| Region                  | Winner            | <b>Business Unit</b>         | Nomination  |
|-------------------------|-------------------|------------------------------|---|
| НОС                     | Cathy Bell        | HOC LONG TERM CARE-<br>WEST  | Cathy ALWAYS has the patients and families here at HOC primary in her mind. Cathy quickly noticed, in our move to a new electronic medical record, that the only option for healthy skin on the nursing assessment was to indicate pink. Cathy stated that her black patients' healthy skin would never be identified as pink. Cathy made the suggestion that we change this to indicate natural. The change was made and it much more accurately reflects healthy skin indication for our patients.        |
| BN                      | Matthew Cornett   | NRTH SECURITY                | Security personnel responded to an unknown situation of a subject calling for help in the lower garage of the ED parking garage. Security preformed life preserving and saving techniques on a non-breathing subject. They secured their own transportation of the subject in a wheelchair and brought him into the ED before Montgomery Fire or the CODE Blue Team had arrived. The quick response resulted in the saving of the subject's life.   |
| ТРР                     | Majd Kejo         | GHCL PHARMACY-<br>OUTPATIENT | I needed to pick up a prescription on Saturday but was running late. I called the pharmacy and asked if they would stay open an extra 10 minutes because I needed to get this refill since I was out. Majd offered to take my payment over the phone and meet me outside Entrance B with the prescription. He did not have to do this and his actions exemplified our SERVE values. Thank you Majd for going the extra mile.  |
| Pavilion/Corp<br>Health | Tracy Littelmann  | BHCR FITNESS & HEALTH<br>PAV | I wanted to thank Tracy for her consistent positive attitude. Every time I came into work in the morning I was greeted with a big smile and a positive upbeat attitude. She met every patient this way as well. A patient had called the office and was very upset that she lost her glasses at our office, I went downstairs to check if anyone had turned them in and Tracy remembered immediately that security brought them to the greeter's desk.  |
| Evendale                | Allison Renoux    | GSEMC PACU                   | Ally has blown me away with her attitude and kindness toward her team and her patients. This past week, she worked with a minor with autism who was continually verbally aggressive. She somehow found a way to make a connection with him and helped him remain as calm as she possibly could while also caring for his mother who was in tears worrying about her child. She was respectful and compassionate during an extremely stressful time and provided excellent, quality care. She was amazing!!! |
| Ambulatory              | Samuel Rouvier II | ANDERSON SURG CTR<br>ASC     | Sam lives TriHealth SERVE values everyday and in everything he does. First, he is our HRO coach. Sam is the perfect team member for this job. He is extremely safety minded and constantly questions our processes looking for safer and more efficient practices. Secondly, his flexibility and skill! Sam has been floating to Evendale surgery, OTC, B-North surgery and MISC all with a positive will do attitude. His personality, skills and team work makes his a valued at multiple sites.          |
| Butler                  | Robin Scott       | BTLR EMERGENCY UNIT          | Robin Scott BSN, RN, CEN lives our TriHealth Values. Robin is committed to excellence as a Clinical Coach, Relief Charge Nurse, and Shared Leadership Committee Co-chair. This year, she achieved her Bachelors in Nursing! Robin lives our values through her positivity; she has such a can do approach especially in the Charge Nurse role. Many team members have recognized Robin for her strength in this role and ability to run the ED seamlessly.  |

| GSH             | Jenna Trapp    | GSH FLOAT POOL-OTHER   | Jenna demonstrated TriHealth's Living our Values by going above and doing what she felt was right for a patient. The patient's car broke down less than a mile from Kenwood building and the patient had an appointment with the Radiation Oncologist. The patient called upset to miss her appointment, and because it was very cold outside, Jenna drove her car to picked up the patient and brought her back to Kenwood. The patient was so grateful! Jenna didn't hesitate to not let this woman wait out in the cold. |
|-----------------|----------------|------------------------|---|
| мнмн            | Richard Weidus | MHMH LAB-GENERAL       | Richard always takes great care of our patients. The unsolicited quote below from one of our outpatients is typical of the type of feedback I receive about Richard. I have many more quotes just like this. Richard should be recognized for creating great patient care with a servant attitude that keeps patients returning to McCullough-Hyde/TH even though there are other options for healthcare in the area.   |
| Shared Services | Brian Young    | TRIS IT ENTERPRISE SYS | Brian is my neighbor as well as my team member. He went above and beyond for a complete stranger in Minnesota who needed a stem cell transplant for a leukemia. He spent 7 grueling hours in a chair in order to do this, and did it with a smile on his face and without question. Even though this was not for a GSH patient I feel this selfless act demonstrates GSH values and how team members are willing to help out when asked without question.   |