

## LOV FY21 Q2 Winners

| Region Represented | Winner             | Business Unit                  | Nomination   |
|--------------------|--------------------|--------------------------------|--|
| <b>BN</b>          | Samantha Koeninger | Emergency Unit                 | Sam is always an impressive nurse, who has shown tremendous growth in her leadership ability over the last 6 months. Last week, she was the only available triage nurse on an extremely busy day. At one point there were over 30 patients in the waiting room. Sam was quick thinking, organized and calm, understanding the problem of needing to keep a close eye on several patients, and implementing a remedy to accomplish this. I am in awe of her ability to stay focused & avoid being overwhelmed.        |
| <b>GSH</b>         | Kevin Thomas       | GSH PATIENT TRANSPORTATION     | Kevin works in patient transportation. He was taking a patient to the exit in a wheelchair for discharge. During the trip, Kevin noticed that the patient had become confused. Kevin had engaged in hospital wide education on hypoglycemia and recognized that confusion is symptom of hypoglycemia and promptly took the patient back to his room. The patient's blood sugar was checked and found to be very low. Kevin excelled as a member of the GS team, providing a valuable service to the patient.         |
| <b>Shared Svcs</b> | Lainey Docque      | TRIS SERVICE INSTITUTE         | One day Lainey was leaving work to go home for the evening; as she was driving, she looked in the window of the BN Emergency Department (ED). She clearly saw the waiting room was full of patients and families. Lainey turned around, parked her car and came in asking how can I help .... words cannot tell you how much that meant to the ED team. She effortlessly started updating patients/families, passed out snacks, warm blankets anything to assist. She truly embraces Servant Leadership-she's valued |
| <b>Ambulatory</b>  | Diana Janosik      | TOSI WEST CHESTER PT           | Diana always greet any questions that I have with open arms. She is so patient with me as I navigate my role within TriHealth. I often go to her with questions regarding work flow procedures, insurance authorization questions, and bounce ideas off them for navigating the inevitable not often seen situations within my role. Diana is so patient, and understanding, and I value her help greatly.   |
| <b>HOC</b>         | Karen Anzel        | HOC SUPPORT TEAM               | I have worked with Karen for over 10 years and she has never wavered from being anything but excellent. She is a highly skilled and knowledgeable nurse who addresses all the needs of patients and families equipping them with everything they need to assure the best possible and most meaningful end of life experience. She is a devoted team member willing to work extra hours, switch shifts, and serve in every role needed. She has great character and high integrity. I admire and appreciate Karen.    |
| <b>TPP</b>         | Cheryl Davidson    | GHAN RHEUMATOLOGY PHYS SPECIAL | Cheryl is Living and Breathing the TriHealth way. I am a TriHealth Employee and I am trying to move all of my Physician needs to TriHealth. Cheryl had an appointment with one of our TriHealth doctor's that I work with and I relayed to her that I was having a tough time getting an appointment with Dr. Hiltz, who she works with, and she helped facilitate an appointment for me. I didn't even ask her to do it she just immediately  |

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|                             |                 |                         | volunteered. I feel she went above and beyond to help me.<br>Xoxoxox   |
| <b>Pavilion/Corp Health</b> | Hannah Griswold | BHCR GE Fitness Center  | Hannah has spent hours during the pandemic making adjustments to programs and processes so that patient safety is the number one priority. Hannah has also taken a new team member under her wing to help train and mentor. Since COVID19 has created situations in which employees are somewhat isolated and interaction decreased, Hannah took on the challenge and excelled. Hannah connected team members with detailed step-by-step instructions that help meet the needs of a very important corporate client. |
| <b>MHMH</b>                 | Sharon Bowling  | MHMH Employee Well      | Sharon is an extremely hard worker. You will never see her sitting down and letting someone else do the work. She always takes the initiative to greet patients, escort them to their location, clean the parking lot, and offer exceptional customer service. She genuinely cares for the community that we serve. Her work ethic and energy is contagious! We are so blessed to have such a hardworking, and compassionate team member at the entrance to the hospital! She truly lives our TriHealth values!      |
| <b>Evendale</b>             | Shaun Connor    | EMC Corporate Finance   | Shaun gives his all every single day! He is willing to go to any location on any given day and that changes so often. He checks in on every team member as often as possible and is always looking for ways to improve processes. Shaun is wonderful with patients and team members. He is often recognized by other leaders and I always get compliments about his positive attitude. Shaun deserves to be recognized for his dedication to serve our patients and lead our team.                                   |
| <b>Butler</b>               | Robin Witt      | BTLR Environmental Svcs | Robin is with EVS and does a great job making sure our BBH is always clean and sanitized. Robin goes above and beyond her normal job and is always there to assist in anyway that's needed. I have seen her assist patients in many ways from directions to going to the ICU unit and getting a nurse to assist a patient in need. Robin is a very caring person and a great asset to our hospital and serving our patients.   |