



Hi Team –

Following a year of growth, building momentum, and improving performance, we have hit the ground running in Fiscal Year 2025 (FY25) with our sights set on a **breakthrough year of top decile performance!** Top decile, or industry leading, performance **assures the level of care and clinical outcomes our patients have come to expect and deserve** from TriHealth!

Areas of sharp focus for FY25 are:

- Continuing to **Get Staffing Right** through improved selection, onboarding and retention to Get Healthcare Right, and
- Continuing to **build greater consistency with patient experience**, so we can fulfill our brand promise to “see, hear and heal, and deliver surprisingly human care that drives exceptional outcomes, **always!**”

As we have proven over the years, when we work together, focused on our common purpose, bold goals, and shared commitment and accountability, we can – and we **DO** – Get Healthcare Right for ALL those we serve!

Now here’s this week’s roundup of news to know...

• **29th Leadership Development Institute Takes Place Next Week**

- As the next step in our work to build a great culture, workplace and care environment, our 800+ TriHealth leaders and physician leaders will come together **next Wednesday, July 24**, for our 29th Leadership Development Institute (LDI).
- Themed, **FY2025, A Breakthrough Year of Performance Acceleration Through Accountability and Reliability**, this LDI will be devoted to the work of **building a more reliable organization** through **common purpose, clear expectations, personal growth** and a **culture of accountability** to one another and to those we serve. At the July LDI, we will:
 - Examine where we are in our **Journey from Good to Great** and agree on the **Work Ahead**.
 - Introduce a **framework and playbook** to help strengthen our leadership team’s ability to **continue to grow and develop our people** and **lead high-performing operations**.
 - Examine the essential elements of **setting priorities and clear expectations, assessing development opportunities, and building personalized development plans** for all leaders – so that they can be **better servant leaders for YOU!**
 - Recognize departments, team members and leaders throughout the system who are **leading the way to top decile performance** through **Pillar and Florence Nightingale Ax Awards**.
- **Expect to hear from your leaders soon after the LDI about what they learned and how we are working as a leadership team to accelerate to top decile performance** in FY25 for those we serve and those we serve beside.



IMPORTANT DATES

- **July 17**
Team Member Town Hall
- **July 24**
Leadership Development Institute

- **Bethesda Butler Hospital Receives 2024 Lantern Award**

- **Congratulations** to Bethesda Butler Hospital’s Emergency Department team for receiving the Emergency Nurses Association (ENA) Lantern Award!
- As the **top award for Emergency Departments (EDs)**, the Lantern Award recognizes EDs that demonstrate **exceptional leadership, clinical practice, education, advocacy and research performance**.
- **All TriHealth EDs have active Lantern Awards**, a major achievement for the emergency nursing profession and another shining example of TriHealth’s position as a regional leader and national model for Getting Healthcare Right!
- Visit [Bridge](#) to learn more.

**LANTERN
AWARD**
ENA
EMERGENCY NURSES
ASSOCIATION



- **July Team Member Town Hall Tomorrow at Noon**

- Be sure to join us tomorrow, **Wednesday, July 17 at noon on [Bridge](#)** for our July Team Member Town Hall, where we’ll:
 - **Share progress** with important system Vital Few Goals along with important milestones in our work to Get Healthcare Right
 - **Celebrate wins**
 - **Discuss challenges facing our industry and how we are responding**
 - **Answer ALL of your questions** – with some **fun TriHealth prizes** for those who join the conversation!

*Thank you for your commitment to come together – **ONE Team, TriHealth STRONG** – in the **shared pursuit of excellence** on our journey to “industry leading” or top decile performance in FY25! Most importantly, thank you for **never losing sight of our ultimate goal – affordable and exceptional care that results in the best health outcomes possible for ALL those we serve, always... and that is Getting Healthcare Right!***