

Region Represented	Winner	Department	Nomination
GSH	Jennifer White-Brogan & Jennifer Blomer	GSH Perinatal Programs	<p>The dad of one of our NICU babies died of an epileptic seizure on December 15th. It was totally an unexpected death and with already having a baby in the NICU, mom was very stressed; she was also unsure how she would be able to provide Christmas for her other son. Jennifer and Jenn were able to get a wish list from the family and collected donations from the NICU team in order to shop for the 12-year-old big brother. The wish list was fulfilled - and delivered. Mom was so appreciative. Manager comments: Jennifer and Jenn are shining examples of the TriHealth values. They consistently go above and beyond. This example is tremendous and is still just one example of the steps they take to show compassion to our patients and families. I am beyond blessed to work with them!</p>
North/ Arrow Springs	Jessica Wallace	NORTH 1T300 ICU/CCU	<p>Jessica is a one of a kind nurse on our unit. The relationships that she develops with her patients and their family members in her short 12 hour shifts are remarkable. This week, she cared for a patient that was nearing end of life for three consecutive days. With a complex family dynamic, she listened to the goals of each family member. She was instrumental in the Palliative Care meeting to ultimately honor the wishes of the patient. She is a true asset to the Telemetry team. Manager comments: Jessica is a nurse who leads others, advocates for her patients, and supports the TriHealth Way of Serving. She is a true example of an exceptional nurse!</p>
Evendale	Stephen McIntosh	EMC DIAGNOSTIC CENTER	<p>Steve came in on his time off on a Friday evening (after the imaging department of Trihealth Evendale Hospital was closed) to do an x-ray on a patient in the inpatient unit.</p>

			<p>We really appreciated this because it prevented delay in treatment and care for the patient. He was very kind and pleasant to staff and the patient. He explained to the patient what he was doing. He even called later on to make sure that I had received a call with the results. Thank you so much!</p>
Butler	Jillian Perry	BTLR EMERGENCY UNIT	<p>6 mos ago I found myself in the ER with my 89 yr mother at 2am. I was so appreciative of Jillian-she engaged my mother & made her feel so valued. Her confidence & care gave mom such assurance, & she was so kind to my sister & myself as well. I again found myself in the ER Sunday at 2am with mom, & we were so blessed to again have Jillian. Although mom's memory is failing her, it was evident that Jillian remembered her. The Doctor & Nurse were amazing as well. Thank you Jillian! You're the best! Manager comments: Jillian, This is a wonderful recognition that is well deserved. You are skilled at making everyone you encounter feel special; you are living out the TriHealth Way. Sincerely, Kathy.</p>
MHMH	Hope Daniels	MHMH ACCESS & CARE MGMT ADMIN	<p>Hope consistently goes above & beyond for our patients. I have only worked with Hope a handful of times but each time her compassion for our patients blows me away! When a family was stuck in the ED waiting area with no ride for hours, Hope went and bought the family of 3 breakfast. When a patient was in the ED on their birthday she went to the gift shop and bought a balloon and a card! Kindness comes naturally with Hope. She lives our values with ease, and without expectation of reward herself!</p>

			<p>Manager Comments: Hope certainly represents the Trihealth Values and lives them out each and every day. She has a heart for service and loves to take care of those around her.</p>
<p>Shared Services</p>	<p>Esther Echavaria</p>	<p>TRIS REVENUE INTEGRITY</p>	<p>1: Gaylene is our SOAR champion, but she is more than that to us in Revenue Integrity. She created a virtual bulletin board to keep us up to date on all the news and shares the featured Core Value at our department meetings. She celebrate every birthday and holiday with a card she made herself and often gives small tokens of thanks and appreciation for little things. She lives the CORE Values. They are an inherent part of her being. She is a beacon of light and positivity! 2: Esther, Gaylene, always goes the extra mile to make people feel welcome. For example RT week she found little skeletons to make a card for each x-ray tech. Another girl I work with is a mentor to 8 12yr old intercity girls. Gaylene found out they were having a Tea to teach the girls etiquette when they go out. Gaylene bought 8 tea cups and saucers. So the each girl her own. She never ask or will take anything in return. She is perfect example of always behavior. Manager comments: Gaylene consistently displays the TriHealth Always behaviors. She has a positive attitude. She is very welcoming to everyone she encounters. She is a pleasure to work with.</p>
<p>TPP</p>	<p>Pamela Walsh</p>	<p>GHCL GENERAL ADMIN</p>	<p>Pam is such an invaluable team member. She values taking care of all the patients with immense respect. It is really noticeable that she is very much loved by ALL her coworkers and staff from various departments! This is because she</p>

			<p>really demonstrates how much she cares about others in her interactions and behaviors! Someone recently said she is the glue that holds us together . She deserves this award because she stands out as the go-to person for SO MANY staff members and patients. Manager comments: Pam is everything mentioned here and more. Trihealth is so lucky to have her on our team!!</p>
Ambulatory	Kathleen Houser	THKW CARDIOGRAPHY	<p>Kathy puts 110% in EVERY aspect of her patient's care. There are so many examples to show how she SERVES her patients. Whether its encouraging a patient to use a wheelchair or taking a patient down to their car, or calling a patients family for transport. She will take add-ons even during her lunch. However she can help, she will do it. She comes in early and leaves late if it means helping accommodate her patients. SERVE is not just her job, it's a lifestyle for her. Manager Comments: Kathy has been living the SERVE values far before they became part of the Trihealth Way. She ALWAYS puts the patients first and wants them to have not only the best test but the best experience when they are with her. As mentioned in her nomination, she does not hesitate to work through lunch or come in early to meet the needs of the patients. She does this with no desire for recognition which is why I feel that it is time for her to be publicly recognized for her work ethic and continued commitment to serve our patients.</p>
Pavilion/ Corp Health	Jason Diaz	BHCR FITNESS&HEALTH PAV	<p>Jason is the type of employee everyone wants on their team. He makes connections with our</p>

			<p>members and employees and builds upon those with every interaction he has. He serves a lot of our members who have conditions that need special attention and everyone that works with him loves his dedication and passion to help others. He always goes above and beyond to help out in anyway that he can. And if he doesn't know how to help, he always finds a way.</p> <p>Manager comments: I could not agree more with Chloe - she perfectly describes Jason's work ethic and importance to the Pavilion fitness team. His patience and knowledge knows no limits!</p>
Hospice	Belinda Richter	HOC SUPPORT TEAM	<p>Belinda is an amazing nurse! Her knowledge & skill are impeccable. Her friendly, personable demeanor makes it easy for patients and families to trust her. Her deep compassion for patients & families is profound. Even on very challenging visits, she always manages to get the patient comfortable & the family calm. She willingly flexes her schedule to any shift needed, and is always respectful & friendly to colleagues. Belinda is an absolute joy to work with, and it's an honor to serve with her. Manager comments: Thanks so much for all you do!</p>