liette	Nick Goettl	Adam is the director of IT Clinical Applications. In this role he leads many projects and initiatives that are critical to TriHealth's success and with its patient care. A lot of this is done behind the scenes and people are sometimes largely unaware of all the hard work it takes to make the vision a reality. Adam is a great leader, motivator and friend. TriHealth is a much better organization by having team members like Adam.
Adria Berney	Jeri Manning	Adria positively impacts our department every day. She has a strong work ethic and will help out in any capacity that is needed. She has gone above her call of duty as a dedicated ultrasound technologist by volunteering to make the mammography department technologist schedule, order supplies, and ensure that the clean supply closet is free of any expired supplies. These are just a few of the side duties that Adria does. She is always looking for ways to improve the Breast Center. Just recently she has organized a trial with a potential new ultrasound device. Adria is the team member that you can sit down with and have a rational conversation with, even though we don't agree on everything. She sees that there are always two sides to every situation. No matter what she has going on in her personal life she always shows up to work with a positive attitude and puts patients first. Adria has had many positive patient comments about her professionalism and caring/kind attitude. During my monthly rounding many of her peers recognize Adria as being someone they can come to for questions and help. Adria also has a great sense of humor and has a fantastic relationship with all of her peers and Radiologists. She is always eager to learn new things and is open to learn from the Radiologist. I am very fortunate that she is part of our amazing team!
Aimee Hutchens	Michelle Duvall	Aimee is a charge nurse on our floor, she goes above and beyond and ALWAYS makes sure all of the patients on the floor are taken care of but also all of the staff. She is ready to jump in with both feet whenever and wherever she is needed. Her care for people and her love of nursing is top notch. She is a true hero!
Alexa Sengstack	Jamie Hawkins	Alexa goes above and beyond to help others while being so respectful and kind to everyone she comes in contact with. I work in registration in the ED and Alexa is an RN. Below is an example of how Alexa goes above and beyond. Today I had a patient come in via EMS. The patient injured their dominant hand. When that happens, we in registration usually sit at bedside and fill it out the patient's portion of paperwork with them. To my surprise, Alexa sat at the bedside and filled it out with the patient and brought it to me at the desk. I appreciate her willingness to help all roles in our department. Thank you for all that you do, Alexa.
Alexander Hanold	Rubina Ghasletwala	I am nominating Alexander Hanold for their exceptional dedication, positive attitude, and unwavering commitment to putting patients first. Their hard work and willingness to go the extra mile not only benefit the patients they serve but also uplift their coworkers. Alexander consistently demonstrates a remarkable ability to prioritize the well-being of others and exemplifies the values of our workplace. Their quiet greatness deserves recognition as they continually make a positive difference in the lives of those around them.
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Alexis Grathwohl	Akansha Khadka	Alexis is our clinical lead and she's always so positive, nice, kind, helpful and sweet. She's made a difference in how I work, how the patients are treated, and she's done all that she can to train me properly. I know she goes above and beyond for her role as well! She's doing a fabulous job transitioning into this role and been really helpful.
Alisa Baker	Susan Snyder	Alisa is one of the team members that is welcoming and is always willing to help. She is kind, generous, she is one of those people that being around her makes the day better. She is compassionate with patients and always goes above and beyond for the task at hand. She deserves to be recognized.
Alisha Koelblin	Antoinette Bloemker	Alisha is always willing to help you with any issue you may have at that time. Alisha is always kind and respectful to all team members. She is a great leader that I respect and appreciate every day.
Alisha Koelblin	Phyllis Gronauer	Alisha Koelblin is truly an unsung hero. She is one of the extremely hard-working supervisors in Physican Billing. She is very efficient and helpful, and never makes anyone feel bad about asking for help. She is very knowledgeable and does an amazing job. She always takes the time to help and listen to any and all of our concerns. She helps with computer issues, claims issues, insurance payer issues, SBARs, and everything else that comes our way. She is one of the hardest working people I know. I feel she is also fair, trustworthy and honest, and goes above and beyond for her team. I have been with TriHealth for 11 years and Alisha has been both my team lead and supervisor, and it has been my pleasure to get to work with, and for her. She is a true unsung hero of the billing world!
Alisha Koelblin	Anonymous	* First, I would like to say that I would like to stay anonymous. *  I am nominating Alisha Koelblin because she is our supervisor, and I can't say enough about her. Previously she was our lead and when the supervisor position came open we all wanted her to take it because she did such a good job being our lead that she would be great as our supervisor. Then she got the position and all of us were so happy. She is smart and knows a lot about billing. She cares about all of us and the work we do. She is very committed to her job and works very hard at it. Alisha, always wants to make sure we all have what we need to be successful at doing our jobs. She is our hero because she is always there for us no matter what. When we need help resolving problems regarding our claims and need help fixing them she's on it. If she don't know the answer she does whatever it takes to find that answer thru resources she can find. She keeps us informed about everything regarding any issues, concerns or trends that we should be aware of thru weekly huddles and a team meeting once a month. Her door is always open. We can go to her anytime with questions or concerns to help us with what we need to help resolve our claim errors so they will go out correct and quickly. She is our team leader. She does whatever she can to be there for us and that means a lot to help all of us get claims resolved as soon as possible. She is definitely our HERO!! She works hard everyday. Thank you!
Alyssa Enderle	Valerie Enderle	For the past 12 years, Alyssa has worked as a nurse, and the majority of that time was with Trihealth in the Emergency Department.  I have seen firsthand her dedication, and how seriously she takes her job. She truly cares! She loves the work she does in the Emergency department and is making a difference to help others. She is a hero in my eyes because she is working to see, hear, and heal patients with urgent needs every shift she works.  She is an excellent person, nurse and an asset to TriHealth!
Amanda Broyles	Courtney Overbeck	Amanda is one of our charge nurses at Endoscopy Center North. She is a great leader for our team and keeps our flow of the day consistent. She is always making sure each area of our endo center is in good shape is ready to jump into action when she is needed. Amanda is a great resource for our team and is very knowledgeable. If she doesn't know any answer to something she will make sure she finds the answer for you. Amanda is our magnet representative and is very involved with making sure our team is ready for magnet recognition. Amanda is a very deserving nurse, and we are happy to have her a part of our team!
Amanda Disbennett	Katelin Huismann	Thank you for all that you do to ensure that BNorth and Butler has appropriate staffing! This is a very difficult job but you do it well and with a smile on your face!

Amanda McClellan	Abbigale Shafer	Mandi has been an essential Unsung Hero in Insurance Verification working TriHealth Heart & Vascular Institute prior authorizations. The work she performs on a daily basis ensures TriHealth receives reimbursement for high dollar, complex cardiac procedures. Mandi is ALWAYS willing to go above and beyond, advocating for the care of our patients as her number one goal. Mandi navigates this complex workflow with a positive attitude and has been instrumental in several bright ideas leading to quality effective changes for the team. She works hard to spearhead seamless communication with our payors and providers to ensure efficient prior authorization processes. Mandi maintains excellent quality (maintains 100% accuracy) and provides stellar service for a multitude of stakeholders: THVI physicians, patients, and insurance companies. She has also effectively trained associates in the workflow, while maintaining being the primary contact for THVI and their patients. Due to recent staffing challenges, Mandi has taken a bulk of the work supporting THVI and has done an excellent job! We are so proud to work with Mandi!! She is truly an Unsung Hero deserving of recognition!
Amanda McClellan	Brandy Johnson	Amanda is the exact definition of an unsung hero. She is very quiet, but her greatness is mighty. She has made continuous successful efforts to making a difference in the work she does. She's always willing to train a new team member and has an extremely positive attitude. We are grateful to have her in our department.
Amanda Monroe	Jeffrey Nelson	Amanda has boundless energy and never stops. She will make sure that all tasks are done and is wonderful with patients. Amanda makes everyone else's job easier!
Amanda Neace	Roshni Shetty	Amanda always goes above and beyond to help patients. She offers to have them contact her directly if they have any difficulties navigating the call center. She works them into the schedule so that can receive expedited care. She does whatever she can to put patients at ease. She is amazing.
Amber Callentine	Evan Farler	Amber always shows up for everyone and checks to make sure everyone has what they need and is doing well. She is a great team player!
Amber Gerken	Elizabeth Ebeler	Amber is 100% an Unsung Hero of our department. She has been a TriHealth employee for 17 years. She has worked at Summit Country Day School making a difference in the lives of these students throughout her time here. She also gives back to her TriHealth community in many ways. She is on multiple committees, including our Peer Interview Committee. Her wisdom and critical thinking skills are always sought out amongst her peers and our management. She is a mentor to many of our younger staff members, as well as, to local Masters degree students completing clinical rotations with her. Often times these students call her later in their careers, sharing how this clinical rotation prepared them for their current roll and thanking Amber for her part. In addition, Amber is a leader in our department despite not having an official title. Which is the epitome of an unsung hero.
Amber Lucas	Kathleen Hinkle	Amber is always willing to help out without being asked! She doesn't complain. I feel like she is not thanked enough for this.
Amber Lucas	Susan Hatfield	Amber arrives early and ready to help everyone! She is helpful, humble and honest in the way she communicates. She will ask questions to clarify and offer suggestions as needed. Amber is so careful in how she approaches patients and protects their dignity while meeting their needs! She always asks if anyone needs help during the day and always before she leaves for the day! Amber exemplifies caring in a quiet, sweet way, and I appreciate her for the way she promotes true care for patients and all of us in the office. She is true blessing!! <3
Amberley Leet	Jessica Deaton	Amber deserves to be recognized for her amazing teamwork and dedication to the CDU. Amber trained me last year as a new grad nurse. I have worked beside her as a PCA, orientee, and a nurse. She is absolutely amazing. She is a charge nurse in the CDU and she does not disappoint. She is a great leader. She is always there if anyone needs anything or has questions. She steps in during admissions and anything else we may need to provide quality care for our patients. She is very compassionate to all of our patients. She works hard and makes the shift efficient and safe. It has been a pleasure to work beside Amber. She is one of the most caring nurses I have worked with, and an awesome leader.
Amelia Cox	Cori Grandle	Amelia is the glue that holds together our Marketing Communications team. She cares deeply about doing our work in a way that is effective, efficient, and on brand - always with what is needed for the patient/consumer at the center of our conversations. She is never afraid to ask the tough questions and be a good steward for our resources. She does all this work quietly and efficiently - without asking for any fanfare.
Amy Keeler	Jennifer Foulk	Amy is an exceptional asset to MHMH as she has served here for sixteen years in various capacities. She is the first face our patients see when they enter the hospital in the Emergency Department. She brings a calm and compassionate ear to our patients, team members and families who are often anxious or nervous about being at the hospital. She goes out of her way to check on her team mates by sending a text, an appreciation station, or writing them a note. She sends out inspirational notes to our entire team every other week. Amy never has a negative word to say and inspires others to think positive, do the right thing, and to go above and beyond for our patients. When patients come in, they ask for her! When she answers the phone, they ask for her! She is a shining example of what customer service looks like for our patients at MHMH.
Amy Keller	Sharon Brehm	Amy joined TriHealth in 2011 and began serving in her current role as Professional Excellence Specialist (PES), BNH Region for the past decade. In the role of PES, Amy is an informal leader that works diligently behind the scenes to keep TriHealth on our ANCC Magnet Designation pathway. She serves as a role model to bedside Professional Excellence Champions and works alongside them to ensure that Every Nursing Unit is a Magnet Unit that exemplifies the five Magnet Model Components. She was instrumental in our 2017 Magnet re-designation as well as our 2022 Magnet re-designation. She helps to keep the nursing division compliant with Magnet requirements and is an unsung informal leader. Thank you for your consideration.
Amy Long, MD	Kayla Carter	Dr. Long always puts her patients before herself. She is very caring and kind. She always talks patients through procedures and through the steps in their treatment plan. I am new to the practice as I've only been here 3 months, but Dr. Long had patience with me while I am still learning the ropes. Dr. Long is one if not the most, selfless person I know. She takes the time to listen to patients and make sure all of their needs are met. Dr. Long is definitely someone to look up to.
Amy Powell	Susan Rummel	Every single day Amy goes above and beyond. She is the first to greet patients as they arrive, where her coworkers wait for the patients to approach them before speaking up. She is very thorough in her check-in process and makes sure every little detail in their chart is correct (not every front desk associate is as detail oriented as she is). She is very pleasant and courteous with the patients, no matter how busy she is. She is not afraid to take on extra tasks--she is always the first, and sometimes only, person to volunteer to work the bump list or work a Saturday as needed. She never complains about how small or large her workload is. She picks up slack from coworkers without complaint. If a coworker is in need of help in any way, Amy jumps in without skipping a beat. She encourages coworkers to do their best and celebrates their wins with them, no matter how small or large. We are very lucky to have Amy working with us, especially as a first contact for our TriHealth patients. Thank you Amy!
Amy Williams	Alex Hoffman	Amy has been the most incredible boss an employee can ask for. She goes above and beyond for our little hematology team, and makes our group feel like a family. She is always a positive voice and a quiet ear to listen.
Andrea Horwitz	Janet Pavia	Andrea is the true definition of an unsung hero. Andrea's patience and empathy makes her a most amazing team member. Andrea never hesitates to take the time to teach and explain things to her patients, despite the fact that she is likely having to repeat the same things over and over. I have no doubt that dealing with major drug shortages has left her having to reassure and console a lot of upset patients, but you would never know this when you are on the receiving end of these conversations. Well done, Andrea! You are a role model for all of us who you have so kindly been reminded the importance of feeling seen, heard and healed.
Andrew Harden	Kristen McKean	Andy has been quite the patient teacher and mentor as I learn new job details and badger him with a thousand questions. He never makes me feel like I am a burden and encourages me to ask questions so that I can learn and be of more value to the team.  Andy comes to work each day with a smile and patience willing to do whatever we need for the team.  He makes learning not as stressful as I thought it might be.
Andrew Petersen	Sarah Cahill	Dr. Petersen has really done an incredible job in filling the chief hospitalist position. He works diligently to address issues within the system in a way that encourages people around him to look for solutions rather than simply gripe about things they wish would change. He tackles many challenges on a daily basis. He has brought a lot of positive energy to the hospitalist group at GSH and the department of internal medicine. I am very grateful his efforts to help us provide excellent patient care in the inpatient setting.
Andrew Rahe	Beth Brock	Andrew is our Inventory Controller here at Good Sam. He is responsible for managing our 1700+ item inventory in the Storeroom, the largest inventory in TriHealth's Supply Chain & Logistics Departments. Not only does he do a fantastic job of managing over 1700 items, Andrew also manages all of our back ordered items, which average about 20-35 items each day. He makes sure no unit is without the needed supplies to care for our patients safely. HE IS TRULY AN UNSUNG HERO!
Angel Day	Katherine Stamm	I nominate Angela Day who goes by Angel. Angel is so kind and compassionate and takes her job seriously. She takes the time to listen to her patients and to the families. She sits with them and makes sure to the best of her capabilities that everyone is on the same page or understanding what Hospice is and the next steps. She is inspiring to her team mates and never comes in with a negative attitude. She makes work fun or enjoyable in a place that is full of sadness. She as well as other are all true Hero's. But Angel goes above and beyond with everything she does. She inspires me to be a better person.
Angela Lee	Kathy Oberting	Angela is an incredible leader. She makes sure we know there is a healthy balance between home and work life. She is our biggest cheerleader and always has our backs. She always has an open door when we need her. She is truly in the weeds with us making this department run. I believe it is her leadership that makes our department what it is. And this is why she is our unsung hero.

Angela Pennington	Diana Weathers	Angela is always helping out her staff members when needed. She is not afraid to jump in and help out wherever she is needed. Anytime I need help, Angela is always able and willing. Angela works hard to help the patient's get to their goal of having bariatric surgery. I am so glad she is on my team :)
Angela Rudolph	Kamill Buenavides-Allen	<p>It is my great honor to nominate our beloved, Angela Rudolph, STNA for our West IPCC for the Unsung Hero Award.</p> <p>Angela consistently provides excellent care to our beloved patients and their families. She cares for our beloved patients and families with loving kindness and compassion in a quiet way. We at the West IPCC know that when Angela is on shift-our beloved patients are well cared for.</p> <p>On a personal level, I have a deep respect for Angela's Human Integrity, and I feel so blessed to work alongside her.</p> <p>Angela embodies our Tri-Health values. <i>A true hero of medicine is Angela Rudolph!!!</i></p>
Anita Sizemore	Rhonda Burke	<b>Anita goes out of her way to help get patients' questions answered. She works with pharmacies to get patients' medications approved.</b>
Ann (Paula) Thomas and Sarah King	Holly Sempstrott	Ann and Sarah are the first smiling faces that our patients see as soon as they walk into the Thomas Center Radiation Oncology department. They (with the help of their families too) go above and beyond to transform the entire department when Halloween, Christmas, Red's Opening Day, or any other fun opportunity that comes their way!! Why? To bring smiles to our cancer patients! Here is a snippet, created by Ann and Sarah, from the Titanic themed Halloween celebration last year, "Life is an adventure just like the Titanic was in 1912. You travel along this journey in hopes of a smooth sailing. Until you come upon an iceberg or diagnosis of cancer. It knocks the wind out of your sails but know that you are thrust into the hands of an amazing Oncology team at TriHealth who will get you safely to ashore. It may be scary at times but know you will Be Heard and Healed along the way." They also handed out "Lifesavers" to every patient as they entered our department that day. It was a magical site! We actually have previous patients (and some that are not even Oncology patients) schedule their appointments at the Thomas Center around these holidays to see what these ladies have created! It is truly remarkable! Ann and Sarah are the unsung heroes and I proudly nominate them as they go above and beyond daily, in small ways and in great big ways to make sure our patients know and feel that they are cared for!
Ann Halverstadt	Chris Haarmeyer	Ann is constantly looking out for the best interest of the patients and the hospital. In our preconstruction meetings she is always attentive and looking to understand the project and see potential issues that could affect the patient environment. She is consistent on issuing her Infection Control Risk Assessment (ICRA) so as to assist the contractors to limit the negative effects of our continuous improvements and renovations. She has an eye for finding items that can make the spaces cleaner and more compliant. I believe she deserves a nomination for being a beacon for maintaining a safe patient environment. <b>Thanks.</b>
Anna Bachman	Mary Brewington	As a pca/nursing student, I have recognized Anna Bachman as the nurse to look up to on my unit. She has been working at Trihealth for over 20 years and is the embodiment of a great nurse. She often comes in on her off days to lend a helping hand to the unit and provides support to the unit. Her patients and patient's family members love her and appreciate her attention to detail during their stays. Every morning before 830, Anna takes extra care to make sure her patients have their linens changed, gown changed, face and teeth brushed and washed, and hair done. It may seem like a small gesture to some, but through these actions she inspires a sense of normalcy for our patients during their stay which helps them gain a sense of independence and encouragement to start off their days here in the ICU. At Good Samaritan I am surrounded by many nurses that embody TriHealth's values, but Anna truly is a standout. I am very lucky that I get to work with her and learn from her.
Annie Lansang-Giles	Tonya Eisenmann	<p>Annie is so kind, genuine and very professional in all her patient interactions.</p> <p>She is always willing to help problem solve around the office and has done great work when it comes to keeping our food pantry organized and stocked.</p> <p><b>She definitely deserves to be recognized as a dedicated and outstanding Medical Assistant here at Bethesda Family Practice.</b></p>
Areanna Stripling	Kenny Greer	I am nominating Areanna as an unsung hero because she is one of Bethesda North's PRN Phlebotomist. As a PRN phlebotomist Areanna is still dedicated to working full time hours to help the team when they are in need. She comes in not only on weeknights but also on weekends. And if Day shift is ever short staffed for morning rounds you can always count on Areanna to come in and help there as well. Areanna's divine personality has also been known to motivate other colleagues to come into work when help is needed as well. She is very dedicated to the patients and their families especially throughout the night when you usually have to wake them for blood draws. She is so friendly and gentle that she leaves her mark in every room. She is not only well liked by her colleagues in the lab, but her kind spirit carries over to even the nursing teams in different departments. Many nurses will request her to for draws or hard sticks that they need help with! Here at B North, we appreciate all that she does to help us out!
Arnetta Davis	Jenine Mouch	Arnetta is absolutely vital to our unit functioning smoothly. When she is working, we have everything we need in our rooms (and bathrooms) and our care areas are spotless. She ALWAYS goes above and beyond to make sure our patient rooms have been cleaned and stocked, but she works with the grace and positivity of a saint. Every day she is the absolute demonstration of our SERVE values. Not only do we appreciate all that she does for our patients, but even our patients and their families recognize the exemplary work she does. Recently, a patient's wife pulled me aside in the hallway to specifically explain how Ms. Arnetta is a "ray of sunshine" and the most dedicated environmental services worker she had ever experienced. This wife told me she felt she was able to go home and rest because the room was so clean and she knew her husband "would be ok" in her absence. "That lady is a gem -" she said to me. Not only is Ms. Arnetta calm and efficient, but she will also engage in kind conversations with family, patients and staff while she is working. I believe her approach to her work and her consistent positive energy elevates her above any other EVS employee I have seen at this hospital. When she is gone for a day, we typically find ourselves scrambling with paper towel shortages and rooms that are not their usual level of clean ("Arnetta clean"), it becomes evident how spoiled we are on the days she IS here with us. This morning, I overheard her following up with her supervisor after one of our staff members described the EVS issues we had experienced yesterday (when she was not working) making sure they were aware of these and addressed appropriately. She then worked diligently to rectify the situation by stocking supplies and addressing the most needed tasks first. We are most grateful for Ms. Arnetta, her dedication to our patients and their spaces, and her demonstration of TriHealth's SERVE values every day.
Ashly Henderson	Joe Mott	<p>I would like to nominate Ashly Henderson for her unwavering dedication, tireless efforts and personal impact to her team members and Supply Chain.</p> <p>Ashly consistently goes above and beyond her role demonstrating a strong commitment to excellence and making a positive impact in Supply Chain. Ashly consistently demonstrates strong communication and teamwork by covering other roles when someone is out as well as step in on projects and assist others when they have a difficult situation. Ashly has had a positive impact on me as a new hire and it's obvious she understands the meaning of a team.</p> <p>Moreover, Ashly has consistently exhibited outstanding leadership qualities, inspiring others with their positive attitude, dedication, and willingness to support and uplift her colleagues. Ashly's collaborative spirit and willingness to go the extra mile has fostered a culture of teamwork, innovation, and continuous improvement.</p> <p>In summary, Ashly exemplifies the qualities of excellence, leadership, and service. Her exceptional contributions have made a lasting and meaningful impact on myself, and the team. Ashly truly deserves to be recognized and celebrated for her outstanding achievements.</p>
Asia White	Shawndella Godfrey	Asia is my 1 up and I've been able to go to Asia with any issues I've had, and she goes above and beyond to answer and resolve any issues, she's a team leader and I'm happy she's my 1 up.
Barbara Berenz	Cher Litchfield	Barbara, being a manager works tirelessly to keep the Blue Ash HOC inpatient unit running like a well, oiled machine. I can't recall ever having another manager that devotes the long hours on site, that Barbara does. Not to mention the extra time, she invests at home going above and beyond to create and implement ideas to keep staff morale at an optimal level. She excels at making staff feel positively included and valued for strategy and ideas to keep the unit running smoothly and up to date with the latest protocols. Being previous management myself in the past, I recognize her strength and ability to lead inclusively, leaving all employees with a sense of value and appreciation, which is not a challenge easily achieved. Please consider Barbara an, " Unsung Hero," and also a valuable asset to TriHealth/HOC who always accommodates AIDET & SERVE, as well. Thank you for your consideration.
Barbara Berenz	Jeannie Harrison	I am nominating Barbara Berenz for the Unsung Hero Award because of her steadfast support, fairness, and kindness to all who work with and for her and the patients she comes into contact with. She is a person who wears many hats. She goes above and beyond her responsibilities. She spends many hours at work and home to ensure her team feels supported. Barbara is available for anyone at any time, 24/7. It often goes unnoticed because of how high she sets the bar for herself. <b>Barbara is constantly demonstrating the TriHealth way by always putting in her best effort, positive attitude, and never ending smiles.</b>
Becky Martin	Dawn Klein	<p>Becky started her career in Labor and Delivery. She is now a CNP in Women's Health.</p> <p><b>She takes care of patients who have limited resources for a health pregnancy. Teaches young Mom's, soon to be Mom's how to care for themselves and their babies .</b></p>

