

Location	Winner	Business Unit	Nomination
BN	Jacob Haney	NORTH SECURITY	I would like to give Jacob a huge shout out for going above & beyond! The day before Thanksgiving, Jacob stopped to help me fix my flat tire in Bethesda North's parking lot. He drove me to TWO AutoZone's to find Fix-a-flat. After all that, my car battery was dead, so he jumped my car. I was so upset & very worried I wouldn't make it home that night to see my family. Jacob deserves recognition for his behavior. He was patient & reassured me that everything was going to be okay.
GSH	Anne Haubner	GSH PERINATAL PROGRAMS	Anne Haubner, SW identified a single mom of 9 kids (7 of her own including newborn twins and 2 of her sisters kids after she died) Anne organized for our dept to adopt them for Christmas. She wrapped,delivered everything on a wish list. She also identified a new mom that needed help with rent for the month of Dec. We were able to utilize emergency funds from a grant to help. The mother sent us a very nice thank you and stated that due to that she was able to provide Christmas for kids.
Shared Svcs	James Lee	TRIS SECURITY	As a Security Officer on walking rounds, James recently observed a patient who remained in the lobby for a prolonged period of time. When he realized her transportation home fell through and she had been here for several hours without food, he went and brought her a lunch tray. And then, realizing there were no other alternatives to get her to her home, he personally paid for an Uber to get her home. She was very grateful, and even contacted Patient Relations the next day to tell this story.
Ambulatory	Ashley Holman	ANDERSON SURG CTR CORP ADMIN	Ashley ALWAYS has a smile on her face and it willing to help in any way that she can. She has remained positive during all the trials at Anderson Surgery getting started. She learned to do all things related to patient access including, front desk, scheduling, medical records, ordering supplies, and anything else that was needed. During COVID Ashley worked full time at Baldwin scheduling COVID tests and is now traveling to Evendale to help with testing. Ashley truly has the heart to SERVE.

HOC	Mary Soudrette	HOC ADMITTING/REGISTR	Jo admitted a complex end stage cardiac patient into home care this week. She excelled in completing a comprehensive plan for the patient's complex medical needs and handing this patient off the receiving field team. She achieved Living Our Values through her diligent work in bringing in all key stakeholders and medical team members in creating the plan of care. Great Job Jo!!
TPP	Kendra Dalby	TPP HF LOVELAND	Kendra goes above and beyond for our patients. I have the privilege of getting to sit near her and hear her on the phone with patients. She is so knowledgeable but explains things to patients in a way they can easily understand. She treats patients as she would her own family members.
Pavilion/Corp Health	Sean Hogan	BHCR FITNESS&HEALTH PAV	Thank you for bringing down an extra piece of cardiovascular equipment that was in storage and place in our mew dedicated space area. It allowed us to provide this opportunity for our members and a new variety to their workouts. He even went above and beyond and went up to the 3rd floor, got the piece of equipment, placed it in our space. He later stopped back over and help shift around some equipment to make it was in the right spot. He is an amazing asset to our team!
MHMH	Ahmand Saunders	MHMH SURGERY	On April 5th, we added an emergent case at 3pm. At 445pm, my circulator called and said he needed a certain suture for the case and a couirer couldn't get it here in time. I called our scrub tech that lives close to Butler and he immediately picked it up and took it to MHMH. This employee has stepped up and did this for us on multiple occasions and is always willing to SERVE our department. His VALUES allowed a successful operation without delay. He's deserving of the LOV award.

Evendale	Patricia Carpenter	GSEMC PRE-SURGICAL SVCS	Tricia always puts the customer first - internal and external customers. Tricia assists team member, family members, and patients to find their way. Tricia is mindful of timelines which minimize patient wait times for Pre-admission testing and visits with the nurse. Tricia was called upon for Covid Rapid Testing training and performance when day of surgery testing was required. Tricia excels in her phlebotomy role taking care of the whole patient, putting them at ease prior to testing procedures
Butler	Jamie Lucas	BTLR EMERGENCY UNIT	Jamie Lucas BSN, RN, CEN lives our TriHealth Values everyday. Jamie is our Professional Excellence Representative, Quality Representative, involved in planning our Collaborative Learning Experiences and Shared Leaderships, she is also a relief Charge Nurse. Jamie demonstrates professional practice in all that she does, her standards are high and she raises the bar for the entire department. Jamie lives the TriHealth values and her engagement is an inspiration to the entire department.