

Location	Winner First Name	Winner Last Name	Business Unit Name	Achievement Description
BN	Felicia	Fallon	NRTH SAME DAY SURGERY	Felicia Nikki Fallon was camping with friends out in a rural area. Shortly after one of her friends arrived, he began to seize and his heart stopped. When his heart stopped, Nikki jumped into action helping to clear his airway and worked with other friends, including Dr. Ellis to save this mans life. According to Dr. Ellis our friend would not be here if it weren't for Nikki being there . Nikki was living our values and serving others, even while she was not working.
GSH	Olivia	Wellbrock	GSKW INFUSION CENTER	S: Every day is about and for our patients. What we can do as a team to make their journey better and less stressful. E: she prides herself in providing best care, every day. She is our go to person, very knowledgeable about treatment plans. Questioning attitude for safety R: Takes care of several pts with complex social needs admirably V:Cares about pts time and quickly gets things through with excellence and safety E: Shows support to peers, participates in community walks. Olivia lives our values by ALWAYS putting the patient first. On Thanksgiving, infusion center had closed for the day and a patient showed up to have home pump d/c'd. MD on call let Olivia know and she returned to center to d/c the pump. She could have told the pt to come in the next day, but instead came back in on a holiday to help the pt. Also, after staying late w/ a patient at Kenwood infusion the valet had closed. The pt's keys were locked in the GH pharmacy. She stayed w/pt until ride came. Olivia is very pleasant and always eager to help when I call from the call center with any kind of scheduling issues or questions. She is always upbeat and polite. TriHealth should be very thankful to have employees like this.
Shared Svcs	Elizabeth	Patel	TRIS INFORMATION SVCS	Since joining our Ambulatory Team, Beth has made a huge impact. She's re-vamped our tip sheets and dashboards, conducted countless hours of end-user training and support, and most recently conducted webinars for the InBasket changes with the Upgrade. Due to her service and dedication to testing and communicating changes, things that could have had a major impact on our end-users have been very minor. She's quickly become an integral part of our team and we are so happy she's at TriHealth!
Ambulatory	Meghan	McCrone	PHO AMBULATORY CARE COORD	Every time I have contacted her, she has always went out of her way to get me the help and resources I need to help patients, even when it's not her job . Instead of telling me Hey I don't do that job, or I'm not in that department now she just makes it happen and gets my request to the right team. Then she takes it a step further by following up and making sure the job is done. She is a wonderful, caring person who to me exemplifies how to Serve the community and the entire Tri Health team.
HOC	Gretchen	Bodmer	HOC PSYCHOSOCIAL CARE	Gretchen Created an excellent tool that provides our team members with quick access to important contact information for Community services. Gretchen also worked with her team to share this tool across our organization. The impact of this tool is profound. Everyday patients present in crisis present in any of our dozens of different specialties. Having a tool to help them get the help they need can make all the difference to our patients who are in difficult and/or dangerous situations.
TPP	Melanie	Jackson	TDDI MONTGOMERY	Melanie consistently demonstrates The TriHealth Way and Always Behaviors with every interaction with patients and the care teams for TPP Gastroenterology. Melanie has a strong sense of dedication to the health and wellbeing of patients and the care teams that care for our patients. This true dedication to giving patients the care they expect is always evident with the feedback patients and the care teams have relayed in regard to Melanie. She truly is living her values each day!
Pavilion/Corp Health	Libby	Barlow	BHCR SHARE GE EHW	Libby has been tasked by GE to reduce days by 10% year over year for work comp claims. As a business together, GE is asking for a 5% reduction from all the sites combined,. Libby has worked so hard over the last several years, providing EXCELLENT care to the GE employees, with always looking to control the days away from work of work comp claims. As of Oct 2022 YTD, Libby has reduced days by 15%. She has exceed a very tough goal set by GE, and the leadership is so happy with her results.
MHMH	Emma	Glazier	MHMH EMERGENCY UNIT	Emma has gone above and beyond to help the MHMH ED Team as we have transitioned to new management. She is the definition of Living Our values Award. Emma has taken over the tech schedule, made adjustments to accommodate the needs of the department, has been willing to come in and assist as a 2nd tech during high census or high acuity and is always willing to learn any new responsibility such as ordering of medical supplies or office supplies. Emma is a nursing student and an asset to the ED.
Butler	April	Bolander	BTLR CARE MANAGEMENT	April Bolander, SW did an AMAZING job promoting a safe discharge transportation. In the process of setting up a patient's ambulance transportation home via hospice care, April noticed a FULL CODE status in epic chart from admission. April reviewed PMH/ chart and noticed a DNR-CC order in epic from couple of months ago. April immediately went to talk with pt. and pt's family regarding their wishes and they confirmed DNR-CC. They expressed their gratitude and MD updated the correct code status. April Bolander, SW does an amazing job day in and day out. She is well respected by her co-workers, patients and physicians. She demonstrate her SERVE values by S-providing best care to her patients. E- leading the team in huddles R- treating all as family and not judging, V-she watches her overtime and helps other to get out on time. E-She goes to local community resources to assess their services for her patients. She provides education on her experience.