

## LOV FY24 Q4 Winners

Location	Winner First Name	Winner Last Name	Achievement Description
BN	Nancy	Menard	<p>Nancy Menard is an exemplary example of living our values. She consistently works hard to SERVE our patients in multiple manners. She constantly has suggestions on how to improve workflow, communication, and system processes to best meet the needs of our patients. She stays late if necessary, to make sure the job gets done. She has wonderful relationships with staff in multiple departments and works efficiently with those around her. She has been dedicated to Trihealth for MANY years and has proven her loyalty and commitment to making this a safe place for patients to be treated.</p>
			<p>Nancy demonstrates the value of Excel in that she is dedicated to improving pharmacy processes thus ensuring that the pharmacy department provides excellent service to patients.</p>
			<p>Her energy is boundless! Nancy mentors all co-workers; she is personable and cares about each one. She gives her own time to make birthday treats, purchase favorite snacks and stock our beverage refrigerator. Nancy altered her own work schedule (giving up her favorite shift time in the process) because she knew other technicians would be happier with those shifts. Nancy's selfless service, her passion for patient care and her dedication to our department and the hospital are unmatched. Pharmacy's new technology has demanded fresh ideas and creative solutions. Nancy leads the way with her insight and suggestions. She is a treasure!</p>
			<p>Nancy Menard SERVES all the dang time. She's always polite and hardworking and willing to teach. She picks up the slack when the slack needs it. She's patient and calm and cool and collected and chill. She works hard and has absolutely no qualms about staying late to help put out fires. She will leap, like a panther, at the opportunity to help nurses and others navigate through their shift. She will serenely empty trash and wash dishes and never utter a discouraging word. If anyone is Living Our Values, it is Nancy Menard. Thus, I nominate her for this prestigious recognition. Go get 'em Nancy!</p>
			<p>Nancy Menard has a long-standing history of proven track record of dedication to our patients and to our department. Nancy gives time and effort to provide accurate dispensing of medications for our patients as well as excellent stewardship to minimize waste. Additionally, Nancy manages the technician schedule and provides coverage to our department while helping to maintain work life balance for our staff. Nancy is also vested in the efficient workflows of our day to day dispensing functions and makes great recommendations to help accomplish this.</p>

			Nancy is so empathetic and caring towards each member of our team. She truly goes above and beyond for our department, our patients and our pharmacy team members! She is fast and very hard working and efficient in any tasks. She takes initiative to correct workflow processes or make them more efficient. She often stays behind to help when we are short staffed or our robots break! She has given more than 40 yrs of her life to TriHealth!
<b>GSH</b>	<b>Cherie</b>	<b>Michel</b>	Cherie set up a holiday donation event at TriHealth Finneytown. Finneytown is a new site, and Cherie made sure that everyone in the building was engaged and participated. Cherie set up a non-perishable food drive to benefit Valley Interfaith Community Resource Center. Valley Interfaith is only about 7 minutes from TriHealth Finneytown and serves the underserved community of Finneytown. Cherie worked directly with the VP of the Community Center to make sure they were given exactly what was needed. Cherie was able to gather 5 large boxes of food and personal care items to donate. Cherie is living the TriHealth Serve values by helping the underserved community in our own area.
<b>Shared Svcs</b>	<b>Lilburn</b>	<b>Brown</b>	Will Brown demonstrates ownership, dedication, and selflessness in serving as a Protective Services Officer. On the morning of February 15, 2024, Will engaged a violent individual under the influence that had assaulted members of the Oxford Community and then followed a team member to her car and proceeded the hit and attempt to gain entry into the vehicle. Will was able to de-escalate and move the subject away from the vehicle so the team member could drive the vehicle to a safe distance. Despite being then assaulted by the subject, Will was able to subdue the subject without significant harm and move the subject into the ED for needed care, with assistance of other team members and Oxford Police. The event could have ended very differently someone being significantly harmed. We appreciate Will's selflessness and respect for all despite a very difficult situation. After being evaluated for his injuries and cleared to return to work, Will then finished his shift for the day.
<b>HOC</b>	<b>Ashley</b>	<b>Longhauser</b>	Ashley always comes into work with a smile and a positive attitude. Ashley is always willing to help patients, families, and co-workers with her pleasant calm mannerism. Ashley this spring took it on her own to clean up and set up a new seating area in our garden for families to sit in the garden where they can pray, relax, or reflect. Thank You Ashley for always 'Living Our Values' of TriHealth.

<b>TPP</b>	<b>Alec</b>	<b>Bomske</b>	Alec is continuously on the phone helping patients with scheduling, doctor's orders, doctors advise and orders. He always apologizes to a patient if they are unhappy and makes sure they are ok before he hangs up with them. He is very patient with the patients and makes sure they have a clear understanding before he hangs up. Alec also helps out so much when we are short staffed or just running behind. He does not hesitate to jump in and make sure great patient care is given.
<b>MHMH</b>	<b>Ronald</b>	<b>Greer</b>	Ronny uses the Excel value by demonstrating and managing priority jobs. He puts great value in always doing the right thing. Respecting others by using 'Sir' or 'Ma'am'. His maintenance skills are not only over the top but his people skills are excellent as well. We truly appreciate our maintenance team at McCullough-Hyde.
<b>Butler</b>	<b>Cameron</b>	<b>Allen</b>	Cameron always comes into the office with a smile on his face and a great attitude and eagerness to work. Every interaction I have had with him and seen him have with others is always respectful and pleasant. He really enjoys the fact he gets to help people everyday, he excels in his eagerness to learn and better himself each day. Having him apart of the maintenance team helps better all of our SERVE values.