

## 2022 TriHealth Company Picnic

FAQ | August 28, 2022

### Event Overview

After two challenging years, the TriHealth Team Member and Volunteer Picnic is back! Two Cincinnati institutions – TriHealth and Kings Island – are coming together to commemorate the best team in healthcare. Make sure you join your fellow team members, physicians, and volunteers as we gather to celebrate, reconnect, eat and have fun at Kings Island.

**When:** Sunday, August 28th, 10am-8pm

**Where:** Kings Island, 6300 Kings Island Dr, Mason, OH 45040

**Who:** TriHealth Team Members, Employed Physicians, & Volunteers\*

**Event Offering:** Free parking, admission to Kings Island, including Soak City, a free meal in the Picnic Grove, and all-day drinks throughout the parks

### Ticketing:

#### How do I order tickets?

Kings Island has created an online ticket ordering site specifically for TriHealth. The link will be posted on Bridge, and tickets can be ordered from August 1-15. You can use your unique gift code to order your tickets. [Click here for step-by-step instructions on how to order your tickets.](#)

#### What's my unique gift code to order my tickets?

For team members and employed physicians, ordering tickets requires a unique gift code. **The unique gift code for team members and TriHealth employed physicians will be Legal First Name Legal Last Name Last 2 Digits of your TriHealth Employee ID. (No spaces. Not case sensitive.)** For example, if you go by Chuck Brown, but your legal name is Charlie Brown, and your employee ID is CB123456, your code will be CharlieBrown56.

Volunteers will receive a unique gift code from their Volunteer Coordinator.

#### How many tickets can I order?

You can order:

- 2 tickets for free
- up to 4 tickets purchased at a discounted rate of \$19 each plus tax
- additional tickets purchased for \$39.99 plus tax

*Note: All tickets must be ordered between August 1-15. Tickets are only valid on Sunday, August 28, 2022, and are non-refundable.*

*\* To be eligible, you must be employed by the legal entity TriHealth, Inc. and hired on or before August 15, 2022, or have actively volunteered in 2021 or 2022. Those employed by organizations affiliated or partnered with TriHealth are not eligible.*

## Do children need tickets for entry into the park or the Picnic Grove?

Children two and younger do not need a ticket for the Company Picnic, including entry into Kings Island or Soak City or the free meal in the Picnic Grove. Children three and older will need a ticket for the Company Picnic.

## Will I receive a confirmation email with my ticket information?

Once you've ordered your tickets, you will receive an email from [noreply@accessoticketing.com](mailto:noreply@accessoticketing.com) with all your ticketing information and a link to access your tickets.

## What if I have technical issues trying to order my tickets?

For technical issues with the ticketing site, please call Kings Island Guest Services at 513 754 5700 extension 3.

## Can I use my Kings Island season pass?

If you have a Kings Island season pass, you may use it for parking and entry to Kings Island. However, your season pass will not give you access to the other perks offered at the 2022 TriHealth Company Picnic—free lunch in the Picnic Grove, free drinks throughout the park with the all-day drink wristband and the opportunity to meet with senior leaders and reconnect with fellow team members while in the Picnic Grove.

## How do I access my tickets?

There are three ways to keep track of your tickets and their unique QR codes that the Kings Island staff will scan for you to receive free parking, admittance to the parks and the Picnic Grove, and your all-day drinks wristbands.

1. **Print.** You can print your tickets from the [online Kings Island ticket ordering site](#) or come back and access them later. The site will be open through August 28.
2. **Email on Mobile Phone.** You will get an email confirmation from [noreply@accessoticketing.com](mailto:noreply@accessoticketing.com) with a link to your tickets and additional information. Tickets can be scanned directly from your mobile phone if you have access to your email.
3. **Apple Wallet.** You can add your tickets to your Apple Wallet for easy access throughout the day.

TriHealth Company Picnic tickets cannot be saved to the Kings Island app.

## I lost my ticket or can't find it in my email. What should I do?

If you can't find your tickets, you can reprint your tickets from the [online Kings Island ticket ordering site](#) or call Kings Island Guest Services at 513 754 5700 extension 3. The site will be open until after August 28.

If it's the day of the event, Kings Island will also have a list of all our team members' orders at the ticketing windows at the park. **You can give Guest Services your information, and they will reprint your ticket for you.**

If you don't have your ticket/QR code when you enter the Kings Island parking lot, you will have to pay for parking; however, when you visit Guest Services to get your tickets printed, you will be refunded.

## Food & Drink:

### What is the meal for the picnic?

All meals will be provided in the Picnic Grove, which is reserved just for TriHealth. Classic picnic food will be served, including pork and beef hot dogs, all-beef hamburgers, vegetarian black bean burgers, fruit salad, potato salad, and cookies.

### I have a special dietary restriction. Will there be alternative options for my meal?

Vegetarian and gluten-free options will be available in the Picnic Grove. When you order your tickets, select “Combo Vegetarian Meal and/or Gluten Free Meal” in the meal selection portion of the ordering process. If you require a kosher option, please email [TotallyAppreciated@trihealth.com](mailto:TotallyAppreciated@trihealth.com).

### How do I get my all-day drink wristband?

With your TriHealth ticket, you have access to unlimited drinks throughout the park. To get your all-day drink wristband, present your ticket at the Front Gate Bottle Cart or any Coca-Cola Refresh Station.

### When should I go to the Picnic Grove to eat my meal?

When you order your tickets, you will be asked to select an hour-long meal time. You can choose from: 11am-12pm, 1-2pm, or 3-4pm. Your chosen meal time will be indicated on your ticket. At your designated meal time, go to the Picnic Grove and show the Kings Island staff your ticket to scan for entry.

### Where is the Picnic Grove located?

The Picnic Grove is located in between Planet Snoopy and Soak City. Follow the signs throughout the park, which will direct you to the Picnic Grove or [click here to view a park map](#) with the Picnic Grove circled.

### Need Help?

#### Who can help me with my questions about ordering my tickets?

If you need help ordering your tickets or have questions about the online ticket ordering site, contact Kings Island Guest Services at 513 754 5700 extension 3.

#### Who can help me with my questions about the TriHealth Company Picnic?

If you have questions about the TriHealth Company Picnic, contact [TotallyAppreciated@trihealth.com](mailto:TotallyAppreciated@trihealth.com).

#### Who can help me with my questions about the park?

If you have questions about Kings Island, visit <https://www.visitkingsisland.com/frequently-asked-questions> for additional FAQs.

#### Does Kings Island have a mobile app I can use?

Yes! Team members can download the Kings Island mobile app for free. The app includes valuable information such as driving directions, a park map, details on ride wait times, performance show times, and a “mark your parking spot” tool.