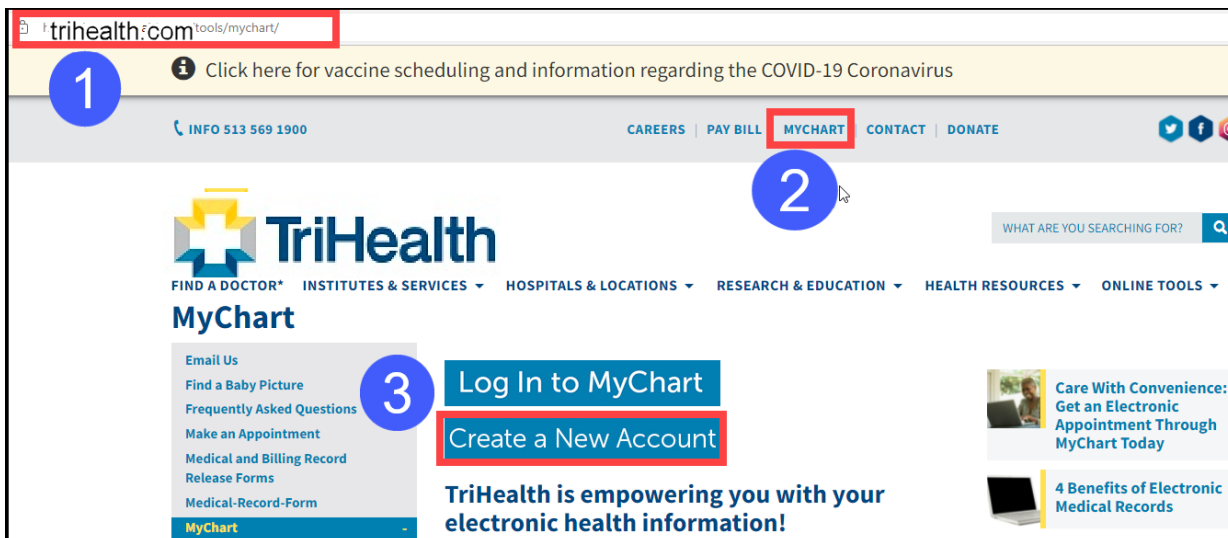




MyChart Self Sign Up

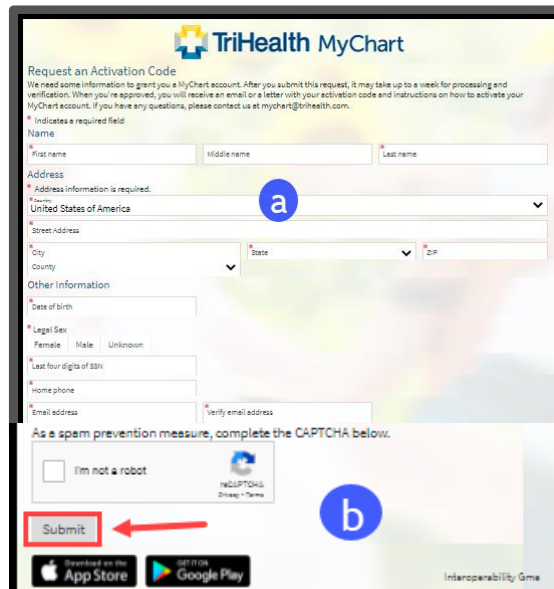
TriHealth MyChart Self Sign-up

1. Type **trihealth.com** in the URL address bar
2. Click on **MYCHART** button at top of screen
3. Click **Create a New Account** button
 - ❖ Have your Insurance Card and State ID in hand to complete form questions. HIPAA requires patient matching criteria. This ensures you and our protection regarding your medical record. If we do not patient match upon your initial request, we will email you for verification.



The screenshot shows the TriHealth website homepage. Step 1 is annotated with a blue circle '1' and a red box around the browser address bar containing 'trihealth.com/tools/mychart/'. Step 2 is annotated with a blue circle '2' and a red box around the 'MYCHART' link in the top navigation bar. Step 3 is annotated with a blue circle '3' and a red box around the 'Create a New Account' button in the MyChart section.

- a. Complete the request form
- b. Submit



The screenshot shows the 'Request an Activation Code' form. Step 'a' is annotated with a blue circle 'a' pointing to the address field. Step 'b' is annotated with a blue circle 'b' pointing to the 'Submit' button at the bottom of the form. The form includes fields for Name (First, Middle, Last), Address (Street, City, State, ZIP), and Other Information (Date of birth, Legal Sex, Last four digits of SSN, Home phone, Email address). A CAPTCHA section is also present.

If your criteria is a patient match:

1. Create **MyChart Username**
2. Create **Password**
 - a. Retype Password
3. Next

TriHealth MyChart

Hello Alice
Please Choose a Username & Password

All fields are required.
Please choose your MyChart username and password.

1 MyChart username
Create a MyChart username. If you need help, contact your MyChart help desk at mychart@trihhealth.com. If you ever need to change it, so think of one that is secure and easy to remember.

Your username may contain numbers, letters, hyphens, and underscores.

2 Password
Create a password. Your password must be different from your MyChart username. For increased security, use a combination of numbers and letters (lowercase and uppercase).

Eight characters or more, case sensitive

Retype password

3 Next

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4. Update communication preference form
5. Sign in

TriHealth MyChart

Enable email notifications?
When new information is available (such as test results or messages), we will send a notification to your email address.

Yes No **4**

Email address
Your email address will be used only for notifications. We will not share your email address with anyone.

email@email.com
Example: chris@company.com

Retype email address

email@email.com

Enable text message notifications?
When new information is available (such as test results or messages), we will send a text notification to your mobile phone.

Yes No

Mobile phone number
Your mobile phone number will be used for notifications only. We will not share your mobile phone number with anyone.

Retype mobile phone number

5 Sign In

If you do not match our patient criteria, you will be presented with this screen.
This means TriHealth will contact you once we review the request.

Request Submitted

Thank you - your request has been sent to the clinic. You will receive an activation code in your mail or email within a week.

If you have any questions or if you do not receive your activation code, call customer service.

[Back to Login Page](#)