Becky Martin	Dominique Metcalf	Becky does a wonderful job with our patients. She is always very kind and understanding. Becky treats all employees with the same respect and gratitude. She never acts as if she is above anyone and always waits patiently when we have to go into patients rooms. <b>Becky is truly one of a kind and it has been a great pleasure working with her.</b>
Beth Dunkel	Katie OConnor	Beth is quietly amazing. I'm technologically challenged, and she makes it look easy. I shamelessly take advantage of this as I'm easing my way into retirement. She makes forms for studies in our NICU babies that allow thorough documentation for regulatory agencies. <b>I also want to mention Sheila Bacon, Caity Clarke and Rebecca Hedden on our team. I know when I retire, we're in excellent hands.</b>
Beth Sears	Kendra Dalby	Beth Sears is the office manager for Health First Loveland and TPP Kings Mills. I have worked in healthcare for over 20 years and have never worked with a manager so uplifting and supportive. Beth is always available to answer questions and tackle problems, even on her day off. Beth will jump in and help wherever she is needed. She truly wants to see every member of the team succeed. She encouraged me to go to nursing school and worked with my schedule. She ensures our work life balance is respected. Beth recognizes everyone's win, but never discusses the things she does behind the scenes to make our practice successful. Beth Sears is a true unsung hero.
Beth Sears	Sandra Kirby	Beth has been an amazing ambassador and leader to me since I joined Tri-Health a month ago. She is always willing to help and on top of everything. She is a great example of how a leader should be. I appreciate her knowledge and passion and understanding.
Betsy Stefut	Ann Miller	Betsy is always quick to go the extra mile to help a co worker or patient no matter what the situation is. She has an infectious personality and love for people. She is always willing to help from the front desk to the therapist or getting patients whatever they need. You never have to ask her for the help, it is just who she is. I feel very blessed to have such a wonderful co worker and I feel she deserves to be recognized for all she does for Tri-Health, because she truly exemplifies everything Tri-Health stands for.)
Blythe Steele	Lisa Schappacher	As a long time, dedicated member of the pharmacy staff, Blythe has taken on many different roles, including staff pharmacist, clinical coordinator, pharmacy resident coordinator and now IS support for pharmacy. Inpatient pharmacy has been through many technology changes in recent years. This involved a monumental effort with computer interfacing. The very detail-oriented work is never finished. Blythe answers help calls and requests for changes at all hours of the day and night. We know we can count on Blythe to solve a problem. She is patient, personable, a good teacher and all-around good person to be around. Her intelligence never ceases to impress me. One doesn't often stop to think of the mountains that are climbed to <b>make our technology work. Blythe is very special and is one of my Unsung Heroes.</b>
Brandi Benson	De'Zarae Frazier	Brandi is the sweetest person I have met. She is always willing to help and always trying to put a smile on everyone's face. She never ask for recognition. She just has a pure heart. She cares for her patient's and always make sure that they are well settled. She's stayed after work to make sure that her patient's are taken care of and comfortable with her leaving. People like Brandi are deserving of being recognized! She's such a sweet heart and she treats all the staff with a kind heart and helping hand.
Brandi Parvin	Adam Chaney	<b>Brandi is great team member who goes above and beyond to help all and does it all behind the seen without recognition. She loyal and strong willed to see the job is done right.</b>
Brian Fuller, MD	Loretta sheets	<b>Great with patients and a pleasure to work with!</b>
Briana Hayes-Coleman	Steven Jung	Briana has worked in our office since I started in 2017. She has truly become a swiss army knife do it all type of worker who is glad to help in any way. She has worked as my MA, at the front desk, and now in peds triage. However, she is always glad to switch roles when needed and has helped us in the back office at times and also has other skills (such as scheduling patients for imaging) which she has picked up over the years and helps out with when asked. She does all of this with a smile on her face and a good attitude. Furthermore, she has an excellent connection with patients and has always been a great patient facing employee that I think represents what TriHealth wants to show to our patients/community.
Bridget Eatough	Shari Boys	Bridget works on our very fast paced Same Day Surgery Unit. She works without complaint cleaning our Preop rooms and equipment. Bridget is calm under pressure and does her work with excellence. We are so grateful for her attention to detail in preparing our environment .
Bridget Hacker	Angela Bowling	I have worked with Bridget for a little over two years now and can honestly say each day I am truly grateful that I get to work alongside of her. Bridget is a such a remarkable coworker and TriHealth super star! She has a deep compassion and a kind, caring heart for our patients. She goes out of her way to provide them with the resources and tools they need to support them in their healthcare journey. In addition to being such a huge factor in providing amazing healthcare she is an extremely knowledgeable and patient teacher. There is rarely a time she does not know the answer to something and if she doesn't, she WILL find it. Displaying an INCREDIBLE work ethic, she is a great role model of an employee and the TriHealth way! While she will downplay how wonderful she is with patients and coworkers; Bridget truly deserves to be recognized for being the Unsung Hero she is!
Brittany Culberson	Markita White	Brittany came to Finneytown OBGYN 2 years ago as our practice manager for Dr Anthereca E Lane practice. Brittany has brought nothing but, a wealth of knowledge and experience to our practice. She continuously goes over and beyond for her staff, patients and providers no job is every too big or small for Brittany. Brittany manages to tackle tasks with a smile and contagious spirit of caring and always showing TriHealth ALWAYS behavior. Not only has Brittany provided continuous support to her fellow peers she graduated from college with her master's in health information management recently. Brittany is a true inspiration to everyone that she meets including me. She doesn't meet a stranger she greets everyone with a smile and a word of kindness. Always lending a helping hand. Brittany has been a jewel to Women Services, Finneytown OBGYN, and Midwives. For these reasons I nominate Brittany Culberson as Unsung Hero for TriHealth.
Brittany Pinkney	Christy Boian	Brittany goes above and beyond. she works hard, very dependable, patients love her, as a team member she has to pick up the slack when people call off and she has to work by herself taking back at least 60 by herself. She is a great mother of 3 and still balances out her work life and mom life. I could not think of anyone else more deserving as a unsung hero then her. There are patients that specifically ask for her to draw their labs because they know she is going to get it every time. You can <b>always count on Brittany to be a team player and to do a great job. We are very lucky to have her as part of our team.</b>
Callie Fisher	Rhonda Burke	<b>Callie is very flexible adjusting to the needs of her provider or other team members. She is willing to help out and maintains a calm and relaxed attitude when adjusting to changes.</b>
Cara McCarthy	Jill Bright	Cara is one of our charge nurse's, she always helping with admissions and if caught up stocks and keeps the unit picked up. She is a awesome resource.
Carla Hough	Brooke Gaynor	Carla does a wonderful job as the Radiology and Lab UA at Arrow Springs. She goes above and beyond by double checking orders, making notes for us back in radiology, making sure patients know what tests they are receiving and making sure details about orders/patients do not go unnoticed. She maintains a level of professionalism at all times, which is very important being that she is the first person from the radiology team that patients meet. She has a wealth of knowledge about how the department works, protocols, and knows so much about the specific doctors' offices that order tests and send patients our way. <b>She is very appreciated!</b>
Carman Stokes	Sarah Timmel	Carman is always pleasant and professional and eager to get to know both her patients and her colleagues. She has recently transitioned from her role as a PCA to a UC and has done so with all the poise in the world. She is an absolute joy to work with, constantly radiating a positive energy to the unit. She frequently lends a hand with her prior experience as a PCA when others are busy and unavailable to attend to patients in that moment. I am confident she would excel at any position she <b>accents within TriHealth.</b>
Carol Abbott	Michelle Hennessy	Carol always goes above and beyond for her patients and for our team. She is an invaluable asset to the team and an excellent resource. She is welcoming to new providers and always available to answer questions and help them further develop their clinical knowledge. I am sure that every member of our Walgreens team has reached out to her for advice or questions. She always helps the entire team by not only tackling her own inbox, but helping respond to everyone's messages when she arrives early to the clinic for each shift. Carol also assists management by effectively communicating inventory needs without any compensation for her extra efforts. She never seeks recognition but is certainly deserving of it. She also is extremely dedicated to her patients. She goes above and beyond by sharing her schedule with patients and takes personal responsibility to follow up with each patient, even when others could assist with her workload on her off days. This is evident by the exceptional scores and kind comments she receives on her Press Ganey surveys and even the personal notes and messages patients send to the clinic to thank her.
Caroline Bollman	sue nickoson	Caroline has worked here for over 7 years. She is dedicated to the team and her patients. Rarely is there a time when she is not able or willing to step up and help. During urgent situations, she is right there asking what needs to be done. This may seem like just being a team player. When it is 3-4 days a week, 100% of the time, it is above and beyond. We are blessed to have her at the Kenwood Infusion Center. She is not only this way with the team, but also with her patients. The care, compassion and concern she demonstrates on a daily basis is amazing. She goes out of her way to help them all feel comfortable and welcome. They trust her so much with their lives. <b>Caroline is a Beacon of light in a sometimes hard and dark world. And besides, she makes the worlds best rookies! She is an unsung hero. Please recognize her!</b>
Caroline Moor	Melissa West	Caroline goes above and beyond to help the team as a whole. She will regularly help her teammates reach their goals to ensure our department reaches its full potential. Caroline is consistently positive with patients and makes sure the patients and family members are comfortable as they wait for their services.
Carolyn Taylor	Rhonda Burke	<b>Carolyn is a valued member of the OBGYN care team. She quietly supports her team members with a gentle and caring attitude.</b>
Carrie Wildey	Evan Farler	<b>Carrie is a team player and always brings in treats to uplift our spirits!</b>
Chava Vidal	Jami Buescher	She is amazing to work with, really makes all the team feel appreciated and accepted. Never backs down from a challenge. Makes every family feel heard and cared for. Loves teaching others new things as well giving a memory refresher. She always has an open ear to vent too and request an education topic to help keep our team up to date on best care practices.

Cheria Pyle	Christina Cigolotti	Cheria goes Above and Beyond every single day to make sure the needs of every single patient entering and exiting the doors of Trihealth are met to the standards of the Trihealth Way. She is always there for the Care Management team and an amazing Supervisor that leads the way and makes this such an amazing place to work. I'm honored to work alongside her. The critical thinking skills she has are phenomenal given the challenges that come up on a daily basis. Words can't describe how truly amazing she is. :)
Cheryl Smith	Stacie Horner	Cheryl has been a welcoming smile everyday no matter what is going on. She is helpful beyond her role and keeps the patients and the doctors happy. She has stopped everything she was doing to simply walk a patient through the office back to her family. She never complains that any deed is too miniscule nor any job too difficult.  <u>I have worked with Cheryl for only 1 year but she has made me feel like I have been a part of the team forever.</u>
Chris Andres	Mary Lou Sauer	Talk about an unsung hero! Most/many people don't even know the job that Chris does exists! She is responsible for calling patients after a mammogram to inform them of the results and need for additional imaging to work up a possible breast cancer. I have heard her time and again over the years, call these patients, who are most often shocked/surprised/really taken off guard with the call, and using the upmost compassion, explain it in terms that are easy for them to understand. She works tirelessly to then schedule them with the soonest available appointment, recognizing their angst and fears. Chris has such a calm, reassuring manner about her, I know that she has soothed many a soul. I feel very privileged to know and work with her. I hope that TriHealth will recognize her, as she truly does deserve this. Thank you.
Christa Lunsford	Jacqui Appel	Christa truly exemplifies "quiet greatness." She is very humble.....and ALWAYS willing to be in the weeds supporting not only her team, but her peers and leader as well. She is the first to volunteer for anything in support of our team and our patients.....from serving at hospital lunches/celebrations, breast cancer awareness events, Montgomery Farmer's Market, Good Sam SERVE days, Closing the Health Gap, and anything else that pops up, on or off hours. She truly is an asset to our <u>breast program and TriHealth!</u>
Christina Kennard	Mark Johnson	Christina is a fantastic nurse. She is so very well-versed in cardiac care. Her knowledge of the cardiac patient is not only from a surgical standpoint but also from a total cardiac perspective. Christina is the ONLY nurse at Bethesda North who can care for a cardiac patient from the time they enter the Cath Lab to the CVICU, to the CVOR, and back to the CVICU. Her knowledge is so vast that she is often asked to pick up in the CVICU. Christina's contributions extend beyond her nursing skills. She is a true team player, always ready to assist her colleagues in the rooms or when they are on call. Her helpful nature and respect for others have earned her admiration from the surgeons. Christina does not get the respect she deserves for the type of nurse and team member she is. The care she provides is second to none!
Christine Shamoon	Jessica Craig	Christine Shamoon recently took our 3rd shift full-time phlebotomy position back in February this year, transferring from Priority Care. She has transitioned quickly into her new position, and I have had several night shift nurses tell me how much they enjoy having her. She is able to get the am lab draws completed well before 7am, so the doctors have their results. The month of March she had a 99% rate for am lab draw completion. She goes above and beyond with her patients making a lasting impact with each patient she cares for. The nursing staff has nothing, but great things to say about Christine. Even being an 80hr employee she will help pick up open 4am-6am shifts to cover am lab draws on the weekend, so our patients do not have delay with am lab completion. I wanted to nominate her and let her know how much we appreciate her. We are happy to have her apart of our TriHealth team.
Cindy Foreman	Angela Deaton	Cindy is one of the night administrative supervisors. She cares deeply about the staff as well as the care provided to the patients. She goes above and beyond to support the staff in their efforts to provide top notch care. She helps start IV's all night long on hard stick patients, helps with other tasks, takes time to engage with new staff. She helps way find visitors and even escorts them to the parking lot. She is proud to be a TriHealth employee and always makes that known.
Connie Huber	KAREN DANSBERRY	Connie has worked at Trihealth for over ten years in the Laboratory. She specializes in Immunohematology (Blood Bank). Every single day, Connie goes above and beyond to make sure our patients are getting the best care from the blood bank. This involves lots of problem solving and communication with the care teams. Sometimes our sickest patients have some of the most complicated compatibility concerns that need proactive and attentive care. For example, if a patient with special needs is still in the hospital over the weekend, Connie makes sure that there are ample extra products available for that patient, and contacts the nurse to see if there will be any anticipated transfusions over the weekend. That is not required, generally the practice is to wait for the clinician to order a blood product, then deal with getting anything special ordered from Hoxworth. Over the weekend, that can take longer as Hoxworth has to call in special techs. Connie also works diligently to make sure any patient going into surgery has the proper level of testing performed and that the blood bank is ready to provide for their needs at a moment's notice. Because of the way the computer system works and special rules for pre-admission testing, there are MANY situations that Connie has caught and corrected to make sure that there were no unexpected delays. It takes a special level of care to do this every day for every patient. She goes the extra mile with by double checking and questioning situations to anticipate problems and make sure that they do not escalate. For example, if a patient going to surgery has an antibody and needs to have a full tube of plasma to potentially crossmatch blood during surgery, we routinely set up two units of blood ready for the surgery. She goes the extra mile and checks the samples to see how much plasma is left after the antibody workup. If most of the sample was used up, she will contact the nurse and get an extra tube drawn before the surgery just in case the patient might bleed during the procedure and need more than those two units that were set up as part of our routine process. Connie will stay late to make sure that all of a workup gets completed and will even call the lab after she gets home if she thinks of anything she wanted to remind the next shift of about a patient needs or lab equipment situation. Connie also goes above and beyond to help her teammates by using her questioning attitude and anticipating future situations such as --reagent running out. She will never leave the next shift running out of anything, and she gets the materials ready for them if needed. Many days Connie has not gone to break or taken a lunch to take care of a problem workup. Compatibility problems and antibody workups are very involved and are solved like a jigsaw puzzle that has the box lid missing. There is no way to see what the puzzle scene is supposed to be until the pieces are put together. Another way Connie excels is her communication skills. She is so helpful over the phone, no matter how stressed the person calling is. The quality of care that she gives to our patients is exemplary. No one really knows what we do in the laboratory, so it usually goes unsung, all they see is the final output-- a lab result or a blood product to transfuse. She keeps the train running in so many ways, and she definitely deserves some recognition for her service.
Connie Huber	Tiffany Harrison	Connie is the definition of a team player. She is always there to help people in need, she puts patient's needs first, even if that means missing or taking late breaks. She is a very dedicated worker and deserves all the appreciation in the world for her <u>dedication. She is unfailingly kind to everyone she speaks to and is genuinely curious about people.</u>
Connie Stephens	Daniel Hunley	Connie Stephens is simply the best when it comes to getting patient's food ordered! She is always friendly on the phone and goes out of her way to make sure the patient gets as much as they can! She makes sure condiments are ordered incase a <u>staffer overlooks it. She watches and helps navigate dietary restrictions offering helpful suggestions to staff and patients! She is such a blessing and makes the process smooth and easier!</u>
Constance Zimmer	Laura Singer	I would like to nominate Constance as an unsung hero. She goes way above and beyond daily for patients, visitors, and the medical staff at her office. I had the pleasure of spending time at BFP several years ago during a clinical rotation. I watched <u>Constance in action putting out many fires for her medical staff and supporting patients.</u>
Cori Ard	Anna Brooker	Cori is an exceptional respiratory therapist who excels in all areas of service. She goes out of her way to help others and is always willing to take on more responsibility to assist the team. Cori is a mentor to students and new hires, and an overall great <u>teammate. She is a dedicated RT to her patients and her team, and we feel blessed to have her here at Trihealth.</u>
Corinna Gunnell	Caroline Moor	Since last fall we were without a supervisor on our team at Arrow Springs. A team member who was a lead stepped into the role. She stood out as a leader who engaged not only the outpatient team but took the time to know the ED team also. She worked hard to emulate servant leadership and encourages the whole team to be the best versions of themselves. While she has been our leader people on the team have faced difficult issues in their lives, Corinna was there for them and supported <u>their needs. Corinna always assists all patients with care and consideration. Corinna is the Unsung hero we all need on our teams at TriHealth!</u>
Courtney Alexander	Kayley Engle	Courtney is always willing to go above and beyond in her role as the CN. As a nursing student, it feels so relieving to be able to have such a close/ personal resource to help guide me and have someone to look up too. Courtney is extremely dedicated to her profession, and it shows with how high she sets the bar for herself. No matter how bad of day she could be having you will always find her with a smile on her face and laughing, trying to make the best out of any situation. She truly is the kind of <u>employee &amp; co-worker anyone could want in their department.</u>
Courtney Dallas	Angela Haynes	Courtney is a wonderful TEAM member in our department. Her knowledge of the job description is precise. She is quick to learn and willing to help whenever needed. Her quiet strength is commendable. Often times, you can see Courtney in <u>leadership positions in which she handles with pride in representing TriHealth.</u>

Daina Dandrea	Amanda Williams	Daina is an amazing coworker that I have had the privilege of learning from and working with in our dermatology department. She is one of the most dedicated employees and has been with TriHealth since 2009, while working in the same department the entire time. While she has worked the floor, with the doctors and staff, her primary responsibility has been to the phones and triaging calls. She is very knowledgeable in her role and someone we can all call on in need. She also jumped in to volunteer to work at B north during Covid and worked every weekend throughout the entire time. She is always pleasant, to the patients when they call in and to fellow team members. She is always willing to take time allowing patients and her coworkers to talk through their issues. <u>I personally feel she is the perfect candidate to nominate for our unsung hero award.</u>
Dallas McNay	Patty Page	Dallas treats our Trihealth patients wonderfully as she schedules them for their procedures. She is kind, caring, and patient with our patients. She is always positive and willing to assist team members and patients if they need her help. Dallas is a <b>terrific asset to the Trihealth team.</b>
Dan Downing	Loretta sheets	<b>Dan is great with patients and will always offer to help you and always has a kind word . He is a great coworker!</b>
Dana Nichols	Devin Litteral	Dana is an incredible supervisor, phlebotomist, and most importantly person. She has shown me and our wonderful team how much she truly does care. She takes any obstacles/difficulties in stride to ensure that her team and the patients we SERVE are taken care of. Dana is a person that you can feel safe to confide in knowing NO judgement is going to come about. She is an amazing colleague, friend, and role model. Me, the team, and the patients we SERVE, are truly grateful for her.
Dana Parson Larkin	Aubri Mears	Dana started her time at Trihealth in EVS and covered our procedural labs. She showed dedication and consistency, so when a cardiovascular tech position opened up, we thought she would be a great fit.  She shows up daily with a positive attitude. She is always ready to work and does anything that is asked. In a short time, she has become an integral part of our team and without her, our lab would not run as smoothly.  <u>She goes above and beyond by helping other departments in downtime and in emergency situations. She has created bonds throughout the entire cardiovascular interventional area and we are lucky to have her!</u> <u>Dana does so many things that go unnoticed until they are not done. She helps with scheduling the front desk and is always there for a "hug" when needed (patients or staff/teammates). Truly an "unsung" hero!</u>
Dana Price	Jeffrey Nelson	
Daniel Hunley	Barbara Yeager	I nominate Daniel Hunley. Daniel goes through his day always with a smile. He goes above and beyond in all situations. He anticipates needs of both the clients and the staff and responds with word and or action. He asks if anyone can use his help. <b>He constantly finds ways to make the function of the ED easier. He is well deserving of this award.</b>
Danielle Henderson RN	Kim White	Danielle is a joy to work with , she up lifts her co works daily with her smile and laughter. she takes care of patients as if were her mother or sister or daughter. she handles difficult situation and spends hours finding resolution when no one else as taken the time. <u>she is a joy to work with.</u>
Danielle Miller	Evan Farler	<u>Dani is always willing to help everyone and rarely asks for anything in return. She always has a contagious smile and positive attitude!</u>
Danielle Turner	Traci Bryan	Danielle is such a pleasure to work with. She is always supportive of the team and keeps patient's needs first. She has such a calm demeanor and is reassuring to our patients. She jumps right in to help out any team member who appears to need it. <b>Her gentle spirit is tremendously appreciated in our practice. I am so happy to have her be part of our team.</b>
Danielle Turner	Rochelle Allen	Danielle is the definition of a team player. She also embodies our slogan, "Healing begins with me". Danielle is personable with her patients and makes them feel comfortable. She cares for the patients that may be afraid and cheers those on who are going through milestone events.  Danielle also takes great care of her teammates. She remembers EVERY birthday of each of the teammates goes out of her way to celebrate each of us as individuals. She also takes great care in remembering our milestones, rather it is the loss of someone dear to us or celebrate the birth or children, grandchildren and every other great thing that each teammate.  <u>The embodiment of SERVE and AIDET. Danielle is an AMAZING teammate and person.</u>
Darcie Ellis	Angela Idler	Darcie is the Clinical Lead for our department; she is also the Triage Nurse. She goes above and beyond helping all staff members. You can go to her with any questions or concerns and she will listen and try to help out the best she can. All of the doctors go to her with their concerns. When someone has a birthday or a celebration, she is the one that organizes everything and gets all food/decorations together. I've worked with her for eleven years and can honestly say she's an amazing nurse and a good friend.
Darcie Ellis	Jenyse Raines	Darcie, has been very helpful since I have started with the company last year. Her smile is infectious. I never seen her have a bad day even if she was/is having a bad day she does not show it. She has shown that she can multitask whether is work, school, home life and still comes to work with a smile on her face. <b>Gratitude for all you do.</b>
Darla Daniels	Teri Geiger	Darla is the Project Manager for the TPP Surgical Specialties & Neuro Science department. She is coordinating multiple projects and is always willing to take on more. She has been with TriHealth in different roles for many years and is a fount of knowledge. She willingly helps her coworkers and other departments with a kind and cheerful attitude. She has always been a support for the newer team members and always takes time to answer questions no matter how busy she is. She is an unsung hero for all her hard work, behind the scenes, helping to keep the TPP Surgical Specialties & Neuro Science department running.
David Morlock	Ruthanne Dierker	David is a receiver extraordinaire. He is a fountain of knowledge. Everyone relies on him when there are receiving issues. He is never too busy to help when someone has a problem, and he deserves more credit for his contributions.
David Prazynski	Carol Abbott	David has worked for the TriHealth Clinic at Walgreens since our inception over 16 years ago! He is quiet and humble; never seeking praise. He has been willing to float to all of our clinics over the years and never complained about it. He finally got the Fairfield clinic as his home clinic recently which is in close proximity to his home. He has provided a lot of insight over the years to help make our clinics more successful. He is truly an unsung hero!
Deb Bommer	katrina dudley	This team member is handed a new challenge nearly every shift she works...an issue that hasn't been experienced before and leaving her to always have to problem solve through unanticipated staffing issues, patient and family issues, grievances, work loads, equipment failures and replacements and she always wears a smile and is willing to do whatever task is needed of her. She also escalates issues that she feels could impact patient care at MH/TH and our service to the community. She has joined several committees and was instrumental in assisting with our accreditation and also with Magnet. And committee work is hard when you live on night shift! I also frequently see her volunteering at MH/TH sponsored health fairs and I just think <b>her commitment to serving both the hospital and the community are above and beyond.</b>
Debbie Sensibaugh	Nancee Albright	Debbie has been a long time TriHealth employee. She has devoted her professional career as a nurse to the Oncology patient. She has done everything from bedside nursing to infusion therapy to now as a primary nurse for the Oncology providers. Debbie has spent hours on the phone reassuring the nervous, anxious patient to listening to their issues and answering their questions. She has provided support and education to the patient who just learned their diagnosis all the way through until the patient learns there are no further treatments. She has counseled the patient at end of life as well as been there to support the families. Debbie is a true professional and an Unsung Hero!
Debra Meyer	Amanda Ruby	<b>Debra is always there no matter what even when she is on leave she always wants to know how her patients are doing . Always gives them her all at every visit.</b>
Debra Stanley	Roberta Moore	Debbie is an AMAZING team member! Our EVS department has been short staffed in the evenings. She sometimes works her day shift and then stays to wash walls or clean floors. She is so nice to the patients and visitors. Always asking family members if they need anything. Notifying staff of anything needed that she can't do. She has worked here over 30 years ! She is a huge asset to our hospital and especially our department. She does not get enough recognition!
Dee Haltman	Katie Huismann	<b>Thank you for all that you do to ensure that BNorth and Butler has appropriate staffing! This is a very difficult job but you do it well and with a smile on your face!</b>
Deidre Borges	Anna Mouch	Deidre is a crucial member to the Imaging team. As lead CT tech she works tirelessly, effortlessly, and without complaints to accommodate all the needs of the department. She is here every day with a smile on, and treats her patients and team members with compassion and understanding. <b>The CT department would be lost without her!</b>
Deidre Borges	Mary Lou Sauer	I cannot say enough good things about Deidre. She is an amazing team member; TriHealth is very fortunate to have her. Much of what she does is behind the scenes, and definitely unsung. Deidre is the epitome of getting health care right. She understands the importance of getting staging scans in a timely fashion for our cancer patients; she understands that patient care depends on this; she ALWAYS works to find an appointment for a patient with a new cancer diagnosis. To say she is flexible is a vast understatement. She is also always willing to assist with collecting blood samples during the imaging, so as to prevent the patient (who is already greatly stressed) from having to go to another dept and/or endure another needle stick for care. <b>I so appreciate Deidre and her caring, compassionate care. Thank you Deidre.</b>
Delta Morrison	Alanna Morrison	<b>She has always gone above and beyond for anyone, never seeking validation or praise, she simply loves to help people.</b>

