

Location	Winner Name	Business Unit Name	Achievement Description
BN	Veronica Smith	NORTH SURGERY ASST	Veronica stepped up in an Emergent situation. There was a bleeding patient in the Hybrid OR and surgeon needed the CV team. They however, were already in another room. Veronica immediately jumped in and started setting up the room and then scrubbing it, after her shift was over, until CV team freed up. Her selflessness helped save a patient and demonstrated her service to our patients and promoting excellence in the OR.
GSH	Monica Rich	GSH 10FGHI PSYCH	Pt was discharged from 10HI towards the end of Monica's shift. Pt had been waiting for transport to take her down to the lobby but Monica agreed to take her down so she would not miss her Uber. The Uber did not arrive for 2 1/2 hours past Monica's shift and she stayed with the pt the entire time. Pt was also discharging to a homeless shelter and was going to miss the cutoff time to make it to the shelter because of the delay with Uber and Monica called to explain so pt would not be left outside.
Shared Svcs	Thomas Newton	TRIS MAINTENANCE-I	Tom is a valued team member at our office. He goes above and beyond on a daily basis to keep our office safe, clean and well maintained. He comes early in the morning and checks our building to make sure it is safe for our early team members. He cleans up debris and trash around the building. He has brought his own leaf blower to make sure our front entrance looks presentable to patients. If I mention anything that I may need, it is completed. No questions asked. He truly is an owner and cares!
Ambulatory	Abbie Downs	PHO AMBULATORY CARE COORD	Abbie consistently goes above and beyond to serve our patients. She has time and time again followed up with my patients to a depth that surpasses the duties she is assigned to help them achieve the healthcare goals we have set. Her compassion and attention to detail set her apart. She is an excellent communicator and consistently sends me updates on how a patient is doing or their needs in between visits to make sure nothing falls through the cracks.
HOC	Jill Messner	HOC ADMITTING/REGISTR	Jill excels at everything we hold dear in Trihealth and in HOC. She never hesitates to pause and pivot when a patient is in crisis or is in need. Jill, while she primarily works in the hospitals, will head into the field to a patient's home whenever asked. Many times now, due to high influx of new admissions, we have had to request a hospital liaison step in to do an admission. Jill embodies the patient first in all aspects. Without her, the Navigation Center's job would be much much harder.

TPP	Jessica Dickerson	QCP GLENWAY PEDS	Jessica was diagnosed with breast cancer a few months ago. She is 33 years old, married and has 3 little girls. Jessica has chemo every week, gets IV fluids and injections each week. Yet she still somehow wants to work, wants to make sure our office and providers are not short staffed. When most people would probably just stay at home, Jessica still wants to be a part of this team and help out and make sure we are taken care of.
Pavilion/Corp Health	Katherine Spitzer	BHCR FITNESS&HEALTH PAV	Kate lives the values of SERVE. She is dedicated, and positive team member. She is flexible, and makes every effort to meet with clients around their schedule, which often involves follow up outside of work hours. She is present, attentive and compassionate when talking to clients about difficult eating habits and lifestyle changes. Her vision for and implementation of new approaches have helped many clients achieve better health through nutrition.
MHMH	Barbara Piper	MHMH REHAB MED-PT	Barbara Piper demonstrated SERVE. S- making sure the patient was discharge to appropriate level of care E- she put the patient safety needs first R- she encouraged the patient to participate in therapy and explained the importance of therapy. V- Barb valued the MD time by doing the PEER to PEER herself. E- Barb took accountability and review chart to prepare for the PEER TO PEER. She put the patient safety first in making sure she got discharge to appropriate place.
Butler	Aimee Schulten	BTLR EMERGENCY UNIT	Aimee is the department scheduler. She works hard to accommodate the team with staff needs. Aimee works hard to make sure all the department holes are filled and the staffing is as needed for the department. Aimee goes above and beyond to help staff find coverage when they need a day off or a vacation need. Aimee is a master at doing staffing trades to complete needs of the department!