

Location	Winner Name	Business Unit Name	Achievement Description
BN	Blair Riley	NRTH ENVIR SVCS	<p>I would like to nominate Blair Riley for the Living our Values Award. Blair demonstrates the best of our values on a daily basis with both team members and our customers. Blair can be counted on to show enthusiasm and pride in his work. He demonstrates this with a positive attitude on a daily basis. He acknowledges everyone in the hall with a welcome smile and takes a genuine interest in how that person's day is going. This is crucial to our customers in the ED, as they are likely having their worst day. How wonderful it is to have someone with his sincere, approachable and friendly nature make you feel welcome and forget your stress for just a few moments. Blair also has one speed, and that is quick. He shows respect for his job by working hard. Not only does he work hard, but he does it with a cheerful heart. We are all thankful for him: for his work ethic, and the joy he brings to not only our teams but our customers. Thank you for your consideration! Thank you, Blair</p>
GSH	Noemi Kent	GSH RAD-ULTRASOUND	<p>Noemi is a Sonographer at Good Samaritan. She is caring, dependable, and always going above and beyond! Noemi had a patient who was scheduled for a test and while at the facility, was having significant pain in an area that was not being looked at during her scheduled scan. Concerned for the patient, Noemi got permission from a radiologist and the patient to contact the doctor for an additional test for the patient. Thanks to Noemi's efforts, the patient got her additional test and was able to be in the OR for emergency surgery within just 3 short hours! The patient and her family were extremely grateful for Noemi taking the extra steps to get her the care that she needed. Noemi is always excelling in her patient care and shows nothing but compassion for her patients!</p>
Shared Svcs	Vera Derkson	TRIS REVENUE INTEGRITY	<p>I am nominating Vera Derkson to win a LOV award. She consistently demonstrates every one of the SERVE values. She is detailed and diligent, always ready to educate anyone about correct documentation or charging, and is always approachable and kind as she does so. She serves tirelessly in the community, at her church, at girls' club in local schools, in her neighborhood, at community events, and is always very willing to step in to help anyone with a need. Vera is definitely a role model!!</p> <p>Vera, is a very busy woman. I love and appreciate her love for people, especially when a need is apparent. At work, Vera has such an attention to detail and she is very willing to assist and educate anyone who does not understand something. She gladly serves on several groups and committees at work and in your personal life, all of which are intended to improve a process or to help people in need. She is a friend and part of our work family. She is deserving of the LOV award and much more!</p>

			Your co-workers are so proud of you winning Keep the Dream Alive We see & appreciate your love for people. You saw a group of young girls that needed a mentor so you started girls club. At work, you have such an attention to detail, you willing to assist and educate anyone who does not understand something. You serve on several groups & committees at work. Which are intended to improve a process or to help people in need. True always behavior teaching pay it forward .
Ambulatory	Danielle Bell	PHO POP HLTH PHARMACIST	Danielle helped extensively with a complex patient with limited understanding of her medications and family also confused. She worked to call patients' specialists, pharmacy, and insurance to get the most up to date medication list and then relayed this to the PCP and patient and helped them come up with medication schedules to ensure that they were getting the right meds at the right time. This took a lot of time and attention and she did it without even being requested to because it was the right thing to do for the patient. Because of this we were able to minimize the patient's pill burden and side effects from meds she didn't need any more.
HOC	Jeri Schulz	HOC SUPPORT TEAM	Jeri is compassionate with each and every patient/family she sees. She has a strong focus on education with patients and families. Specific incidences that deem her above and beyond the average nurse: She went out to a long-term care facility and after seeing the patient she went out of her way to text the Director of Nursing for the facility to let her know what a fabulous job the facility nurse was doing. To recognize those that aren't even part of our team or organization shows that she does excel by going above and beyond just fixing a problem that a patient is having, but exceling in all relationships, gaining trust of LTC facilities. If this isn't Karma I don't know what is, but while I was typing this out I took a call from a family member praising Jeri for her visit yesterday, that she taught the patient and family so many things and the daughter was just beyond grateful for the education Jeri gave to the patient and family.
TPP	Cynthia Gatherwright	THPP OUTREACH DEPT	I am taking this opportunity to spotlight the amazing commitment Cindy Gatherwright has consistently shown towards the success of TPP and our population health efforts. From the beginning, she has been consistently scheduling very close to 100% (100% since two consecutive weeks) of ACO Reach patients that are being discharged from our hospitals, and are required to see a PCP within 10 days of discharge. She has also been considerably instrumental in making our PAs busy as well. I truly feel this is a noteworthy story to share as I recognize how challenging it can be to motivate hospitalized patients to see their PCP post discharge when their clinical episode may not have been always related to primary care disease management. She is instrumental in scheduling approximately 20+ post hospital discharge patients per week with our PCPs.

Pavilion/Corp Health	Patricia Frese	BHCR FITNESS&HEALTH PAV	<p>Pat Frese is a group fitness instructor here at the Pavilion and she is a prime example of going above and beyond in her role to serve both our members and team members. Pat exemplifies all of our values, but I am nominating her specifically for our value of Excel. Pat does not have a set class on our group fitness schedule but instead serves as a sub as needed. Well, let me tell you, she has been needed and she consistently steps up! Pat is very reliable and never shy's away from subbing for a class. We rarely have to cancel classes and a large part of that is because of Pat being available and willing to sub. Pat was hired for land group ex, but she has even recently subbed for Aquatics in a pinch, and they loved her! Pat is well versed in our class offerings and is also an active participant in the classes. When called upon to sub, she talks with the instructor to get demographic information on the class participants, common/popular exercises for the class, modifications used, equipment and music needed, etc. She is well prepared with notes, always uses her AIDET+Promise before classes and takes time before and after classes to assist participants with form and questions. She will also assist other TriHealth fitness facilities and sub if needed. Pat is also an advocate for safety and will report when equipment needs replaced or repaired or when we are in need of additional equipment to meet the needs of class participants.</p>
MHMH	Kathy Snodderly	MHMH PHARMACY	<p>It has been my observation that Kathy has served her department, fellow employees and our patient's by going above and beyond in her service. She has been an employee at MHMH for over 25 years and is currently the buyer in our pharmacy. I have the pleasure to set in on our hospital huddle meetings every morning and I repeatedly hear Kathy's name being mentioned in her consistent work mitigating medication shortages behind the scenes with other hospitals and manufacturers , so that our patient care continued at the top notch that we strive to provide. She is an amazing team player and even when there were health issues within her family she came to work with a smile and an 'I can do' attitude' and did.</p>
Butler	Ann Miller	BTLR REHAB MED-PT	<p>Ann, You are amazing in so many ways! You are the first impression our patients experience when entering our clinic and the last voice they hear upon leaving. You greet all with a smile, a laugh, and pleasant conversation. You are the backbone of our team and keep us all in step whether it be schedules, insurance checks, or appointment reminders. Thank you for all you do here in the clinic. And for all the things that have slipped my mind, thank you for taking care of us.</p>