Denise Beberstein	Diane Geary-Ervin	Denise works a high demand full-time job during the day outside of TriHealth, then four nights a week and one weekend a month she works as a Navigation Coordinator at Hospice of Cincinnati. Denise never misses and day or an opportunity to serve the patients of hospice with passion and great focus to detail to their needs. Denise takes great interest in the business needs of our organization and well as the personal care of our patients. As a supportive team member, she is will be the one who take the time to understand what is needed to support the person the way they need supported. Denise knows firsthand the cost of families in health care crisis and brings that to each patient and family she encounters. She is our hometown Hero!
Denise Yund	Jamie Schramm	I wish to nominate Denise Yund. She is my unsung hero. She works so hard every day with a busy provider and never complains that she is too busy. She manages to comfort the patients during their hard times. She is a joy to work with and she brings a light to all she meets. She is never recognized for the many things she does. She is an unsung hero.
Diana Weathers	Angela Pennington	Diana is a registered dietitian in our department, working with our incredible patients before and after bariatric surgery. Her commitment to, not only our patients, but our entire team, is nothing short of awesome. I have watched her make a difference in many of our patients' lives. She is knowledgeable, compassionate and committed, no matter the task at hand.  In our unique field, there can be many challenges for patients to be successful. Many are dealing with food insecurities, transportation issues, and multiple, complicated diagnosis. Diana is flexible and creative in her approach to solving some of these issues for our patients. She is a wealth of knowledge and is always available to help our team be the best for our patients. I am glad to nominate such a wonderful person.
Diane Wohlfrom	Katherine Cappel	Diane lives the TriHealth way with every Patient and Team encounter. She exemplifies great Patient care starting even before the Patient arrives. She is accurate, friendly, a team player and precise. Diane is called a Saint by all who know her!
Dolores Ramsey	Sanika Pinnanath	Dolores works tirelessly, always with a smile, positive attitude, consistently saying yes when someone asks for help. I'm honored to work with an ACT like her, and she is a great role model to those around her.
Donna Lambing	Jessica Deaton	Donna is a wonderful PCA/Unit coordinator. Donna trained me as a PCA when I first started in the CDU before I became a nurse. When Donna is there, we know that patients will be well taken care of. She makes sure our patients are safe, clean, and provides quality care to everyone. She is the hardest working PCA I have ever worked with. You don't have to ask her to do anything, because it is already done. Donna makes sure our unit is stocked and clean. Donna is an example of a great PCA.
Donna Mueller	Kyree	I think Donna is an Unsung Hero because she is always there for everyone. She always has a smile on her face no matter what. With her being mostly remote, I do not think she gets enough recognition because no one really sees her. She has to get so much done and never hesitates to stop what she is doing to help someone who is struggling. Just because she does not save lives or is not hands on with patients does not mean she is less important.
Donna Sadelfeld	Caryn Miller	I have struggled with leg pain for over a year and it has been getting worse. My doctors that I have gone to have attributed to my knees. However, my PCP sent me to Pain Management and after many tears and feeling of giving up on walking, Donna listened empathically. Donna explained that she thought it was because of my back. Donna was very thorough and had me do several tests to confirm her suspicion and she was correct. All this time I have been treated for my knees and it was actually my back that was causing the issue. Donna has been extremely instrumental in giving me hope as she took the time to figure out what was going on with me. I just can't express to you how much this has meant to me. Donna is extremely professional and truly an asset to TriHealth.
Elizabeth Howarth	Sarah Beale	Liz is truly the definition of an unsung hero! She fills a unique role in our Precision Medicine Insititute as the Navigator, heavily involved in patient education and advocacy. When Liz joined our team in 2022 her role was new and wouldn't come without growth challenges, but Liz welcomed the opportunity with optimism and enthusiasm. She works with patients that are faced with complex information and helps them understand and navigate their personalized management journeys. Liz never hesitates to use every interaction as an opportunity to be present and express her empathy for each and every individual's unique situation.  Liz is amazing at what she does, and we appreciate her heroism every day!
Elizabeth Berry	Sharon McClung	The triage department has a difficult job helping patients in all avenues from sending patients to ER, to scheduling visits, talking to calm them down or help them understand, review labs and testing, requesting refills and urging pt to come in to be seen even when they don't want to.  They get yelled at on a regular basis by patients while taking a deep breath and managing to stay calm and still assist them in their needs.
ELIZABETH DAVIAUX	HUI JUAN ZHU	Every time when we have team member call off, Beth is always the first to respond and jump in to cover, no matter she had worked on that day or not. She always goes above and beyond at work to make other team members' job easier. She also always recognizes her coworkers' achievement and shout out for them. Beth is a solid rock, and we can always count on!
Elizabeth Ebbeler	Phillip Wienkamp	Elizabeth is always working behind the scenes to promote and improve our profession of athletic training.  She spent many hours working with TriHealth marketing in order to grow visibility and appreciation for our department.  She is the president of the Greater Cincinnati Athletic Trainers Association and runs their social media.  Elizabeth is also the Lifestyles representative for our department, and helps us stay active in challenges that Virgin Pulse offers us.  Elizabeth floats between multiple partner schools and supports their full-time athletic trainers. She is always available for a text or call, and is happy to provide insight and share her experiences.
Elizabeth Ebbeler	Amber Gerken Yost	Liz has a unique position within our department as she is a full-time float, so she is constantly going from outreach site to outreach site. As Athletic Trainers, we are used to having to think on our feet and be prepared for anything and everything and are often called upon to wear many hats all in a day's work. This is extra tricky when bouncing around to at least 4 schools and learning their nuances, policies and procedures, as well as coaching and administrative staffs. Liz has the personality to be able to talk and relate to anyone and does this seamlessly at all of her sites where she assists. She is a great ambassador for TriHealth at all these sites as well. The assistance she provides allows her fellow team members to have a greater work-life balance, and this is something that is often missing within the field of Athletic Training and even amongst other health systems in our area. Athletic Trainers often don't have anyone to call when they are sick and can't come in, need to care for a loved one, attend a funeral, etc., so without team members like Liz, our contracted outreach schools would either be without medical care or team members wouldn't be able to partake in other aspects of life. She is truly an Unsung Hero because even though she doesn't have a dedicated site to call her own, she is an invaluable Hero to all she provides assistance. TriHealth and our department is better because of team members and athletic training advocates like Liz Ebbeler.
Elizabeth Ritter	Debra Bryant	Elizabeth(Lisa) Ritter has gone above and beyond in all pillars. Serve: Lisa stepped up to the plate big time while our department transitioned from one manager to another during COVID, low staffing and struggling mural. She guided us through this time as an interim manager for the good of the hospital and our department with very little in return. She was not interested in being the manager, she was interested in helping us all succeed. Excel: Lisa provides incredible guidance and support to the entire CDI team and coding department. Her expertise is shared in a nurturing manner to make all of us better at our jobs always encouraging us to grow and learn. Respect: Lisa demonstrates exceptional communication skills between numerous other departments in which we interact. She is open to all input and ideas any of us have to share. Value: Man does TriHealth get their money worth from Lisa. She wears so many hats, I cannot keep up with all she does. She was so skillful in training/assisting new managements. She excelled at working with consultants. She addresses so many daily department needs and questions and is always there to help! Engage: Lisa had promoted a growing and excellent relationship with the coding department which has improved the accuracy of coding for the hospital. She has assisted in creating an open department in which I always feel informed and involved. She is integral in our relationship with all Physicians we work with.
Elizabeth Southerland	Kayla Nelsen	She is always willing to help the front desk and nursing staff with whatever they need without asking for anything in return and is very soft spoken about what she does. This office would not run as smoothly as it does without her hard work and dedication.

Ellen Kirk	Antonio Rojas	Ellen does a tremendous job at our office. She is extremely thorough and is always focused on prioritizing care for our patients. She does a great job with the pre-visit planning which makes my job as a provider much easier. She is always pleasant when rooming and interacting with our patients and is a huge reason why our office has been voted #1 by the Mason community for 5 years running now when it comes to receiving Primary Care!
Elyssa Goldschmiedt	Sara Brown	Elyssa is the definition of an unsung hero; she is humble and always willing to help others. She is a huge asset to the Bethesda North Float Pool and hospital in general. She is cross trained as a nursing supervisor as well as a critical care float pool RN. She is always willing to help you in whatever way possible to take care of your patients. She is an exemplary staff member; she never complains about an assignment or any task. She is a perfect example of someone who is using ALWAYS behaviors, she is respectful, courteous and compassionate. She always does what is best for her patients and advocates for their wellbeing.
Emily Holderbach	Rhonda Burke	Emily is an excellent diagnostic medical sonographer. She has a great demeanor with patients and is a valued member of the care team.
Emily O'Hearn	Kelley Stevens	Emily is always willing to help in any situation. She recently came to assist during an emergency situation in a different hallway because she heard the call for assistance. Without hesitation, she stayed for the entire emergency to assist us. She loves to continue to learn and grow within our department and truly appreciate her growth mindset.
Erica Millender-Stephens	Nancy Kolb	Erica is a selfless leader who always puts other team members first. Erica leads our aquatic and group fitness departments at the GE Fitness Center. Erica personifies a passion for giving to others and truly exemplifies what it means to be a servant leader while living the TriHealth Way!
Evan Farler	SharonMcClung	Evan works a very busy provider, he orders supplies for the office and helps in training new hires. He is very kind and patient with new hires and explains procedures well. Evan is very helpful to his patients.
Evonne Stephenson	Carol Abbott	Evonne is an integral part of the TriHealth Clinic at Walgreens success! She is a compassionate and knowledgeable nurse practitioner. She always has great ideas on workflow, patient care, etc. She also takes nurse practitioner students on a consistent basis. She fills in for open shifts and adjusts her schedule when needed. All of this while still raising children, sometimes alone when her husband is away in the armed services. She is truly an Unsung Hero!
Felicia Perrymond	Melanie Dicker	Felicia is always willing to help! She makes sure patients are taken care of. She acknowledges Co-workers and their birthdays and makes sure they feel special on their day!
Felicia Perrymond	Ruth Ellis	Felicia is a pillar in our office - she's the smiling face that greets patients and consistently identifies activities that keep our team morale high. When patients call with concerns, she follows up with providers and nurses alike to ensure the issue is addressed. When assigned a task she will see it through. She's certainly a hero in our office.
Fiona Robertson	Rishikesh Kulkarni	Fiona is our lead Clinical pharmacist at Bethesda Butler Hospital. Apart from her usual clinical duties, Fiona takes care of the administrative duties at Butler hospital Pharmacy as well. She has been instrumental in streamlining various processes in our Butler Pharmacy and procedures for Arrow Springs EMS bag refill process and Arrow springs pyxis refill process and Omnicell transition. She is constantly on lookout for process improvement, ordering of medicines, and strives hard to ensure we have adequate stock of medicines and supplies. Thank you, Fiona, for always going above and beyond and managing role of clinical pharmacist as well as our leader (administrative role) at Butler pharmacy
Freda Miller	Kelley Stevens	Freda is always willing to go above and beyond. When asked to assist us with cleaning a patient room or turning over discharged rooms, she never hesitates and refuses to tell you she's too busy to help ... even when you know she is. Her positive attitude is refreshing especially during the high acuity and high patient turnover days on Mother Baby.
Galina Krivonos	Jennifer Gabel	Galina goes above and beyond for her patients as a care coordinator at Good Samaritan Hospital. She is often times staying late to make sure that her patients will have everything they need in place for a safe discharge. She provides comfort and a peace of mind to the patients as well as their family members.
Gary Schroder	Chris Haarmeyer	Calm, clear and direct management style; as well as personable demeanor. He listens, interprets situations and determines how the Eng & Maint team can be of assistance. In the interactions we have had, if he sees a problem, he offers the first potential solution. I thought he should be deserving of this nomination. Thanks.
Glenn Perry	Bob Chevalier	Glenn is completing his first year with HOC. He demonstrates our values every day, however during this year, Glenn is the first to volunteer to help his fellow chaplain when their case load is heavy, and they need assistance with new admissions, visits or IDT meetings. Glenn has not only volunteered to help his teammates in his own region but in other regions as well. Glenn is selfless, generous and above all a compassionate care giver.
Glinda Ellis	Joh-Nette Brown	She goes above and beyond the call of duty to help others. She is strong, sweet, and patient and she is amazing at what she does. She is kind and friendly and people love seeing her here.
Glinda Ellis	Cheryl Adams	Glinda has always gone above and beyond to provide the best care to any and all patients that she encounters. She is not just a caregiver but a dedicated caring advocate to all who are in her care. She consistently seeks to increase her knowledge to remain up to date with any and all policies in her scope of practice. She continues to show up physically, spiritually and emotionally for her patients and families. She truly is an amazing person and asset to your company.
Glinda Ellis	Kalli Adams	Ms. Ellis absolutely LOVES to care for those in need! I've seen her in action for so many years, caring for the ones she loves. And even those of no close relation! She's amazing with people in general. And she is the perfect candidate for this nomination! Not only does she love the field and is passionate about healthcare, she's an amazing positive person that pushes through all trials of tribulation with resilience and poise. I could not think of a better person to have the honor to know and love. A hard working and dedicated individual deserves undoubtedly to be recognized and go to the highest levels possible!
Glinda Ellis	Alyssa Depriest	Glinda Ellis is a hard-working, loving, and very reliable person with morals, goals, and a great outlook on life. She is accomplished, helpful, thoughtful, selfless, strong-minded, and a big inspiration to all those around her. I believe Glinda is an unsung hero and the perfect candidate for this award because when times get hard, she never complain and because of the love that she not only share with the people she care for in her career but also with the her friends and family.
Glinda Ellis	Isaiah Walker	She is one of the most caring and considerate people I know in all of the world. She is always there when needed and would give the shirt off her back to make the people around her happy. Truly humble and well deserving of any award.
Greg Nocito	Chris Haarmeyer	Amid two major hospital pharmacy upgrades and the Omnicell Robot/Medicine Cabinets upgrades, Greg advanced from Pharmacy manager to Pharmacy Director. I was tasked to work with him throughout these projects and his ability to listen, comprehend construction questions, as well as work with his team to accomplished tasks, while maintaining oversight of pharmacy operations was impressive. He always made time to listen and was more than willing to do his part to get the project to the finish line. For this, I believe he is deserving of a nomination for the Unsung Hero Award. Thanks.
Hanna Eisele Webster	Amber McLain	Hanna is the most self-less and caring person, co-worker and friend that anyone could ask for. She can always be counted on for a helping hand and a warm smile even on the toughest days. She is compassionate and cares so much about the outcomes for each of the patients she runs labs on daily. I am continually impressed by her unwavering support that she provides for our department. We are so grateful that she is making TriHealth and our department a wonderful place to work.
Hannah Paolo	Cara Schildmeyer	Hannah stepped up to the plate when our other support staff member was out for 6 weeks and one of our PTs was also out for a couple weeks at the same time. She essentially was doing the job of two people for 6 weeks, dealing with phone calls, scheduling, insurance, cancels, cleaning, setting up modalities for our patients, and more. And she was always on top of things with a positive attitude and great work ethic, never complaining or showing her stress. Thank you, Hannah!
Hannah Zink	Sarah Fedyk	Hannah has gone above and beyond to help patients with their diabetes management. She is a great communicator helping patients understand their diabetes as well as medication management. She will research different options that work for patients to help see them be successful. We are super lucky to have her as a part of the team helping us provide great care to our patients.
Hannah Zink	Lori Martin	Hannah is one of the pharmacists for pop health pharmacy. She helps patients with DM management, along with prior auths when needed. Hannah is always helpful & kind. She is an awesome team member & does Trihealth proud.
Hayley Richardson	Kristy Becker	Hayley has gone above and beyond with helping to improve our department and help with rolling out the new program we started! She always communicates with team members professionally. She helps all patients to be feel welcomed and not judged. She offers so many new ideas to help with our program success!
Heather Brewer	Sharon McClung	The triage department has a difficult job helping patients in all avenues from sending patients to ER, to scheduling visits, talking to calm them down or help them understand, review labs and testing, requesting refills and urging pt to come in to be seen even when they don't want to. They get yelled at on a regular basis by patients while taking a deep breath and managing to stay calm and still assist them in their needs.



Heather Caudill	Kelsey Lawson	Heather is not only running doctors throughout the day, she also working on scheduling appointments, training new employees, and all around making sure her co-workers are taken care of and have what they need to have a successful day at work. Heather comes to work each day with a smile on her face ready to help where she can.
Heather Caudill	Dhruva Patel	she works above and beyond to help her team member out and giving the best service to the patient.
Heather Ober	David Gambrell	Her dedication to her patients and others around her with smile and cheerful attitude she will brighten anyone's day and her skills are up there with the best of them I would be proud to have her as my RN if I needed one if you are looking for one of the best RNs stop rite here TU
Heather Roberts	Evan Farler	Heather is wonderful with the patients on the phone and is very kind, considerate and knowledgeable with both patients and team members alike.
Helen "Marie" Kerr	Leslee Worley	Marie is always there to lend a helping hand to any team member that needs assistance. She picks up extra shifts when needed, assists in the time share suite clinics, and always has a positive attitude and smile on her face. She is wonderful with all patients that come into our office, caring, compassionate and understanding of each of the patient's needs. She is definitely an unsung HERO.
Hiskias Tekeste	Samantha Siefker	Hiskias is the nurse navigator for the cell therapy program at Good Sam. He consistently goes above and beyond in educating his patients for the rigorous process they are about to go through. He spends a lot of time 1-1 with these patients to address their concerns and will collaborate with multiple members of the healthcare team to address the patients concerns. Hiskias is a team player and does anything he can to help the program continue to grow and function at its highest level. He is an amazing nurse and an advocate for his patients! We are lucky to have him!
Holly Daulton	Rachel Teasdale	Holly is an incredible and vital member of the pharmacy team on 2nd shift. As a pharmacist, she is always on top of her game and gets things done properly and efficiently, but as an overall team member, she is always willing to lend a helping hand to the technicians, solve problems collaboratively, and seek out ways to improve the pharmacy workflow. She always embodies our SERVE values, and she deserves much more appreciation than she receives.
Ian Woodmansee	Jeanette Altenau	Ian has responsibility for managing TriHealth's six free selection, free food pantries for our TriHealth patients. He daily coordinates countless details around inventory, orders and deliveries, product expansion and communication with TriHealth points of contact across four geographic sites throughout the system. This role requires evening and weekend problem solving and using his personal truck to move product and inventory between locations when needed.  Ian's leadership and energy around this system-wide initiative changes the lives of our patients daily. And he performs the duties professionally, with respect and empathy, and goes above and beyond to ensure every patient has access to food and personal products.  I am grateful for his leadership and for being a TriHealth "Unsung Hero".
Izzy Folzenlogen	Deborah Anne	TriHealth is so lucky to have Izzy Folzenlogen. I shudder to think how much more difficult it would have been for TriHealth HR and HR Technology for the Oracle implementation if Izzy wasn't available to create solutions to extract and convert payroll data, and other data needs for the Oracle conversion, and how much we need them for report modifications involving deciphering and rewrites of report code after PwC rolled off the project.  Without having previous experience with Oracle system, Oracle data, Oracle business processes, data insertions or Oracle query coding, Izzy was able to create an amazing array of solutions that have plagued us these past few years. Izzy saves HRIS daily from ongoing struggles of new, complex report demands and developing solutions of incorporating raw Oracle HR data to our on-premise TriHealth Data Warehouse that is used every minute of the day by our organization.  Izzy is an incredible asset to TriHealth, and I'd love to see them receive organizational recognition as an Unsung Hero. Thank you for your consideration.  Best regards, Deborah Anne
Jackquelyn Bines	Keiasha Jinks	You have helped me grown both professionally and personally at and outside of work. You're uplifting spirit and dedication towards your work does not go unnoticed.
Jaime Ruhe	Carol Abbott	Jaime has worked at the TriHealth Clinic at Walgreens Monfort Heights for several years. She is so humble. Patients love her gentle way of caring for them. She is compassionate and really listens to patient concerns. She goes above and beyond every time she works a shift. She is truly an unsung hero! I am honored to have her as a coworker and friend!
James Konerman, MD	Jolie Marshall	Dr. Konerman goes above and beyond the call of duty to ensure the patients get their needs met. He visits some patients in the hospital to give follow up appointments after discharged if they don't have a PCP, and calls them weeks later to check on them. There are so many reasons why he is an UNSUNG hero, but most of all he cares.
Janet Dudley	Debra Kleinholz	Steve Mombach chose Janet as the first Guest Ambassador, and she started out at Western Ridge. The program he started has been very successful. Janet has had a hand in hiring all the Guest Ambassadors that are working now. She is our lead, and she helps our supervisor, Danny. Janet meticulously manages the schedule to ensure there is always coverage, when necessary, consistently going above and beyond her position for patients and Team members and never expects anything in return for it. She always makes sure that the doctor's list for the departments at Western Ridge is current.  Janet also works as an operator to help that department out.
Janet Fields	Gina Yacchari	Janet works tirelessly as a surgical tech mainly serving our neurosurgery service. Her dedication to providing the best care to our patients and excellent service to our neurosurgeons is above and beyond. Janet is a huge resource to our young staff and does an amazing job teaching new students and orientees in our department.
Janet Wallace	Karen Blankenship	Janet is the Administrative Secretary for Perioperative Services & Cardiovascular Services. She takes care of many areas. She not only SERVES for 3 directors, but for 2 of the largest areas at BNH. No task is ever too big or too small. She is the welcoming face of Periop and Cardiac. She takes on tedious and time-consuming tasks in-order to allow us more time with patients and families. We would be lost without her.
Janina Greth	Esther Hasz	Janina is always there to give support for any situation, whether it's at work or home. She is a go-getter and problem solver. If we come across any sort of problem or have a question regarding epic she is there to help or figure it out. She will make any of the necessary calls/emails to figure it out and pass it along to all the front desk members. She makes sure everyone is included and informed so we're all up to date. And lastly Janina is there to backup any of the front desk ladies here at any time or day.
Jared Broom	Stephen McWhorter	Jared does a great job oriented nurses to unit specific standards/devices.
Jeanette Miller	Courtney Boroff	Jeanette Miller is vital to the CSS department, she keeps everything organized and makes sure that the OR has everything that they need. She is always available to help and will do anything that is asked of her. She keeps record of everything and makes sure if it easy to find if needed. She helps not only the staff but the patients, she does this by making sure we have the equipment readily available and organized to make our days easier. This also help keep the patients safe, the employees able to do their jobs quickly, and keeps the surgeons happy. We have fast turnover times because she go above and beyond to help coworkers. Everyone at work loves her and you can tell she genuinely loves her job. She is a Hero to Bethesda Butler.
Jeanette Rose	Stephanie Henderson	Jeanette is the office mom. She is always bringing snacks, medications, grabbing things for team members when she goes to Costco, bringing donuts weekly for the office. She is in charge of DEXA scans in our office, she communicates well with physicians and all team members. She is a huge asset to our office and we'd be lost without her!
Jeannette Walker	madison	Jeannette is very patient and has a great relationship with her patients. She is also always willing to help.
Jeff Hill	Patricia Fisher	Jeff Hill took over as BN Rehab Manager over 7 years ago when it was in dire need of servant leadership to "right the ship" at BN. His dedication to his team members shows in his unwavering commitment to do what is needed to make sure all of us are heard, supported and valued. Jeff puts in long hours to support his teams so we can provide the best care for our patients. He does this by making sure we not only have the tools/resources we need for excellent patient care, but he focuses his support on our overall wellbeing both physical and mental. In 34 years at TriHealth, I have not seen another leader give so much of themselves to lead their team. It is time to let him know that what he does and the sacrifices he has made are appreciated.
Jeff Nelson	Dana Price	Jeff consistently goes above and beyond what is defined in his job description. The relationships he has developed with the patients is impressive. He makes each patient feel comfortable and gives them his full attention. Jeff is always looking for ways to improve a process or take care of a need that is going unattended. What he does is done with the patients in mind, trying to ensure that their experience at Group Health - Clifton is positive and exceeds their needs.  As a co-worker, Jeff is a source of information and guidance. He is a wealth of knowledge that he freely shares with all the staff. I am a better team member because of Jeff...he sets the bar high and helps motivate me to constantly improve. We are blessed to have Jeff as a team member at TriHealth.
Jeffrey Nelson	Georgie Reed	Jeff will go out of his way to be a team player and assist patients to best of his ability. Jeff takes on additional responsibilities without hesitation.

