

SOAR WEEK Activities

Instructions: Complete the SOAR Week daily activity on the specified date to be automatically entered to win DAILY prizes!

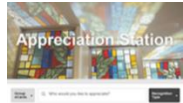
Monday 8/2



AIDET + the Promise Day!

Observe a team member conducting their AIDET + the Promise and submit an [AIDET in Action](#) form to be entered to win a prize!

Tuesday 8/3



Appreciation Station Day!

Send an [Appreciation Station e-card](#) to a team member to show your gratitude and be entered to win prizes!

Wednesday 8/4



SOAR Pop Quiz Day!

Complete the [SOAR Pop Quiz](#) for a chance to win! Questions include AIDET, LOV, HEARD, Ambassadors, Appreciation Station and ALWAYS Behaviors.

Thursday 8/5



ALWAYS Behaviors Day!

Join us for **LIVE Trivia** from 12:00-12:30pm, hosted by SOAR Chairs Donna Peters & Randy Hammann! View the Live Trivia via Webex and compete from your mobile phone via Poll Everywhere. Links will be posted on Bridge that day!

Friday 8/6



HEARD Day!

Email SOAR@trihealth.com sharing a story of yourself or a team member using the HEARD Service Recovery Model or demonstrating our ALWAYS Behaviors. All participants will be entered to win prizes!

Great ways to join in on the fun while working remotely:

- Take a selfie wearing your SOAR or TriHealth swag at home and email it to SOAR@trihealth.com
- Complete an [AIDET in Action](#) form about an over the phone observation
- Participate in LIVE Trivia and complete the SOAR Pop Quiz