Following is the transcript of the Weekly Update video.

Hi Team!

It's hard to believe…. but with a busy year marked by a continuation of COVID, two Triennial Joint Commission Surveys, Magnet Redesignation and much more, the holidays are once again upon us, and they provide yet another important opportunity to reflect on – and give thanks for – our many special blessings and amazing achievements over the past year.

So, before we head out to enjoy our celebrations with family and friends, I want to take this opportunity to express my deep gratitude to <u>YOU</u> – *our incredible TriHealth Team of physicians, team members, and volunteers* – for *all* that you *are* and *all* that we've accomplished *together* this past year on our Journey to Get Healthcare Right.

True to form, we began 2022 battling, yet another, potentially overwhelming wave of COVID – the fourth since the start of the pandemic. But just as we did through every other COVID hardship over the past three years, we came together – *ONE Team, TriHealth STRONG* – to overcome this challenge, and *so much more!!*

Thanks to your unwavering dedication to our sacred mission to **CARE** and to **SERVE**, 2022 was a year of extraordinary accomplishments and historic milestones. And these achievements have positioned TriHealth to become, *without question,* <u>THE</u> regional leader and a national model for Getting Healthcare Right – by delivering *Better Care…Better Health…and Better Value,* **ALWAYS**!

While far too many to mention in this video, I want to highlight just a few of our 2022 shining achievements, starting with last week's announcement of our **landmark affiliation with Cleveland Clinic Heart, Vascular & Thoracic Institute.** This new partnership positions TriHealth as the **ONLY** health system in Ohio to be affiliated with the **world's leading heart program**!

And a major reason for this relationship is Cleveland Clinic's recognition of TriHealth's clinical excellence and leadership in recent years in developing the region's **premier heart and vascular care program.** And this work accelerated in 2022 with important advances in the development of the new **TriHealth Heart Hospital** on the Bethesda North campus. This includes last week's opening of our new **30,000-square-foot state-of-the-art cardiac cath and interventional lab** – and the creation of **TriHealth's Advanced Heart Failure** and **Left Ventricular Assist Device (LVAD) Programs** for treatment of all stages of heart failure.

In our **Good Samaritan Region**, we also had a lot to celebrate this year, starting with Good Sam's **170th anniversary**…. an impressive milestone of dedicated service to the community through two world wars, multiple pandemics, and the great depression! And to help ensure Good Sam continues to thrive for another 170 years and beyond, we broke ground this year on the next phase of our **five-year, $240M investment in Good Sam.** This investment will transform the Good Sam campus into **one of the region's most**

technologically advanced, comprehensive healthcare hubs, featuring state-of-the-art inpatient and outpatient facilities, enhanced access and wayfinding, and a brand-new Emergency Department.

Following a decade of steady growth and investment in genetic counseling, we launched the **TriHealth Precision Medicine Institute**. This will be the region's most advanced, formal institute dedicated to genetic testing, precision medicine, and targeted therapies. And this was followed with the launch of our groundbreaking **Bone Marrow Transplant Program** within TriHealth Cancer Institute. All of these advances allow TriHealth to deliver on our promise to bring our ever growing patient population *better care, better health, and better value*.

We also continue to make progress on our **13th major ambulatory campus in Finneytown** and at our **TriHealth Glenway campus** – all aimed at expanding access and better serving our growing regional community close to home.

And if that weren't enough, our industry-leading performance in delivering the **safest, highest-quality care** *anywhere* was once again recognized by multiple accrediting bodies.

A total of **10 TriHealth locations** – from Good Sam to Bethesda North to McCullough-Hyde – received the **prestigious Nursing Magnet re-designation** in 2022. And TriHealth was once again awarded **system-level designation** – a status achieved by only a handful of health systems in the nation!

And last, but not least, we continued to invest in, and make encouraging progress in our work to build a **GREAT** culture…. a culture where our team members are **valued**, **supported, and recognized** in ways that empower them to **do** their best and *be* their best… and a culture where patients receive the safest, most reliable, and compassionate care possible.

This year, we showed that support and gratitude in a number of ways, ranging from our **summer family picnic** at Kings Island – hosting nearly 20,000 team members and guests – to **holiday meals and giveaways to investment of tens of millions of additional dollars in our compensation and Total Rewards programs to remain highly competitive**.

At the heart of every incredible milestone and success we've achieved this year on our journey to Get Healthcare Right lies a central and common denominator – and that's **YOU,** the absolute best healthcare team, *anywhere!* It is **THE** privilege of my career to work and serve beside you as your CEO. And during the holidays, I will be counting **YOU** among my most treasured blessings.

I hope you and your family enjoy a very Merry Christmas, a Happy New Year, and a wonderful holiday season filled with many well-deserved opportunities to unplug, relax and recharge. I'll be back in touch with my next Weekly Update on January 3, 2023.

Thank you, once again, for being the **LIGHT** that makes TriHealth shine so **BRIGHT**!

Happy Holidays!