Jennifer Adams	Alex Decker	Jenny is the one and only logistics tech here at Good Samaritan western ridge. she works diligently to serve the entire building each day, which includes receiving, organizing and distributing items to each department. Additionally, she works independently to monitor inventory items and order them for some of the departments here to ensure they continue with uninterrupted patient care. Jenny enters the department with a positive attitude, consistently demonstrates service values and always behaviors. She is vital to the daily business function and patient care provided at Western Ridge.
Jennifer Barnett	Jami Buescher	I always hear families requesting for her, praising how great of a nurse she is. She is very educated and confident in the work she does. You always know the shift will go well when you are working with Jen.
Jennifer Barnett	Chava Vidal	Jenn and I started at Hospice of Cincinnati in the same orientation class. We had both been Hospice RNs before and worked to learn and embrace the culture of Hospice of Cincinnati and TriHealth. Jenn inspires me constantly to live a life of service and embodies the TriHealth mission of seeing, hearing and healing. One might not think that a hospice nurse can heal but having received patients from Jenn (night shift to day shift) she continually goes above and beyond for her patients and their families. Healing is not just curative, and Jenn proves this time and time again by connecting with our patients and their families to help facility a peaceful passing and a providing a dignified death. She constantly lends a hand to fellow team members and is known as a nurse you can rely on. She shows up, does the job and doesn't expect accolades or awards, she does her work because it is a calling and a passion. She juggles work-life-balance and is Mom to two incredible twin girls and serves as a role model to them and her colleagues. I am honored to work alongside Jenn and constantly inspired to be a better nurse and advance my practice because of her.
Jennifer Bolton	Sarah Kaiser	Jennifer is a tremendous asset to our I&d night shift. I have worked with her for over 10 years and have witnessed her in the capacity of patient care, charge nurse, and currently manager. She has been a guiding light for our unit in leadership and education. She is someone who has a wealth of knowledge in our specialty. Jennifer has enormous patience for our staff and never hesitates to help everyone find answers to questions or needs. A good manager like her takes into consideration our ideas and well-being, but knows when to be firm. She has worked hard for many years to make our unit the best it can be.
Jennifer Dragan	Jennifer Beattie	Jennifer is always so helpful and does whatever needs to be done plus more! I love working with her and she always puts a smile on my face! She is great with the patients and family members as well. She does things without asking and is an amazing team player!
Jeremy DuBois	christina gorbold	Jeremy deserves this award more than anyone I can think of in this hospital. To me, he is definitely my hero! I had some troubles navigating situations in my department and he was hands down the best. He is the most genuine, caring, empathetic person I have come to meet. He listens. He follows through and truly makes a difference in others' lives for the better. He checks up on you and reassures you that you are seen and heard. He is such an important asset to our company. He often greets you with a smile and I am truly grateful he can advocate for us here at the hospital. He is a blessing. I could go on and on about his character. Although, I truly feel like it speaks for itself.
Jeri York	Angie warren	She go above and beyond for our patients and staff and always so nice and work so hard we are willing thankful
Jessica Benoit	Sierra Shedden	Jessica has been here 10 years this May and while I have only been here a short time, she has made it a great experience. I firmly believe she exemplifies the qualities deserving of this recognition. Her dedication to her work, unwavering assistance to others, and her patient-centered approach make her an invaluable asset to our team. Jessica consistently goes above and beyond, demonstrating exceptional work ethic and selflessness in every task she undertakes. Whether it's lending a helping hand to a colleague in need or ensuring the utmost care and attention to our patients, she consistently exceeds expectations. Her commitment to patient care is truly inspiring, as she consistently prioritizes their well-being and comfort above all else. Her compassion and empathy create a positive impact on everyone around her, fostering a supportive and nurturing environment within our workplace. In summary, Jessica embodies the essence of a true Unsung Hero through her hard work, selflessness, and patient-centered approach. I wholeheartedly believe she is deserving of this recognition.
Jessica Geho	Rubina Ghasletwala	I am nominating Jessica Geho for their exceptional dedication, positive attitude, and unwavering commitment to putting patients first. Their hard work and willingness to go the extra mile not only benefit the patients they serve but also uplift their coworkers. Jessica consistently demonstrates a remarkable ability to prioritize the well-being of others and exemplifies the values of our workplace. Their quiet greatness deserves recognition as they continually make a positive difference in the lives of those around them.
Jessica Goeke	Amanda Stang	Jessica Goeke is the definition of an unsung hero, she routinely goes above and beyond for not only her own team but for those other departments that she works closely with. I have had the honor of interacting with Jessica on both a personal and professional level and she is just as kind and genuine no matter where our paths cross. On a personal level she has picked my spirits up when our department was going through a difficult time and I was questioning my career path. She is constantly rooting for me and the goals I set for myself - both to me and to others. I have recently had some health issues and when they affect me at work she is there to both comfort me and also reach out to my loved ones to keep them updated on what is going on and how I am doing - something she does not have to do but is greatly appreciated. When my dad was having surgery, she made a point to stop by and introduce herself and check in on him. He stated that during his surgery was the best care he has received at McCullough Hyde from her entire staff. On a professional level, Jessica jumps right in when an issue is brought to her. When we were having problems with incorrect labs being ordered on endoscopy patients just created a plan to educate her team, remove the incorrect information from their flow sheets and follow up with me to ensure it was all taken care of. We have not had issues since. She also jumped right in and helped create a flow sheet for team member exposures to help both my lab team and also any team member who may be affected. This was something that did not affect just her department but she was willing to lend her knowledge to make things easier for the entire MH team. Most recently, I was lucky enough to attend a celebration in honor of Jessica completing her Master's degree. While we were waiting for her, her ENTIRE team spoke so highly of her. They stated how proud they were of her and to be a part of her team, they spoke about her drive and her passion for bettering herself and their department. There were only kind words spoken of her which I believe speaks volumes for the type of person and leader that she is. Being in a leadership role, praise is more often given than received. While Jessica never searches for praise for the great nurse, leader and friend that she is, she truly does deserve it.
Jessica Hines	Renee Kleeberg	Jessica Hines is the educator of all our infusion centers at TCBI. The task of education is almost immeasurable and never ending. She juggles all new hires, ongoing education (which is a ton in the world of oncology medicine), and fields all questions and concerns from all nurses and centers. I know the things I am going to list are just a drop in her bucket. I just want her recognized for the hero she is and the hard work she does. She is the ONLY person in her position and has an incredible amount of responsibility on her shoulders. I have spend a lot of time with Jessica being a chair of unit committee, working on a clinical ladder level 4 project, and working at the center that is her "home base." Jessica is at every single meeting, fielding questions, and there for support when I've needed her in any role I'm in. To think that she has over 100 nurses to keep track of and has the time to be there for my small moments and questions is amazing to me. She has completely revamped our new hire orientation and education to really focus in on what's important and necessary. She sends out monthly education to keep us up to date and to remind us of information already available. She travels to all TCBI centers when needed (10 of them) to ensure her nurses have access to her and to provide appropriate support. She traveled with us to the ONS conference to further her own learning and bring home education for those she serves in her position. I know there are MANY things Jessica does that I don't even know about, but I want to thank her for all she does.
Jessica Myers	Beth Hahne	Jessica is one of our OC's at Arrow Springs physical therapy and she is amazing. Not only does she multitask throughout every day, she is personable and funny and oh so patient with our patients. The stories and information that patients give her over the phone are sometimes unbelievable. She just takes it all in stride, keeps a smile on her face and stays professional. Jessica provides great customer service both to the patients who come into our department as well as to the therapists who work in the department. She takes care of requests (extremely) quickly, given all of the other things that she has to do. While we as a department try to show our appreciation to Jessica (and Lisa, our other OC), it would be nice for Jessica to get some additional recognition for the great work she does.
Jessica Schaffer	Diane Cook	Jessica is always helping and looking to help others in any way. Her communication and nursing skills are beyond what one would expect for a respiratory person. In our small ED at Western Ridge the respiratory therapist functions as a tech and "general helper", and she gladly steps up to help the team. She demonstrates those caring behaviors to patients and staff. I know we will have a good day when she is there to help!

Jill Goodman	E. Teresa Emerson, CNP	Jill is a definition of behind-the-scenes unsung hero. You will never see her face or figure in what she does, but her seamless and countless effort touches everywhere at TriHealth from our monthly TPP Business Unit Leader meeting to interview process at Baldwin; literally she takes care of important daily tasks very Quietly so that we can serve our patients at a front door. Without her, all the goodness at TriHealth will not shine with a quality we strive. Thank you, Jill for Everything you do for us every day!! Sincerely, Teresa Emerson, CNP Regional Manager at TriHealth Clinic at Walgreens
Jill holman	Sarah Cahill	Jill works incredibly hard to make sure patients' needs are met. She diligently works toward safe disposition plans, and she always always goes the extra mile for patients. I really appreciate Jill's dedication and hard work-she is a wonderful asset to the care management team.
Joanna Sonnefeld	Caroline Lyons	Joanna has been instrumental in so much of the Epic work needed for Population Health. Without Joanna, reporting and documentation for a number of programs we run would not be possible - and without this reporting, we wouldn't be able to showcase the success of these programs. Joanna is always more than willing to help, and provides help in a very timely manner. And, she oftentimes has suggestions for solutions that are better than what you think you needed/wanted too!
Jody Palmer	Troy Lucas	Jody routinely works / stays after hours to call and check on her patients' needs and progress. Jody performs Lymphedema care / therapy, and her clients will have a lot of compression garments and equipment needs.  Jody always goes above and beyond to make sure the correct equipment is ordered and follows through with her patients to ensure that they received and are using the equipment appropriately.  While many may stop at the treatment and recommendation, Jody takes the next step to ensure correct use of the recommended equipment once it is received.  Jody also participates as an active member in the Cancer Survivorship Committe which meets on her day off. Again, Jody goes above and beyond to support the needs of our clients and is an example of a HealthCare Professional that you want on your side.
Joe Case	David Warne	Joe has a significant impact on making Baldwin a great place to work. Unfortunately, his contributions are often in the background and can be all too easily overlooked. Joe maintains a clean and organized environment for all of us and does so with a humble and servant heart. He is also responsible for setting up our meeting rooms for key events and training classes. He always checks in on the day of the meeting to ensure everything is ok and frequently stops by one or two more times to ask if we need anything. This is the epitome of great customer service. He shows up every day with a great attitude and is one of the friendliest people you can ever meet. I appreciate all that he does for us and I'm proud to nominate him as an Unsung Hero, which is what he truly is. Thank you, Dave Warne
Joel Prankoff, MD	Michele Lamping	After working decades as a private OB/Gyn provider, Dr. Prankoff transitioned into the Laborist role in OB at BN and GSH. At the same time, he also accepted the position of Medical Director of Quality and Safety for Women's Health. Since starting his positions in 2022, he has implemented a plethora of initiatives that changed the culture on the units. As a Laborist, he continues to practice on the front line. He is on the units to observe opportunities for improvement as well as build relationships with both nursing and providers. In his role as Medical Director of Quality and Safety, he assisted in obtaining the Advanced Perinatal Care Certification, helped lead initiatives in Women's for HTN, Hemorrhage, Equity care, development of protocols, promoted Enhanced Recovery after Surgery in GYN surgeries, decreased C-Section rates, implemented huddles and many other projects. Dr. Prankoff is also the EMS Medical Director for the community. In this role, he has volunteered his time to educate several fire departments and EMS personnel. He has also led the community to obtain a device to transport a baby safely with its mother in an ambulance when needed. Dr. Prankoff has quality and safety on the forefront of all his actions and always wants the best for our patients.
John "Patrick" Collins	Jadyn Donnell	Patrick is our medical records coordinator and within the last year TPP Adult Primary Care has started a home care optimization workflow. Patrick volunteered to head the process of this workflow in our office and has truly made this workflow a success. The workflow being success has results in excellent management of patient's home care needs. Patrick often goes above and beyond to help throughout the office.
John Patrick	Lori Reis	As an almost 44 year employee, I have recognized that showing up, doing your job, and no excuses are very meaningful. I am a PRN employee now working Saturdays. Every time I'm at work, John checks on me with a nice greeting and always an offer to help in any way he can. This is every single time I work. If he does that for me, imagine what he does for our patients. He could be a face for TriHealth.
John wintersteen	Sonia	Supportive and always ready to help.
Jon Williamson	Sheri	Jon is the definition of a servant leader. He truly does anything and everything it takes to make sure the Pavilion operates smoothly. He continually supports his team not only on the job but in life as well.
Jonathan Mumma, MD	Tonya Honeycutt	The first thing that comes to mind when asked to share what makes this team member an Unsung Hero is, there is no way to fit in a box all the adjectives, accomplishments, and accolades of Dr. Jon Mumma. He is almost indescribable as so many parents ask day after day...."is he really that nice, or always that happy, or simply that great, all the time." And we say without hesitation, YES, he is! A patient/parent comment was just submitted last week raving about their visit @ GH Anderson Pediatrics. It read "my daughter was nervously dancing around the room waiting for our visit to begin when the doctor walked in and started jumping up and down, dancing with my daughter." We all knew when we read the comment, the doctor dancing with the patient, had to be Dr. Mumma. Dr. Mumma's panel of patients is so large and his in basket is a never-ending body of questions, concerns, and worries from parents and patients that trust, respect and adore him. He never complains and has a way of responding to all questions with comforting expert knowledge and a little bit of humor to lighten the worry. Working beside him in the office day after day is a gift. Witnessing him consistently speaking up, sharing his ideas, advocating for fellow providers, frontline team members, ensuring we consistently provide the best care with the best outcomes for our patient and families during Department Pediatric meetings is inspiring. He is a truly respected leader and amazing physician by all who know him. And if that wasn't already enough, he manages to, yet role model the importance of the bigger things in life for all of us...his wonderful marriage, his 4 beautiful children, his health, bible studies, volunteering. Nothing is shortchanged in life. For almost 20 years I was blessed to have Dr. Mumma's support and guidance raising our 3 children. He was a constant lifeline to my husband and I and not one time in those 20 years did we ever experience anything but the very best care. After 30 plus years in healthcare myself, at a very respected organization with amazing intelligent physicians and leaders, I choose to work beside Dr. Jon Mumma at this wonderful Pediatric office in Anderson Township 1 year ago. I cannot begin to tell you the amount of happiness and joy this office now shares with me and with hundreds of families every day. I came to TriHealth because of the family that exists at this office and have no doubt that family was created and has been maintained by his passion, energy, kindness, wisdom, and leadership. TriHealth has been blessed with the best, our Unsung Hero, Dr. Jon Mumma.
Jordan Fitts	Barb Mehbod	Jordan Fitts consistently goes above and beyond for our department and Good Sam as a whole. She is a member of the Fun Committee but takes the lead in organizing events from start to finish, making sure everyone is informed and engaged. Jordan schedules Food Trucks to come to our campus and most importantly organizes our Summer Picnics and Fowling Tournaments which our team loves to participate in. As Jordan maintains her day-to-day workload, she often gets requests that she willingly helps others outside of her job duties. Truly, Jordan makes a difference in the upbeat/positive culture at Good Samaritan Hospital.
Jordan Orr	Jessica Rupright	Jordan is the type of team member anyone would want on their team. He does everything with a smile and is always willing to help wherever is needed. He does a great job adjusting to change and is able to pivot to new projects that are a high priority. Jordan was a HUGE help in getting an old medical clinic cleaned out after sitting vacant for almost a decade. With his help, we were able to meet the deadline our client had for this project. He also helps fill open spots at the front desk when team members are on vacation. Additionally, he helps with tours, new member registrations, and restocking towels in the men's locker room when he is the only male team member in the building. Jordan excels in customer service and works well with everyone in different departments. He is a valued team member on our team!
Josh Jennings	Elizabeth Beiter	Josh has been instrumental in organizing and facilitating the organization wide implicit bias facilitations. Making sure that all open dates are covered, and working with GME to add dates to make sure we can train our residents with minimal disruption to their clinical learning environment. He is willing to step in and facilitate at the last minute and was even willing to give up seeing the reds opening day parade if a facilitator could not be found. He is a testament to living our values and I'm grateful he's part of the Trihealth team!
Joy Dowdall	Erica Drake	Joy is so many things that embody Trihealth. She is knowledgeable, kind, caring, and always willing to Serve. Joy (Florinda-Joy), is an RN on the home care/long term care team of Hospice of Cincinnati. She is always ready to take an extra patient if they need it. She is always going above and beyond. She is a clinical coach. She's on multiple teams for improvement. And she is eternally friendly. I know that if I need an RN for a crisis admit, or I need a question answered on a clinical level that she will assist me. Joy is your pinnacle of team player.
Joy Weng	Joy Weng	Joy is one of the most sweetest most caring and selfless woman I've had the pleasure of meeting. Not only does she have a positive outlook on life and everyday, she still takes time to acknowledge everyone she encounters with a smile and positive attitude. She make's stressful days easier to handle.

Julia Kissel	Kyra Fuller	Julia goes above and beyond every single day she shows up to work. She does not expect her kindness to be noticed, she does not ask for her empathy to be returned. Julia embodies the TriHealth way in that I know if I have a question, I can go to her; and if she doesn't know the answer, then she will do whatever she can to figure it out for both of us. She is efficient, intelligent, concise, and dedicated in her work. She is the kind of coworker that makes you want to be a better employee. She deserves so much more credit than she is given for the active role she has in keeping the pathology laboratory functioning. She is constantly willing to teach others and share any knowledge she possesses to develop the entire team. Julia is the kind of person that all TriHealth employees should strive to be.
Julia Lybrook-Stamper	Kimberli Lang	Julia is an amazing employee. She does everything you ask her and more! She takes it upon herself to do reschedules and recalls for other locations that need help. She is always smiling and willing to do anything you need!
Julia Mahoney	Lisa Berning	Julie is our unsung hero. Julie has worked optional in the WOC department for many years. She recently celebrated her 50th year here at GSH and is still going strong. She goes above and beyond her optional position often times working 2 or 3 days a week, on a consistent basis, always filling in days where only one WOC nurse is scheduled.  Julie is a bundle of energy and positivity wherever she goes no matter how busy we are. Julie is always willing to take new team members, residents, and students "under her wing" and share her wealth of knowledge with all, often times taking more patients so we can focus on ongoing projects we have in addition to patient care. Julie does all of this while also babysitting 3 of her grandchildren 2 days a week. Julie is truly an unsung hero whom we appreciate more than words can say. Thank you
Julie Dettmer	Hali Hamiel	I believe that our manager, Julie is an absolute unsung hero. Over this past year she has gone through so many trials and tribulations and continues to stand tall. She has been empathic to our family life, school life, and has worked out situations that I feel most managers would have deemed impossible. She has been not only a boss, but a mentor and an advocate, offering encouragement, motivation and guidance, all the while never giving the impression that her time is more valuable than ours. <b>Julie is great, and I am so grateful to have her in our corner.</b>
Julie Jackson	Carol Abbott	Julie Jackson has been with the TriHealth Clinic at Walgreens for several years. She is very conscientious in her work and provides exceptional care and compassion to her patients! She has provided a lot of input that has helped to make our clinics the best in the city. She is truly an unsung hero who is deserving of recognition!
Julie Jackson, CNP	E. Teresa Emerson, CNP	Julie is our quiet yet most efficient leader of all time! She serves her direct reports tirelessly and fiercely to improve our clinic operations. Her critical thinking and actions she takes quietly have been noticed by many of us since she became our clinic manager. She is ware of all corners of her game and able to keep all 3 clinics running very effectively with no miss. We are so lucky to have her in our team!! Thank you, Julie for Everything you do for ALL of us! Sincerely, E. Teresa Emerson, CNP <i>Regional Manager at TriHealth Clinic at Walgreens</i>
Julie Schnur	Erin Gronauer	Julie is one of those employees that you love to have on your team. She is always jumping in to help other team members and for the most part it is without even being asked to help. She is the only member in our pharmacy that can pretty much work in any department and she often lends a hand when not even working in the other departments. Our patients are a huge priority for her and it shows -she is ALWAYS going above and beyond for them.
Julie Wright	Shari Boys	Julie provides excellent care to our patients that are scheduled for surgery. She is detail oriented and thorough. Julie actively listens to patient concerns and is able to provide detailed information when scheduling patients for a Presurgical Visit. Julie works on behalf of the Presurgical services team as an excellent resource. Julie is detail oriented and thorough. Julie is a Shared Leadership Committee Co-Worker and is highly engaged on the Unit. Julie demonstrates her Always Behaviors each day and it is an honor to work with her.
Justin Schnetzer	Melia Frilling	Justin puts in extra effort and hard work every day. Bethesda North has moved many times in the last two months, and he played an important role in ensuring that everyone was up and running before the go-live date. He continuously goes above and beyond to demonstrate his dedication to his work, which positively impacts the other team members. Regardless matter the circumstances, he always rises to the occasion. Justin is certainly an Unsung Hero.
Kailey Stahl	Danielle Henderson	Kailey is indispensable and an amazing team player. With as busy as we have been she has risen to the occasion and has become more of a leader in the office. She goes out of her way to provide the best care to our patients and is always willing to help others and goes above and beyond to be good to our patients!
Kaitlyn Martin	Sheba Byrd	Katie always goes above and beyond for her patients. She has spent hours on the phone with insurances to get medications and procedures covered. She has advocated for patients in LTC that were not being treated appropriately. She always strives for 5 and her patients are always a top priority to her. She is truly the definition of what a nurse should be. It is a pleasure to work beside her. Thanks for all you do for our patients!
Karen Cannon	Gina Wirtz	Karen is an amazing person. She is the Unsung behind the Scene Hero! She is right there every day on the Frontlines with us. The past year she has been working as Bnorth's Point of Care Coordinator. However, she still made time daily to answer any questions and helped out the Customer Service Department. Her genuine concerns and thoughtfulness surely made an impact on all of us. Karen is transitioning from a well valued Point of Care Coordinator to the Supervisor of Customer Service/Customer Support. She is working both positions with such compassion and diligence. She is a mentor for both departments always willing to teach and explain every step. We are welcoming her as our Customer Service Supervisor with open hearts. Karen doesn't even realize the impact that she has made with this department. She goes above and beyond to help our team as well as her incredible knowledge to help find the best solutions to problems for our patients and Trihealth staff. She is proactive and always working behind the scene trying to improve our department. She takes the time and consideration willing to assist with every person within our department. Her Leadership is commendable! I believe she truly deserves a huge recognition and is a true Hero! We are so very lucky to have her as our Rock, Leader, Friend and Supervisor!
Karen Cannon	Shari Boys	Karen has been a wealth of knowledge and a valuable resource to our teams for our TEGS project, I STAT, POC Urine Pregnancy and Accu-Chek. She has facilitated initial training for our teams, has supported ongoing training and has been a resource for troubleshooting issues. Karen is quick to respond to our needs and patient with our questions. We appreciate her willingness to go above and beyond to ensure our Periop teams have the needed knowledge, skills and supplies for patient care needs.
Karen Hills	Sarah Cahill	Karen works very hard to make sure each patient has a safe disposition plan and that all of the details have been addressed. Karen makes it possible for our patients to leave the hospital safely, and is super diligent about the entire process. Karen is a wealth of knowledge about resources in the community. I really appreciate Karen's willingness to explore any and all options to find the best fit for a patient. She is incredibly proactive about this, and she is also a very warm and kind human to our patients and staff. Thank you, Karen!
Karen Rahe	Karen Hannon	Karen Rahe is a compassionate, calm, professional leader who deserves recognition for her dedication to Trihealth, her staff and patients. She brings teams together with her leadership skills and assumes staffing roles in all her departments daily to help out. This can be a thankless job but does not go unnoticed by nurses and patients!! Thanks Karen Rahe for all your endless hard work!
Kassandra Benton	Jimena Chacon	So kind to anyone she comes in contact with, she will help you out in any possible way even if she herself has no idea. She will greet you with a smile and a How are you nice to meet you!
Katherine Herzner	Beth Brock	Katie has been our Lead Supply Tech for over a year. Prior to taking on the lead role, she was a supply tech for 4 years. She has been pivotal in taking our team from good to GREAT! Her positive attitude is contagious! While we face unprecedented hiring challenges in our department, she has been THE KEY to keeping our team motivated and engaged. Without her leadership, patient care would suffer greatly. She rallies our team every day and keeps the train running. She is truly a Light for all of us here in Good Sam Logistics!
Kathryn O'Keefe, MD	Thomas Justice	When she is in town, on vacation, is always available for consultation or coming in to the hospital to assist her fellow surgeons. Recently completed a fellowship at the Cleveland Clinic to expand our service to the community. <b>She is a strong compassionate leader getting health care not only right, but better for all!</b>
Kathryn Waycaster	Sheri McCoy	Kaye has been my mom's hospice nurse since August. She is always joyful, kind, and compassionate. She makes a point to address my mom's physical, emotional, and spiritual concerns. She also makes a point of addressing my emotional concerns. She lovingly reminds me that I'm the daughter this time, not the nurse, and that I can count on her to take care of the nurse needs. She has more than excelled at this. She advocates for my mom to make sure she has the medications, supplies, and equipment she needs to be safe & comfortable. She listens to my thoughts on what my mom needs and makes sure I'm in agreement with the interventions ordered. As my mom gets closer to the end of her life, Kaye has gone above and beyond to check on us and be available to us as needed. She has made this journey so much easier and more pleasant. She is certainly a hero in the eyes of my mom, my family, and me.
Kathy Kramer	Melody Moss	Dr. Nabhan had block time with us but his surgery scheduler at Cincinnati GI was so busy filling his block at Cinci GI that his block utilization at TriHealth Surgery Center Anderson was 22%. Kathy was willing to reach out to patients and schedule cases for our facility, increasing his block utilization to 90%. This was extra work for Kathy, but she was willing to do it because it contributed to the success of our facility and she is invested in our team.

KATHY KUHN	RACHEL WOODSIDE	Kathy is a 3rd shift tech who has been at Western Ridge longer than any other employee in the lab. Her knowledge and dedication to the lab are beyond compare. She routinely goes above and beyond for her co-workers by staying late when needed and doing extra tasks in addition to her job duties. These include, but are not limited to maintaining inventory of lab supplies, validation and verification of instruments, reagents, calibrators, and controls, and helping to ensure proper documentation of items for CAP. She also puts 110% into patient care and ensuring that patients get the tests they need in a timely manner like tracking samples that have been sent to other hospitals or even states and organizing additional testing to avoid the patient having to come back for additional collections. She has also stayed on more than one occasion several hours to help either the tech coming in or most recently cover for our opening phlebotomist who was unable to come to work. By doing so, she was able to get multiple patients tests released, collected, and started until help was able to arrive to ensure the patients were not fasting longer than expected (including a pregnant patient). Kathy does all of this as well as run a farm, be a mother to multiple children, and help care for her parents. While this would be enough to stress anyone out, Kathy still shows up every day with a great attitude ready to work. I can easily state, and I believe everyone else will agree, the lab would not be the same without Kathy and she is integral to our team and positive patient care.
Kathy Kuhn	Alex Decker	Kathy is a medical laboratory technician here at Western ridge. She works 3rd shift managing and testing the specimens received from the Emergency department as well as performs scheduled instrument maintenance. Each night she is challenged with balancing powering the instrument down to complete maintenance procedures while still ensuring that ED specimens are processed and tested. She is always calm and collected, ready to help with anything that arises. and not only is she incredibly knowledgeable and skilled with the instrument's operation but she is also a key part of our inventory management. she quite literally keeps the instruments fully stocked and operating at peak condition. We are very thankful for all of the <u>work that Kathy does for western ridge lab</u> .
Katie Hurd	Carrie Ottopal	Katie Hurd goes above and beyond in her role as a Clinical Supervisor. She has handled high turnover rates for our department for the roles both above and below her management level. Katie keeps our department performing at a high level as we strive for excellence. She is compassionate with patients and staff. Katie maintains composure in difficult situations and helps empower her staff to thrive at TriHealth. Katie Hurd is a valuable team member and we are lucky to have her.
Katie Lippard	Rebecca Hedden	Katie Lippard is one of the biggest assets to the pharmacy team! She consistently goes above and beyond her responsibilities as a clinical pharmacist. She verifies medication orders, educates and counsels patients, rounds with the medical team, and makes time (sometimes outside of work) to do even more! Katie's efforts benefit everyone. She benefits the pharmacy team by disseminating information about rare medications and nuances in Epic, ensuring people know their responsibilities in research studies, sharing educational opportunities, and formalizing learning modules for NICU APPE students/residents.  Katie benefits other departments, like nursing, by communicating with 3rd parties to solve issues nurses have with Omnicell cabinets, Alaris pumps, and Epic systems, and by helping nurses understand how to give and document medications. And Katie benefits providers, especially the NICU residents and NPs, by being a "stand in" dietician reference on the weekends (when dietitians aren't scheduled), getting changes made in Epic to give providers more flexibility (like allowing them to free text the Dextrose percentage in custom fluids), and anticipating and preparing for process changes (like when the pharmacy IV room underwent construction and when drugs go on shortage and when new products come on the market).  This is why I believe Katie deserves this award—because everyone does! From the patients who thank her to the Nurse Managers and Attending Physicians and Pharmacy Technicians who thank her, she has earned it!
Katie Lippard	Katie OConnor	I want to thank Katie for choosing to belong at GSH. She is tireless in devotion for the benefit of our NICU babies and moms. She spends countless hours outside of work to educate herself and our team to improve our knowledge and care. She is a <u>preceptor for Pharmacy students in a NICU rotation for those interested in following in the team's footsteps.</u>
Katie McGee	Joe Mott	I am nominating Katie McGee for the TriHealth Unsung Hero Award in recognition of her dedication and positive impact on Supply Chain. In the time I have had the privilege of working alongside Katie, she has consistently demonstrated exemplary dedication, efficiency, and professionalism in her role.  Katie goes above and beyond in every task assigned to her, consistently displaying a remarkable attention to detail and commitment to excellence. Katie manages her responsibilities, ensuring that deadlines are met, and tasks are completed to the highest standards.  Katie possesses exceptional organizational skills, effortlessly coordinating schedules, meetings, and events with precision. Katie consistently exhibits outstanding communication skills, her approachable demeanor and willingness to assist others makes her an invaluable asset to our organization.  Beyond her technical abilities, Katie embodies the qualities of a true leader. Katie leads by example, inspiring her colleagues with her strong work ethic, integrity, and professionalism. Katie's positive attitude and willingness to go the extra mile makes her a role model.  In summary, Katie consistently exceeds expectations and embodies the qualities of an exceptional administrator. Her contributions to our organization are immeasurable, and she is truly deserving of the TriHealth Unsung Hero Award.
Katie Niehaus	Gina Yacchari	Katie is the specialty team leader for our orthopedic service line. Every day she goes above and beyond to provide the best experience possible for our patients and our surgeons. Her dedication to TriHealth and to performing at 100% at all times is <u>amazing.</u>
Keiasia Jinks	Gina Posik	I just appreciate you as a coworker and a friend. Always helping me out with patients with no notice just a happy smile upon your face is always nice to see. Thank you for always trying to be on time. It means a lot to me to work with a great <u>employee like you.</u>
Keith Moore	Lindsay Keck	Keith goes above and beyond every day for our patients and team members in the PACU. Patients rave about Keith and his care that he gives to the patients. Keith hears you talking with a patient or coworker about things you need to do, and he just <u>jumps right in without even being asked. He is a big help to our entire department and is the glue that keeps us together.</u>
Kelly Dornheggen	Patrick Wright	Kelly is the most consistent, helpful, intelligent colleague that I (and I suspect other leaders) interact with on a regular basis. She always closes the loop, has or will find answers to all questions, and has been a reliable source for accurate data to help make good decisions for many years. Kelly's longevity at TriHealth has been a major help to leaders from all around the organization - she has the history and detail to help evaluate opportunities very quickly, leading to fast action and execution.
Kelly Luke	Brandi Benge	I am nominating Kelly Luke because I feel that her position could be the definition of an unsung here. Kelly Luke is supervisor to the nurse case manager team. Although the nurse case manager team does not provide direct patient care, I have watched Kelly go above and beyond to assist in any way possible to improve employee health and direct employees to important resources that have provided such beneficial resources to employees over the years and has made a positive impact on their daily lives. I believe it can be easy to overlook nurses that do not provide direct patient care. Weather it's assisting an employee with transportation to appointments, resources to obtain desperately needed hearing aids, or spending time speaking and listening with compassion to employee concerns and feelings and helping with any needs, Kelly is always going out of her way to consistently help each person. I'm very thankful to have her as a leader and I feel that I have been able to <u>learn so much from her already.</u>
Kelly Schaeper	Dana Buttrees	<u>Kelly is always going out of her way to help. Whether it be a patient or her colleagues, she is always lending a helping hand! We are lucky to have her on our team.</u>
Kelsey Martin	Nicolette Flood	Kelsey is an exceptional nurse whose hard work and dedication does not go unnoticed. Kelsey is thorough with her assessments, notices small details, and advocates for the best interest of the patient. She recently trained her first new grad and went above and beyond! She called her orientee frequently to offer guidance, updated the unit educator as necessary, and even offered to meet with her orientee outside of work hours. Kelsey saved a patient's life by identifying a stroke and called a stroke alert despite considerable pushback. Another time, as Kelsey was discharging a patient, she noticed that one of his/her medications was going to cost a great deal of money. She made sure to speak with social work about the price to ensure <u>the patient could gain access to the medication at discharge. We are blessed to have such a dedicated nurse as a part of the 11ABCD team!</u>
Kenil Patel	Katie OConnor	Kenil is an Internal Medicine Pharmacist on our weekend. He helped us out on the past weekend in Central Pharmacy when we were very short staffed. He also is an Informatics Pharmacist and has answered many of my Epic questions to improve <u>patient safety and care. We are lucky to have his skills and caring at GSH.</u>

