

December 21, 2021



***Following is the transcript of the Weekly Update video.***

Hi Team –

Well, the holiday season is officially in full swing and I hope you will find some time in the coming days to spend with your family and loved ones to relax, refresh and enjoy some holiday fun!

I'm Mark Clement, President and Chief Executive Officer for TriHealth, and I'm taking a pause from my customary Weekly Update to wish you a happy holiday season and a wonderful New Year...and to offer my sincerest thanks and appreciation to each and every TriHealth team member, physician and volunteer for another amazing year.

Reflecting on this past year, we have all shared innumerable hardships, successfully navigated previously unimaginable challenges, and achieved important milestones TOGETHER in providing better care, better health, and better value for our patients and our community. And through the many twists and turns of this journey, one thing has remained constant – the unwavering commitment of our people and the enduring strength of our culture!!

It is because of you – our dedicated team members and physicians – that we are not simply responding to and managing through this pandemic, but we are doing it better than most and have become a model to others – never shutting down a unit and never turning away even a single patient! And at the same time, despite these many challenges, you continue to do your part to help us achieve impressive progress in Getting Healthcare Right, as evidenced by our strong pillar goal performance in the first half of our fiscal year and growing industry awards and recognitions.

Supported by our adaptive and patient-centered TriHealth Way culture, and driven by our 125-year healing ministry, you are making a profound impact on the lives of those we serve – every day in every interaction with every patient who turns to TriHealth for their care. And because of you, the community is increasingly turning to TriHealth when in need of health care services!

You have stepped up in so many ways – from fighting through the fatigue of a two-year pandemic to take on additional shifts, to learning new roles at the bedside or in support of our caregivers, to choosing to become vaccinated to protect those we serve and those who serve. And in answering this sacred calling, you bring our mission to life every day for our patients, our community and one another.

As we prepare to enjoy our holiday celebrations and close the books on a successful – if not unpredictable – 2021 here at TriHealth, I want to once again extend my deepest gratitude and sincerest thanks for your unwavering commitment, your countless sacrifices, and your genuine compassion in caring for each and every one of our patients. I am incredibly proud to serve alongside you. I look forward to advancing our noble pursuit of Getting Healthcare Right – better care, better health, better value for all those we serve – together as One Team, TriHealth Strong – into the New Year and beyond! You are truly the best healthcare team anywhere!

I wish you the happiest of holidays and a joyous New Year! Thank you for all you do!