



## Darneesha Figgs

### Area of Practice

**Director of Diversity, Inclusion and Language Services**

### Education and Experience

Darneesha has over 20 years working in healthcare, gaining experience in operational leadership in areas including Mental Health, Patient Experience and Diversity & Inclusion. Darneesha is dual-master's prepared, holding both a Master of Science in Management and an MBA in Human Resources. She is a Certified Patient Advocate and a Certified Intrinsic Inclusion Facilitator. The bulk of Darneesha's experience has been serving in the Patient Experience space where she developed a passion for leading effective change geared towards using the voice of the customer to enhance service, all in the hopes of enhancing the overall patient experience. Through this work and her work done in the community, grew an enhanced passion for ensuring care, services, and treatment for those who are underrepresented and underserved. She has had the privilege of working and leading in the DEI space for the past year, helping to enhance the TriHealth culture of inclusion and belonging through providing education, resources and helping to develop and deploy vital programs such as B.O.L.D. Building our Leadership Diversity, and Implicit Bias Training.

Darneesha has served as the co-chair for TRIBE and was instrumental in the successful launch of TriHealth's Inaugural African American employee resource group in addition to serving on the Bethesda North Diversity Advisory Council. She was also named to the Urban League of Greater Southwest Ohio's African American Leadership Development Program (AALDP Class 28). She holds professional memberships in Society for Human Resource Management (SHRM); Ohio Society for Healthcare Consumer Advocacy (OSHCA), and the Society for Diversity.

### What is your leadership style?

I am a true servant leader at heart. I am my happiest when I am helping or serving others. That is where I find my true fulfillment and purpose. I seek opportunities to serve, which over time, has translated to opportunities to lead. Over the years, many great leaders have taken the time to invest in my growth and progression, serving as great role models and examples of what it means to be a true servant leader. I recognize that I am standing on the shoulders of many who labored much for me to achieve all that I have and to that regard, I remain humble as I aspire to lead others in the same fashion.

"Everybody can be great because everybody can serve. You don't have to have a college degree to serve. You don't have to make your subject and your verb agree to serve. You only need a heart full of grace, a soul generated by love."

-Martin Luther King Jr.