Kenneth Rushford	Melonie Haney	<p>We have many unsung heroes in our department and Ken Rushford is one of our shining examples. Ken is an athletic trainer who works at St. Xavier High School and serves as the Lead AT for our team. I cannot tell you in words how much he goes out of his way to best represent our profession and organization.</p> <p>He volunteers as a preceptor for Master of Athletic Training students at Xavier and UC. He spends countless hours teaching them how to be the best athletic trainers they can be. This has been tremendously helpful with recruiting candidates in a time when many athletic trainers are leaving the world of athletics. We have captured several new AT's because of Ken's interactions with these young professionals.</p> <p>Ken is a sounding board for our department. Our team members trust him and turn to him for advice on a consistent basis. He often takes phone calls from them on the weekends and in the late evenings to help. He leads by example and raises the bar in our department.</p> <p>Finally, Ken goes above and beyond to care for his school community. They have one of the best sports medicine teams and he strives to be an example for everyone else to live up to. His team at St. Xavier provides top level care to the students, the staff, and the community. He often goes in early and stays late. He helps teach a Sports Medicine class. He has also made important relationships with other healthcare providers and school personnel (school counselors, nurses, the wellness committee, etc) to solidify his team.</p>
Kevin Hoerner	Alexa Schalk	<p>Kevin always puts others first. Whether it is making sure we have all eaten, are feeling okay, or just need a few minutes to decompress. He is always willing to help not only patients, but the families too. I have witnessed him spend his own money for snacks for a patient's kids who had been waiting very patiently to be called back. Instead of giving directions, he will personally walk someone back to a room to make sure they don't get lost. If someone comes in visibly nervous, Kevin always makes sure they are smiling by the time they leave. Absolutely an amazing person to work with.</p>
Kim Arlinghaus	Carol Abbott	<p>Kim Arlinghaus is a wonderful and knowledgeable nurse practitioner! She is constantly filling in for shifts that others can't pick up. She is well known in the community and patients seek her out for the outstanding care she provides. I would trust her to see any of my family members and friends. She is also incredibly smart and provides great recommendations to help make our clinics successful!</p>
Kim Bailey	Rebecca Niederhausen	<p>Kim is wonderful at her job. She has a lot on her plate, pretty much at all times, and somehow juggles it all with grace and efficiency. Even on the most stressful days, she is able to get her job done and is good at it! Kudos to her for always being willing to pitch in when short-staffed at the front, and makes it look easy.</p> <p>Thanks for all your hard work. Kim! Grateful to work with you.</p>
Kim Buckler	Kylene Spalding	<p>Kim is an amazing person! She goes above and beyond on a daily basis. She never hesitates to do whatever is needed to take care of a patient or fellow team member and is always willing to help. She is always so kind and caring to our patients and makes an effort to get to know each one of them personally and make a connection with them. She frequently stays late or works into her lunch to make sure everything is taken care of in our clinic. We are currently short 2 front office team members at our Oxford clinic and Kim has been working an extra day each week on her day off to pitch in and help. It has been a very stressful time for our front office team, yet Kim does not complain and just does whatever is needed and doesn't hesitate to pitch in. I am incredibly appreciative of her and all that she does, and I am extremely blessed to work with her. She definitely deserves to be recognized!</p>
Kim Carter	Sharon Brehm	<p>Kim Carter RN, Program Administrator Nursing Quality, began her career with TriHealth as an Evendale Medical Center employee over two decades ago. She later transitioned to Corporate Nursing Administration for TriHealth into her current role. Kim is an unsung hero in many ways. She is an extremely enthusiastic and positive employee who always goes out of her way to lend a hand. She eagerly volunteered to serve in Covid-19 vaccine clinics and as a Helping Hand RN on the units during the peaks in Covid-19 in addition to fulfilling her full-time work. She goes out of her way to personally connect with TriHealth nursing leaders, frequently rounding on units and providing personalized nursing quality education. Recently, she recognized that many unit leaders craved greater knowledge in Microsoft Excel, especially as it relates to analyzing, understanding, and sharing quality data. She took the initiative to develop an Excel for Nursing Quality class, applying for and receiving 1 CE for the program, and has personally helped 31 TriHealth nursing leaders, educators, and staff RN quality reps to better understand Excel.</p> <p>Kim is truly an unsung hero who quietly does excellent work and goes above and beyond every day.</p> <p>Thank you for your consideration.</p>
Kim Gorenflo	Deborah Jackson	<p>KIM IS SUCH A MAJOR PART OF OUR OFFICE SHE IS THE FIRST ONE TO JUMP IN WHEN SOMETHING NEEDS TO BE DONE. SHE DECORATES OUR OFFICE FOR EVERY HOLIDAY PLANS OUR BIRTHDAY CELEBRATIONS BUYS CANDY AND HAS IT AVAILABE FOR US AND OUR PATIENTS. SHE ALSO DOES ALL OF THE TRAINING OF NEW MA.</p>
Kim Martin	Emily Jansing	<p>Kim Martin is one of our amazingly talented Nursing Supervisors. She consistently provides exceptional patient care and is skilled in dealing with difficult and delicate scenarios with families.</p> <p>When Kim works as the House Supervisor, she puts the team members at ease, because she is a true partner for our charge nurses. Rounding on each unit, checking in with individuals and always offering encouragement, with her signature smile. We are lucky to have her at TriHealth, she is a wealth of institutional knowledge and truly a model team member for our Always behaviors.</p>
Kimberly Gorenflo	Carissa Moore	<p>Kim goes above and beyond for her patients and also all team members she works with. She's kind, knowledgeable and treats everyone with respect. She makes our office a home away from home and the patients and also their kiddos that come in definitely notice as well. She brings in decorations for every season and/or holiday and it pays off every time. We get so many compliments on how cheery and bright our office is and that is in large part to Kim. She's caring and giving and there for a while was buying candy to put out for us and the patients. She's willing to take over the phones if the front office staff are having a meeting and if we ever have a question, she's willing to answer it right then and there. She's a joy to be around and I look forward to working with her every day.</p>
KIMBERLY LINK-ALBERS	STACEY DUNSMORE	<p>I would like to take the time to recognize Kimberly Link-Albers as an unsung hero. I have known Kim for well over 20 years through my employment here at TriHealth. Over those 20 years I have watched, learned and admired this woman. When we first met, we became peers in Corporate Education and one thing about Kim, she doesn't care for recognition much. She's a true Christian believing that good works are not for the glory of others.</p> <p>I have watched Kim care for so many employees of TriHealth. She has purchased scrubs for new hires who had no money to buy scrubs needed to do their jobs. She's paid for many meals for those who also had no money for lunch as they had not received a paycheck yet and this was their first job in life. She's mentored not only me, but many along the way. Kim has often donated personal accrued GTB for those in need. Kim has driven co-workers' home who normally rode the bus but suffered injury, regardless of the fact that she herself had driven an hour to work already... and safely returned them at the end of the day as well. I have witnessed her buy warm coats for co-workers in need. Never once did she expect anything in return nor did she brag about anything she had done. Most of which I saw her do without her knowing I was paying attention. Kim has taught me love, not to judge, about giving with no expectations and sympathy for those in need.</p> <p>She's stayed late to help new hires with competency requirements, not rushing them because she knows ultimately the patient's lives are in the hands of those she educates. No matter how long it takes, she will stay with a person to ensure they are comfortable and competent to face patients. She does this with patience, poise, direct instruction and love. Kim genuinely cares for each patient in our system and how her involvement with the employees directly impact the quality of care provided to our patient population. I have heard her say many times through the years, "they could be taking care of my parents". Kim holds everyone accountable to standards, policies, procedures and expectations, making no exemptions. It doesn't matter who it is, everyone in her eyes are same, from the new grad to the near retirement RN. Kim has taught me much about accountability.</p> <p>Kim has been faithful to our organization since February of 1987. 37 years of her life has been spent giving and serving at TriHealth. I believe Kimberly Link-Albers is an unsung hero. She is a true reflection of the culture at TriHealth. Regardless if she is selected or not for this award, she will always remain a hero in my heart and I am grateful everyday for her professional guidance and my friendship with her.</p>
Kirsten Conn	Mikayla Laymance	<p>She is always going above and beyond for our patients. She makes sure they have everything they need, even if it an inconvenience for her. She truly embodies TriHealth's mission.</p>
Kris Stephens	Jana Widmeyer	<p>Kris greets patients and visitors at Bethesda North. She is conscientious about her job and goes the extra mile to ensure that everything is taken care of. Whether it is a patient or guest who needs directions, a delivery or access issue, she takes it upon herself to find an answer or solution. We are fortunate to have someone like Kris as the "face" of Bethesda North.</p>

Kristen Bell	Mary Lou Manegol	Kristen is always willing to help with solving questions and issues within our department. She is responsible for the Pediatric and Primary Care physician compensation service lines. Her quiet demeanor and expertise in explaining questions with the physicians is a wonderful asset to the Physician Finance team. We all respect her attitude with everything that she does. Kristen is an unsung hero for all physicians, not just the service lines she supports.
Kristin Frederick	Katie Huismann	Thank you for all that you do to ensure that BNorth and Butler has appropriate staffing! This is a very difficult job but you do it well and with a smile on your face!
Kyle Newbourn	Holly Young	Kyle has taken on the lead position and has taken off running! Kyle brings a positive feeling to the department and is doing a great job, even while working through some challenges of his own at home. Kyle remains dedicated to the department and making sure everyone feels heard and that they are a part of the team. I believe Kyle deserves recognition for going above and beyond to make sure the team is cohesive. Great job Kyle!
Lakeisha Clay	Karen Blankenship	Lakeisha is a Charge Nurse in the BN Surgery department. This is a difficult and exhausting position. However, she does it with calmness and critical thinking. No matter the situation, she always manages a smile and a solution. We appreciate her and are thankful she is in this position. She is truly an unsung hero!
Laquella garrett	MARISSA BARRETT	Always goes above and beyond.
Larry Daniels	Emily Jansing	Larry does such a wonderful job maintaining our second Floor Staffing Office! He is so kind, and I always appreciate when he comes into the office and is able to recognize if we are really busy, or if we have time for a visit. You can tell how compassionate he is and dedicated to helping to keep TriHealth a clean and healing environment. We are lucky to have him at TriHealth! He is a model for our SERVE and Always behaviors!
Laura Dermody	Maria Birri	Laura goes above and beyond when it comes to her work. She has a high desire to make Trihealth Walgreen's a great environment to work in. Being new to the team she makes you feel very welcomed. She is very encouraging and supportive as a mentor and coworker. It is very apparent when you work with her that she has a true passion for the work that she does. Laura has made some amazing tip sheets, binders and other resources to make being an NP at Walgreens more efficient and easier. Even when Laura is not working, she will answer any questions you may have, which makes it feel like you are never alone. The Walgreen's staff has been so wonderful and helpful as I have transitioned into this new role. However, Laura has been amazing to learn and grow from as a nurse practitioner.
Laura Dermody	Carol Abbott	Laura is truly an unsung hero! She works as a nurse practitioner, our educator, scheduler, and preceptor for new hires. She does all of this with ease and without complaint. She does the work of 4 people. She is consistently helping in any way she can. She works the shifts no one else wants (for example, the day before and after a holiday). I am honored to have her as a friend and coworker!
Laura Dermody, CNP	E. Teresa Emerson, CNP	Laura has taken over our most important and difficult piece of staff retention responsibilities, Department Scheduling. Since she came into the scheduling construction picture, there has not been a single resignation, by keeping everyone's requests accounted and implemented into our ever changing human resource structure. She always looks ahead to keep our department budget tight by reducing double slots and adjusting our Epic schedule. Without her, we will not be standing where we are today. Words cannot express how grateful we are for Laura's daily effort. Thank you, Laura for keeping us All Happy!! Sincerely, E. Teresa Emerson, CNP Regional Manager at TriHealth Clinic at Walgreen
Laura Rogan	Cynthia Clark	Laura is always ready to help in any way she can. She fills in as much as she can when we are short staffed, she is always available to answer questions even on her day off she says to call her if she is needed. She is willing to lend an ear as a confidante anytime. she is very good with the patients and does everything she can to meet their needs.
Laura Spencer	Gina Wirtz	I would like to nominate Laura Spencer as an Unsung Hero! Laura's willingness to always help with difficult problems should not go unnoticed. When I am at my wits end and can't find the right lab or testing to order. Laura is right there and is very knowledgeable and knows the right avenue where to find and where to send the most difficult and non-orderable testing. On numerous occasions she has spent time explaining tests and results to help for a better understanding. At times, she has even taken over and done all the ordering etc. for me. She is a great mentor, explains step by step what to do and how to order. I just want Laura to know how much I appreciate her. Thank you for being so patient and kind. You are truly a Hero!
Laura Wohlfrom	Jeffrey Nelson	Things always run smoother when Laura is here. She is kind, empathetic and efficient!
Lauren Ashley James	Karen Blankenship	Ashley has one of the hardest jobs in the OR, if not the entire hospital. Ashley is one of the OR Charge Nurses. Also known as an Airtraffic controller. It is a thankless and exhausting position. It requires thick skin and great patience. Yet, she does it with grace, and a smile. I am grateful she is so brave and enjoys her position. We are fortunate to have her in this unit and appreciate her work.
LaWonda Morgan	Kellie Cauvin	LaWonda is a shining star! She comes to work each day with a smile on her face and a positive attitude. All the staff and patient's love her! LaWonda has excellent communication skills and is an exceptional team player. You can always count on her to get the job done. LaWonda also goes above and beyond for our patient's! It is a privilege and pleasure to work beside her and have her as part of the team!
Lawonda Morgan	Candace Furio	Lawonda always goes above and beyond. The patients love her, the staff love her and everyone knows her. She decorates for the seasons and holidays to make the unit enjoyable. She is always pleasant. She is a great resource and always knows the answer to your questions or will find it. If it is not done right Lawonda will fix it. Lawonda is awesome!
LaWonda Morgan	Kathy Roe	LaWonda provides great care and service to our patients and families. She works hard, is very organized and keeps a positive attitude. She is kindhearted, caring, and such a valuable part of the Radiation team! She not only performs the role of medical assistant - rooming our patients, assisting providers with consultation and follow-up visits and providing care for treatment patients, but also has the role of a scheduling coordinator - making appointments, scheduling imaging (CT's, MRI's, PET/CT scans), faxing, scanning documents into charts and much more. She is prompt in returning messages and phone calls, and just gets things done! She is always available to help her patients and co-workers with whatever they may need. She really makes such a difference. We all appreciate LaWonda and want to recognize her for all she does for our clinic!
Len Kaes	Sarah Cahill	Len is always, ALWAYS willing to go the extra mile to make sure patients have access to the meds they need. I have worked with Len on many patients discharging from the hospital, and he always answers the phone with a smiles and truly bends over backwards to help our patients leave the hospital safely with meds intact. I really appreciate Len and his willingness to help solve tough problems.
Leonard Kaes	Ryan Keith Allen	Len is retiring in June 2024 after a long, storied career here at TriHealth. He has been such a great Leader of our Pharmacy Team. Len always goes above and beyond for our patients and Team Members no matter what. His dedication is unsurpassed. He will truly be missed by everyone here at TriHealth that knows him. He definitely deserves to be recognized as an Unsung Hero before he retires. Thank you for your consideration!
Leslee Worley	Helen Kerr	Leslee has taken on a very difficult position as supervisor of priority care and I think she has done an amazing job taking on this position, she goes above and beyond to help wherever needed and whatever is needed, it hasn't been an easy task, I think she has done a great job!!!
Lindsey Mellott	Eric Eppert	Lindsey is a devoted employee who puts in the extra effort each and every shift. She communicates clearly with multiple departments/employees to improve patient flow into our hospital. Much of the work she does goes unrecognized each shift by those outside of our department. She is truly an Unsung Hero #1 :)
Linzey Russell	Kaitlyn Smith	I am nominating Linzey because she is a crucial part of the respiratory department, specifically the NICU. She goes above and beyond when it comes to caring for her babies. She is always open and willing to help her coworkers and educate/demonstrate for anyone with questions (RTs, nurses, residents, etc.). As a newer therapist, working with Linzey always gives me peace of mind, because I know she will gladly help if I'm in a bind or unsure of how to do something. She plays a valuable role in our department, and it should not go unnoticed!
Linzey Russell	Madeline Hissett	Linzey is truly an Unsung Hero in our Respiratory Department here at Good Sam. Linzey is one of our Core NICU RTs. She goes above and beyond each day for her fellow co-workers, especially other NICU RTs. She is an amazing role model and teacher- she takes the time to explain concepts and skills to new grads, orientees, students, Residents, and other staff members. Linzey is selfless, humble, and does a lot of behind-the-scenes work for the NICU and RT department. Linzey is one of our two Respiratory Day-Shift Schedulers and does not get enough praise for the work she does, even off the clock. She forms friendships with everyone she passes; from Unit Clerks, Environmental Services, nurses, PT/OT, NPs, MDs, etc. Linzey is a true team player and I am grateful to work besides her and learn from her in Good Sam's NICU.
Lisa Courts	Becca Hinkle	Lisa is the behind -the-scenes glue that keeps the physicians and the APPs going. She makes sure all the correct boxes are checked and makes it so much easier for us to do our jobs. She takes very little credit for the work she does and how she indirectly improves patient care.
LISA HODGE	LISA Hodge	RELIABLE - DEPENDABLE - FRIENDLY-HARD WORKING VOLUNTEERS TO STAY LATE TO HELP CO-WORKERS HAS WORKED FOR TRIHEALTH INTERNAL MEDICINE 11 YEARS!! CONTINUOUSLY STATES SHE LOVES HER JOB

Lisa M. Ramstetter	Dianne Lindsey	I have worked with Lisa since the early 2000's, her dedication to Trihealth and our values is unmatched to me. Besides becoming our Department lead and making sure schedules and duties are carried out in a professional and timely manner. She has volunteered for moral boosting activities, has headed up various committees. Has helped beautify our office by painting, bringing in piece of furniture she refurbished. Stayed overnight with our manager, when electric was off to make sure everything was up and running next day. Has backed up our manager when out of town, to check if alarm went off. Too many things for me to remember, a person who goes above and beyond every day!
Lisa Robertson	Karen Schuster	Lisa is an Unsung Hero- she is always willing to help and listen. She always has a smile for you. She works hard, she doesn't ask any thing of us that she wouldn't do herself. She is great example of the Trihealth Way. Works hard and listens to all our concerns and problems. She has good Christian values and lives by them. When we tell her what a great boss she is, she always tells us she just doing her job. I've worked with a lot of team members, none a good or caring as Lisa. <i>She is a Trihealth Unsung Hero</i>
Lisa Robertson	Lenorah Hart	My nomination for Unsung hero is Lisa Robertson. Lisa is the kindest most selfless person who always puts people ahead of herself. She goes out of her way to build up a teammate and works for ways to make improvements for the good of Trihealth. Lisa shows an interest in her teammates and what is going on in their lives. Lisa is always volunteering for her church and involves her family members to help in any way they can. In my opinion Lisa Robertson is the prime example of what a Trihealth employee should be. <i>I am honored to know Lisa and call her my friend</i>
Lisa Robertson	Melissa Davis	Lisa is the best manager I have ever had the pleasure to work with. She truly embodies the TriHealth Way and is my role model for how to effectively practice the Always Behaviors. After facing burnout with my previous employer, she reignited my joy of working and serving.  Under her leadership, the past year and a half has felt like a blessing. She is so knowledgeable and is always open to collaborating with other departments to help our teams work more efficiently and cohesively. She has so much passion for being a great leader. She is always looking out for our team and for ways to help us grow.  Lisa is reliable, steadfast and honest. I can't express how comforting it is to know what to expect day to day and to have a leader that clearly expresses their expectations.  Her even temperament is so reassuring. She is always celebrating our wins and singing our praises. Even when delivering the tough conversations, she never leaves us feeling defeated and always has plans for a path forward. It is so rare to find leadership who gives grace, can supply hope and hold people accountable at the same time. Her intent is never to crush your spirit, but to lift you up. She is truly a gem!
Lisa Robertson	Nancy Costa	Lisa is an amazing leader. She has a way to make everyone feel valued. Lisa always puts the teams need before her own and is always approachable and understanding. With her strong faith and compassion, she has the ability to inspire trust and confidence. <u>She leads by example and has genuine concern for each team member. Lisa creates a work environment that is comfortable and encouraging.</u>
Lisa Robertson	Alisha Koelblin	Lisa is an amazing manager, she is the face of the TriHealth culture. Lisa goes out of her way to help any and everyone no matter the task. Lisa can deliver a negative message and each team member walks out of the room with the same respect for her as they have when the message is positive. <u>Lisa is an AMAZING manager!</u>
LISA ROBERTSON	DEBBIE SIMPSON	<u>Thank you for making everyone on our team feel welcome and valued. We are very lucky to have a such a caring and supportive manager like Lisa.</u>
Lisa Robertson	BRENDA KIRBY	Lisa Robertson is a True Unsung Hero, She goes above and beyond for her team member. She is like the most respectful, caring, kind, just all around perfect person for Trihealth. Trihealth could never find anyone to take her place. She always states <u>she will fight for us and she does just that. She is a super trooper one of a kind. She needs recognition.</u>
Lisa Robertson	Karen Schuster	I'd like to say Lisa is an unsung hero. She a caring leader and team member. Never has she ever turned another team member down in listening to their concerns whether it's work or not. She might be on her way to a meeting but if someone needs her help she always takes the time. She has good Christian values, and that always comes thru for all of us. She's very humble when we tell how much we appreciate her she always tells us that we're a great team to have. She never once asked more or us than she does of herself. <u>She is the example of a true Trihealth Unsung Hero.</u>
Lisa Robertson	Donna (Renner) Yates	I feel Lisa is an amazing manager and person. She stands behind her team and backs us up. She is kind to everyone. She helps solve issues and problems and if she doesn't have the answers she will find them and update you. I think she is a strong leader that is well respected.
LISA ROBERTSON	FRAN HILVERT	Lisa is very good Manager she supports her team is very approachable and you can always account on her to get the jobs done.
Lisa Robertson	Michelle Beatty	Lisa Robertson I want to thank her for being the person she is. She has patience she is kind she is giving and loving. She is always has an open door if you need her.
Lisa Robertson	Malina Davis	Lisa's personality is everything you look for in a supervisor. Her demeanor is genuine, and she truly cares about how and what she does. No matter how busy she is she will take the time to check on others and assist in any way possible. When there are issues or work to be completed, when needed she steps in and assists with the task at hand while sitting by your side. She's great at explaining the "WHY." In this short period of time, I've been a part of the Tri Health family I couldn't and would never want to see the Rev Cycle Department operate without her. She makes a difference every day and I don't think she realizes that. I appreciate her and pray for her continued success here at Tri Health. Thanks!
Lisa Robertson	Heather Sewell	Lisa is a dedicated leader who without skipping a beat always stands behind her team. She makes sure to listen to any concerns we may have and doesn't hesitate to immediately work towards getting a resolution. She ALWAYS has a smile on her face and makes it a point to say hi and ask you how your day is. As much as we appreciate her as a leader for all she does for us, she makes it a point to remind and tell all of us the same. She never fails to recognize the work her team does. There are so many things that could be spoken greatly about Lisa, but the list would be very long. As much as she reminds us that we are a great team, we are only a reflection of the great leader we have. <3
Lisa Robertson	Donna Hauselman	It's just who she is. She is caring, compassionate and fully supportive of everyone on her team. No exceptions. She wants everyone to succeed and assists to that end. She is hard working and knows her stuff. She can deliver any message with grace and dignity, following the TriHealth way ALWAYS. <u>She really is the best.</u>
Lisa Robertson	Edie Vanderveld	Lisa, always happy to help you and she has a smile every day no matter what. If she does not know the answer she is honest and says I will find out and get back to you. Lisa tells you when you are right. she has a loving personality. Lisa makes are team.
Lisa Robertson	Phyllis Gronauer	Lisa Robertson is truly an unsung hero. She is the Manager of Physican Billing, and anyone who can put up with all of us is truly amazing! She is one of the most honest and trustworthy people I have ever worked with. She is always positive and upbeat in front of our team. She leads by example and is an inspiration to us. She has a way of making people feel comfortable and heard. She always has our best interest at heart and will fight for us and what she believes to be fair. She exemplifies the meaning of Always Behaviors. I feel fortunate to have her as my manager. I know she doesn't work for the recognition, but Lisa <u>deserves to be recognized as an unsung hero.</u>



