



Hi Team –

I hope you are continuing to make the most of this beautiful and more moderate summer weather, and all that our Greater Cincinnati region offers with outdoor activities and fun in the sun! And speaking of fun in the sun...

• Fun All Summer Long with TriHealth

- Mark your calendars for **Tuesday, August 6** when our **ticketing site opens for the TriHealth Summer Celebration at Kings Island**. Click [here](#) for details.
- And don't forget, there is still time to **catch a Cincinnati Reds game this season, compliments of TriHealth!** More than 8,000 team members have already enjoyed a Reds game this season. If you haven't yet claimed your two free tickets, click [here](#) to order them today!

• Leadership Development Institute Takes Place this Wed., July 24

- As a reminder, our **800+ leaders and physician leaders** will be **off-site tomorrow** participating in our **29<sup>th</sup> Leadership Development Institute (LDI)** at the Northern Kentucky Convention Center.
- Your leadership team will be coming together to **share leadership principles and practices**, and to **develop the necessary skills to build a more reliable organization** through **common purpose, clear expectations, personal growth** and a **culture of accountability**... all as part of our work to achieve breakthrough performance in FY25 and beyond!
- **Why is achieving “breakthrough performance” important?** Because this is **HOW** we deliver on our “brand promise” of surprisingly human care that drives **exceptional health outcomes** for **EVERY patient** we serve, **EVERY time!**
- **Thank you, as always, for supporting your leaders** as they take the necessary time away from your department or unit and their daily responsibilities to participate in this important LDI – all **to become even better servant leaders for YOU!**



• Getting Healthcare Right: TriHealth and Anthem Blue Cross Partner to Deliver Better Care, Better Health, and Better Value

- **Fostering strategic partnerships with the “best of the best”** to Get Healthcare Right for all those we serve is in our DNA.
- In fact, **TriHealth itself is the product of such a partnership** that was forged in the **mid-1990s when Bethesda and Good Sam came together**.
- And one such partnership – with **Anthem Blue Cross and Blue Shield** – demonstrates **HOW** we can **leverage our respective strengths** –

**IMPORTANT DATES**

- **July 24**  
Leadership Development Institute
- **August 6**  
Ticketing Site Opens for TriHealth Summer Celebration



insurance and delivery of healthcare services – to accelerate improvement in clinical outcomes, experience of care, patient health, and overall value through **transformative population health care and financing models**.

- Building on a decades-long relationship, **TriHealth and Anthem began working in 2019 on innovative, value-based care delivery and payment methodologies** as an **alternative to traditional fee-for-service models** that unintentionally reward “quantity” over “quality” of outcomes and often result in episodic and fragmented care. And we are doing this through:
  - **data sharing and analysis that identifies opportunities to close gaps in care**
  - **shared care management of patients with chronic conditions,**
  - **regular meetings to improve processes and operational efficiencies,** and
  - **rewarding what matters most... improved health and greater affordability.**

This partnership has created **measurable improvements** in: *preventive care delivery, chronic disease management, emergency room use, healthcare cost trends*, and most importantly, *overall patient health*. Check out our TriHealth webpage [here](#) to learn more about *why* and *how* TriHealth patients are healthier, care is safer and more accessible, and services are more affordable than most other health systems.

- By partnering with payers like Anthem and embracing **best practices and innovative technology** to deliver **higher quality, proactive care**, we are improving the healthcare experience for patients, physicians, and team members and improving the health of our community.
- Click [here](#) to read the story about how this partnership is improving health outcomes for thousands of patients.

### • **Telling Our Story: How Population Health is Making a Difference in the Lives of Patients**

- And our work with Anthem and other payers – and the impressive health outcomes we are achieving – is getting noticed!
- To help tell this story to our larger community, I was joined by Anthem President, **Jane Peterson**, TriHealth Population Health Organization President, **Dr. Raymond Metzger**, and TriHealth patient, **Patti Needham**, for a **special interview with Local12 News** healthcare reporter, **Liz Bonis**.
- The feature story, which you can **view [here](#)**, details **how our partnership with Anthem is improving health outcomes and affordability for patients**, just like Patti. Patti worked with her TriHealth care team to **lower her A1C level by nearly three percent**, which **resolved all of her symptoms** and is enabling her to live a healthier, more enjoyable life.
- And **THAT’S** what Getting Healthcare Right is all about!!



### • **July Team Member Town Hall Recap**

- In case you were unable to join us last Wednesday for our monthly Team Member Town Hall, **click [here](#) to watch the full recording.**

- Our July Town Hall covered a number of important topics including our **FY25 budget, ongoing investments in our people, culture and facilities, plans for our upcoming Summer Celebration at Kings Island, and how we are improving the patient experience.**

*Today, **because of our collective efforts to be our best – and do our best** – for all those we serve and those we serve beside, we can confidently say **we ARE Getting Healthcare Right!** Our **care is continually improving** with respect to **access, quality, and value**; our **patients are healthier and more satisfied** – feeling increasingly “seen, heard, and healed;” and we are working hard to **listen and respond to your feedback, so we can continue to make TriHealth an even better place for you to work and practice.** **THANK YOU** for helping us lead the way in Getting Healthcare Right!*