Lisa Robertson	Anonymous	<p>* First, I would like to say that I would like to stay anonymous. *</p> <p>I am nominating Lisa Robertson. She is the Manager of PB Billing at the Norwood location.</p> <p>Lisa was previously our supervisor and then when on to be our manager. Our department was thrilled because she did a great job as our supervisor. Lisa is a Hero because she does whatever it takes in helping us resolve our issues. Example, if there were big issues or a trend in a certain error that wasn't getting paid or denied then she would call us into a meeting and work together to see if we can figure out what's going on and how to resolve it. We were all involved in helping to resolve our problems and that means a lot. Lisa is smart and knowledgeable about billing which we are grateful. She helps on a business and personal level. There is always communication with all of us.</p> <p>Sometimes she just comes around and ask if we need anything or just to say Hello. She is very pleasant and always says Hi how are you doing etc. She is the best Manager we have ever had. Hope she sticks around for a long time. Lisa works hard at what she does and makes sure we all have everything we need to do our job and be successful.</p> <p>Working together as team is the best thing ever! We all are Thankful to have such a GREAT!! Manager.</p>
Lisa Runyan	Kelly Grimes	Lisa is my direct office manager and takes that responsibility to a whole new level. She never complains, is always available to listen to our concerns without judgement, and always goes above and beyond for her staff and doctors. Lisa fills in for the front desk staff, nurses, and MAs whenever needed so that her staff can take the time needed for personal and/or family care. Lisa treats both her staff and patients with compassion no matter how busy she is or what she is dealing with. She has created a safe and professional workspace. Many of my co-workers, including myself, work as hard as we do for Lisa. She leads by example. Lisa is truly an unsung hero!
Lucy Dole	Muriel Long	welcome smile
Lynn Williamson	Cindy Murphy	Lynn is our back office coordinator, and is truly the backbone of our department. She keeps the office running smoothly, assists with any issues that arise, and is usually able to provide any employee with an answer to a question. <u>Having been with ID for many years, she is aware of all the little idiosyncrasies of the office and is truly knowledgeable of all aspects of running the office.</u>
Madonna Schwab	Elle Hansford	<p>There are so many words to describe Donna. She is kind, positive, helpful, patient, empathetic, forgiving, and many more heartfelt emotions describe this team member. I recently received an email from one of Donna's fellow team members that I would like to share.</p> <p>"I just want you to know that Donna from x-ray is the probably the nicest, kindest person I've ever worked with. She welcomed Me and Bobby yesterday morning and was so helpful all day long. Anytime we asked where something was she jumped up and grabbed it for us. She was offering us food and drinks all day long. She knew we were super busy so kept asking how she could help us. She is just such a pleasant, amazing human being."</p> <p>We should all aspire to be more like Donna. She is always positive, never negative, and reminds us how blessed we are to be given another day. She uses each day to make a difference in someone's life. She is a giver. We are proud to have her serve at TriHealth and be such a great example to all.</p>
Makenzie Fullerton	Madison Morgan	<b>Kenzie is a great charge nurse and works hard to make sure our day runs smoothly. Our entire unit loves working with her because she is always willing to help with any task!</b>
Maki Fukunishi	Dawn Connolly	Maki continuously goes above and beyond for the patients we serve in Palliacare. She personally reaches out as often as she needs to assure needs are met and the patient was able to complete labs, tests, etc. She is very compassionate and believes in what our program is accomplishing. <u>As the social worker, her patients are constantly praising the NP she is and her kind and caring approach.</u>
Mallory McAdams	Heather Foster	Mallory serves as the team lead in the insurance verification department and plays a crucial role in our team's collaboration to ensure registration accuracy. As a member of the Training and Quality Assurance team, I interact with Mallory on a daily basis. We constantly consult with each other to ensure that the information disseminated to our registration team members is both accurate and current. Mallory brings many valuable insights to our attention and works with us to validate the information with Managed Care. Her hard work and willingness to collaborate have helped us to avoid missing important information. Mallory is an unsung hero, and I appreciate her contributions immensely.
Mandi Stang	Jessica Goeke	Mandi has been a truly collaborative partner at MHMH. She is working through a tremendous transformation in the lab department at MHMH, they have had staffing struggles and team member engagement concerns and she has put that as a high priority and turning the tables. She has also implemented rounding with the supervisors and leads from other departments to bridge a gap that formed during these more difficult times with staffing and that has gone a long way with our department. She and I have worked closely together to implement small changes to make a patient's process for a total joint smoother and she is constantly thinking outside the box to make everyone's day a little brighter and easier. We are <u>extremely lucky to have her and I hope she know just how much she is appreciated.</u>
Marcy Ehlers	Matthew Petersen	Marcy, a Hospice of Cincinnati RN Case Manger, has provided excellent care beyond simply attending to the physical needs of a patient. She has been a source of strength, education, and encouragement to the patient and her spouse. The patient's spouse continues to praise Marcy stating that they could not imagine not having her with them through the end of the patient's life.
Margaret Rawlings	Lakeya Bullock	Margaret whom I call Maggie, has shown growth and patience. She is always willing to help and gives out hugs. Even when she is overwhelmed and all over the place, she keeps the team smiling with a smile and just being her true self. I have never <u>heard a patient, or another coworker have one bad thing to say about her.</u>
Margo Reed	Samantha Mullan	Margo consistently goes above and beyond both for patients and the physicians in our practice. I know that when I ask for something to be done, I can trust that it will happen without fail. I get a lot of feedback from patients about how caring she is and I can tell that she develops a genuine, meaningful relationship that positively impacts their care. She also jumps at opportunities to better serve our high-risk patients, including being involved in multidisciplinary care and clinics. She also handles a lot of administrative work that is incredibly thankless, but allows the physicians in the practice to focus on their roles successfully. Margo is truly an unsung hero!
Margot Westermen	Tessa Thull	Positive attitude, treats all patients and staff well, hard working. Able to problem solve. Great communicator
Maria Fussnecker	Amber Callentine	Maria keeps our building together. She is always available to help throughout the building with lab draws, paperwork or patient care. Maria isn't just our lab, she has the experience and longevity with Trihealth that she is our encyclopedia of protocol. Maria has made such a difference in our patients lives. I've seen her draw terrified patients painlessly with one poke. She is always available to draw patients when we have missed. Our building would not be the same if she weren't here <u>as the glue that keeps us all together. Thank you Maria for all you do.</u>

Maria Fussnecker	Tina Seiter	<p>Maria is always the first to jump in to help a patient no matter who they are or what they need. She runs the lab at West Chester and receives numerous appreciation stations acknowledgements from team members each month thanking her for her support.</p> <p>Maria recently received a letter of thanks from a patient who is seen at another TriHealth location for her generous help in solving a problem the patient was having.</p> <p><b>Maria consistently shows that she is a hero in her support for all</b></p>
Maria Groff	Jessica Carter	<p>Maria is an amazingly hard worker and does everything necessary and more to take great care of her patients AND her team. She is an amazing nurse in the cath lab fully competent in all roles, providing high quality care during emergencies off hours and during routine outpatient procedures. What makes Maria so unique is she is always looking for solutions to problems and fixes them before she even comes to me! As a leader, there isn't much more I can ask for in a team member. She is kind and courteous to everyone she encounters, transports patients herself to avoid transportation delays, serves as a charge nurse, and works seamlessly alongside physicians who frequently rave about what a wonderful nurse she is. Maria has sought out education, even day long seminars on her off days to better understand the complicated hemodynamics and cardiovascular care that we provide. Maria is humble, and would hate the idea of being publicly recognized but I truly feel she is an <b>invaluable asset to my team</b></p>
Marie Van Skaik	Heather Bennett	<p>Marie is a kind, caring and smart nurse. She works hard daily both patient facing and behind the scenes of clinic to help take care of our patients. She is a dedicated employee and works hard. She never complains and has an amazing attitude. She is <b>always a pleasure to work with and I appreciate being a part of her team!</b></p>
Mark Graves	Jeanette Miller	<p>Mark is one of the most selfless individuals I've ever had the honor of knowing and working with. He goes above and beyond the call of duty to make sure our Periop and Endo departments have everything they need to make the day run smoothly and efficiently. <b>Marks dedication and work ethics are unwavering and certainly do not go unnoticed. He is truly a valuable asset to Bethesda Butler and our team. Thank you Mark!</b></p>
Marnice Rias	Amy Orr	<p>Marnice is one of those nurses who flies under the radar, but has a big impact on the patients that she cares for at the Interventional Pain Center. Marnice always has a calming effect on patients and is very compassionate. She makes patients feel comfortable and well taken care of. Marnice is a team player and does anything you ask of her. She will go above and beyond to make sure the work is finished before she leaves for the day. She never has a complaint or says an unkind word. <b>Marnice is definitely an Unsung Hero at the Interventional Pain Center!</b></p>
Martha Olberding	Becky Martin	<p>Martha, is one of our nurse case managers at the OB/GYN Center. She goes above and beyond for our patients every day! She makes sure that our patients are prepared for their new babies, by making sure they have all their needed supplies for the baby and all other resources that our out in the community that they can also access. She is an awesome educator and makes sure all their questions our concerns are addressed every day. She is awesome with our patients that do not speak English and makes sure all their resources are in their language. She also addresses any other needs of our patients by making referrals for them for our community health workers or our mental health providers. She is also an advocate for them outside of their pregnancies needs by making referrals to our legal team when our patients are dealing with poor housing conditions, benefits etc. Martha works well with our whole staff and doctors in our office. Her patients love her and trust her to take great <b>care of them during and even after their pregnancies. We could not do without them!</b></p>
Marthlowe Formoso	Jessica Deaton	<p>Marth is one of my favorite nurses. I worked with her as a PCA before I became a nurse and shifted to night shift as a new grad. Marth is one of our units charge nurses on day shift and she is a joy to work with. The care and compassion that she provides is extraordinary. She is brilliant and shares her knowledge with those around her. She is a wonderful leader and an even better nurse. She always has a smile on her face even when she is having a rough day. She makes the shift better. Marth is excellent at what she does. She is the sweetest and most caring person I have had the pleasure of meeting. Before she came to the CDU, she worked in the CVICU. Her critical skills and knowledge are amazing. We are so lucky to have her on our team. I hope one day that I will be as amazing as she is. She is what makes nursing so special and the reason I have always wanted to be a nurse. Marth is the nurse I would want to care for my own family.</p>
Mary Armstrong	Heather Vickers	<p>Mary is always on top of everything for our department. Between Mary and I, we cover all of the offsites for TCBI. After the loss of my daughter a month ago, Mary has stepped up and covered everything and hasn't complained or missed anything in <b>the process. She takes care of the sites as well as checking in on me as I have returned to work. Mary is a great asset to this company as well as a wonderful friend to me.</b></p>
Mary Carter	Jaila Sanders	<p>Mary goes above and beyond for the unit as our Unit Coordinator she is one of a kind always willing to help others and always greeting everyone with a smile. She is very attentive to detail always willing to help and learn while adjusting to the new <b>things on the unit. She definitely goes unnoticed at times and deserves to shine. TY Mary for all of your hard work and kindness you spread.</b></p>
Mary Downing	Robin Kenney	<p>Mary is truly a selfless person in her job and her personal life. She has been an employee of Bethesda for over 30 years. She does her job with expertise and care. On her way out of the hospital after a long shift she noticed a family member struggling to get in from the parking lot. She stopped to help her and after the women passed out she performed CPR and got the women to the ER saving her life. Outside of the hospital she is an avid bicyclist and will take blind people for bike rides pulling them on the back of her bike. Her mom is in poor health in another state and Mary travels back to see her and help care for her a couple times a month. Mary is also generous to all her friends frequently throwing birthday bashes for them. <b>Mary is a gift as a friend, co worker and nurse should you ever need to be her patient.</b></p>
Mary Downing	Margaret Holtkamp	<p>Mary is truly selfless. She volunteers at a foot clinic downtown. She also takes people who are legally blind on tandem bike rides each saturday on the bike trail.</p> <p>I wish I could tell you the name of these institutions, but I don't know.</p> <p><b>Mary is a wonderful person and very caring and giving. She has worked here for 25 yrs or so</b></p>
Mary Molly Donahue	katie Palmer	<p>Molly is an extraordinary charge nurse, co- worker, and friend. She goes above and beyond each day to ensure our patients are well taken care of. She also ensures all the nurses are taken care of as well. Ensuring that I get my nursing pump breaks and all nurses have lunches before her. She is constantly working, if we dont have patients to care for she is cleaning patient rooms, stocking, setting up for the next day or working on our schedule. She makes sure our unit is staffed and that isnt <b>always an easy task. She puts everyones needs above her own. This unit wouldnt be the same without her. She is truly my unsung HERO!!</b></p>
Mary Nelson	Cindy Murphy	<p>Mary is the office Access Associate, the front office person of our office who handles the numerous phone calls coming to the office.</p> <p>She is the glue that holds the office together!</p> <p>No matter how demanding the patient, she maintains her professionalism and is always polite and helpful.</p> <p><b>She does not get told enough just how truly valuable she is to our team!</b></p>
Mary Turner	Sandi King	<p>Mary Turner is the Lead at the 7777 Lab. She is a wonderful person, teacher, team mate and all around great employee! She has helped transform the lab from low Press Ganey customer scores to recently scoring 100% for 6 consecutive weeks! She has helped hire, train and coach a new lab team who are working beautifully together. Mary always has a smile on her face and a positive attitude no matter the day despite having many personal struggles in her own life. She is always kind and patient with staff and they report "she is a joy to work alongside". She makes the entire lab environment more positive when working. Mary has also been willing to train new lab team members from other Ambulatory TPP sites in Anderson- she did an outstanding job, those team members are wonderful Lab Staff thanks to Mary's excellent coaching and encouragement! She also teaches yoga to young adults with many challenges in addition to her full time job in the lab. <b>Congrats and Thanks to Mary for all she does for our Lab team and patients!</b></p>
MARY TURNER	VICTOR PENNEKAMP	<p>In light of our Be Seen, Be Heard, and Be Healed mission, Mary Turner is an unsung hero for her exceptional patient care. I work near Mary every day and I see the efforts she makes to engage with patients in a meaningful way. At its surface, the phlebotomist's job is to draw blood for tests. What can seem like a routine act for us can be a confusing or worrisome experience for patients. Mary does a wonderful job of giving the patient space to ask questions, be heard, and get answers to any questions they may have. She gives them the space to talk about their worries and their interests, making sure that everyone leaves having been remembered. She's shared laughs, information, and even plants with visiting patients. While these things may not be necessarily important to the blood draw itself, they are absolutely vital for building positive connections in the community and making sure our mission goes beyond a slogan on a shirt. I, and others, are lucky to have Mary as a coworker, and I can't do enough to so say thank you for her positive attitude and her unfaltering determination to be kind.</p>
Matt Bremer	Veronica Moore	<p>Matt is the Bethesda North Hospital Inpatient Pharmacy Manager, which implies the typical Monday-Friday 9 am to 5 pm work hours and mindset. This could not be further from the truth for Matt. He provides a shining example of the TriHealth Way of Serving by embodying Serve behaviors and supporting the department in all that he does. He serves the department by ensuring the safety and cleanliness of our workspace, whether that means contacting EVS to address IV room sterility issues or maintenance to fix a leaky ceiling tile. He excels in recovering from service breakdowns, even traveling to Bethesda Butler outside of scheduled work hours to meet with a patient/family regarding a home medication that was ordered for inpatient administration. Matt is respectful of everyone's opinion within the pharmacy department, making certain to obtain feedback from all affected team members during our recent huge automation transition. He values departmental resources by consistently engaging in stewardship activities to avoid waste, with a current focus on engaging pharmacist team members in clinical and transitions of care activities to maximize the valuable resource of time spent on task. He is committed to team member engagement, which is evidenced by his focus on engagement survey results. The most recent survey indicated that accountability is an area in which pharmacy can improve, so Matt has made strides in this area by addressing cell phone/ear bud use within the department. Matt is truly the heart and soul of our department, and I cannot think of anyone more worthy of receiving the TriHealth Unsung Hero award.</p>

Matthew Bremer	Rishikesh Kulkarni	Matt has always been a great resource to our Pharmacy, currently he is our Pharmacy Manager at Bethesda North. He has been in various roles in our and has been instrumental in designing and delivering several projects in our department in various positions he has over the years and has worked selflessly for the betterment of our department. He always finds time to answer questions and guide us in proper direction and is very knowledgeable. He goes above and beyond and is a great leader for our department!
Maxwell Thompson	Muriel Long	polite to everyone.
McKenna Ross	William Hawke	McKenna always goes above and beyond for the Emergency Department and the hospital. She will help out with events sponsored by the hospital for team members all of the time. She put together the new "Giving Closet" for the hospital which is going above her administrative / scheduler duties. On the weekends she cares for elderly patients in a local nursing home as a volunteer. She will spend time with them, read them books and just brighten their day being there for them. McKenna has a big heart and is always willing to help others out. TM from other departments come to see her on a daily basis to ask questions or just to talk. She is making a huge difference with the Emergency Department here at GSH. Thank you for all that you do every day McKenna!
Meg Whyte	Jeffrey Nelson	Meg is so fun to work with. I never have a bad day when I work with her. Her presence is uplifting and motivating! She inspires me to be the same kind of person for someone else :)
Megan Ellis	Katie Huismann	Megan has recently taken over leading the Float Pool and Staffing Office and is helping us to further grow in all aspects! I appreciate her diving right in and getting to know the team!
Melanie Dicker	Felicia Perrymond	Melanie is such a hard worker. She is always willing to help her coworkers and patients. Melanie is a great team member and friend. Everyone in the office appreciates her. She goes above and beyond.
Melanie Smith	Katie Huismann	Thank you for all that you do to ensure that BNorth and Butler has appropriate staffing! This is a very difficult job but you do it well and with a smile on your face!
Melissa Dove	Aubrie Chiu	I am a new graduate and trihealth is my first job ever as a PA. Melissa has been a wonderful leader and trainer. She is super supportive and has made learning fun! Not only does she take the time to teach me, she is constantly following up with her patients to make sure they are well. Additionally, she works on the Admin side of the company in addition to being a provider, and she is always working with HR and all the other APPs in the department to see what improvements can be made. Essentially, helping the APPs have a voice. Further, she is a mom of 4 kids! I really don't know how she does it all and she is someone I aspire to be.
Melissa Ebbing	Jeffrey Nelson	Melissa is always so helpful to other staff as well as with patients. Love working with her!
Melissa Katsetos-Hensley	Michelle Wilson	Melissa is a true advocate for our department. She works tirelessly to ensure safety for her staff and the patients we serve. She carefully considers everyone's point of view when making decisions that impact the department. She is an excellent listener and offers thoughtful input to guide her team members to a decision, whether it be personally or professionally. She is supportive, caring, and above all humble. She puts all others' needs before her own. She rarely takes time off and even after hours, she is working, which is evident by time stamps on emails. Melissa is an asset to our department. I value and appreciate her hard work and feel she truly is our unsung hero.
Melissa Meyer	Jeffrey Nelson	Melissa is always friendly and easy going with patients. Her demeanor is calming!
Melissa Peters	Sharon McClung	The triage department has a difficult job helping patients in all avenues from sending patients to ER, to scheduling visits, talking to calm them down or help them understand, review labs and testing, requesting refills and urging pt to come in to be seen even when they don't want to. They get yelled at on a regular basis by patients while taking a deep breath and managing to stay calm and still assist them in their needs.
Melissa Vega	Katie Huismann	Thank you Melissa for always helping to jump in for any of our departments! I appreciate all that you do for the team... we make a GREAT team!
MELODY MOSS	KATHLEEN KRAMER	Without Melody the Anderson Surgery Center would not survive! She is knowledgeable and makes it her priority to know what each person does at the center and able to answer any questions. Shes always upbeat and put her employees and always patients first. She is truly one of a kind and we are lucky to have her!
Meredith Jewell	Eileen Cash	Merri always comes in with positive words and a smile on her face to coworkers and patients! She is always thinking of ways to make patients happy. An example that I love is that she regularly prints up crossword puzzles and word find for patients while they are waiting to see the doctors. She truly brightens everyone's day when she is around! Recently on a very busy day she was even cleaning my rooms for me! What a team player!
Michael Weller	Carol Abbott	Mike is a newer addition to our clinic team, but he has already proved himself as an Unsung Hero. He picks up many open shifts and is willing to go to any location, even if it is a last-minute change in schedule. He doesn't complain about it. He always has a smile on his face. He has a great sense of humor. Patients love him. He is knowledgeable also which is an added bonus!
Michelle Fischer-Kiley	Lindsey Fisher	Michelle is an incredible team member. She is my surgery scheduler and a medical assistant. She is always willing to help in any way that is needed. We have been through some staffing issues recently and she has taken on a few different roles. She works part time and decided during our staffing issues to work full time hours to help the patients and the physicians. She trains the front desk team members, the medical assistants, and can run everything in the office. She is also one of the kindest people I have ever met. She has been my right hand during this transition period. I take her opinions to heart and we work very well as a team. She is definitely an unsung hero. She does not think that she does more than others and is always very humble. She is a wonderful person and a true inspiration to me and her team. The patients say that she is a wonderful face of our office and they absolutely love her. The physicians rave about her and her work. She is an incredible person. I am blessed to have her on my team.
Michelle Hertel	Rhonda Burke	Michelle advocates for patients by prioritizing scheduling and getting patients in on very full schedules. She helps keep patients and providers happy.
Michelle Huiet	Mikayla Laymance	Michelle is constantly helping others without asking. If she notices you are struggling or bogged down with work she jumps in with no hesitation. She makes sure every patient is taken care of and constantly going above and beyond to make sure patients have access to their medications.
Michelle Mack	Patty Page	Michelle does a fantastic job scheduling our EP patients for their procedures. She interacts with them in a kind and professional manner. She is inundated with a large number of patients to schedule, and does an excellent job. Michelle is a fantastic asset to our TriHealth team!
Michelle Pearce	Jami Buescher	Michelle is a wonderful charge nurse who also listens to her peers to handle issues in the moment when able. She keeps the atmosphere light and airy with her humor even on the worst of shifts. She is always on top of ordering supplies to keep the unit running smoothly with the supplies we need. Very courteous to co workers and families and patients. Works well under pressure or unseen circumstances.
Michelle Peeden	Heide Edens	Dr Peeden is a kind, compassionate doctor. I work with her daily and all her patient's express how much the trust her with their medical career. She is a great friend and team member. I am proud to be the nurse working beside her every day.
Mindy Adams	Jessica Deaton	Mindy is by far one of the best nurses I have worked with. I have been working with Mindy for several years now. I worked with her before I became a nurse as a PCA. Now I get the pleasure of working beside her as my first year as a nurse. Mindy is so kind and a great advocate to her patients. When I work with her, I know it is going to be a safe and great shift. She is always willing to go the extra mile to help her team members. Mindy is the definition of a great nurse. I have worked beside her and observed the way she interacts with her patients and families, and it is amazing. She is just an uplifting and outgoing person. Every time I work with her, she spreads positivity to those around her. I have seen her advocate so much for her patients and she is the "nurse" I always knew I wanted to be. She deserves to be recognized for the outstanding and compassionate care that she gives to EVERY single one of her patients. She is the nurse I would want my own family to have. I have learned so many things from Mindy. Her communication with patients and families is phenomenal. Mindy and the care she provides is the reason I chose to become a nurse. She is the real deal.
Miranda Greer	Tina Brauning	Miranda is our Clinical Supervisor. She makes sure the MAs are aware of any departmental changes, always puts safety first and is available to answer any questions from the team. She always goes above and beyond for the practice. She works the floor when needed or lends a helping hand on busy days. TAOB would be lost without her!! Thank you, Miranda, for all you do!!
Miriam Fruhling	Jackque Bines	Miriam never hesitates when it comes to helping anywhere she can. She not only will do all tasks she asks of anyone but will do it without complaining or attitude. Her compassion for her team has no bounds. I am truly grateful to be here with such a blessing as Miriam. TriHealth should certainly give credit where credit is due. That credit should go to Miriam.
Misty Mills	Catrenia Tune LPN	Misty is always there in a time of need no matter how it effects her, she goes above and beyond on a daily basis to make our pts and others feel comfortable, she is a great team member and a friend to all. Misty even travels to different office locations just so her teammates don't have to go, she is a valued assist to TriHealth and is truly an unsung hero in my book.
Mohammad Fattal, MD	Barbara Schmitt	Dr. Fattal is one of the best physicians I have ever worked with. He is kind, compassionate and very understanding. He will constantly run behind because he will spend time with the patient in front of him until the patient is completely satisfied with their visit. Everyone who sees Dr Fattal come from their appointment saying how much they love him! He is always bringing in something special for the staff: cake, sweets or treats from specialized bakeries from his cultural heritage. We so appreciate his kindness and recommend Dr Mohammad Fattal as An Unsung Hero!

Molly Brauer	Kriten_McKean	<p>Molly has provided me with the opportunity to take on a larger role in the Total Rewards project. With each step I have felt supported and valued as I navigate new skills and things that are slightly out of my comfort zone but will ultimately be an asset to me.</p> <p>Molly challenges me and yet verbally encourages me through my learning. I always value her praise and the trust she gives to me while learning new things. Molly has had a very challenging year personally and has shown up to work with an attitude to work and positive outlooks for our team.</p> <p><i>I truly enjoy working with her and all the opportunities to learn from her.</i></p>
Molly Callos	Kirsten Conn	<p>Molly works tirelessly with her patients in the Cardiometabolic clinic to ensure they have the education, tools and resources to start and stay on their medical therapy. She is a true advocate for her patients and goes above and beyond daily. She works with insurance companies to get medications approved and writes appeals if prior authorizations are denied. She also works with pharmacies so that patients can get medication that greatly improves their quality of life. Molly deserves to be recognized for her consistent efforts and exceptional patient education and advocacy.</p>
Molly Nieman	Tabatha Case	<p>Molly began on our unit as a PCA. After graduating nursing school, she proved to be a compassionate, empathetic nurse who always puts her patients first. She stepped up and became the interim assistant manager and continues to assist in the training of our Newley promoted ANM. Everyday Molly puts the patients first even with all the added responsibility she has taken on. you still see her out on the unit passing trays talking to patients and making sure everyone is safe. Molly speaks to every patient and employe with the highest respect. She is a light on our unit that I hope will shine on and continue to grow. If every nurse cared about people the way Molly does it would a Great environment.</p>
Mona Ohmart	Lindsay Keck	<p>Mona is an amazing leader who truly goes above and beyond for her team. She is always willing to help and jump in where she is needed. Without a doubt Mona keeps our unit going.</p>
Mona Ohmart	Joan VonKorff	<p>I nominate Mona Ohmart as my unsung hero! She is my ANM in the PACU at GSH. Mona is selfless, caring and is the glue that makes the PACU a great place to work. She is always in the unit helping nurses holding patient's hands or creating team building games that many times includes the units we were closely with. Mona can step into any role in the PACU to help out. She earns the respect from our staff and the teams we work side by side with. Thanks Mona!!!</p>
Mya Willard	Aimee Schulten	<p>Mya came to us as a new graduate a little over a year ago and has really blossomed into her role as an emergency department nurse. She strives to give all of her patients the best care possible, speaks to them with a warm, welcoming tone, and shows empathy and compassion in her care. I have personally worked alongside Mya many times and have witnessed her portraying TriHealth's values in every patient interaction. I am proud to be her teammate and think she deserves the title as <i>Unsung Hero.</i></p>
Nancy Menard	Jennifer R. Brown (JB)	<p>Nancy is the person that truly keeps the pharmacy department running, often as the result of her own extra efforts. In addition to making sure that every individual - technicians and pharmacists alike - feels cared for and appreciated within the department, she also will step in and do whatever is necessary to fill in gaps, offer additional training, and provide additional personal support. She teaches us from her depths of wisdom and experience, having worked for TriHealth since before it was TriHealth with tenure going back to working at Good Sam and Bethesda when they were more separate institutions. Finally, I have personally experienced her efforts as she has been the primary source of assistance for me as I deal with a difficult time with my health. Because of Nancy's help with rides and support, I have never missed a shift in the three months I have been on driving restrictions due to seizures. I am relatively new to this job, and I know that her aid to me that she sees as "taking care of her staff" is just one in a long line of ways she has helped us all over the decades. Whatever good department culture we have is because of Nancy Menard.</p>
Nancy Nahigyan	Tina Brauning	<p>Nancy is one of our triage nurses. She is the informal leader of the nurses. She is responsible for orienting new RN team members, gets the triage resource book organized and updated and readily gives feedback when needed. She represents the nurses at our provider meeting, is knowledgeable in Women's Health, she triages calls and makes sure our pts are taken care of. Nancy is an amazing team member!! Thank you for all you do!!</p>
Nicole Bishwaty CNP	Ciara N Tunstall LPN	<p>Nicole is one of our newer nurse practitioners, and one of the best I have ever met! She not only goes above and beyond for our patients, but it is her mission to make a difference! She has every TriHealth value instilled in her heart and soul. She is genuinely caring, brilliant, and will make mountains move for anyone she meets! She is the true meaning of an unsung HERO, and deserves the recognition of being my hero! As a woman she is inspiring, as a co-worker she is irreplaceable with not only her knowledge but her genuine love for everyone. There is no other practitioner in the Tristate I would trust and value more than her!</p>
Nicole Freimuth	Mary Lou Sauer	<p>Nicole is an incredible asset to all of our TriHealth patients, and team members involved in their care. Time and again, when patients require imaging to workup their new cancer diagnosis, it is a challenge to get approval for the necessary testing; Nicole understands how a delay in getting the imaging can impact patient care and she works tirelessly to get the job done. She is always such a pleasure to work with, and trust me, I call her when the chips are down! She treats each patient like a family member; such compassion and caring. She will often call the patient directly to explain the situation, but mostly, what she does is all behind the scenes. Definitely an unsung healthcare hero!</p>
Nicole Harris	Dana Price	<p>Nicole is an outstanding team member who exhibits quiet leadership. She provides outstanding customer service to our patients, ensuring that they are met with a friendly smile and positive attitude. In her role as a Front Desk Specialist on the 8th floor of our office, she has become the subject matter expert we all go to for guidance. The clinical staff on the 8th floor changes on a daily basis as the specialty providers are often here on a weekly or semi-monthly basis. Nicole has developed relationships with the individual provider's staff members. This is critical to a positive patient experience and promotes a true team environment.</p> <p>Nicole's knowledge and experience is an important factor to the smooth running of front desk on the 8th floor. Nicole readily shares her knowledge with other team members, making all of us more efficient and informed. Nicole performs her job with positivity making her a joy to work with. We are so fortunate to have Nicole as part of the TriHealth team</p>
Nicole Holt	Sarah Luscek	<p>Nicole is always going above and beyond for our team. I could not get my job done without her help. She is a kind person who truly cares for patients.</p>
Nicole Holt	Elizabeth Auger	<p>Nicole is amazing at her job and goes above and beyond. She is always positive and encouraging to her co-workers and the patients. She goes out of her way to schedule interpreters to make sure our patients on mother baby have an interpreter in person if possible. Nicole also is attentive and helpful and facilitates that all moms who are eligible for a breast pump can get one through insurance or a grant program. She assists with birth certificates with efficiency and accuracy. She has many tasks that are done behind the scenes but are so necessary to the quality of care that is provided to our moms, babies and their families. Her sunny disposition makes our department a happy place to be! Thanks Nicole!!!</p>
Nicole Rue	Katie Huismann	<p>Thank you for all that you do to ensure that BNorth and Butler has appropriate staffing! This is a very difficult job but you do it well and with a smile on your face!</p>
Nikita Stenson	Jessica Cassidy	<p>Nikita works as a medical assistant in our busy primary care office. She goes above and beyond for our patients and the rest of our medical staff in so many ways: spending extra time with nervous patients to help them feel comfortable, helping with difficult blood draws, organizing the office to help us become more efficient...all of this without being asked to do so. Primary care is really difficult! We need to recognize our hard-working staff more! Thank you for giving out awards like this so that we can show our appreciation.</p>
Nikkie Blaney	Sheri Reid	<p>Nikkie truly defines the title, Unsung Hero. She is the pulse of the Pavilion. She is the first to jump in and help wherever is needed. She lives our ALWAYS behaviors day in and day out and provides a living example of kindness, respect, caring and knowledge.</p>
Norberto Rivera	Isabella Bacon	<p>Norberto is an extremely hard worker. From my first days training with him, he was always willing to help, answer my questions, and pick up the slack from any of the team members. He is always willing to pick up weekend shifts when we need that weekend off and he often stays late when the schedule is too busy for one person to cover in the evenings. I cannot think of a better person to win this award. He does nothing but work hard to make sure the patients get the best possible care the OR team is prepared for each and every case. He is willing to help out with pt transport, something the other leads rarely if ever do. He restocks carts, again, something the other leads fail to do. If he asks us to do something it is only because he himself is already busy doing something else, he always is doing the work beside us while also maintaining the duties of the lead position. I have never met a harder worker than Norberto.</p>
Ondra Moorman	Tammy Marshall	<p>Ondra makes the Patients feel comfortable, heard, and at ease. Ondra is a stress technician, so patients are usually a bit uncomfortable to walk on the treadmill. She starts joking with them right away to ease their fear. The patients leave saying "that wasn't as bad as I thought". That is all due to Ondra. Also, Ondra is the go to co-worker when you need anything: help with the phone, computer, ordering supplies, answering a patient's question, how to send images to other hospitals, EVERYTHING! She never complains and is always ready to help. Ondra is loved by all of her peers and patients.</p>
Pam Carnes	Tiffany Holt	<p>Pam joined TriHealth in 2022 as the Director of Infection Prevention. Since joining TriHealth, she has strengthened our department and TriHealth overall as a leader in delivering exceptional healthcare. Most of our hospital acquired infections have decreased due to her leadership and guidance. Not only is she committed to improving patient outcomes, but she consistently supports and guides our department's professional development. We are extremely lucky she chose TriHealth and appreciate her expertise in the ever-evolving field of infection prevention.</p>

Pamela Ashlin	Barbara Roesner	Pamela is a great communicator! She is concerned about making sure our payments are correct from Anthem (her payor) and is diligent in getting appeals processed. She is a wonderful asset to me in knowing that any patient that I have enrolled into a high- cost drug copay program will have their medical claims processed correctly and timely under Pamela's watchful eye! This ensures that the copay program will be able to process our claim for the drug payment without delay. She makes my job easier and less worrisome for our patients. Pamela has worked very hard to clean up Anthem high dollar claims that were being in correctly billed to the patient. She has done a fabulous job! Also, she is one of the working from home who <u>really do stay on top of her job! Thank you, Pamela, for having my back!</u>
Pamela Estelle	Kelli Timmerman	Pamela is always willing to lend a helping hand, whether it be when the department flooded and she jumped in and helped clear out the old call center area, or when she comes in and jumps in to help with results. She is kind and very knowledgeable as well. <u>She has been with Trihealth over 30 years and embodies the Trihealth way.</u>
Pat Beiter, MD	Candace Stang	Dr. Beiter goes above and beyond with making his staff feel appreciated. Everyday he is here in the office he will eat lunch in the break room with the staff and tell everyone " Thanks for working here guys!" He truly cares about the staff that is here and likes to know what is going on in our personal life outside of work. He truly makes his staff feel appreciated just by spending time with us and telling us everyday that he is thankful we work here! This small gesture makes a world of difference!
Patricia Gaines RN	Jeri Schulz MSN, RN	One of the best ways to retain staff and excel at patient satisfaction is to have an exceptional Charge Nurse coordinating the shift. Patricia Gaines does this with skill, humor, and grace. Because of her depth of knowledge of the job, she routinely goes above and beyond fixing and coordinating as she goes making each patient encounter the best it can be for those we care for. Patricia is a devoted, long time employee of HOC. She is always covering and picking up shifts whenever we need her by rearranging her personal life as mother of 4 small children. This makes her a talented juggler of time and priorities keeping everything in the air and moving. <u>She is a rare person indeed and HOC and Trihealth are better for her being here and part of the team.</u>
Patrick Bobst	Samuel Rouvier	While, also performing the many tasks associated with being the manager, Patrick is always available to pitch in and help with any task that needs attention at the Bethesda Surgery Center, from moping the floor to taking out the trash. Patrick <u>always makes time to be available to everyone from each patient and family member to all staff members and physicians. Patrick also has a very upbeat attitude at all times.</u>
Patrick Clausen	Anna Brooker	Patrick Clausen is a respiratory therapist who embodies the definition of an Unsung Hero. He has been serving at Trihealth for over 20 years and is a highly valued member of our pulmonary team. Patrick consistently goes above and beyond for his patients and colleagues. <u>His expertise and skills in our CVICU are unparalleled. Our team holds him in high regard and relies on his knowledge and opinion in all aspects of patient care.</u>
Patti Watson	Pamela George	Her dedication to the Team/her dedication to the patients and families we serve/her caring attitude and her willingness to do whatever it takes to assist the Team. She is always smiling and happy to help. Thank you, Patti, for all that you do! We see you!
Patty Banks	Laura Jackson	Patty is the kindest, most hard working person I have ever worked with. As a boss, she has supported me in countless ways over the years. And she does it all without any recognition! Everyone on our small team thinks so highly of her, but I don't know that other's at TriHealth have any idea how much she sacrifices and leads by example. I often find myself using her language from the AIDET's and HEARDS. She truly is a servant leader and is a huge reason for the success of TriHealth EAP.
Paula Thomas	Susan Hamblin	Paula is a Scheduling Coordinator for Radiation Oncology who always puts the patients first. She goes above and beyond with the decorations she shares with the patients for every holiday. She makes each patient feel like they are the most important and comforting them during an unfortunate time. She represents the face of our department, setting the experience for the patients to be seen, be heard, and be healed. She is always willing to go out of her way to help others.
Peggy Scheindler	Tamara Motley	<u>She is always multi tasking and keeps everything in order. She go beyond with daily to do list with a smile. I never see her sweat.</u>
Peggy Wertz	Amy Perkinson	Peggy works at our front desk in our office. She really works hard to keep the whole office running smoothly, consistently going above and beyond with our patients, often even before we actually see them in our office. Peggy is usually the first person in our office that speaks with our patients on the phone to get them scheduled ... and at least half of those patients are so eager to meet Peggy in person when they come in for their first appointment, because she has been so good to them on the phone. In addition to her long list of her own tasks to complete each day, she is most days helping us get patients roomed and cleaning the rooms after patient has left. She is such a team player, and will do whatever it takes to make sure our patients have the best experience with in our office. Peggy adds so much to our office ... and her always going above and beyond is contagious! Our whole staff is better for working with her!!!
Priya Sharp	Tonya Honeycutt	Priya Sharp is wise, kind, professional, well beyond her years. I have worked in healthcare for over 30 years and with what I felt were some of the best leaders and physicians in the country. I preface that as, I would work for and with Priya 7 days a week, 365 days a year. I cannot begin to share what a joy Priya has brought back into my life. Healthcare needs amazing leaders just as much as we need amazing physicians. Priya is an advocate for our patients and her team. She is creative, driven, honest, asks questions and truly listens to the answers. She is inspiring, uplifting, available, and responsive. She is an absolute role model for the TriHealth Always Behaviors. I literally look forward to her meetings, huddles, as any information she shares you know will be invaluable. I for one can better support my own team, providers and patients because of the care Priya shares with all of her leaders. <u>Thank you for the consideration and opportunity to recognize our Unsung Hero, Priya Sharp.</u>
Rachel Horn	Beverly Frommeyer	Rachel is always a team player. She helps to manage our caseload by assisting other therapists that may need help or giving up one of her patients to help someone else's productivity. Rachel is the one giving out cards or treats when someone is <u>having a bad day. She is always there to listen when a peer needs to talk. Rachel makes everyone's day better!</u>
Rachel Kloentrup	Tiera Mathis	Rachel has taken care of me on more than one occasion at the good samaritan hospital emergency room. Rachel is the perfect example of showing up every day to SERVE and perform her sacred work to people of the community. Rachel has very great bedside mannerisms! Rachel made me feel heard and valued each time I came into contact with her being my nurse. Rachel made me feel like I mattered and that I was in good hands! Being the healthcare field and receiving great care from someone in such a great healthcare system made me feel so good. Rachel deserves to be an unsung hero because she shows daily that she is serious, dedicated and cares for the work she does. I honestly cannot thank Rachel enough for being <u>attentive and caring for me and I am glad to be connected to such great nurses in a great healthcare system like TriHealth!!</u>
Rachel sparks	Lynn Beitman	Rachel is wonderful Hospice employee, in her role as an STNA she visits patients and families in their homes for personal care needs, Rachel is professional and 'meets patients where they are' She works in 'a multitude of situations related to people's homes and patients functioning levels' Rachel is patient and kind with each family and will often remember personal celebrations and daily routines for each patient. Rachel is available to pick up additional visits related to team needs and <u>has a positive attitude towards other team members and pts and families. A blessing for hospice and work we do.</u>
Ramona Wina	Beverly Leitner	Ramona is a very special person to everyone. She is very dependable, hard worker, very smart, kind to co-workers, patients. Ramona is always willing to help anyone or any patient with anything. Romano is someone that I am very proud to say <u>she is my co-worker and friend.</u>
Rebecca Fellerman	Sarah Bruening	Becky is always happy to help the staff with their lab orders and draws. She has stayed late on numerous occasions to help me with hard to stick patients. She has a way of making patients feel comfortable in the office and has been a great addition to our team.
Reva Rikas	Mike Toppin	Reva (Lynn) is the only Cafe attendant at Bethesda Butler. Lynn is well liked throughout the hospital by patients, family members and visitors alike. Lynn prides herself on quick, friendly service for all customers. Most "regulars" that order coffee drinks, Lynn has memorized and provides them before the customer even has a chance to order. Her cash handling skills are top-notch as her daily cashier report always balances to-the-penny! In short, she is a huge asset to Butler's daily operations, and <u>most deserving of this recognition.</u>
Robert Chevalier	Karn Carroll	Chaplain Bob Chevalier serves as my ambassador to HOC. He has spent countless hours training me as a chaplain associate and continues to support me. His encouragement, patience, and compassion for the work we do and the patience we serve <u>inspires me every day. I believe he is an unsung hero among Trihealth employees.</u>
Robert Krzeski	Ashley Ellison	Dr. krzeski goes above and beyond for our patients and staff. He makes our office a home. He will see any patient even if they are not on time, he always finds the time for patient care and the patient and parents always leave happy. He's always <u>providing the nurses with treats of appreciation, he's someone you can always lean on when you're feeling down! He's our hero in our office!</u>
Ronald Merkel	Jami Buescher	He knows how to relate with his patients on a personal level, He has been able to speak the words some are afraid to speak allowed. Treats his patients with respect and makes sure you know all possible outcomes. Very stand up guy

RONALD MERKEL MD	ANGELA GARDNER	IT HAS BEEN MY PLEASURE TO WORK WITH DR. MERKEL FOR THE LAST TWO YEARS. I CAN DISCUSS THE MANY TIMES I HAVE SEEN HIM CREATE A CALM AND APPRECIATED PRESENCE IN OUR OFFICE. ALWAYS THANKING EVERYONE FOR A GOOD DAY'S WORK. I CAN EXPRESS HOW GRATEFUL I AM TO HIM FOR BEING KIND AND HELPFUL AS I STARTED AS A NEW RMA WITH MANY MISTAKES AND LEARNING ERRORS. HE ALWAYS SUPPORTED AND CONFIRMED I WOULD GET THE HANG OF IT. HIS CALM AND GENTLE CHARACTER PROVIDES PEACE IN THE MIST OF DIFFICULT SITUATIONS AND EMERGENCIES. HE PICKS UP HOURS AND PROVIDES ADDITIONAL HELP TO OTHER PROVIDERS AND PATIENTS IN NEED. THESE ARE JUST THE AREAS I HAVE WITNESSED. THE BEST STORIES ARE FROM OUR PATIENTS. AS I ROOM HIS PATIENTS THEY SHARE WITH ME THE STORIES OF HOW THEY DON'T KNOW IF THEY WOULD HAVE MADE IT THROUGH SOME DIFFICULT TIMES OF LOSS WITH OUT HIM AS A DOCTOR. DURING A DIFFICULT DELIVERY, ONE PATIENT TOLD ME SHE THOUGHT SHE AND HER BABY WERE GOING TO DIE, AND DR MERKLE'S CALM VOICE AND CONSISTANT REASURANCE PULLED HER AND HER NEW BABY THROUGH. ANOTHER PATIENT SHARED THAT DURING COVID SHE FELT SO ALONE, AND DR MERKLE NOTICED HER FAMILY OUTSIDE HER WINDOW, HE HELD THE NEW BABY UP FOR HER FAMILY TO SEE, SHE SAID SHE WOULD NEVER FORGET THAT MOMENT. IN MY SHORT TIME HERE WITH TRIHEALTH I HAVE HAD THE BLESSED OPPORTUNITY TO MEET AND WORK WITH THE BEST. THANK YOU FOR THIS OPPORTUNITY TO SHARE, ANGELA GARDNER
Roshaunda Stiffend	Jeffrey Nelson	Roshaunda replaced a "legend" in the Lab. Everyone would say that on this legend could draw their blood. Roshaunda has been awesome and humble with these patients, and we haven't missed a beat.
Sade Scruggs	Eboni Henderson	Sade is known for going above and beyond for patients and her coworkers. She has superior bedside manner. I've witnessed her gentleness patience and kindness for her patients. I have walked in on her praying with them. She is never too busy to comfort and lend a ear. Sade often will work way over to lend a helping hand to her coworkers. I have never heard her say no i can't or won't do something to help out. Sade is a nurse that i would entrust to care for my loved one. I've never met someone with such a big heart. She is truly a hidden jewel.
Samantha Borer	Tiffany Harrison	Sam was always there to support her department when she worked as the Chemistry lead in the Chemistry/Hematology laboratory. Now that she has moved up as the TCI laboratory's supervisor, she has still made her presence known and is still continuing to be there for us in the lab and is there to help the new chemistry lead succeed in her role. Sam has always been there to support those who need her and she is a fantastic leader and I am very proud of how far she has come and I am honored to have worked with her.
Samantha Kindle	Steve Rawlins	Sam is a joy to work with and is a positive force in her department. I work with Sam on a regular basis assisting the interventional radiology team in performing biopsies. She is kind and professional at all times with her patients, reassuring them and offering a strong hand to hold when they are anxious. She answers all questions they might have in a way that puts her patients at ease and leaves them knowing they are in great hands. I am proud to count Sam as a peer and a colleague!
Samantha Zimmer	Nancy Carroll	Sami is a unit coordinator at Hospice of Cincinnati East Inpatient Care Center. This is a very complex job. She greets everyone who comes into our unit with a smile. She understands the difficult time they may be experiencing with a loved one in hospice care. She makes the human connection that is so important in our world today. The UC work requires attention to detail, which Sami does well. Sami embodies all of the Always Behaviors and is a joy to work with. It's an honor to nominate Samantha Zimmer as an Unsung Hero!
Sandra Kiser	Dr. Benjamin Kuritzky	Sandy always goes above and beyond, especially on busy days and helping patients be placed in room send have appropriate scans and biopsies scheduled. She is an invaluable member of the team and she also continues to help the infusion center on the weekends.
Sandy Drake	Lakeya Bullock	Sandy Drake is like a major puzzle piece here at TPC Glenway. She is a ball of sunshine on a stormy day. She brings the mood up and always helps individuals look at the positive side to every situation. She acknowledges everyone as equals. Even when she is having a bad/off day she never lets it affect her work or how she acts. I love how she acknowledge that she is a part of the team and not try to act as if she is the team, she also likes and will help keep the flow of things, so everything runs smoothly. She is truly a caring and lovely person inside and out.
Sara Caudill	Emily Schuster	Sara goes above and beyond for our department from taking work phone calls when she isnt on call or off of work she makes sure that everyone has what they need to do their day to day jobs its a stressful job but Sara handles it with Grace.
Sara Caudill	Jessica Goeke	Sara is the charge RN for the operating room at MHMH, she has been in her role for just about 5 years. She took the role during a time of great transition at MHMH and battled through covid, staffing issues, and a change of leadership. She maintains strong relationships with the team, surgeons, reps and others to make sure that the patient comes first and is taken care of. There have been times she fills in roles that may be left empty due to illness, vacation or whatever may be thrown her way. She was the first face I met on my first day and has been incredibly helpful every day since.
Sara Fluharty	Patty Page	Sara is an excellent manager of our Vascular and Call Center teams. She is readily available when needed, and promptly addresses questions/concerns as they arise. She is a phenomenal example of leading her team by the Trihealth values. Sara always prioritizes the patient's needs. Sara is kind, caring, and compassionate towards our patients and the team she manages.
Sara Stieritz	Ryan Keith Allen	Sara is such a wonderful pharmacist. She is so great with our patients. She helps to keep our pharmacy running smoothly and always has a smile on her face. She is always willing to do anything for anybody when needed. She is a huge asset for TriHealth.
Sara Ware	Nicole Brown	Sara always goes the extra mile to problem solve and support the team!
Sara Ware	Kayla Zawaski	Sara is the practice administrator manager for THI. I think a lot of what she does goes unnoticed. Not only does she manage staff RNs, she manages sites, and doctors schedule. She has taken on many hats in her current role and filled in for empty positions all while being a present manager in her staff's workloads. It is very rare to have a very much in touch manager. She frequently checks up on her staff and goes above and beyond for us. She truly is a valuable asset to Trihealth as a whole and is definitely a role model to those who she works with. Sara holds the core values of THI and projects them onto others.
Sarah Gibson	Brandy Jacob	Sarah goes above and beyond every day to care for her patients. She is always kind and compassionate and works hard to give them the best care possible. She has also worked hard at making herself a more valuable employee of the Imaging department. Over the years she has become registered in Nuclear Medicine, Dexa, CT, and MRI. She is always willing to help out in whatever modality needs her. She's a huge asset to TriHealth and we are lucky to have her.
Sarah Marchetti	Tiffany Harrison	Sarah has recently taken on the lead Chemistry technician role and has done a phenomenal job. She has put in a lot of hard work to keep the department running smoothly and she is always there to help out if needed. There have been some very rough days with broken instrumentation and she has been right there with us working through the challenges and she has done it with grace and respect. I am honored to work with Sarah and am looking forward to seeing how she continues to grow in her skills and compassion
Sarah O'Brien	Leila Adams	Sarah has always been an amazing team player. She is a charge nurse on the MBU unit and always make's sure her coworkers are okay. She is always willing to help out whether it being hanging blood or taking out a catheter. Even willing to take a new admission until you are ready to accept a new patient. There have been countless time's where Sarah doesn't eat her lunch until 4-5pm because she is helping us so we can be successful. Her expertise and knowledge are unmatched. TriHealth is lucky to have such a dedicated nurse like Sarah. Sarah always puts her team first and herself last. That's why I am nominating her, she always puts us first so I think it's time she gets the recognized for all that she does for not only our unit but TriHealth as a whole
Sarah Reinhardt	Trisha Lehnert	Sarah has been serving TriHealth for 13 years and is currently in a clinical coach nurse position on the Mother-Baby Unit. This nominee exemplifies ALWAYS behaviors throughout her entire shift. This nominee routinely mentors new hires throughout their shifts and strives to improve the safety of the patients we serve. She also continues to follow up with RNs who are recently out of orientation to touch base on their new journey.  She consistently goes above and beyond for her team during postpartum hemorrhages and helps during emergency situations. She is recognized by her patients as well as her team as being patient, kind and a role model for our new MBU team members. She models patient advocacy by escalating needs on a consistent basis. Sarah is a wonderful asset to our MBU team and we are so lucky to have her!
Scott Cornwell	Chrissie Novak	I have had the pleasure of watching Scott grow from a new nurse into an intuitive caring experienced nurse. He always provides the best care and brings any concerns to the attending or care team member to ensure any issues are addressed. His patients know him by name and ask of him, if they are readmitted. I was grateful to have him care for my loved ones and pleased to hear them sing his praises. I am grateful to have had him on my team.
Scott Robinson	Anna Brooker	Scott Robinson is an exceptional respiratory therapist who consistently performs at a high level for our patients and team. Scott is a mentor to students and new hires and a great teammate. His dedication to the team and patients is unmatched. We are blessed to have him on our team!
Sean Craigen	Lisa Bird	Dedicated to excellence in patient care and attentive to what hospital departments/teams need from pharmacy. Always working hard to see what else needs to be done and solving problems that arise such as broken omniceil machine on 9HI
Shannon Coleman	Eva Weber	Shannon is an expert in her field and is always going the extra mile for her patients and coworkers. She has been a go to for me when I feel I need a non-judgmental space to process questions and concerns with. Shannon brings priceless experience and knowledge to the behavioral health consultant team and is always there to provide help or guidance when needed. Her patients and our team are so lucky to have her as a resource!

Shari Boys	Alison Edwards	I have only known Shari for 2 weeks and have already seen the amazing work she does for our team. Shari is transitioning back to PSS after years as an exemplary educator for the Perioperative teams. Shari advocates for her team members every day and is an asset to the team. She has advocated for me since before I even started my job here at TriHealth. Shari created a schedule and plan to transition me effectively into the Educator role. She made sure that I have the time I need to learn all facets of the job and to act as my mentor during this time. Shari has stepped in to help facilitate onboarding for new pre-post, PACU, and MISC and BSC staff, helping to onboard over 20 new employees recently. She has also ensured that new OR hires have a warm welcome as the team interviews to hire a new OR Educator. This is another example of Shari going above and beyond her duties and making sure everyone feels welcome and valued. I can see in the way that Shari interacts with each team member that she highly values serving her team and treats everyone like family. I am so lucky to have Shari guiding me as I grow in my new Educator role and she should be commended for going above and beyond to make this a smooth transition
Shari Walch	Patty Page	Shari is absolutely amazing at procedure scheduling. Her workload is extremely heavy, and she remains positive, even when the going gets tough! She communicates with our patients and her team members in a kind, caring, and professional manner. She is bombarded with questions and is helpful and patient when responding to her patients and coworkers. She is an incredible asset to the THI and Vascular team! We are so lucky to have her!
Sharon Douglas	Elmer Ketrion	Sharon dabbles in little of everything requested, working in direct patient care, supporting behind-the-scenes, and everywhere in between. Sharon is the embodiment of TriHealth's SERVE and ALWAYS behaviors. Her role is of an administrative assistant to both BNorth's and Good Sam's FNS and EVS departments, as well as both locations dietitians teams. Sharon has held the role of a lead for patient services at BNorth, a call center attendant, a patient ambassador, and now as the AA. Sharon has helped with many of the processes of this department, assisting team members with more than what is defined in her job duties. She helps with whatever, whenever asked. Her understanding and wisdom within many, if not all areas of the department are truly a treasure most would only dream of having. <u>Sharon truly is the unsung hero of this department throughout her many roles during the tenure of her stay. Not only that, she is truly an asset to the team and to this hospital.</u>
Sharon Dully	Jennifer Beattie	Sharon is always willing to help out anywhere she is needed. She always picks up to help when needed, even if it makes her work 15 days in a row! She is very helpful and definitely a team player!
Sharon Welch, Tracey Steele, Michelle Mack, Dallas McNay, Stacy McMullan, Tara Frost	Tiffany Eckman	I want to nominate 6 staff members for our Unsung Hero award. Tracey, Shari, Michelle, Dallas, Tara, and Stacy are our Procedure Schedulers with THV1. They all work extremely hard on a daily basis and provide excellent care for our patients. They deserve this award because of their hard work and dedication to our TriHealth team. Thank you, ladies for all that you do!
Shauna Ryan	Patty Rice	She always has a smile. She will help with anything you ask of her with no complaints. She is a wonderfully person to work with. She is so great on the phones and with the patients. She is fantastic with patients' education; everyone here just loves her. She is most definitely our go to person when we need help with anything.
Shauna Ryan	Loretta sheets	Shauna Is always helpful, she knows when you need help and will do anything you ask without hesitation! She is a great coworker!
Shaylen Gettelfinger	Sarah Luscheck	Shaylen always goes above and beyond for the team and helps manage our schedule. She is a caring lactation consultant and takes her time with each patient to ensure the best care possible.
Sheila Conrad-Thomas	Madija Sandy	Sheila is constantly lending a helping hand to anyone in the CVICU. If there is a question she works until she finds the answer. She provides strong support to all team members that need her.
Sheila Wetzel	Gina Yacchari	Sheila is a Surgical Assistant in the OR. She displays a high level of care and compassion for her patients and her coworkers every day. Sheila's attention to details, her years of experience and willingness to share that experience with our new staff makes her a very valuable team member. Sheila frequently picks up extra shifts and is willing to do whatever is asked of her. We are lucky to have her on our team!
Shelley Henderson	Carol Abbott	Shelley has been an integral part of the TriHealth Clinics at Walgreens for several years. She has a great management style. She is personable, but also super smart and gets the job done! She is always willing to lend a hand. She even continued on as manager for a longer period of time than required to help us out. She is truly an unsung hero!
Sheri McCoy	Jeri Schulz MSN RN	She's like having 6 employees in one! Sheri McCoy's primary position as Charge Nurse in Support Team is more than enough for one Nurse but Sheri is a driven, committed leader. Sheri sits on multiple HOC committees and represents HOC as a member of several other TriHealth committees as well. She truly is our link to the organization and keeps the Support Team connected and informed. Sheri keeps us in step as well as supplied with what we need to do our job. Whether it's help when we are in the field or physical supplies we need to take care of home care patients, Sheri works tirelessly to make things run smoothly. Her vast knowledge of all things HOC makes her an invaluable resource to her team and the organization. <u>She cannot be praised enough for all she does for HOC and I consider myself lucky to have her as my Charge Nurse.</u>
Sheri McCoy	Wendi Austerman	Sheri always is looking out for the best interest of our patients. She also goes above and beyond to help out her colleagues in any way she can. If you need help or a question answered you can always count on Sheri. If she doesn't know the answer, she won't stop til she finds it! Sheri is one of a kind!
Sherry Bradley	Tina Brauning	Sherry is our surgery scheduler. She manages the busy OR schedules for 9 providers. She also manages 13 MDs and CNMs time off requests, office schedules and call schedules. She makes sure the patients are knowledgeable on the pts pre-ops, post op appts and answers any questions they may have. The pts feel seen and heard. Thank you, Sherry, for all you do!!!
Shiquita Martin	Marlene Bubash	Even though I feel that all of my team members deserve to receive a TriHealth Unsung Hero award, Shiquita Martin is our "poster precert team member!" No matter what the ask is from either myself or Shiquita's leads, she is "always" willing to take on additional responsibilities in order to SERVE our patients, providers and team members. Shiquita has stepped up to the plate to take on successfully training our new team members while also being able to complete her own assignment exceeding all of her metrics. What sets Shiquita apart from her peers are the frequent phone calls I receive from patients providing me with their elated feedback of her world class customer service. Shiquita has "always" gone above and beyond her commitment here at TriHealth while also being a role model for her young daughter and recently graduating (May 4) with her Masters in Healthcare Administration!  Thank you for your consideration to award Shiquita with a TriHealth Unsung Hero award for "always" emulating our mission, culture and values taking us from "good to great!"
Shirley Petry	Sharon Metcalf	My fellow co-worker Shirley Petry is always going the extra mile to make sure our department runs smoothly and efficiently. She is always lending a helping hand to others on the team and implementing new ideas and processes to improve our current workflow. She is a great asset to our department and the company of TriHealth. <u>This is why she is an "Unsung Hero".</u>
Simon Faneek	Karen Blankenship	Simon is the OR Team Leader for Neuro Surgery. Simon is an unsung hero for many reasons. Behind the scenes in Surgery, he orchestrates every Neuro case that is added to the schedule. He protects his team with all of his might. He arrives everyday 1.5 hours prior to the first case to check all instruments, case carts, and equipment. He sets up all of the back tables knowing the day is going to be exhausting for his team. This lightens their workload and gives them a perfect start. He makes sure all of the patients' and surgeons' needs are met prior to arrival of each case. Additionally, he is a great steward of resources for all of his showstopper supplies and equipment needs by driving a hard bargain with all sales reps. When we thank him, he just smiles and says, "It is my job. A thank you is not needed."
Stacia Redslob	Alycia Gutekunst	Stacia is our BN Therapy Department Rehabilitation Aide. She goes above and beyond with everything she does. We call her our unicorn, because she sprinkles magic on everything she creates and juggles many different roles in our department. Stacia always drops everything she's doing to help in any way she can. Whether it's helping audiology with a baby, speech language pathologist with a FEES test, or a PT/OT with a patient; Stacia provides exceptional patient care. Stacia always has a smile on her face and greets many people from various departments by name because of her infectious personality. If you ask Stacia to help on a creative project know that she DEFINES the word CREATIVE. Stacia has helped our department win many Halloween, Easter, etc. competitions for bringing her creative designs forward, while incorporating the TriHealth motos. She has also decorated department items such as Skelly, Sammy, and a giant box to bring joy to our workspace. Stacia is truly an Unsung Hero for the BN Therapy Department team and we are blessed to call her our colleague.
Stephanie Calhoun	Rubina Ghasletwala	I am nominating Stephanie Calhoun for their exceptional dedication, positive attitude, and unwavering commitment to putting patients first. Their hard work and willingness to go the extra mile not only benefit the patients they serve but also uplift their coworkers. Stephanie consistently demonstrates a remarkable ability to prioritize the well-being of others and exemplifies the values of our workplace. Their quiet greatness deserves recognition as they continually make a positive difference in the lives of those around them.
Stephanie Grace	Debbie Meister	Stephanie has made her way up to being an awesome supervisor. She is always willing to help. She brings knowledge and awesome support of the team. She jumps in with both feet. She is kind and caring. Quick with a joke. Makes us laugh. She is highly respected. I don't know how we would function without her support and always willing to help and guide us in the right direction. She has always looked for better ways to educate to work smarter not harder. She pushes for great results. She definitely is an unsung hero of the Commercial revenue cycle team.

Stephanie Sharpe	Mary Lou Sauer	Stephanie is an awesome team member, who regularly goes above and beyond to ensure our newly diagnosed breast cancer patients get the imaging needed to work up their new diagnosis; as she knows their treatment and care are dependent on that. She leaves no stone unturned so to speak, when working diligently to accomplish this. She always puts the needs of our patients first and foremost. I so appreciate Stephanie, and her excellent work, every single day. Thank you Stephanie, you make a difference.
Stephanie Wilson	Rola Meredith	Stephanie is one of the key factors to this ED running smoothly. She does not boast or brag about her skills. She is humble and yet confident in her job. She is one of our ED charge nurses who also works as one of our coworkers WITH us rather than working ABOVE us. She is always there when you need her. She is a great resource to this department, for all personnel in the ED. She is literally a hero, and at that, an Unsung hero.
Stephen Sanker, MD	Jill Elliott	Dr. Stephen Sanker shows up every day for his patients and his staff. Working directly with Dr. Sanker has shown me a new appreciation for health care. As Dr. Sankers medical assistant he takes the time to teach me and answer all of my question in great detail. His dedication never wavers. Whether it be in the office or in his home office he is always going above and beyond for all. <u>Being a husband and father 2 small kiddos and juggling all that office brings to the table I think that Dr. Sanker deserves to be recognized for all his hard work and dedication.</u>
Sue Powers	Aubrie Chiu	Sue has been wonderful in helping me with onboarding into my new role. I had a lot of issues with getting my Epic set up and badge working. Sue was always available to help. I would send her a vaulte and she immediately would start working on figuring out a solution. Further, she would always check in on me to see how I was doing and ask if there was anything she could do. Sue really cares for her APPs and advocates us. Her work behind the scenes is very much appreciated.
Susan Boyer	Mary Lou Sauer	Susan has been a vital team member of the breast surgical practice team for longer than almost any employee in the breast center. She participates in the care of all breast center patients; she assists with orienting new employees; she serves all of the physician staff in the breast center and is a valuable resource for all team members. If you have a question, ask Susan. If you need wayfinding at Good Sam, she will guide you. If you have a patient with a wound, absolutely go to Susan. :) She remembers particulars about patients from years back; the patients appreciate this; it makes them feel welcome. I appreciate her skill, knowledge, and compassion.
Susan Denlinger	Tyler Bothast	Susan is exceptional at all the care she provides to her patients. She is always going above and beyond when it comes to her patient's needs and care. She has been with McCullough Hyde Hospital for over 20 years and is a great resource of knowledge for her peers.
Susan Jansing	Emily Jansing	This past year Susan has taken on a new role at TriHealth, serving the hospital as a Bed Side Shift report and Patient Experience Coach. Twice a week, Susan rounds on Med Surg and Tele units to provide thorough and encouraging feedback as our Nursing team changes shifts. She partners with RNs and ACTs to listen to hand off and offer real time feedback about strengths and opportunities. Because Susan served as a Clinical Instructor at Xavier University, she brings a strong background to this role that includes being able to gently educate our RNs and ACTs about the importance of BSSR to the patients and their families. <u>She is a true team player at TriHealth, and we are fortunate to have her in this role. Know you are appreciated for all the good you are doing with our Nursing Team. Thank you!</u>
Susan Lange	Lisa Dahnke	Sue is an extremely hard worker and a dedicated coworker who perform her main role at the front desk. She always greets patients with a smile and makes them feel welcome. Sue also works as a Medical Assistant when needed and has provided excellent care and assisted with keeping things running smoothly. I appreciate her hard work and her willingness to fill in wherever she is needed. She definitely goes above and beyond her duties as a Trihealth employee!
Susan Lange	Julie Dettmer	Sue is one of our front team members. She made a decision a few years ago to become certified as an MA so she could help with patient care if needed. She desires to stay a front desk team member but fills in whenever and wherever we need help. She changes office locations and/or job positions if there are call offs without question. While working the front desk, if a patient needs their blood drawn, injection, an NST, or if team member needs help in cleaning rooms, she takes initiative to help where needed. She is invaluable to our team and our team appreciates her dedication, compassion for our patients and team spirit! Her positive attitude, competence and flexibility are so much appreciated by our team! There are definitely days that she saves the day and is our "Unsung Hero!"
Susanna Favaron	Kayla Nelsen	She is always going out of her way to help any and all team members at our practice and never makes anyone feel silly for asking questions or not knowing something. Patients at the practice also absolutely adore her.
Tabitha Parker	Sheila Lunsford	Tabitha has been such a great addition to this unit. She is very quiet on the unit, but always goes above and beyond for everyone on the floor. You never have to ask her for anything, as she is always prepared for everything. She has anything prepared for you that you may need and anticipates your need. There are many times that I had such a rough night at work and would've have drowned, had it not been for the help of Tabby, all while not even having to ask her. I appreciate her so much.  Not only does she go above and beyond for her coworkers, she also does for our patients as well. She always ensures mother's and their families are comfortable and happy with their stay. She is definitely my unsung hero and hope that she continues to work here after she graduates nursing school. c
Tamela Pollack	Melonie Haney	Tammy is a true unsung hero. She asks for no recognition but deserves more than I can ever give her. Tammy is an athletic trainer who serves two populations that many others shy away from. She spends her mornings treating many geriatric post rehabilitation patients that have complex medical situations and she shares her afternoons and evenings as a float athletic trainer.  This past year in particular, we have a school that very few want to spend their time at, including team physicians. This is an urban school with many underserved children who have few resources. Tammy has stepped up and provided consistent, high-level care to that school even though she didn't have to. When I've rounded on her, her remarks about being there are "They don't have anyone and I can do it, so I'll be there." When our only other option was to rotate sports medicine coverage at that site, she chose to step up and be their go-to person.  This is only a small example of what Tammy brings to our team. She is always willing to help, no matter if the site has great facilities, no matter if the sports teams are winning or losing, no matter the time of day or week, no matter if she is standing in the cold or the rain, and no matter if the favor will ever be repaid. She never asks for anything in return. She is the most amazing example of dedication, hard work, dependability, and for lack of better words, just doing the right thing.  Please consider Tammy Pollack for the Unsong Hero award. She's our department super hero and deserves all the recognition we can give her.
Tammie Leisgang	Brittany Wuestefeld	Tammie is an Unsong Hero because she goes above and beyond here at TriHealth Sleep Center Glenway. Tammie is our lead coordinator, and she knows how to do every position so in case someone calls off she can help out. Tammie is a team player!
Tammy Goodwin	Maureen Smart	Tammy is my co-worker at the Physical Therapy office at Western Ridge. She is one of the first contacts when any patient comes into our office. Tammy is always very pleasant and helpful with any needs of the patient and sometimes their family members. Tammy also is the staff member who prepares the information for patients for their first visit with us..... verifying their insurance benefit information and having forms ready to go over with the patient how their insurance will be paying for their therapy appointments. With insurances becoming more and more confusing, it doesn't take much to add more anxiety to their visit with us. Tammy is very diligent in having all of the daily needs prepared for whomever may be checking that patient in. This is a great asset to the entire staff in easing the flow of patients coming into our office and getting them checked in for the staff. Tammy always handles our incoming patients with care and concern for them to have a good experience with Physical Therapy which will then in turn add to them having a good outcome with their physical (and sometimes) mental health issues. Tammy is a true asset to the healthcare field and a gem to have at our front desk as the patient's first contact.
Tammy Pollack	Elizabeth Ebbeler	Tammy is definitely an Unsong Hero to our department. She is always willing to help or lend a hand. No task is to big or to small for her to contribute her time and effort. Our department has been short staffed for several years now. And Tammy consistently & selflessly offers to fill in any gap that may come up, no questions asked. She filled in at Norwood School District and Withrow High School for two years. Both schools have been without a full time Athletic Trainer due to shortages. And without hesitation, Tammy has made sure that the kids at these schools feel valued and cared for throughout her time there. Thank you, Tammy, for always helping out your teammates. And always serving others in our TriHealth community.
Tara Smith	Katie Kelley	Tara is truly an unsung hero. It is time to shine a spotlight on Tara, the unsung hero of the imaging department. Her dedication, expertise, and compassion embody the very essence of heroism in healthcare. In a world where the spotlight often favors the extraordinary, let us not forget to celebrate the quiet heroes, like Tara, whose everyday acts of kindness and professionalism illuminate the path to healing.
Tara Zinser	Carolyn Sparks	I nominate Tara Zinser for the TriHealth Unsong Hero award for ALWAYS being in The Moment and helping our patients have an exceptional experience. No matter how busy Tara is she will be sure to help you get a case scheduled when you have conflicts with equipment or Surgeon's schedule or getting OR time. I appreciate her positive attitude she shows daily to her team, surgeons, offices, anesthesia, and OR staff.  Thank you for all you do every day and making this a great place to work!



Tawyna McMahan	Zach Palmer	Tawyna has exemplified many leadership qualities throughout my time as a TriHealth employee and has made the transition into my new position as comfortable as possible. As my manager she is not micromanaging in any aspect and allows us to reflect our true personalities while providing optimal care in a team setting which is very important to me. She is always there for assistance when needed to lend out a helping hand no matter what the situation. She is a strong woman who reflects TriHealth's values no matter what is going on in her life.
Terrance Sanders	Gina Yacchari	Terrance Sanders is our Lead ORA/AT in the OR. He is one of the hardest workers I have ever seen. Terrance truly cares about the department, our patients and his team. He starts every day with a huge smile and an energy level that is off the charts. Terrance has a deep faith and love for all people and it shows in how he conducts himself at work each day.
Terrance Sanders	Karen Blankenship	Terrance is the most positive, energetic person in the OR. He greets everyone with a smile and kindness. When I came here to Periop in August 2023, he was my first encounter. I knew I was in the right place. No task is too big or too small. Even in the worst of times he remains a constant of positivity and kindness. I look forward to seeing him every day in the department. He cares for the patients and staff as his own family. Terrance is truly an unsung hero!
Terrance Sanders	Richard Hofmeister	Terrance attacks everyday with and energy and positive attitude that exemplifies the TriHealth Way. He is kind, compassionate, motivated, energetic, and dedicated. He loves his work, and it is noticeable and contagious to everyone around him. He is a truly a model of work ethic and leading by example. He is always willing to jump in and help without a moment's hesitation and never complains. The harder the day the more motivated Terrence is to embrace the challenge. He truly is a model employee that we should all endeavor to be.
Theresa Prather	Stephanie Hunstad	Theresa Prather serves as our office manager. Over the last several years. Especially during Covid, she has been the glue holding this office together. Through constant staff shortages and a global epidemic she repeatedly without complaint showed up and put in the hard work to keep our office going. Often functioning both as an office manager and a clinical MA on the same day just to keep our office running. She is very often the first to our office and very often the last to leave. She has a passion for helping patients and always puts patient care above all else, sacrificing her own time and energy to ensure our patients are well cared for. Theresa deserves more than this award but I sincerely hope this acknowledgement will help her know how much she is valued by our team!
Theresa Prather	Amy Ruschulte	Theresa goes above and beyond as practice manager for PC Northbend. She supports all of the staff and often steps into roles throughout the office whenever needed. This includes scheduling, front desk, back-office rooming and even drawing blood. She is the go-to person for both staff and patients whenever we have concerns or issues that need an answer or action. Her care and concern for every patient is amazing. I cannot count the number of times she has worked over hours to ensure that our patients get phenomenal care.  She is committed to Population Health and works tirelessly to outreach to patients who have gaps in care and require screening tests. I am continually impressed at her ability to create standardized protocols that improve office processes and impact both staff and patients in a positive way. She is truly an unsung hero who embodies the TriHealth Way!!
Thomas Shockley, MD	Stacy Kelly	Dr. Shockley is one of the kindest and most altruistic people I know. His demeanor and manor in which he presents himself is consistently upbeat and positive. This consistency is also reflective in his actions. Whenever in his presence, he gives everyone the Triple-A treatment: attention, affirmation, and appreciation! His commitment and dedication to the work with inclusion, health equity, patient safety, team member engagement, patient care, and many other occupational pursuits, is a true example of what a dynamic leader resembles. I am proud to have had the privilege of working alongside him in leadership. I am as appreciative of his support in patient safety. Dr. Shockley is indeed an Unsung Hero!
Tiffany Eckman	Amy Frazier	Tiffany is always looking out for our patients. She makes sure she is clear on testing and medication orders and advocates for our patients' well-being. She is always pleasant and helps with a smile. I appreciate all her hard work!
Tiffany Eckman	Patty Page	Tiffany is wonderful, kind, caring, and compassionate towards our patients and to her fellow Trihealth team members. Tiffany does a superb job as a scheduler! She is an amazing asset to the Trihealth team!
Tina Brauning	Kimberly Gullette	Tina keeps this department running smoothly. She listens to the providers and comes up with a plan to make things run smoother for the Doctor's providing safe care to the patients. She also takes time to make sure the RN's and MA's are being heard and things are working well for us.  She is a great manager, and this practice with 4 different office locations would not run as smoothly without her. She is an unsung hero!
Tira Williams	Rachel Baker	Tira works tirelessly to eliminate health disparities and address health equity. By bringing a nurse's perspective to discussions of social determinants of health, Tira is an advocate for some of our most vulnerable patient populations. Finally, it seems that every community event I attend, Tira is there with a smile, representing TriHealth and building the community relationships so vital to build trust in healthcare providers.
Tracey Steele	Patty Page	Tracey does an excellent job scheduling our plethora of patients for their procedures. She is always positive, kind, and caring toward our patients, and is always willing to assist them with anything they need. She is an awesome asset to the THI and Vascular Team!
Travis Dugger, MD	Robin Witt	Doctor dugger is very funny kind and is passionast about his patients and his family and work
Troy Platt	Emma Lay	Troy is always very resourceful, helpful and overall calm despite whatever situation may be going on. We usually work opposite shifts and while I have not spent a lot of time working alongside Troy directly, I and others have nonetheless noticed his flexibility and easygoing nature. Sometimes in the Emergency Department unexpected situations will happen, and even in the midst of these he continues to be respectful, organized and incredibly efficient. In addition Troy has never outwardly displayed a negative attitude or any complaints; he is a very positive and helpful addition to our team!
VACEISA BRYERS	RACHEL WOODSIDE	Vaceisa is an amazing coworker and team member! She is incredibly knowledgeable and will help other phlebotomists, techs, and even registration with issues that are brought to her. She is always positive and is able to make patients feel at ease quickly. She is so good at her job and so kind that we have patients routinely ask to have her be their phlebotomist or schedule appointments and blood work around her schedule. We had a patient asking today if she would be present in July for bloodwork or if she would need to reschedule her doctors appointments because of how amazing Vaceisa is at her job. She is not only able to help comfort the patient, but is also good at comforting family who are also nervous - be it either a new parent getting their baby bilirubin check, or a child watching their parent get blood drawn. She also is an incredible team player willing to stay late or change schedules as needed to ensure that our patients are able to get care in a timely manner. She ensures our outpatient phlebotomy area is well stocked, inventory is rotated and help ensure that products are not close to expiring. Vaceisa always goes above and beyond for us in the lab, and for the patients in her care.
Zack Huebner	Christina Gorbold	Zack has gone above and beyond to make our department great. He works hard at making sure each employee is heard and needs are met. He strives to make our department enjoyable and a great place to work. He often works late and early to ensure all needs are met. He took on a new role without hesitation and did it with great strides. I thank him for being a person that you can openly talk to and always listening and working hard to make improvements.
Zack Huebner	Arianna King	Zack has worked so hard since stepping into his new role and we feel he needs some appreciation.
Zackary Huebner	Kimberly Huening	There is no team member that is more entitled to this award than Zack Huebner. He is someone that goes above and beyond more than anyone I have seen. He is kind, positive, compassionate and empathetic whether it be to a team member, patient or visitor. He is a go getter on anything that is asked of him - always willing to help! He is a great example of what a Tri-Health Team Member should look like!